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## **Professional Summary**

- Managing & oversee
   warehouse & Logistics
   operation Activities, employee
   & labors, inspecting goods
   ensure effective operation.
- > Accomplished in maintaining smooth warehouse operations through accurate record-keeping, logistics management, planning and inter-departmental communications.
- Successful customer demand and sales forecasts to maintain an appropriate amount of product inventory.
- Successful Warehouse
  Manager offering strong
  background in supervising and
  mentoring warehouse and
  logistics Activities.
- ➤ Warehouse Supervisor with proven track record achieving high levels of customer satisfaction & solved the customer query.
- Commitment to quality. Experienced measuring effectiveness of warehouse activities and employee performance.

# **Amar Singh**

# **Experience**

May 2015 - Current

### Warehouse In-charge TVS Motor Company Ltd Ahmedabad- GJ, India

- Inspired and motivated warehouse teams in operational improvement, increasing team efficiency.
- Dispatched and assessed product quality, achieving outstanding customer satisfaction.
- Monitored and ensured team compliance with company regulations and procedures.
- Improved efficiency by 100% through supervision, training and coaching of 20 warehouse staff.
- Coached the warehouse team on FIFO monitoring.
- Trained, guided and evaluated warehouse workers, increasing performance and productivity rates.
- Managed day-to-day shipping and receiving, typically overseeing more than 50 trucks in a 24-hour period & Rail offloading operation on session period.
- Manage over 1000 SKUs including OE, Spare Parts & Accessories parts in 50K Sqft Warehouse
- Developed lasting relationships with employees, peers, upper management.
- Adhered to company audit rules during inventory counts with 100% accuracy.
- Updated customers and interdepartmental employees on critical shipments upon request.
- Provided detailed instructions for job responsibilities, safety protocols and company guidelines to new employees.
- Reduce transit damages to dealers from assigned plant/AWH thus enhancing customer satisfaction.
- Prepare & verifying Invoice,IRN & e-waybill
- Preparing QMS / MIS and VCS reports daily & monthly basis.

#### July 2012 - Apr2015

# Warehouse & Logistics Assistance TVS Motor Company Ltd. via Agency DCM Vigilance & Maintenance Service Pvt Ltd. | Kolkata-WB, India

- Coached staff in proper material handling processes to reduce dispatch times & damage/scratches.
- Trained, guided and evaluated warehouse workers, increasing performance and productivity rates.
- Performed daily inspection of warehouse grounds for security and safety.
- Loaded and unloaded truck deliveries using stock systems to process and arrange orders.
- Developed and supported safe working practices to maintain hazard-free working environments.

#### **Core Skills**

- Leadership, Team work,
   Critical thinking, Problem
   solving, creativities, Flexibility
   & Emotional intelligence,
   Excellent communication.
- ➤ Inventory control, Logistics & Warehouse Management Supply chain management.
- > 5s & Kaizen standards,
- ➤ Ability to handle pressure and meet deadlines
- ➤ SAP ERP- Module Sales & distribution, warehouse management
- Managing warehouse in compliance with company's policies and vision.

### Languages:

➤ English, Hindi, Gujarati, Bengali

#### June 2009 - May 2012

## Supervisor TCI Supply chain Solution | Kolkata-WB, India.

- Manages and coordinates all activities related transportation inward & outward materials.
- Managing rail operation on unloading /delivery point.
- Prepare Lorry Receipt & settles the freight cost sheet.
- Manage for pickup and delivered materials to fulfillment for retail brands of the company.
- Maintain optimal & healthy inventory at all the time.
- Quick learner with the ability to handle multiple tasks simultaneously, maintains focus, and adapt to a variety of challenges.

#### **Education:**

#### 2023 | PGDBM-Marketing Management

**Post Graduate Diploma in Business Management** specialization Marketing Management | | Narsee Monjee Institute of Management Studies- Pune, MH-India.

Jan-2021 to June 2023 (2 Years – 4 Semester)

**GPA 55.79%** 

2011 | Master of Arts- Hindi literature.

University of Rajasthan, Sepau -Dhaulpur, RJ.

Apr'2009 to Mar'2011 (2 Years Course)

**GPA: 49%** 

2009 | Bachelor of Arts- Political Science, Geography & Hindi literature.

University of Rajasthan, Baseri -Dhaulpur, RJ.

Apr'2006 to Mar'2009 (3 Years Course)

**GPA: 60.62%** 

2006 | 12th –Govt Sr Secondary high School.

Ajmer Board Rajasthan, Baseri - Dhaulpur, RJ.

**GPA: 62.62%** 

2003 | 10th -Govt Secondary School.

Ajmer Board Rajasthan, Baseri -Dhaulpur, RJ.

**GPA: 61.83%** 

## Training & courses:

> TVS Leadership Competencies: Leading self Program