Harsha Ramrakhyani
SAP Data Analyst

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EXPERIENCE SUMMARY

- Having 7+ years of experience across **Master Data Management, Data Analysis, Data Governance** & **Reporting**.
- Hands on experience of different **SAP ERP and S/4 HANA master Data** domains including supplier, material, customer and finance.
- Strong experience of **Master Data problem management** and **process improvement.**
- Proficient in analyzing issue occurring during creation and updating of **Master Data records** and provide resolutions by identifying route cause issue.
- Experience in ensuring quality of **data changes**/**update** from **MDG** to **SAP**.
- Strong understanding of **data management** leading practice and practical application in diverse environments.
- Good experience in developing processes and integration for **master data processes**, including **data cleansing, data migration** and **data validations**.
- Experienced in maintaining dashboards, **KPI reporting**.

PROFESSIONAL EXPERIENCE

Date: 09/15 - Present
Company: Vodafone Intelligent Solutions (VOIS), Ahmedabad, India

Title 1: Assistant Manager

Department: MDG

Environment: S4 Hana (AP, Ancillary, Domestic, Foreign and Grantor)

Responsibilities
- Responsible for **Master Data Management** and Supplier Onboarding.
- Ensuring **DQ** of records maintain in **SAP system** (supplier, customer, material)
- Task allocation within team members.
- Finding gaps in process and working on Mass project activity to remove that gap.
- Responsible for creation and amendment of single and mass vendor using **MDG** and **SAP reports**, PO closures, database clean up, etc.
- Performing **data cleansing activities** as per **DQ** rule .
- Facilitates and coordinating alignment call between the teams to improve knowledge, skills and competence.
- Co-ordinate and support **Data Migration process** for supplier, customer master including data validation.
- Mapping of master data and integration from legacy environment to target environment.
- Managed **UAT** of any new enhancement on MDG tool.
- Managing **SOP** (Standard Operating Procedure) documents and compliance in process.
- Working on **SAP Master Data Management** tools like **MDG**, remedy portal, Legacy systems , **Data Import** & **Replication**.
- Provide master data business incident tracking / reporting, research and resolution.
- Uploading FX rates for different markets indifferent **SAP systems (ZE3, ZE1, ZE8)**.
- Investigating and processing **Onboarding** of supplier in SAP.
- Supplier creation on **Ariba** Platform.
- Resolving query raised by local market on mail/SSCRT.

- Arranging monthly alignment call with local market for process update.
- Handling local market mailbox.

Date: 09/15 - 12/17 (28 Months)

Title 2: Senior Executive

Environment: CRM

Responsibilities
- Analyzed the query in respect of credit posted on account.
- Responsible for adding notes / comment in case of incorrect/ wrong credit posted on account.
- Updating Pricing for material in supplier as per query received.
- Preparing and updating process simplification template.
- Resolving query raised by local market on mail/SSCRT.
- Arranging monthly alignment call with local market for process update.

Date: 01/15 - 09/15 (09 Months)
Company: Motif India Infotech Pvt. Ltd., Ahmedabad, India

Title: Customer Support

Environment: Seibel

Responsibilities
- Investigated and resolved queries received on mail and arranging calls in case of escalation.

EDUCATION

- B.Tech. in Electronics and communication from Government Engineering College Ujjain, Madhya Pradesh, India, 2013