

Bhushan Wandhare

Male, 25

B.Sc. (Hospitality)

Mob. : 9022011267

bhushanwandhare1216@gmail.com

DOB: April 19th, 1998



Summary

Contributing towards the goals of organization. Motivated service worker with exceptional social skills, communication abilities and customer service background. Dedicated to following health and safety guidelines and handling food items properly. Pursues every opportunity to support team members and proactively address issues.

Academic Qualification

- **Bachelor of Science in Hospitality Studies. (2020)**
Completed from Kavi Kulguru Kalidas Sanskrit University Nagpur.
- **HSSC from Nagpur Board. (2017)**
- **SSC from Amravati Board. (2015)**

Professional Experience

Assistant Restaurant Manager in McDonald's (Feb 2023 - Present)

- **Working at Nexus One Mall Ahmedabad.**
- Managed team schedule with eye for coverage needs and individual strengths.
- Motivated, trained, and disciplined employees to maximize performance.
- Mentored and motivated team members to achieve challenging business goals.
- Developed and implemented policies and procedures to improve customer service and satisfaction.
- Analysed customer feedback data to identify areas of improvement and develop solutions.
- Efficiently handling a team of 30 employees including 2 Shift Manager and 3 Training Squad.
- National Sanitation Foundation Audit pass in my Open Shift.

Assistant Restaurant Manager in McDonald's. (Oct 2022 – Feb 2023)

- Transferred at **Valsad, Gujrat.**
- Promoted and handled **Customer Experience Manager Department.**

Shift Manager in McDonald's. (Aug 2022 – Oct 2022)

- Promoted and transferred at Kadodara.
- Responsible for running shift with the help of crew and support managers, try to achieve daily shift forecast and shift targets.
- Learned the skill to run all 3 shifts (Mornings, Evenings and Overnights)
- Developed ability to calmly multi-task during busy periods in the restaurant.
- Train crew members in daily activities, if and when required.
- Part of a management team who are responsible for maintaining statutory and company health, safety and food hygiene regulations at all times and corrective action taken in a timely manner as necessary.

Shift In charge in McDonald's.**(Nov 2021 – Aug 2022)**

- Got promoted as a Shift Incharge at **Kamrej McDonald's**.
- Promoted and work as a training squad for 6 months.
- Joined **McDonald's Kamrej** as a **Trainee Crew** and got promoted as **Training Squad** in 2 months.

Industrial Training:-**(Nov 2020 – Jun 2021)**

- Toshali Royal View Shimla

Technical Skills

- Cobra & Fusion software
- MS-CIT Certification course.
- MS-Office.
- Internet Browsers and Social Media management.

Extra-Curricular Activities

- Done 30 Out Door Catering (2017 – 2019)
- Participated In National Conference "Amelioration" (Jan 2018) and "Amelioration" (Sept 2019)
- Completed HSRT Govt. Certified Course in F & B Services.

Personal Dossier**Hobbies:-**

- Cricket.
- Cooking.

Linguistic Proficiency:-

- English.
- Hindi.
- Marathi.

Declaration

I hereby declare that above information provided by me is true and complete to the best of knowledge.

Date: -**Place: - Nagpur****Bhushan Wandhare.**