AAKASH D.SHETH

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Seeking assignments in System Administration with an organization of high repute

PROFILE SUMMARY

- · Over 15 years' experience across System and Network Administration in IT industry
- · Proactively involved in planning, designing installation & configuration of IT networks, maintenance & troubleshooting.
- · Installation and Administration of WINDOWS (2012/2008/2003 / 2000 / XP/WIN7/WIN8/win 10/Mac)
- · Installation and Administration of Linux(Ubuntu,rhel3,rhel4,rhel5,rhel6,rhel7).
- . Installation and administration of firewall.
- · Installation and Administration of Lotus Domino L1/L2 Level.
- · Installation and Maintenance of LAN / WAN.
- · Installing, configuration and troubleshooting Servers hardware.
- · Technical Support to Customer & Engineers for H/W and S/W Configuration
- · Vendor Management / Asset Management / Reports & Administration.
- · Troubleshooting of all types of hardware Device like printers, CPU, scanner, projector.
- Manage Symantec Net backup 7.5 server. Symantec Backup Exec Create and manage backup policies as per customer requirement.
 Manage IPPBX Server, Voip Analog and GSM Gateway.

Core Competencies

System administration • Server Configuration • Troubleshooting • Customer service skills •Linux Admin • Escalation Management • Network Admin

CAREER GLIMPSE

Current Position.

From Nov 2021 Till Date

Working At: Aforeserve.com Limited

Designation :Sr Engineer
Role : Team Leader

Highlights:

- . Provide key roll for Give IT Services at New Nano plant In Premises
- . Manage 6 Engineers FMS Team for smooth FMS Support. Demonstrated excellence in handling the IT issues.
- · Pivotal in diagnosing and resolving technical issues
- · Holds the distinction of providing server support
- · Handled the installation of the authorized software to laptops and desktops
- . Administration of firewall
- · Installation and Administration of Windows File Server.
- . Manage IT Inventory.
- . Manage Cisco Network Switchs and Monitoring Traffic over Lan

Designation :Manager IT Role : IT Admin .

Profile : Manage Infra and Windows Server administrator and Network Admin

Highlights:

- . vlan management on cisco switches network
- . Handling telephone exchange ippbx server.
- · Handled the installation of the authorized software to laptops and desktops
- · Installation and Administration Symantec backup Exec 16 LTO 5 Tape Library.
- · Installation and Administration of Win File Server.
- · Installation and Administration of Client OS Win10 and Windows 2012 server.
- · Installation and Maintenance of Network printers.
- . Manage IT Inventory.

Working AT: Data Tech Computer Pvt Ltd

FROM NOV 2014 Jun 2018

Designation : PROJECT MANAGER

Working Site : IFFCO KALOL

Role : Looking FMS Site of IFFCO KALOL .

Profile :, handling Whole Setup at IFFCO KALOL

Highlights:

- · Demonstrated excellence in handling the IT issues and communicated the same to the GMIT
- · Pivotal in diagnosing and resolving technical issues
- · Holds the distinction of providing desktop and server support
- · Handled the installation of the authorized software to laptops and desktops
- · Installation and Administration Symantec Net backup connected with LTO 5 Tape Library.
- · Installation and Administration of Linux File Server
- Installation and Administration of Client OS Windows / XP / 2000/Win7/Win8 and Windows 2003/2008 server.
- · Installation and Administration of Server rhel5,rhel6
- · Installation and Maintenance of Network printers.
- · Working On application server, Lotus server, ad server.
- Need to Resolve Problem as per IFFCO SLA..
- · Administration of SAN Connected with Data Base Server, File Server, Lotus Domino server.
- · Installation of application server weblogic-12c, Oracle database server rpm installation for linux o

Working AT: HCL Infosystems Ltd

FROM NOV 2010 OCT 2014

Designation : Sr Customer Engineer

Working Site : IFFCO KALOL

Role : Looking FMS Site of IFFCO KALOL.

Profile : Server administrator, handling Whole Setup at IFFCO KALOL.

