**Vinayak Kshatriya**

**Contact:** (M) +919998238475 ~ **Email:** kshatriyavinayak@gmail.com

Seeking career with a reputed organisation, which gives me an opportunity to optimally utilize my knowledge, skill and potential to learn and grow significantly with the organization.

**PERSONAL VITAE**

**Date of Birth:** 24th Aug 1986                                       **Nationality:** Indian.

**Languages:** Gujarati, English and Hindi                    **Marital Status:** UnMarried

**Address Postal:**

        E-956, Ajit Nath Krupa Soc

Ambica Nagar Odhav

Ahmedabad -382415.

Gujarat- India.

**Educational Qualification:**

|  |  |  |  |
| --- | --- | --- | --- |
| **STANDARD** | **INSTITUTE** | **YEAR** | **PERCENTAGE** |
| S.S.C. | St John English High School | 2003 | 59% |
| H.S.C. | St John English High School | 2005 | 62% |
| B.COM | Gujarat university | 2009 | 58% |

**WORK EXPERIENCE:**

**Previous Job Role**

**Azure Pvt. Ltd., (Associate of Vodafone India Service Pvt Ltd.,)**

                  Azure Pvt. Ltd., is the first Independent Direct Marketing and Customer Response Organization in India. I had worked with **Azure Pvt. Ltd., (Associate of Vodafone India Service Pvt Ltd.,)** As a **Customer Service Agent** since 13rd Oct 2007 to 30th Aug 2013.

**Job Ability:**

* Ensure daily call targets are achieved.
* Ensuring sound product knowledge.
* Focus on quality interaction with customers.
* Needs to maintain 100% entries for all interactions made.
* Keeping sharp focus on quality and customer satisfaction has always been my prime motive.
* I have always been a helping hand to co-workers and juniors in solving their queries and doubts.
* I have maintained a very good record in my daily transaction monitoring.

**Yours Sincerely**

**Vinayak Kshatriya.**