

## Margi Joykyumar Bhagat

A/54, Avani Complex, Opp Naranpura Last Bus stop

Naranpura Ahmedabad-380013.

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### ❖ CAREER OBJECTIVE:

Want to work in your organization at different level so as to bring profitability of your organization and to expand the wings of knowledge in your pronoun organization.

### ❖ SKILL:

- Time Management
- Team Work

### WORK HISTORY:

#### 1. Red immigration- Assistant Manager Back Office (C.G.Road)

**(April 2021 to continue...)**

- Creating Passport Applications.
- Preparing Canada visitor visa files for clients.
- Preparing PR and citizenship files. (Inside & Outside Canada)

#### 2. VODAFONE SHARED SERVICE INDIA (VSSI) -TECHNICAL SUPPORT EXCECUTIVE (S.G.Highway)

**(Aug 2019 to June 2020)**

- Was Solving technical Issues over the phone. (Issues for LandLine, WIFI Router, Mobile Phones', etc.)

- Need to Deal with New Zealand clients.
- Guide them over phone call or through vedio call if any technical issues occurred, if needed also book a technician .
- Need to get in touch with the other departments if the client has issue other than technical and need to transfer the call after seeking their permission.

### 3. AXIS BANK LTD.ASSISTANT MANAGER (Sabarmati, Ahmedabad)(July 3

2018- March 5 2019)

- a. Initially worked as Front desk operator
- b. Worked as Teller.
- c. Required to meet the monthly targets.

#### ❖ EDUCATIONAL QUALIFICATION:

Qualification	SCHOOL/COLLEGE	BOARD/UNIVERSITY	PERCENT	YEAR OF PASSING
PGDBM(FINANCE)	SOMLALIT INSTITUTE OF MANAGEMENT STUDIES	GUJARAT TECHNICAL UNIVERSITY	GPA: 2.727	2018
BCA	LOKMANYA COLLEGE OF COMPUTER APPLICATION	GUJARAT UNIVERSITY	SGPA: 5.95	2015
HSC	SOMLALIT SCHOOL	GUJARAT HIGHER SECONDARY EDUCATION BOARD	64.93	2012
SSC	SRI MIRAMBIKA ENGLISH MEDIUM SCHOOL	GUJARAT SECONDARY EDUCATION BOARD	70.77	2010

#### INTEREST:

- Dancing
- Playing Badminton
- Playing Loan Tennis

DATE:

YOURS FAITHFULLY,

MARGI JOYKUMAR BHAGAT

