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| resume | | |
| **Vijendra Jawa** | | |
| 7, First Floor, Baljit Society,Opp. Keshavbaghwadi Party Plot, Nava Vadaj, Ahmadabad. | | |
| Objective: - | | |
|  | | To be a part of an organization that can enhance my knowledge and work experience that can help me achieve my professional targets and appreciate my efforts and reward my contribution in service delivery. |
| job Experience: - | | |
|  | | Currently working with **Motif, Ahmadabad** as a **Team Leader (MakeMyTrip)**.  Worked as **Fraud Prevention Analyst** from Feb 2014 to Jan 2017.  Worked with **ETECH, Gandhinagar** as an **SME** from August 27th 2012 to July 31st 2013..  **Previous Job**  Worked with **THE ESSAR GROUP**  “**The Mobile Store”** from 15 Sep 2008 to 21st June 2009 as **“Store Manager”**  **Job Profile : -**  Prepare day to day reports on SL, Production and Inbound call then send it to clients by EOD.  Coaching and Training for Tenured and Non Tenured.  Conducting session on call/Email etiquettes for new hired and tenured.  Ownership of supervisor calls. |
| EDUCATION: - | | |
| * Completed MBA( June 2006-August 2008) from TMV, Mumbai. * Completed B.Com from JNVU on 2005.   computer literacy: - | | |
|  | | * Completed Diploma in Computer Application and having Proficiency in Ms-office Applications viz. Word, Excel, Power point & Accounting package like Tally. * Comfortable with Internet Application in extracting information and for communication. |
| other courses & Activities: - | | |
|  | | * Actively participated in the training conducted on **“Stock Trading”** in Bombay Stock Exchange (Mumbai) * Attended seminar on **“Marketing Strategies for Global Market”** conducted by IBSAR in Taj President (Mumbai) * Participated in **“Personal Effectiveness Programme”** conducted in Shriram Transport Finance Company Limited. * Participated in out bound training conducted by **“Charioteers Leadership and Adventure Consultants”**, Lonavla. |
| Personal & other details: - | | |
|  | | **Date of Birth: -** o4 June 1983  **Languages Known: -** Hindi & English  **Nationality: -** Indian  **Location: -** Ahmadabad  **Mobile Number: -**  09586227986  **Email Id: -**  vicky.jawa@gmail.com |
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