

# Jaydeep Ghatge

An IT Graduate Looking for an opportunity to sharpen his skills.

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## EXPERIENCE

### Vikalp (Vodafone), Ahmedabad — CSE (Customer Sales Executive)

05/2014 – 08/2014

- We have to make outbound calls to the customers, who having Vodafone sim and try to convince them to buy a new one or port their older sim to Vodafone.

### Tech Mahindra, Ahmedabad — CSR (Customer Service Representative)

03/2018 – 04/2019

- It was Inbound process of Jio's customer care, we have to answer customer's call, using the systems and software we must solve the queries of the customer.
- Sometimes we solve the queries over the call, but sometimes if it is not solved from our end, we create a complaint or we guide them to visit the nearest Jio store.

### IMS, Ahmedabad — Junior Recruiter

05/2019 – 10/2019

- We get the technical requirement from the client end for the IT position, we have to find the candidates from Multiple job boards, References, Social sites Etc.
- We have to Source candidates from multiple job boards, social sites, references, etc., Screen the candidate, Format the resume according to client requirement, Schedule interview, create candidature, Schedule interview, Help candidate for onboarding.

### Infibeam- DRC Systems, Ahmedabad — Technical Recruiter

10/2019 – 4/2020

- We get the technical requirement from the client end for the IT position, we have to find the candidates from Multiple job boards, References, Social sites Etc.
- We have to Source candidates from multiple job boards, social sites, references, etc., Screen the candidate, Format the resume according to client requirement, Schedule interview, create candidature, Schedule interview, Help candidate for onboarding.

### Aiva Products, Ahmedabad — Business Development

05/2020 – Till date

- Working as a business developer, learned end to end process of supply chain management.
- At Aiva products, we sell grocery products.
- Creating PO to delivering packed products to customer
- Managing products on several online stores (Amazon, eBay, Kroger, Giant Eagle, etc)
- Tracking all the details of PO, getting price from vendor to filing ISF from
- Handling various tasks, coordinating with vendors, designer.
- Worked with colleagues to get certified with **SQF certification**.

### Chip Connect, Ahmedabad — Network setup.

05/2021 – 09/2021

- This was a small project at Adani shanti gram, where we have to install & manage new server.
- I have worked on maintaining VDP (video display port) at customer's houses.
- Cleaned all the Network connections in switches & hubs.

## INTEREST: -

- Singing
- Playing Chess & Watching Tournament
- Cricket Playing & watching Matches
- Playing Volleyball • Guitar Learning

## SKILLS: -

- Self-Learner • Adaptability
- Problem-solving
- Ability to Work Under Pressure
- Teamwork

## ACHIEVEMENTS: -

- An employee of the month for the highest sell of post-paid connections.
- Represented my college for University Chess championship Twice.
- Got selected to give a stage performance for the college's annual function.

## EDUCATION

### Noble School, Ahmedabad— SSC

March 2012

I Completed my SSC with 69% from GSEB (Gujarat State Education Board).

### Karnavati Vidhyalaya, Ahmedabad— HSC (Science)

March 2014

I have persuaded my HSC with 51% from GSHSEB (Gujarat State Higher Secondary Education Board).

### SVBIT, Gandhinagar— BE (IT- Information Technology)

Feb 2019

I have persuaded My Bachelor's Degree in IT (Information Technology) from GTU (Gujarat Technological University) with 6.99 CGPA.

## Languages:

Gujarati - Expertized

Hindi - Expertized

English - Proficient

Marathi - Expertized

## PROJECTS

### 1. OPD-Ambulatory Management System — Android

- It was a two-sided module Application, helping doctors to manage patients effectively and efficiently.
- One module is for doctor and the second module is for patient.
- **Doctor's module:** - He can check and upload all the details of a patient's details and other reports and able to change and arrange all the things done from his end.
- **Patient's module:** - Patient can upload his details, family's details, view his/ her reports, download reports, ask questions to the doctor about his/her report, disease and other things.
- **Mediator Module:** - Sometime when a doctor must change the appointment time or reschedule an appointment due to an emergency or due to any personal reason, He/she can give information to the nurse or compounder.
- Then he/she can do the change accordingly using Mediator Module.

### 2. Pen drive Authentication — .net

- It's a security-based windows application used to stop unauthorized access to personal computers/Laptops, or any industrial computer.
- If any unknown person/ Unauthorized person tries to put any USB drive / Flash drive to download or upload any data or any file, our software prevents the person.

## Declaration

- All the information mentioned above in the resume is correct to the best of my knowledge and belief.

Jaydeep Ghatge