

RESUME

KIRAN SAPELA

B.Tech (Electronics and communication)

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Objective:

Looking for a position in your organization where I can enhance my skills and strengths in conjunction with the institutional goals and objectives and contribute towards achievement of these goals.

Professional experience (2 years, 7 months)

Customer Engineer – NCR Corporation India Pvt. Ltd., Ahmedabad (Sep'20-Jun'23)

- Maintaining **500+ ATMs**, dealing in issues pertaining to PC peripherals, software, cash dispensing unit, mechanical issues, and network troubleshooting
- Awarded Rockstar performer of the quarter **4 times** for best performance in Gujarat region
- Responsible for upgrading hardware, software, and quarterly preventive maintenance
- Providing ATM status and service reports with recommended action to management
- Providing necessary technical support to co-engineers in the service region

Field Engineer for CISCO, AT&T, Nokia, British Telecom & Veritas (1 Year)

- Basic networking knowledge
- Installation of switch, router & hard disk
- Currently pursuing CCNA & CCNP courses

Educational qualifications:

DEGREE/COURSE	UNIVERSITY	INSTITUTE	YEAR	%
Bachelor of Technology	Jodhpur National University, Jodhpur	Jodhpur National University Jodhpur	2015	73.16%
Senior Secondary	RBSE	New BVB Sr. Sec., Jodhpur	2011	57.85%
Secondary	RBSE	Govt. Sr. Sec., Chandrai	2009	70%

Professional trainings:

1. BSNL (Bharat Sanchar Nigam Limited)

Duration: 1 year

Description: Focus on understanding the fundamental working and management of BSNL. A considerable part of the training dwelled into technicalities of various types of transmissions modes including optical fiber. Further, a basic understanding of functionality of mobile and broadband communication technologies such as GS and CDMA.

Regular work management and personality development sessions.

2. HCL:

Duration: 45 days

Description: The training involved understanding programming and functioning of Router, Switch and Hub along with various types of protocols including HTTP and TCIP.

3. RSCIT (Government approved computer course):

Duration: 3 Months

Description: training of basic computing skills such as MS Office (Word, Excel and PowerPoint).

Personal details

Date of birth	01-11-1993
Languages known	Hindi and English
Nationality	Indian
Father's name	Mr. Bhuraram Sapela
Mother's name	Mrs. Laxmi Sapela
Permanent address	Village and post Chandrai, Tehsil- Alore, District- jalore, Rajasthan. (307030)
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