

# Chirag Tiwari

11/05/1999

Indian



## CONTACT

chiragtripathi09@gmail.com

7990483187

1207, Parabadi Valo Vas ,  
Makarba Gaam, Ahmedabad  
-380051

## SKILLS

- ✓ Issue resolution
- ✓ Project management
- ✓ Communication skills
- ✓ Supervision
- ✓ Team management
- ✓ Lead development
- ✓ Assigning work
- ✓ Performance monitoring
- ✓ Program leadership
- ✓ Repairs and troubleshooting of Network

## WORK EXPERIENCE

12/2015 - 03/2017

Telecaller

Focus Infoline Pvt. Ltd.

- ✓ Greeted customers and offered immediate assistance.
- ✓ Recorded production data in daily logs.

04/2017 - 11/2019

Network Technician , Back Office Executive

Microlink Solutions Pvt. Ltd.

- ✓ Adhered to all standard operating procedures and complied with safety and quality processes.
- ✓ Managed all training in regards to staff development, change management and technical operations and controls.
- ✓ Coordinated planning and program development between new teams and other programming staff.

11/2019 - Now

Team Leader , Network Engineer

Gujarat Infotech Ltd.

- ✓ Estimated materials and labor requirements to complete jobs within budgetary and timeline requirements.
- ✓ Assigned work to employees based on project requirements and individual team member strengths.
- ✓ Coordinated schedules and day-to-day activities of crew to satisfy project needs.
- ✓ Coordinated planning and program development between news teams and other programming staff.

## EDUCATION

07/2015 - 07/2019

Other

Vidyanagar High School

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09/2016 - 03/2017

Vocational school

IANT (Indian Institute of Advanced Network Technology)

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## SELF-EVALUATION

I have worked with 3 organisations in the past 7 years gaining immense knowledge and experience.  
I can assure you that I have always worked my best till now and continue to grow further.