



Milee Vakhariya

Contact

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☎ 7976600767

📍 Ahmedabad

Personal Details

- Date of Birth : 20/10/1995
- Nationality : Indian
- Marital Status : Married

Skills

Customer Service	100%
Commitments to Customer Satisfaction	100%
Complains Resolution	100%
Attention to details and Active listening to Customer	100%
Service - Based selling / Telesales	100%
Building Customer Loyalty	100%
Bilingual Customer Support	100%
Demonstrating and presenting products	100%

Language

- English
- Hindi
- Gujarati

Objective

I would describe myself as an open and honest person who doesn't believe in misleading other people and tries to be fair in everything I do. I am a hard-working and driven individual who isn't afraid to face a challenge. I'm passionate about my work and I know how to get the job done. I'm very communicative, detail-oriented, and versatile. I like to think of myself as a team player.

My most valuable trait is that I'm a people person who enjoys meeting new individuals and learning about their lives.

Experience

• Qatar Airways / Customer Service Representative 18/01/2021-26/11/2022

- Re-organized something to make it work better

Identified a problem and solved it. - Increased revenue or sales for the company and Responded to over 85 customer calls daily and solved 90% of their concerns. - In addition, I received a certificate for Best Customer Service. - Been complimented by my supervisor as well as co-worker. - I helped to increase revenue or sales for the company.

• Indigo Airlines / Customer Service Officer 26/11/2018-30/03/2020

Customer Service Including Reservation, Ticketing, Check-In And Boarding Passengers At Airport. In Addition - I Received 4 Awards - 2 For Best Grooming And 2 For Best Customer Service Champ.

Education

• Gujarat University 15/06/2017

B.Com

Projects

- **Right To Education**

The Right of Children to Free and Compulsory Education Act or Right to Education Act.

I helped to enroll 4300 kids in English Medium School through this programme.

I was certified from IIM Ahmedabad for this project.

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