Jio DIGITAL LIFE

Mr. Gautam Mandal
237/a/1 Mangla Bhavan
Maninagar Ahmadabad City Radhakrishna Nagar Khokhara
Ahmedabad City Ahmedabad Gujarat 380008

Jio Number	:	7016354899
Account Number	:	200007241803
Statement Date	:	03-Apr-2018
Statement Time	:	00:51:01
Security Deposit	:	₹ 0.00
Jio Membership	:	Prime

Registered Mobile : +917016354899 | Aadhaar Number : XXXX XXXX 9385| E-mail : mondalgoutam499@gmail.com

Account Usage and Recharge Statement from 28-Mar-2018 to 03-Apr-2018

Refer following pages for details of charges

			Amount (₹)
1 Plan Recharges			0.00
2 Usage Charges	Volume / Duration	Amount(₹)	
Premium / ISD & IR Calling	00:00:00	0.00	
SMS	0	0.00	
Data	0.000 GB	0.00	
VAS	0	0.00	0.00
3 Add On Packs			0.00
4 Other Purchases			0.00
5 Credit & Adjustments			0.00

Total Usage Summary

	Used	Charged Amount (₹)
Voice Local	00:46:43	0.00
Voice STD	00:47:29	0.00
Premium / ISD & IR Calling	00:00:00	0.00
SMS	0	0.00
Data	4.459 GB	0.00
VAS	0	0.00

Recharge Option

Jio Auto Pay

Credit Card / Wallet

Set Auto Recharge through MyJio App.
Download the MyJio App from Play Store or App Store

Bank -(EBPP)

Register Jio with your bank for an auto recharge presentment and payment mandate via MyJio app.

Bank - (Direct Debit)

Visit the nearest Jio store to set ACH mandate on your bank account.

Jio Self Care

My Jio & Jio.com

Recharge using credit / debit card or net banking on My Jio App or visit www. Jio.com and click on Quick recharge. Download the app from Play Store or App Store

Jio Store

Cash / Credit / Debit Card

Walk into a Jio Store and recharge by cash, Credit card or debit card.

Reach Us

Call **199** (from a Jio number) or **1800-88-99999** (from other networks) | Write to care@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Registered Office: Reliance Jio Infocomm Limited, 9th Floor, Maker Chamber IV, 222, Nariman Point, Mumbai 400021, India
CIN: U729000MH2007PLC234712

State Office: Reliance Jio Infocomm Limited
2nd Floor, Reliance Mart, Opp. Drive In Cinema, Drive In Road,
Ahmedabad 380054, Gujarat

PAN: AABCI6363G

Your Jio Plan Details

As On Date : 03-Apr-2018

Current Plan		Valid Till
1	MRP 399 - Benefits: Free Voice, Unlimited Data (1gb High Speed Data Per Day, Thereafter Unlimited At 64kbps), 100sms/day And Complimentary Subscription To Jio Apps. Validity: 84days	15-APR-18
2	Jio Prime Membership - 1. You Are Now Enrolled For Jio Prime Membership Which Is Valid For 1 Year. 2. For Postpaid, Your Chosen Plan Benefits Will Be Applied Only After Activation Of Auto Pay And Ebill. 3. Please Visit Myjio Or Jio.com For More Details.	

Important Information

Tariff & Plans

1. There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & condition applicable to tariff plans.
2. RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
3. As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
4. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
5. No migration fee is chargeable for changing tariff plan.
6. No charge will be levied for any service without your explicit consent.
7. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

DND (Do Not Disturb) Service

1. You can opt for Full DND if you do not wish to receive any promotional calls/SMS, To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.
2. To allow promotional SMS only from selected categories, SMS 'START <preferred category no.>' to 1909.
   Categories and associated numbers are:
   1 - Banking / Insurance / Financial Products / Credit Cards; 2 - Real Estate;
   3 - Education; 4 - Health; 5 - Consumer Goods / Automobiles;
   6 - Communication / Broadcasting / Entertainment / IT; 7 -Tourism & Leisure

Charges

1. Any disagreement on charges levied should be informed within 60 failing which all charges will be considered valid.
2. Itemized statement will be charged ₹ 50 per printed copy (Itemized statement contain the details of all voice calls, SMS, VAS charges, data charges, premium rate services and roaming charges).

