



Monika Thakkar

Management Graduate in Finance

CONTACT

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SKILLS

- MS Office word_
- Microsoft Powerpoint
- Microsoft Excel
- SPSS

LANGUAGE

- Gujarati
- Hindi
- English

PROJECT

A Study On Comparative
Analysis On Housing Loan Of
Nutan Nagarik Sahakari Bank
Ltd. And HDFC Bank Ltd.

INTERNSHIP

Nutan Nagarik Sahakari Bank Ltd.

Designation: Trainee

Duration: 12 April 2022 to 24 May
2022

PROFILE INFO

Result oriented and dedicated and a strong attention to detail and accuracy and an Accounting & Finance degree from a Top university. Great communicator with a highly professional attitude and significant ability to work and perform well in team environments.

EXPERIENCE

2023 and continue

HDFC Bank , RTO Circle - Ahmedabad Relationship Manager (Virtual)

Experienced In Customer Relationship Manager To engage regularly with the Prime, Classic, Preferred and Imperia customers as defined by the contact policy and provide a Consistent & Superior Digital Experience. Achieve Quality benchmarks defined from time to time. Complete and accurate capture of call interactions, including profiling thereby aiding relationship management. Ensure portfolio quality of relationship while racing considering eligibility. MIS - Reporting. Ensure timely submission of Customer base review/reports as requested by Central Team / Senior Management.

EDUCATION

2021-2023

IMBA- WITH SPECIALIZATION FINANCE

Faculty of Management, GLS University, Ahmedabad

2018-2021

BACHELORS OF BUSINESS ADMINISTRATION (B.B.A)

Faculty of Management, GLS University Ahmedabad

2018

HIGHER SECONDARY EDUCATION (12TH)

Gujarat Higher Secondary Education Board, Rapar -Kutch

2016

SECONDARY EDUCATION (10TH)

Gujarat Higher Secondary Education Board, Rapar -Kutch