

Milee Vakhariya

Contact

- mileevakhariya1@gmail.com
- **4** 7976600767
- Ahmedabad

Personal Details

• Date of Birth: 20/10/1995

• Nationality : Indian

 Marital Status : Married

Skills

Customer Service	100%
Commitments to Customer	100%
Satisfaction	
Complains Resolution	100%
Attention to details and Active	100%
listening to Customer	
Service - Based selling / Telesales	100%
Building Customer Loyalty	100%
Bilingual Customer Support	100%
Demonstrating and presenting	100%
products	

Language

- English
- Hindi
- Gujarati

Objective

I would describe myself as an open and honest person who doesn't believe in misleading other people and tries to be fair in everything I do.I am a hard-working and driven individual who isn't afraid to face a challenge. I'm passionate about my work and I know how to get the job done. I'm very communicative, detail-oriented, and versatile. I like to think of myself as a team player. My most valuable trait is that I'm a people person who

enjoys meeting new individuals and learning about their lives.

Experience

- Qatar Airways / Customer Service 18/01/2021-26/11/2022 Representative
 - Re-organized something to make it work better Identified a problem and solved it. - Increased revenue or sales for the company and Responded to over 85 customer calls daily and solved 90% of their concerns. - In addition, I received a certificate for Best Customer Service. -Been complimented by my supervisor as well as co- worker .- I helped to increase revenue or
- sales for the company.
- Indigo Airlines / Customer Service Officer

Customer Service Including Reservation, Ticketing, Check-In And Boarding Passengers At Airport. In Addition - I Received 4 Awards -2 For Best Grooming And 2 For Best Customer Service Champ.

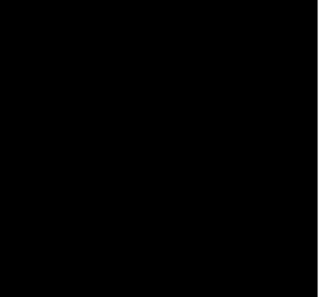
26/11/2018-30/03/2020

Education

Gujarat University

15/06/2017

B.Com



Panache Achademy

Aviation, Travel And Tourism

30/03/2017

Projects

• Right To Education

The Right of Children to Free and Compulsory Education Act or Right to Education Act.

I helped to enroll 4300 kids in English Medium School through this programme.

I was certified from IIM Ahmedabad for this project.

Milee Vakhariya