Rajkumar M. Patel

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Carrier Objective

To achieve good career growth and to be a part of progressive and stable organization where I can utilize my abilities, skills, interest and direct them towards the success of the organization and finally undying commitment.

**Educational Details** 

B.Tech Mechanical Engineering, 2017

Ganpat University Passed with 6.13 CGPA

12th (G.S.H.E.B.), 2013

Pioneer School of Science G.H.S.E.B (80.33%)

10th (G.S.E.B), 2011

Aadarsh Vidhyalay G.S.E.B (87.40%)

Professional Experience

Modtech Machines Private Limited (Oct. 2017 – Present)

Designation: Service Engineer

Responsibilities:

Responsible for installation and commissioning of Shelling line projects

Providing remote assistance for technical troubleshooting

Maintaining service visit record and timely take feedback from customers

Perform corrective and curative interventions to ensure the lowest down time and pursue with an approach of 'fix first time'

Ensure highest levels of customer satisfaction

Providing machine operator and maintenance training to customer

Monitor end life of machines in the assigned territory and act as a feeder channel to the sales team in buy back of machines

Creating spares material revenue from customers

Site Visits

Electralloy, Banglore

Rudra Cast, Punjab

Unipol, Pune

Victora Auto, Harayana

Linit Exports, Solapur

Sage Metal, Faridabad

Achieve Techno cast, Rajkot

Garg, Bhavanagar

Prime Tech, Rajkot

Leakproof Steel cast, Chhapi

Ratnamani Techno cast, Chattral

Shilpan Steel Cast, Rajkot

PTC, Chattral

Hi-Tech, Bhavanagar

**Technical Skills** 

Knowledge of hydraulic and pneumatic system.

Knowledge of mechanical parts and its manufacturing process.

Can read and understand electrical, hydraulic and pneumatic circuits.

Basic knowledge of B&R, SIEMENS, Beckhoff make PLCs.

Leading the project with mechanical, automation and electrical parameters.

For better product, coordination with design, purchase and production department.

Attending meetings, planning and scheduling of new development work.

Communicating with customers and suppliers to resolve design issue.

**Personality Traits** 

Honest & hardworking.

Good communication skills, positive & optimistic attitude.

Ability to learn and support new applications and systems

Quick decision maker Self-motivated Computer Awareness Software: Basic Auto CAD & Solid works,

MS office

OS: Win-XP, Win-7-10