



SHABBIR BOOTWALA

TRAVEL CONSULTANT

PERSONAL SUMMARY

Result oriented Travel professional with over 4+ Years experience in travel professional specialized in Creating itinerary which suits the clients need,dedicated to helping their dreams of travelling the world.

CORE SKILLS

- Self Motivated
- Team Player
- Problem Solving
- Hardworking and Punctual
- Keen in details
- Sales analysis
- GDS Systems

CONTACT DETAILS

Mo- (+91) 9033646366
Email-b.bshabbir7@gmail.com
Linked in-@ Shabbir Bootwala



WORK HISTORY

Reservation Executive

Akbar Travels of india Pvt Ltd (Vadodara)
June18 to Feb 20

- Handling quires for Airfare and Holiday Package from Agents and customers
- Proficient with GDS System
- Complete knowledge of IATA faring and commission Structure
- Utilize the latest sales techniques to up sell products and services to enhance clients overall experience
- Researching travel options & presenting the best deal in term of requirements
- Handled Customer services issue including unhappy clients ,missed flights ,overbooked hotels,mistakes in itenary and other last minutes problems
- Flexible and able to work independently and in a team setting

Travel Counsellant

Sunbeams Travels Pvt Ltd(Vadodara)
Jan 2016 - May 2018

- Handling domestic and international ticketing from Corporates and customers
- Maintaining image by responding all inquires in stipulated time
- Creating tough itineraries and issued for same
- Issuance, Re-issuance and refund on Gds system
- Checking ques on regular basis and inform customers in case of any change
- Working on different airlines and issuance for same
- Creating daily sales report and forwarding to the owner of the company
- Closely involved with marketing and product team
- able to manage multiple task and changing priorities

PERSONAL DETAILS

Gender - Male
Date of Birth-09/12/1993
Nationality- Indian
Marital Status-Unmarried
Religion-Muslim
Passport Num-K7600388
Visa Valid Till-10 Jun2020

HOBBIES



Cinephile



Cricket



Loves Traveling



ACADEMIC HISTORY

- IATA Foundation Level (June 2015)
- IATA Cargo Introductory (June 2016)
- Bachelors Of Commerce
Sardar Patel university 2012-2014



WORK REFERENCES

Sajay George

Branch Head Akbar Vadodara

Email: Sajay@akbartravels.in

Bharat Shah

owner , Sunbeams Travels Vadodara

Email: bharat@sunbeamstravels.com