# SIDDHARTH **SHASHIKANT PANDYA**



### CONTACT

Rayon housing society no 4,Block no 164 behind navdurga temple, Veraval Gir Somnath 362266

**\** 8866321391

**29091993** 

#### **SKILLS**

- Communication skills
- Time management
- Organizational skills
- Strategic planning
- Attention to detail
- Listening skills
- Multi-tasking
- Computer knowledge (Basic Ms office, Tally erp 9, Emails, Web browsing, Typing, PowerPoint presentation, Search engine optimization)

## **OBJECTIVE**

To make use of my interpersonal skills to achieve goals of a company that focuses on customer satisfaction and customer experience.

#### **LANGUAGE**

✓ Gujarati, Hindi, English

#### **EXPERIENCE**

#### STAR UNION DAI ICHI LIFE INSURANCE

03/10/2022

assistant relationship manager

Working in banca insurance channel job role is to maintain branch and customer relationship and sell insurance to bank account holders

#### **BEANBITE SOLUTIONS**

8-11-2021 - 22-08-2022

Executive EV - voice

-Voice calling process verification of eligibility and benefits of a patients dental plan - DENTAL

-Calling the insurance representative in U.S and verify patients eligibility on behalf of provider

-Collecting patients information from website and fax to check patient is active or inactive

-Provide basic details to IVR ad collect information listening to IVR

#### **MEDUSIND SOLUTIONS**

9-11-2020 - 02-11-2021

Client support representative

-Voice calling process verification of eligibility and benefits of a patients dental plan - DENTAL

-Calling the insurance representative in U.S and verify patients eligibility on behalf of provider

-Collecting patients information from website and fax to check patient is active or inactive

-Provide basic details to IVR ad collect information listening to IVR

## **BHARTI AXA LIFE INSURANCE**

1-08-2019 - 01-

09-2020

Branch operations manager

Branch back office work,

Cash collection etc

## DISTRICT DEVELOPMENT FOR SCHEDULE **CASTE OFFICE**

8-01-2018 - 8-01-

2019

social welfare inspector

Inspection of government houses under awaas yojana and boys hostel documentation work

#### **EDUCATION**

#### SAURASHTRA UNIVERSITY

2009

SSC

74%

#### **SAURASHTRA UNIVERSITY**

2011

HSC

#### 64%

## **Gujarat Higher Secondary Board**

2014

Bachelor of business and administration(BBA)

59%

#### 2020

## **INTERESTS**

• Swimming, Playing cricket, Singing and Travelling

## **Gujarat Technological University**

MASTER OF BUSINESS AND ADMINISTRATION (MBA-Finance)
62%

## **PROJECTS**

## **SUMMER INTERNSHIP PROJECT (BBA- 2nd sem)**

A project on micro economics and visited company name {Raj soap and chemical industry} to take experience of all like how all small scale industries succeed.

## **A Global Country Study Report**

(Study of micro and macro economics) A Visit on "ELF TOTAL OIL INDUSTRIES"  $\,$