

NIDHI SAXENA

48, Samang bungalow near makarba torrent power vejalpur, ,
9328007403 | Nidhisaxena0304@gmail.com

PERSONAL PROFILE

- Date of Birth : 03/04/1991
- Marital Status : Married
- Nationality : Indian
- Known Languages : English,gujarati,hindi,punjabi
- Hobby : In free time i like to watch movies and web series
- Passport : No

EDUCATION

- **Gayandeep High School**
HSC
62
2012
- **RH Patel college of Arts And Commerce**
B.A
70
2018

PROJECTS

- **Otp door opening system** 6 month
This project i have done with my 2 friend in college as final year project. This project main motive is create security among the residencies and in offices

EXPERIENCE

- **TCS** 07/10/2015 - 08/04/2018
Customer Service Executive
I have to handle in bound and out bound call and also reverting client on mail when required. Also handling team when manager is not available.
- **Ison bpo pvt ltd** 01/07/2018 - 01/4/2019
Customer Support Executive
As a support executive my role is to prepare the daily schedule of the Nurse Practioner which are working with Advantmed.

Also providing the technical support to the Nurse Practioner and US based team.
- **WNS** 26/12/2019 - 30/04/2021
DSA

- **Advantmed**
Support executive
Billing process

01/10/2021 - Till date

TECHNICAL SKILLS

- Having knowlegde of the MS OFFICE And basics of the Ethernet

ACHIEVEMENTS & AWARDS

- Won first prize for the bluetooth robitics event held by GTU in 2015 in my college

PERSONAL STRENGTHS

I am learn quickly any thing.
Iam smart worker not hard worker



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