

# VIBHINA CHAPLOT

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Bhilwara, Rajasthan, 311001

DOB- 14 December, 1996

## PROFESSIONAL SUMMARY

- Overall 1 year of experience as process analyst in the field of knowledge process.
- Proficient in Microsoft Office tools such as Excel and PowerPoint.
- Individual with time management, communication, interpersonal skills and relationship - building skills to secure a responsible career opportunity.

## EDUCATION

**St. Kabir Institute of Professional Studies**  
Ahmedabad, Gujarat

**PGDM (Marketing and Finance) -**  
2021, (69.51%)

**IIS University**

Jaipur, Rajasthan

**Bachelor's in Commerce- 2018,**  
(68.18%)

**Greenvalley Public School**  
Bhilwara, Rajasthan

**HSC: Commerce- 2015, (84.6%)**

## SKILLS

- Management Skills
- Communication Skills
- Microsoft Office
- Problem solving skills
- Analytical Skills
- SPSS Software

## CERTIFICATIONS

- "Developing soft skills and personality" -NPTEL Swayam
- Sales Management course - COURSERA
- "Design Primer Thinking" - NPTEL Swayam
- Personal and Family Financial Planning- COURSERA
- Analyzing Company's performance using Ratios- COURSERA
- National Service Scheme- NSS (ICG College)

## EXPERIENCE

**I-Engineering Software Pvt. Ltd. Apr'22 - March'23**

- Currently working as **Process Analyst**.
- Working on live client data as KPO (Knowledge Process Outsourcing) on US Insurance.
- Managing the data from software named Alis and making client's workflow process smooth.

## INTERNSHIPS

**NJ India Invest, Ahmedabad May'20 -Jun'20**

- Project title: "A study of knowledge and awareness of wealth management among individuals"
- Worked for optimize client engagement, communicated with clients and opened their e-wealth accounts to continue their investments through online mode during the period of pandemic.

## LIVE PROJECTS

**Pladis (McVities) - Brand Promoter, Ahmedabad Jan'20 (8 Days)**

- Project Title- "Competitive Analysis of PLADIS"
- Applied promotional tools to build product awareness, create consumer interest and stimulate product demand to increase the sales.

**Hometown (Future Group) - Sales Promoter, Ahmedabad Aug'19 (10 Days)**

- Project title: "To study buying behavior of people and offer attractiveness."
- Offered friendly and efficient service to all customers, handled challenging situations with ease.

## STRENGTH

- Go Getter
- Initiator
- Dynamic nature
- Comprehensive
- Creative

## RESEARCH PROJECTS

**Title:** “A Study on Impact of Non-Performing Assets on the Profitability of Selected Indian Banks”

**Aim:** To know the impact of NPAs on the profitability of SBI, Axis Bank, HDFC Bank and ICICI Bank.

**Probable Outcomes:** The NPAs are responsible for the variations in the profits of the banks. The increase or decrease in NPA results to change in the profitability of the banks.

**Title:** “To study the impact of various factors related to E-banking w.r.t consumer awareness and affinity towards online banking, with special attention to people of Ahmedabad city.

**Aim:** To find out that how many people are using e-banking before and after demonetization and the reasons for their shifting towards e-banking.

**Probable Outcomes:** People have reliability towards e-banking to a very greater extent and they are shifting because it is easier and convenient.