Complaints & Services Request

Visit www.jio.com, login with your Jio ID and password; click on 'Service Request' option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.
You can also call 198 (toll-free) from your Jio number or 1800 889 9999 from other networks to register your service request / complaint.

Appellate Authority
In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.
Email: appellate.guj@jio.com, Telephone number: 1800-889-3999
Fax : 1800-889-1211 , Address: Reliance Jio Infocomm Limited 2nd Floor, Reliance Mart, Opp. Drive In Cinema, Ahmedabad 380054 Gujarat
(Working hours: Mon-Fri, 9:30 am to 6:30 pm)

Mr. Gautam Mandal | Jio Number : 7016354899 | Statement Date : 03-Apr-2018

Charges

Usage Charges

1 Data		Count	Billed Usage (GB)	Free Usage (GB)	Chargeable Usage (GB)	Amount(₹)
1.1	Usage in India					
1.1.1	LTE	45	4.459	4.447	0.000	0.00
	Subtotal	**45**	**4.459**	**4.447**	**0.000**	**0.00**
	Total	**45**	**4.459**	**4.447**	**0.000**	**0.00**

2 Voice		Count	Billed Usage (hh:mm:ss)	Free Usage (hh:mm:ss)	Chargeable Usage (hh:mm:ss)	Amount(₹)
2.1	Usage in India					
2.1.1	Free	43	01:34:12	00:09:00	00:00:00	0.00
	Subtotal	**43**	**01:34:12**	**00:09:00**	**00:00:00**	**0.00**
	Total	**43**	**01:34:12**	**00:09:00**	**00:00:00**	**0.00**

