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**Objective**

**To work with the best organization with a trusted environment assuring growth and development. I have sanguine hope that my qualification & experience would score over others.**

**Educational Qualification**

* **B.Sc in Hotel and Tourism Management Study 2009, Dr.D.Y.Patil Institute of Hotel Management & Catering Technology, Mumbai.**
* **BAR TENDING course from COCKTAIL AND DREAMS, Khar Rd. Mumbai.**
* **Higher Secondary Certificate from RKT Junior College 2006, Mumbai Board, Thane.**
* **Secondary School Certificate from Model English High School 2004, Mumbai Board, Thane.**

**Other Qualifications**

* **Completed MSCIT course (Maharashtra Certificate in Information Technology).**

**Work Experience**

# Working as Training & Development-Manager in Het Chint Hospitality pvt ltd from July 2017.

* **Handling sites all over in Gujarat for services like House keeping, Catering, Maintenance, Security, Telephone operator, Patient care.**
* **Focusing on requirement of sites SOP as per clients.**
* **Managing staff monthly schedule, handling sites like hospitals, Apartments, Residential cities, Government quarters, Government offices.**

# Worked as Sales & Business Development-Manager in Book My Food ( Smile India Knowledge Services Pvt Ltd) from April 2017 to June 2017.

* **Handling B2B & B2C relationship.**
* **Analysis on market strategy on base of values , services & trust.**
* **Generating revenue as per process & matching the needs of the product – service as per market research.**
* **Providing training to the executives & handling responsibility of activity & corporate visits.**

# Worked as Senior.Asst.Manager in Dominos ( Jubiliant FoodworkPvt Ltd ) from May 2015 to March 2017.

* **Handling restaurant operation part and corporate visits.**
* **Handling a team of about 60 and 3 managers.**
* **Preparing reports;P & L online preparation;Daily analysis, market research.**
* **Preparing Monthly reports.**
* **Daily keeping track over the budget & analysis of future sale.**
* **Maintaining SOP of the company & handle the rush / quick service as per organization needs.**

Worked as Unit Manager & Training Executive in Reliance communication Guest House from 10 Feb 2013 to March 2015 **.**

**It is one of the renowned Industry Internationally, it provides various services. I was involved in the following activities -:**

* **Handling 6 departments - Front office, Housekeeping, Food & Beverage, Kitchen, Laundry and Maintenance - staff of 60 no.**
* **Maintaining daily reports of all departments.**
* **Playing a key role between both companies Reliance & A2Z Infraservice Ltd.**
* **Maintaining all rules and regulations properly required on all aspects of both the company.**
* **Providing training to staff at other sites.**

# Worked as Outlet Manager & Training Executive in SHAKE ITT MIXX ITT SIPP ITT ( Authentic Mocktail Bar), Gandhinagar , from 01st December 2011 to 15th Jan 2013

* **Preparing menu for snacks & mock tail’s as per functions & festivals.**
* **Maintaining daily basis accounts statement .**
* **Dealing with colleges, events companies for party’s& events.**
* **Maintaining Guest relation .**

Worked in DOME, SKYBAR – INTERCONTINENTAL MARINE DRIVE as Bartender & Trainee Supervisor from 19th January 2011 to 30th October 2011.

**It is one of the renowned Hotel Industry Internationally, it provides various services. I was involved in the following activities -:**

* **Handling section of restaurant.**
* **Maintaining daily reports.**
* **In charge for 3 steward.**
* **Daily store pick up.**

Worked in SPAGHETTI-Italian Restaurant, Mumbai as Asst. Barmen from 22nd December 2009 to 16th January 2011**.**

**It is one of the renowned restaurants in Mumbai, it provides various services. I was involved in the following activities -:**

* **Maintain daily beverage inventory.**
* **Submit daily FLR report.**
* **Preparation of new menu as per occasion.**
* **To fulfil guest special request.**
* **Handling guest of approx 200 pax and 2 restaurants.**

**Industrial Training**

**Hotel Supreme HeritageVashi ,Navi Mumbai. I was involved in the following activities**

* **Food & Beverage (45 days)-:**

**Handling banquet bar party.**

**Maintaining daily report of beverages in banquet.**

**Mise en place of restaurant.**

**Handling buffet counter food pick up.**

**Room service Maintaining Restaurant side station area.**

* **Housekeeping (30days)-:**

**Maintain daily allotted area.**

**To arrange daily fruit basket.**

**Collecting daily reports from Front office**

* **Kitchen(15 days)-:**

**Preparation of Mise for continental and Indian section.**

**Preparation of salad; snacks & starter's.**

**Helping Chef for order placement.**

**Hotel Ramee Guest Line - Juhu beach, Mumbai. Rock Bottom ( Night Club ) 3 Months.**

* **Stock pickup on daily basis.**
* **Placing order for VIP section.**
* **Buffet setup during function ,handling bar during busy schedule.**

**Achievements during college**

* **Awarded the first prize for Intra College sandwich Competition in 2008.**
* **Awarded the first prize for Intra College Dance Competition.**
* **Awarded as Mr. Aroma Crown, Aroma-2009, College event.**
* **Successfully organized Intra College Cocktail &Mocktail Competition (Tequilla-2007 & Aroma-2009)**
* **Successfully organized intercollegiate Cocktail-Mocktail Competition, Fusion 2009, MUMBAI.**

**Achievements during work experience**

* **Organized menu for Cocktails & Mocktails for IPL events in Spaghetti kitchen.**
* **Designed Bar during renovation of Restaurant in Spaghetti Kitchen.**
* **Achieved best employee in Spaghetti kitchen as did best in Mystery Audit**
* **Organized successful event at IIM function as a part of Shake Itt Mixx Itt Sipp itt ( served Hot mocktails).**
* **Achieved 5 \* rating restaurant 3 times under my handling as external audit during my Domino's experience.**
* **Organized small activities for promotion of Book my food and achieved monthly target of orders and Download.**

**Research**

* **Research done on Alcoholic drinks & Tourism studies.**

**Extracurricular Activities**

* **Practicing with my Entrepreneurs skill on Cocktail-Mocktail& Chocolates.**
* **Provided training at Panasonic Centre on Cocktails &Mocktails.**

**Hobbies & Interests**

* **Playing outdoor Games like Badminton, Cricket & indoor games etc.**
* **Listening Music.**
* **Matured conversation.**

**I do hereby declare that the above information is correct .**

**(PARAM HEMANT DAVE)**