CONTACT ME AT

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SKILLS SUMMARY

● ● ● ● Requirement Gathering & Analysis

● ● ● ● Prototyping & Wireframe Design

● ● ● ● Leadership, Facilitating & Monitoring

● ● ● ○ Agile Methodologies & Scrum

● ● ● ○ Project Management & Stakeholder Management

● ● ● ● Strategy Planning & Process Improvement

AWARDS & CERTIFICATION

🔖 Most Outstanding Employee of the Year, AIS Pvt. Ltd. (2021)

🔖 Certified ScrumMaster® (CSM®) (2021)

🔖 Scrum Fundamentals Certified (SFC) (2020)

🔖 Publish a Book on Digital Marketing "Understanding Digital Marketing : Strategies for Online Success, ISBN 978-93-8728-425-8, BPB Publication

DISHEK MANKAD

SR. BUSINESS ANALYST -
7+ YEAR EXPERIENCE

PERSONAL PROFILE

I am a senior business analyst who thrives in fast - paced/high-pressured environments. I LOVE helping organizations transform complex ideas into practical solutions that in turn create fluid work flows and produce strong foundations for continuous growth. A accomplished and fluent communicator with strong investigation, problem-solving and decision-making skills, combined with a pragmatic approach and sound business acumen. Highly accomplished with a verifiable track record in fields such as analysis and gathering, business process mapping and the development of interactive prototypes. I am also experienced in coordinating with stakeholders. Before starting my career as a Business Analyst, I was working as a Assistant professor in an educational institutions in which I have almost 4.5 years of experience.

PROFILE SUMMARY

- Conduct day-to-day project coordination, planning, and implementation across multiple teams
- Create functional and technical application documents
- Primary responsibilities included understanding, documenting and managing the elicitation of business requirements, processes and workflows with our client.
- Adept in identifying Functional Points and converting **Business Needs into Business Requirements Design (BRD) & Software Requirement Specifications (SRS),** and user interface specifications.
- Extensive experience in Rational Suite, Clear Case, MS Visio and **Agile, waterfall and Hybrid- model**.
- Experienced in defining Test Methodologies, designing test plans and test cases, Verifying and validating Web based applications and Documentation based on standards for Software Development and effective QA implementation in all phases of SDLC.
- Proficient in all cycles of test life cycle from Test planning, defect tracking, managing defects life cycle and responsible for test deliverables, status reporting, issue escalation and defect trend analysis.
- Extensive experience in Requirement gathering, Quality Assurance and User training in SDLC methodologies
- Expertise in UML (Use Case Diagrams, User Stories, Sequence Diagrams, and Activity Diagrams) as a business analysis methodology to define the Business Model using Rational Rose and MS Visio.

EDUCATIONAL HISTORY

PACIFIC UNIVERSITY, UDAIPUR

DOCTOR OF PHILOSOPHY (PH.D) –
COMPUTER SCIENCE – AWARDED ON -2020

- Title: An Analytical Study On Selection of Queries for Deep Web Crawling

H.N.G UNIVERSITY, PATAN

MASTER OF COMPUTER APPLICATION (M.C.A.)
CLASS OF 2008 – 2011 | RESULT: 60%

- Post – Graduated Valedictorian, Class of 2008 – 2011
- UDP: "Stock Management System" is the name of our project; it focuses on purchase, sales, and stock maintenance.
- Training: Click Informatics Pvt.Ltd, Ahmedabad

- IDP: "Controllaboration" was the name of our project; the purpose was an interaction between subscriber and collaborator. Collaborator will be working on Project which is assign by subscriber. And subscriber also shows and handles all activity throughout web."
- Training: Yudiz Solution, Ahmedabad

SAURASHTRA UNIVERSITY, RAJKOT

BACHLORE OF COMMERCE
CLASS OF 2003 – 2007 | RESULT: 54%

- Graduated Valedictorian, Class of 2003 – 2007

TECHNICAL SKILLS

- Methodologies UML, SDLC, Waterfall, Agile,Scrum
- Documentation Tools: Rational Requisite Pro, Draw.io,Gliffy,Visio, MS Word, MS Excel, MS PowerPoint.
- Project Management Tool: Click-up, Asana, Trello, Microsoft Office Suite
- Operating Systems: Windows (NT/2000/XP/7/810), UNIX, Linux
- Database - Intermediate level: SQL, MySQL, MongoDB
- Wireframe Tool: Balasmiq, Figma,

PROFESSIONAL HISTORY

SR. BUSINESS ANALYST

AARAV INFO SOLUTION PVT. LTD. | SEPTEMBER 2020 – PRESENT

- Coordinate with multiple resources efficiently and effectively throughout the development lifecycle so as to ensure that the projects are completed on time, meet requirements, are implemented accurately and the full impact is understood by the business owner.
- Partner with the business and IT groups to find solutions for projects and operational issues.
- Define project business requirements as well as in defining the IT solutions.
- Contribute to the business requirements development and the functional solution designs.
- Use systematic techniques for specifying requirements - like use-case scenarios, process modeling, and data-flow diagramming

BUSINESS ANALYST

EVINCE DEVELOPMENT PVT. LTD | MARCH 2019 – SPETERMBER 2020

- Working directly with product owners and stakeholders to elicit their feedback on customer satisfaction items
- Analyzing existing customer satisfaction functionality requests for providing business-value based recommendations to Product Owners
- Facilitating requirement JADs, root cause analysis and other requirements workshops
- Conducting requirements training sessions and developing best practices for product delivery
- Partnering with Development Leads to identify opportunities for better collaboration and process improvements.

BUSINESS ANALYST

GRYPHONE TECHNOLABS PVT. LTD | MARCH 2014 – MARCH 2019

- Responsible to document the business process by identifying the requirements.
- Preparing excellent documentation on business requirements.
- Handling various activities of the project like information gathering, analyzing the information gathered, documenting the functional or business requirements.
- To make the Test plan for the testing team.
- To do the User acceptance testing in the final project.