PRASHANT VIRADIYA

DEPUTY MANAGER



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- Shyamal, Ahmedabad
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PROFILE

Dynamic Deputy Manager with 1 year of experience in the banking industry. Skilled in branch operations, customer service, and compliance. Strong leadership and problem-solving abilities with a customer-focused approach

SKILLS

- Teamwork
- Presentations Skill
- Leadership
- Active Learner
- Microsoft Office

EXPERIENCE

DEPUTY MANAGER

KOTAK MAHINDRA BANK

2022 - Present

- Overseeing day-to-day operations of the bank branch
- Assisting the Branch Manager in developing and implementing strategies to meet performance targets and increase profitability
- Analyzing financial data and market trends to identify opportunities for growth and develop action plans to capitalize on them
- Collaborating with other departments to ensure seamless delivery of products and services to customers
- Providing guidance and training to staff on products, policies, and procedures
- Handling customer complaints and resolving issues in a timely and professional manner
- Staying up-to-date with industry developments and regulations to ensure the bank remains compliant and competitive

MBA - Finance (CPI - 8.47) 2020 - 2022

MASTER'S DEGREE

EDUCATION

BACHELOR'S DEGREE

BBA (CPI - 8.57)

2017 - 2020

HIGHER SECONDARY

Commerce (70 PR)

2015 - 2017

INTERN

JRBN INFO MEDIA PVT. LTD.

2021 - 2022

Worked as a Finance Intern