- · Installation and Administration of WINDOWS (2008/2003 / 2000 / XP
- · Installation and Administration of Linux(Fedora,rhel3,rhel4,rhel5,cent os).
- · Installation and Maintenance of LAN / WAN.
- · Installing, configuration and troubleshooting Servers hardware.
- · Technical Support to Customer & Engineers for H/W and S/W Configuration.
- · Site preparation, Installation, Maintenance, Troubleshooting.
- · Vendor Management / Asset Management / Reports & Administration.
- Handle customer call on real-time voice calls and chats with technical queries and email queries and respond in timely
 manners.
- · Troubleshooting of all types of hardware Device like printers, CPU, scanner.
- · Manage Symantec Net backup 7.5 server. Create and manage backup policies as per customer requirement

Working AT: HCL Infosystems Ltd

FROM SEP 2005 APRIL 2010

Designation : Customer engineer

Working Site : Sun pharmaceutical industries

Role : Looking FMS Site of sunpharma through HCL infosystem Ltd

Profile : System and Server administrator, handling 4 locations of sun pharmaceutical industries

Duration : 4 Years and 04Months

Highlights:

- · Demonstrated excellence in managing backups and tape rotation
- · Pivotal in preparing the survey reports, the network design & LAN diagram according to the site requirements
- · addressed the network connectivity issues like port enabling, crimping, etc. and file server.
- · handled the maintenance of HP servers.
- · Installation and Maintenance of Symantec server.
- · Maintenance of DNS, DHCP server, ERP Server, Lims Server, Application Server.
- Installation and Administration of Client OS Windows 9x / XP / 2000 and Windows 2003 server.
- · Installation and Administration of Server fedora,rhel3,rhel4.rhel5
- · Switches and Hubs Installation, Maintenance and Troubleshooting.
- · Installation and Maintenance of Network printers.
- Working On application server, Lotus server, same time server and file server, domain server.
- · Working on VMware Platform VMESX4.0
- · Also work as per sop on pharmaceutical field.

Working AT: HCL Infosystems Ltd Ahmedabad APRIL 2004 Aug 2005

Designation : OJT (Working for NIG Group).

Roll :RRC Engineer

Location : Regional Office Ahmedabad.

Highlights:

Handling the testing and testing and troubleshooting of hardware and software problems

- Maintained a close coordination for the installation of advanced operating system hardware and software on workstations in an effective manner
- · Mange Core Banking Projects in Various Banks Like SBS,UBI.
- · Given Technical Helps from rrc to customer as well as Engineer.
- · Installation and troubleshooting of hardware like printer, scanner, and pc.

SCHOLASTIC PORTFOLIO

- . BSC-IT (FEB-2017) from Sikkim Manipal University.
- Diploma in Engineering in Computer from Gov.Polytechnic, Ahmedabad (Technical Examination Board, Gandhinagar) in 2004 with 67.02% marks.
- · HSC(GSEB) with 64%.
- · SSC(GSEB) with 84.54%.

Other Credentials:

· RHCE Certified (Sep 2009). Certificate Number: 805009742342913

TECHNICAL SKILLS

- Server Administration
- · Managing & maintaining server infrastructure.
- · ADS/DHCP/DNS/ADC Server & FSMO Rolls in Windows Server
- · Installing and configuring Symantec Netbackup Policies for backup & Restore
- · Installing and configuring rhel 4/5/6,Cent OS,Fedora & maintaining server infrastructure.
- Maintaining Lotus Domino Server, Backup & Restoration of Database of lotus notes, Installation Of lotus domino server on linux as well as windows os. Domino Server Administration, monitoring.
- · Installation of lotus 9 client on pc and solve client related problems.
- · Disk Quota Space management, User archive management on server
- Trouble shooting of lotus clients at user end.
- · Implementation of Raid, knowledge of Firewall, Antivirus & Server Security & ACL
- · Client Operating System
- Maintenance of peripheral Devices, Desktop hardware troubleshooting, upgrades, including memory, additional hard drives.
- · VM Ware Workstation
- Familiar With SAN

LINUX Environment:

- · Installation and Troubleshooting
- LVM
- · File Server management
- · User Administrator With Samba
- · Familiar With File Server, Squid Server, Application Server, Lotus notes, DHCP Server.

Network (LAN & WAN) Environment:

- · Installation, configuration, and operate switched LAN networks.
- · Install and/or configure a network.
- · Monitoring & troubleshooting Network.