Itemized Usage

No.	Start Date & Time	End Date & Time	Destination	Total Usage (MB)	Billed Usage (MB) (A)	Free Usage (MB) (B)	Chargeable Usage (MB) (C = A-B)	Amount (₹)
1.0	Data							
1.1	Usage in India							
1.1.1	LTE							
1	02-APR-18 17:08:40	02-APR-18 17:26:31	JIONET	7.942	7.950	7.950	0.000	0.00
2	02-APR-18 14:54:52	02-APR-18 16:17:17	JIONET	181.062	181.065	181.065	0.000	0.00
3	02-APR-18 11:06:03	02-APR-18 13:09:56	JIONET	78.732	78.741	78.741	0.000	0.00
4	02-APR-18 07:00:08	02-APR-18 10:46:22	JIONET	181.268	181.270	181.270	0.000	0.00
5	02-APR-18 00:24:10	02-APR-18 00:54:44	JIONET	0.204	0.000	0.000	0.000	0.00
6	02-APR-18 00:22:35	02-APR-18 00:24:07	JIONET	0.897	0.000	0.000	0.000	0.00
7	02-APR-18 00:04:46	02-APR-18 00:22:35	JIONET	72.293	72.295	72.295	0.000	0.00
8	01-APR-18 23:27:07	02-APR-18 00:04:46	JIONET	72.286	72.286	72.286	0.000	0.00
9	01-APR-18 17:17:51	01-APR-18 17:54:28	JIONET	8.072	8.077	8.077	0.000	0.00
10	01-APR-18 13:38:20	01-APR-18 16:09:13	JIONET	553.803	553.809	553.809	0.000	0.00
11	01-APR-18 11:47:44	01-APR-18 12:07:38	JIONET	13.745	13.750	13.750	0.000	0.00
12	01-APR-18 08:35:02	01-APR-18 11:07:54	JIONET	114.567	114.571	114.571	0.000	0.00
13	01-APR-18 01:02:45	01-APR-18 01:55:26	JIONET	159.484	159.483	159.483	0.000	0.00
14	01-APR-18 00:35:41	01-APR-18 00:55:45	JIONET	62.298	62.305	62.305	0.000	0.00
15	01-APR-18 00:35:41	01-APR-18 01:02:45	JIONET	29.732	29.737	29.737	0.000	0.00
16	31-MAR-18 16:19:03	31-MAR-18 16:22:01	JIONET	1.810	1.817	1.817	0.000	0.00
17	31-MAR-18 15:14:32	31-MAR-18 15:45:58	JIONET	76.251	76.260	76.260	0.000	0.00
18	31-MAR-18 15:10:57	31-MAR-18 15:12:51	JIONET	6.740	6.748	6.748	0.000	0.00
19	31-MAR-18 14:41:51	31-MAR-18 15:09:11	JIONET	30.636	30.645	30.645	0.000	0.00
20	31-MAR-18 11:14:46	31-MAR-18 13:42:52	JIONET	267.770	267.774	267.774	0.000	0.00
21	31-MAR-18 10:24:20	31-MAR-18 11:13:17	JIONET	115.093	115.098	115.098	0.000	0.00
22	30-MAR-18 22:43:18	30-MAR-18 23:31:49	JIONET	10.872	0.000	0.000	0.000	0.00
23	30-MAR-18 22:38:32	30-MAR-18 22:43:18	JIONET	9.326	9.327	9.327	0.000	0.00
24	30-MAR-18 18:07:00	30-MAR-18 18:10:12	JIONET	1.194	1.202	1.202	0.000	0.00
25	30-MAR-18 16:55:23	30-MAR-18 18:04:21	JIONET	206.834	206.836	206.836	0.000	0.00
26	30-MAR-18 14:53:19	30-MAR-18 16:34:01	JIONET	434.925	434.932	434.932	0.000	0.00
27	30-MAR-18 13:40:37	30-MAR-18 14:45:44	JIONET	215.106	215.108	215.108	0.000	0.00
28	30-MAR-18 09:58:17	30-MAR-18 13:40:36	JIONET	35.194	35.196	35.196	0.000	0.00
29	30-MAR-18 09:06:55	30-MAR-18 09:52:00	JIONET	26.029	26.036	26.036	0.000	0.00
30	30-MAR-18 01:10:29	30-MAR-18 04:04:09	JIONET	95.242	95.235	95.235	0.000	0.00
31	30-MAR-18 00:10:28	30-MAR-18 00:55:45	JIONET	77.611	77.618	77.618	0.000	0.00
32	30-MAR-18 00:10:28	30-MAR-18 01:10:29	JIONET	0.132	0.137	0.137	0.000	0.00
33	29-MAR-18 20:01:31	29-MAR-18 21:01:15	JIONET	2.901	2.901	2.901	0.000	0.00
34	29-MAR-18 14:46:12	29-MAR-18 20:01:31	JIONET	258.861	258.868	258.868	0.000	0.00
35	29-MAR-18 12:52:34	29-MAR-18 13:36:28	JIONET	109.399	109.395	109.395	0.000	0.00
36	29-MAR-18 07:22:50	29-MAR-18 12:52:34	JIONET	103.716	103.721	103.721	0.000	0.00
37	29-MAR-18 01:16:47	29-MAR-18 02:39:11	JIONET	86.812	86.817	86.817	0.000	0.00
38	29-MAR-18 00:20:42	29-MAR-18 00:55:45	JIONET	51.306	51.309	51.309	0.000	0.00
39	29-MAR-18 00:20:42	29-MAR-18 01:16:47	JIONET	40.731	40.723	40.723	0.000	0.00
40	28-MAR-18 22:35:28	29-MAR-18 00:20:42	JIONET	272.858	272.862	272.862	0.000	0.00
41	28-MAR-18 14:55:35	28-MAR-18 15:45:38	JIONET	120.133	120.137	120.137	0.000	0.00
42	28-MAR-18 13:06:26	28-MAR-18 14:42:21	JIONET	221.143	221.143	221.143	0.000	0.00
43	28-MAR-18 12:36:49	28-MAR-18 12:48:39	JIONET	51.877	51.885	51.885	0.000	0.00
44	28-MAR-18 12:23:50	28-MAR-18 12:35:49	JIONET	7.129	7.129	7.129	0.000	0.00
45	28-MAR-18 09:36:37	28-MAR-18 11:03:59	JIONET	91.188	91.192	91.192	0.000	0.00
	Subtotal		45	4565.204	4553.390	4553.390	0.000	0.00
	Usage in India Total		45	4565.204	4553.390	4553.390	0.000	0.00
	Data Total		**45**	**4565.204**	**4553.390**	**4553.390**	**0.000**	**0.00**

