### CURRICULUMVITAE

## SHARMA ABHINAV KUMAR

B 603 vrundavan complex Nr. Subash Chowk Behind oriental bank of commerce Gurukul Road, Memnagar Ahmedabad-380052

E-mail: goldysharma55@gmail.com

**Contact** : 8980036974

9974573208

Photograph

To Establish Successful & Growing Career and Seeking managerial assignments in Sales & Marketing with a growth oriented organization of high repute.

#### Summary

- A competent professional with 12 years of experience in Sales Collection & Marketing, Business Development, Channel Management, Customer Relationship Management and Team Management.
- Having vast experience in used & refinance of commercial vehicle & car (NEW CAR USED CAR SCV LCV & CV)
- 🖎 Master of Business Administration (Finance) from Gujarat university , Ahmedabad in 2010.
- ≥ Exceptional communication abilities to cut across the organizational levels and accomplish targets.
- Skills in leading a team and maintaining relationship with different agency proprietor and as well as with the senior management level.

## Areas of Exposure

#### Sales & Marketing

- Managing the sales and marketing operations for promoting products and accountable for achieving business goals and increasing sales growth.
- Implementing marketing strategies to build consumer preference and drive volumes.
- Conducting competitor analysis by keeping abreast of market trends and competitor moves to achieve market share metrics.
- Providing help to the Collection team in maintaining good asset portfolio.

# **Channel Management**

- ≥ Identifying and networking with financially strong & reliable channel partners, resulting in deeper market penetration and creation of direct & indirect channel network.
- Responsible for planning, co-ordinating & monitoring the ground level activities so as to get maximum results along with dealers, their staff & other channel partners.
- > Developing and appointing existing and new DSA (Direct Selling Agency) so as to increase the sale in market.

## **Business Development**

- >> Formulating strategies & reaching out to the unexplored market segments for business expansion.
- Exploring new business opportunities in various segments along with concerned branches.
- ≥ Conceptualizing & implementing plans & policies for the organization, organizing promotional campaigns and ensuring accomplishment of business goals.

#### Relationship Management

- > Handling customer queries for better turnaround time and customer satisfaction.
- 🕦 Identifying prospective clients, generating business from the existing clientele to achieve business targets.
- ≥ Interacting with the clients on a regular basis & providing redressal to all their queries, complaints & handling all client relations.

## **Key Responsibilities**

- ➣ Handling the dealers of Commercial Vehicle in Ahmedabad and North Gujarat Cargo Motors & Balubhai motors & Planet Autolines Pvt Ltd .
- ≥ Coordinating with the back office and operations department so as to fasten the TAT for loan sanction.
- Motivating DSA & Sales Executive; maintaining good relation with the customer to increase the sales, market share and established good image of company in the minds of people.
- Reporting to State Head & Hub Head- CV Sales Gujarat.
- ➤ Credit Appraisal of Loans and Disbursement of sanction loan
- ≥ Checking various internal database for customers and Update the team with policy/process changes.
- ➤ Preparation of Various MIS (including indus MIS)
- > Preparing Cam, Preparing eligibility of applied Customer,
- ➤ Checking for Login file and Disbursement file
- Mandling DSA Query,
- > Verification of KYC Docs & financial Docs.
- > Preparing Of Initial Loan Eligibility of Applied to the Customer
- Responsible for growth and development of Branch by control NPA accounts
- > Knowledge of Credit Policy, etc. Responsible to develop, monitor and maintain end to end collection processed.
- Strictly monitor various delinquency parameters and ensure that they are maintained.
- > Taking care and responsible for Maharashtra, Madhya Pradesh, Chhattisgarh state for collection.
- Regular review with sales & credit team for portfolio health.
- Regular review with operation team and audit team to improve cash management process & collection process.
- Regular review with legal team and meeting with Panel Advocates.
- > Visit regular bounce cases, nonstarter cases, Non-PDC cases to manage new book portfolio.
- Responsible for growth and development of Branch by control NPA accounts
- > Daily basis case to case follow up and visit high ageing customer
- > To take Personal Discussion with customer by visiting / Telephonic.
- > Portfolio management monitoring collection of bucket wise customers to control the portfolio.
- Identifying customers for surrender & seized property personally interact with them.
- Monitor the team for Settlements of NPA accounts and repossession of vehicles.
- Monitor the team of skills and motivating the team for control portfolio health
- ≥ Convert NPA account in regular accounts as par company credit policy.
- Monitoring of Hard Bucket (NPA) collections of branches and co-ordination with legal team for recovery of NPA accounts.

## Highlights

- ≥ Increased the market share by 15% in Tata Motors Dealers & 40% market share in Planet Autolines in Ahmedabad across Lighter Segment Vehicles.
- Maintained average 50% market share in Ahmedabad throughout the time period 2012-2015.

