

KEY STRENGTH

- Ability to lead & Problem Solver. Resourceful and always looking for new ways to grow the business. Can take charge of the situation but also be collaborative and understand the value of dedicated staff and all they do to ensure success of daily operations. Team builder that encourages others to bring forth ideas and work together.
- Ability to speak with doctors, technicians, administrative staff and appreciate everyone's value while being able to make critical decisions in a timely manner.
- Foster a culture of excellence, teamwork and maintaining sense of urgency among expert clinical and medical administrative resources.
- Motivational leader who energizes teams and inspires cutting edge performance of direct impact to patient care.
- Relationship builder noted for preserving ties to clinical and administrative leaders - strengthening alliances instrumental in achieving company goals.

COMPETENCIES

- Good communication and leadership skills
- Problem solving & quick decision making
- Self - development outlook to keep abreast of market trends
- Strategic outlook
- Perseverance & positive outlook
- Sensitivity while dealing with customers (internal/ external) in complex situations
- Ability to work across all employee/ consultant groups to build a performance driven organization culture
- Analytical & logical thinking

EXPERIENCE

Dental Surgeon

Jul 2016 – Sep 2022

Apex Dental Clinic & Implant Centre, AHMEDABAD

-Diagnosing, treating, and preventing oral health problems, managing patient care, and continually educating themselves to provide the best possible care.

Team Leader- Clinical Support

Oct 2022 - Present

TopDoc.AI- Banzai Health Private Limited

TopDoc-AI is the AI based, Health Informatics Platform of Banzai Health. It's for Specialist Doctors, Chronic/Acute Patients and the underlying Referral Networks. It's a virtual health system, where the Specialist Doctors maximize patient outcomes and enhance quality & velocity of healthcare. TopDoc Platform enables Patient centred Healthcare

Role & Responsibility

- Maintaining & Processing Clinical data of patients to maximize patient outcomes & enhance patient care quality
- Responsible for implementing policies and procedures that promote efficient and effective operations within the team.
- Responsible for training and developing team members, including providing education and training on healthcare regulations, procedures, and best practices for a clinic to peak perform.
- To maintain communication with stakeholders, such as patients, families, and healthcare providers, to ensure that everyone is informed and up-to-date on patient care and other issues.

EDUCATION

Bachelor Of Dental Surgery <i>Rajiv Gandhi Health University, Karnataka</i>	July 2009-Sep 2014
Internship On General Dentistry <i>Ahmedabad Dental College, Ahmedabad</i>	July 2015-June 2016
Implant Dentistry <i>The University of Hongkong</i>	Sep 2021 - Dec 2021
Certified in Scientific Writing <i>Indian Council of Medical Research (ICMR) & National Institute of Epidemiology</i>	May 2022
Certified in Ethical Review of Health Research <i>Indian Council of Medical Research (ICMR) & National Institute of Epidemiology</i>	June 2022

SKILLS

Medical Review
ICH-GCP Guidelines
SOPs Implementation
Medical Staff Relation
Dentistry
Healthcare
MS Office suite
Medical Writing
Medical Literature Review
Understanding Medical Statutory requirements
Medical Operations Management

LICENSES & CERTIFICATIONS

Dental Council Of India
Gujarat

Reg. No- A-17210

Dental Adhesive
3M Healthcare Academy

2021

PROFILE SUMMARY

- A result – oriented professional offering over 5 years of experience in Health Care Environment
- Proficient in managing medical service delivery in high stress work environment
- Experience in managing all business & operational issues including quality patient care, clinical coordination, training & planning.
- A strategist cum implementer with recognized proficiency in spearheading healthcare environment to accomplish plans and goals successfully
- Keep abreast of professional developments in keeping with this professional leadership role and maintain networks necessary for the role.
- Promote an organizational culture that facilitates team-work in the design, management and delivery of clinical services, ensuring medical staff are both cognizant of and active in ensuring holistic models of care.
- Build strong relationships with external parties and government bodies to enhance and represent both medical opinions.