No.	Date	Number	Used Usage (sec)	Billed Usage (sec)	Free Usage (sec)	Chargeable Usage (sec)	Amount (₹)
2.0	Voice						
2.1	Usage in India						
2.1.1	Free						
1	02-APR-18 18:18:56	918780644871	23	0	0	0	0.00
2	02-APR-18 16:24:09	918780644871	46	0	0	0	0.00
3	02-APR-18 11:04:52	919898499142	50	0	0	0	0.00
4	01-APR-18 19:07:42	918780644871	85	0	0	0	0.00
5	01-APR-18 16:21:27	918780644871	51	0	0	0	0.00
6	01-APR-18 14:03:29	918780644871	10	0	0	0	0.00
7	01-APR-18 11:33:50	918735857114	51	0	0	0	0.00
8	01-APR-18 10:39:11	919002407886	1719	0	0	0	0.00
9	01-APR-18 09:39:28	918735857114	138	0	0	0	0.00
10	31-MAR-18 20:07:36	919898499142	35	0	0	0	0.00
11	31-MAR-18 17:51:55	918780644871	21	0	0	0	0.00
12	31-MAR-18 17:50:35	918780644871	59	0	0	0	0.00
13	31-MAR-18 15:40:23	919002407886	207	0	0	0	0.00
14	31-MAR-18 14:52:35	198	258	300	300	0	0.00
15	31-MAR-18 14:50:39	198	108	120	120	0	0.00
16	31-MAR-18 14:13:05	918780644871	14	0	0	0	0.00
17	31-MAR-18 13:50:00	918780644871	131	0	0	0	0.00
18	31-MAR-18 12:59:05	918905151548	29	0	0	0	0.00
19	31-MAR-18 11:22:47	918905151548	14	0	0	0	0.00
20	31-MAR-18 11:18:20	919898499142	33	0	0	0	0.00
21	31-MAR-18 09:54:12	918780644871	115	0	0	0	0.00
22	31-MAR-18 09:32:00	917383448188	180	0	0	0	0.00
23	31-MAR-18 09:24:00	918780644871	21	0	0	0	0.00
24	30-MAR-18 23:05:18	919002407886	310	0	0	0	0.00
25	30-MAR-18 22:49:26	18008899999	34	60	60	0	0.00
26	30-MAR-18 22:47:41	18008899999	60	60	60	0	0.00
27	30-MAR-18 18:21:12	918780644871	22	0	0	0	0.00
28	30-MAR-18 17:41:47	917383448188	444	0	0	0	0.00
29	30-MAR-18 17:40:53	918780644871	28	0	0	0	0.00
30	29-MAR-18 20:01:31	918401054758	155	0	0	0	0.00
31	29-MAR-18 19:53:01	918777567352	459	0	0	0	0.00
32	29-MAR-18 19:37:33	918780644871	20	0	0	0	0.00
33	29-MAR-18 13:13:18	919547707192	154	0	0	0	0.00
34	29-MAR-18 12:29:09	919898499142	28	0	0	0	0.00
35	29-MAR-18 12:27:57	918780644871	41	0	0	0	0.00
36	29-MAR-18 09:00:31	917383448188	239	0	0	0	0.00
37	29-MAR-18 08:43:13	919898499142	8	0	0	0	0.00
38	28-MAR-18 18:10:09	919898499142	50	0	0	0	0.00
39	28-MAR-18 14:53:44	918780644871	84	0	0	0	0.00
40	28-MAR-18 11:53:57	918780644871	17	0	0	0	0.00
41	28-MAR-18 11:52:59	918780644871	20	0	0	0	0.00
42	28-MAR-18 11:26:28	918735857114	41	0	0	0	0.00
43	28-MAR-18 10:46:29	918780644871	40	0	0	0	0.00
	Subtotal	43	5652	540	540	0	0.00
	Usage in India Total	43	5652	540	540	0	0.00
	Voice Total	**43**	**5652**	**540**	**540**	**0**	**0.00**