#### **Employment History**

Assignment: 7 Aug 2022 to till date

Organization: MAS Financial Services Ltd ( USED CAR )

Department: USED CAR FINANCE Designation: BDM (Product Incharge)

Reporting to: Vice President

Location: GJ

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## Assignment: 7 April 2022 to July2022

Organization: Kuwy technology pvt ltd Department: Sales loan (used car) Designation: Regional Manager Reporting to: Vice President

Location: GJ

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#### Assignment: 6 sep 2021 to 30 mar 2022

Organization: Petro money (Smart planner Pvt Ltd)

Department: Sales loan (Dealer funding HPCL IOCL & BPCL)

Designation: Regional Manager Reporting to: Vice President

Location: GJ MP

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#### Assignment: 18 Mar 2021 5 Sep 2021

Organization: CAR DEKHO (USED Auto Loan )

Department: USED vehicles sales loan Designation: MANAGER (operation)

Reporting to: Vice President

Location: GJ RJ

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## Assignment: 26 Aug 2019 till 17 mar 2021

Organization: MAS Financial Services Ltd ( SCV & LCV Commercial Loan )

Department: Commercial vehicles sales Ioan Designation: BDM (Product Incharge)

Reporting to: Vice President Location: GJ RJ MP & MH

## Assignment: Since Mar- 2018 TO 25 Aug 2019

Organization: Indusind bank (Auto Loan SCV & LCV Commercial Loan )

Department: Commercial vehicles sales loan

Designation: Area sales manager Reporting to : State Head

Location: Gujarat

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# Assignment: Since Jan- 2016 TO Mar 2018

Organization: Axis Bank (Auto Loan SCV & LCV Commercial Loan )

Department: Commercial vehicles sales loan

**Designation:** Deputy Manager **Reporting to:** Area sales Manager

Location: Ahmedabad

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Assignment: Since OCT- 2015 TO Jan 2016

Organization: Karvy financial services (Auto Loan SCV & LCV Commercial Loan )

Department: Commercial vehicles sales loan

**Designation:** Area sales manager **Reporting to:** Vice President

Location: Gujarat

Assignment: Since JAN-2012 TO SEP 2015

Organization: INDUSIND BANK (Auto Loan Commercial Loan & Construction Equipments)

**Department:** Commercial vehicles sales loan **Designation:** Deputy Branch Manager (SCALE 2) **Reporting to:** Branch Manager & Hub Head

Location: Ahmadabad

Assignment: Since SEP- 2011 TO DEC 2011

Organization: TEAM LEASE PVT LTD (DHANLAXMI BANK) - Auto Loan & Commercial Loan

**Department:**: Commercial vehicles sales loan

**Designation: DST** 

Reporting to: Branch Manager

Location: Ahmedabad

# **Employment History**

Assignment: Since JUNE- 2010 TO AUG 2011

Organization: E-Nxt Financial Services Ltd (A Tata Enterprise) – Auto Loan & Commercial Loan

Department: : Commercial vehicles sales loan & car loan ( TATA MOTERS FINANCE LTD)

Designation: Business development manager

Reporting to: Branch Manager

Location: Ahmedabad

#### **SOFTWARE PROFICIENCY:**

Languages : C, C++, ORACAL, VC++

Computer knowledge: Microsoft ofiice-2000, Internet, DOS, WINDOWS

#### **HOBBIES**:

- Listening Music, Playing Cricket & doing regularly exercise.
- Reading English news papers, magazines etc.

#### **ACHIEVEMENTS**:

- 1. I achieved a typing speed of 40 W.P.M. and cleared the exam conducted by state examination board.
- 2. I have also attended the BHARAT SCOUTS&GUIDES TRITIYA SOPAN training & testing camp at SCOUT BHAVAN PALDI AHMEDABAD &K.V NO3, AF II, JAMNAGAR
- 3. I have also attended Rajya puraskar training & testing camp at K V Himatnagar at polo forest, Sarneshware

#### **❖ SPORTS ACTIVITIES:**

- 1) Participated in Inter cricket competition held at college and we secure 2<sup>nd</sup> position. Runners up
- 2) Secured 2<sup>nd</sup> position in the school in shoot put the year 2003
- 3) I have participated in the SCORPIO speedsters on 14-10-2004 and my fastest speed was 99kph.

# • EDUCATIONAL QUALIFICATION:

- 1. M.B.A. (MASTER OF BUSINESS ADMINISTRATION)
- 2. MCA. (MASTER OF COMPUTER APPLICATION)

| S.R.<br>NO. | NAME OF<br>EXAMINATION | NAME OF INSTITUTE    | YEAR OF<br>PASSING | % MARKS<br>OBTAINED | CLASS           |
|-------------|------------------------|----------------------|--------------------|---------------------|-----------------|
| 1.          | M.B.A.                 | R.B.I.M.S, Ahmedabad | 2008-2010          | 50%                 | Pass            |
| 2.          | MCA                    | NIE AHMEDABAD        | 2007-2009          | 68%                 | 1 <sup>st</sup> |

## **PERSONAL DETAILS:**

Father's Name
Date of Birth
Dr Naveen kumar
13<sup>TH</sup> JUNE, 1984

Nationality : IndianReligion : Hindu

• Languages : English Hindi & Gujarati

## **KEY STRENGTHS**:

- Very clear about my thoughts.
- Very Confident, Perseverance and Sincere with keenness to absorb new knowledge and an ability to deliver the goods.
- Like to do a challenging work under pressure.

## DECLARATION:

I declare that the foregoing information is correct & complete to best of my knowledge and belief and assuring of my best services.

(Abhinav kumar sharma)