

HITESH PRAKASHBHAI KODWANI – Senior Team Leader

A-304 ,Vardan Tower, Pragatinagar,
Naranpura, Ahmedabad- PIN – 380013.
Email Id: hiteshkodwani2463@gmail.com
Contact no: (M) +91-7878430073

Education Qualification

EXAM/DEGREE	BOARD/UNI.	YEAR OF PASSING	PERCENTAGE %
S.S.C	G.S.E.B	March-2008	79.69
H.S.C	G.H.S.E.B	March-2010	70.40
Bachelor of Engineering (Electronics and Telecommunication)	G.T.U	2014 Complete	8.68 CGPA
MBA (B.K School of Management) – Evening (1 st Rank in class of 60 students)	Gujarat University	2017-2020	3.96 GPA out of 5

Project Profile

1. Navigation through Differential GPS (Training and Project in Nokia Locations & Commerce).

(Our project was selected in top 3 projects in our class by the external faculty).

- Me and my teammate worked as an Employee of the company. Our main aim was to show the difference between using Conventional GPS and Differential GPS.
- Main difference was that Conventional GPS uses Real time processing whereas Differential GPS uses Post processing technique.
- LCD interfacing to show the exact location of the object.

Work Experience

1. Nextgen Clearing Pvt Ltd- 7 Years of Experience.

Start Date- 28th July 2014.

Current Designation- Senior Team Leader

End Date- Current Job

Job Description and Key Responsibility Areas

1. Roaming data services.
2. Handling TAP/RAP files. TAP is Transferred Accounts Procedure which contains call data records and RAP is Returned Accounts Procedure which includes details of the rejections performed in the TAP files.
3. Ensuring that all the operational processes are being followed to handle/validate roaming data. Also ensure that all the technical and functional requirements are met.
4. Validation of TAP files based on GSMA (GSM Association) guidelines. The GSMA represents the interests of mobile operators worldwide, uniting nearly 800 operators with more than 300 companies in the broader mobile ecosystem.
5. Timely configuring roaming agreements in the system such that minimum number of files get halted.
6. Design and maintain all the process documents.
7. Gaining knowledge of Permanent Reference Documents of GSMA which helps in understanding the Roaming industry and how the roaming data is handled.
8. Rating service (Both Wholesale and Retail) and TAP Creation Service.
9. User Acceptance Testing, Identification of defects during testing.
10. Communication of all the defects/issues internally and getting it resolved before getting deployed on production.
11. Developing all the test scenarios to ensure that accurate testing results are being produced. Co-ordination with testing coordinator and project/product team while testing is being performed.
12. Fraud management and other clearing needs.
13. Strong collaboration with customers and customer support team.

Achievements

1. Leading the team of 28 team members.
2. In last 1 year, more than 35 customers have successfully migrated to Nextgen Clearing under my Leadership in Operations team.
3. Those more than 35 customers which recently migrated under my Leadership contributes to around 25% of the total customers who are being happily served for roaming data handling by Nextgen Clearing. And it also contributes to around 20% of the total revenue.
4. Because of all the hard work and smooth migration of all the customers, I was recently given High Five award for best performance in 1st quarter, year 2021.
5. Currently handling more than 150 customers all over the globe, providing them best possible operational support.

Certification Courses – SimpliLearn (August 2021)

1. Business Analysis Basics
2. Business Analytics with Excel
3. Certification of Capability in Business Analysis (CCBA)
4. Introduction to Project Management
5. Certified Associate in Project Management (CAPM)
6. Agile Scrum Foundation
7. Agile Scrum Master
8. Digital Transformation
9. Digital Leadership
10. VUCA Leadership for Volatile, Uncertain, Complex and Ambiguous world
11. Introduction to SQL
12. Git Training
13. Tableau 10 Training
14. Power BI for Beginners

Personal Profile

Name: Hitesh Prakashbhai Kodwani

Father's Name: Prakashbhai Pamandas Kodwani

Nationality: Indian

Date of Birth: 22nd September 1992

Hobbies: Learning New Things, communicate with various Personalities, Surfing Internet, Playing Games and Reading books.

Languages Known: English, Gujarati, Hindi, and Sindhi.

Interest and Skills

1. Telecommunication and roaming.
2. System Analysis, User Acceptance Testing, Platform Testing. Testing execution and verification of test results.
3. Excellent Communication skills.
4. Data Analysis and Business Analysis.
5. SQL (Structured Query Language).
6. Agile methodology and Scrum.
7. Hands on experience to work on MS Office including Excel skills to manage data.
8. Adaptability, Decision Making and Ability to work under pressure.
9. Leadership, Project Management, Project Planning, Delivery of the project, client interaction, People Management, Time Management and Motivation.

Personal View

To join a progressive organization where I find immense learning opportunities, growth prospects and make the optimum use of my strength and capabilities to get the best result and to contribute the maximum share in the success journey of the organization.

Declaration:

I hereby declare that the above statements made are complete and true to my knowledge and nothing has been concealed.

Place: Gujarat, Ahmedabad

Hitesh Kodwani