NIKUNJ SUHAGIYA

DESKTOP SUPPORT ENGINEER

EXPERIENCE

It Source Pvt.Ltd.   **June 2019 -Till date**

Customer Support Engineer

- Responsible for Networking, Software, Server,
- Firewall and hardware running smoothly in the plant.
- To regular communication with higher authority of head office.
- To maintain data and information related to information technology.

Vayam Info solution Pvt.Ltd.(Wipro)   **December 2018 - May 2019**

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- Firewall and hardware running smoothly in the plant.
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Sahjanand InfoTech   **March 2017 – November 2018**

Customer Support Engineer

- Handle daily technical support activities on desktop support, data network and server management
- Setup desktop computers and peripherals and test network connections
- Install and test desktop software applications and internet browsers
- Test computers to ensure proper functioning of computer systems. Train end users on usage of computer hardware and software

TECHNICAL SKILLSET

- **HARDWARE & OPERATING SYSTEM**
- PC for Assembling & Dissembling System Configuration the MS Outlook & Managing
- Installing the Operating Systems like Microsoft WinXP, Win 7 Win8 Win10
- Any kind of Troubleshooting of Computers
- Installation in Local & Network Printer and Printer Drivers.
- Installation in All Software and Antivirus
- **NETWORKING**
- Knowledge About Type of OSI Seven Layer.
- Knowledge about Type of Network like LAN, CAN, MAN, WAN.
- Knowledge about Type of Networking Topology in Single Line, Tree Topology, Hybrid Topology, Bus Topology, Ring Topology. Star Topology.
- Know The Use of Networking Device like HUB, SWITCH, REPEATER, ROUTER,
- Crimping for The LAN Cable (Straight & Cross Cable)
- New Network create switch and Router & system
- Adsl Router configure ,Dhcp router configure
- **Server install**
- Domain user create, Domain user policy
- Dhcp, configure, Dns setting, server access user permissions
- **Firewall** : ip address permissions , side block,User iP permissions

CONTACT

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EDUCATION

DNA (DESKTOP NETWORK ADMINISTRATOR)

Prakshal it Education
2019

M.Com
Gujarat University
Runing

B.Com
Gujarat University

2018

PERSONAL INFORMATION

- **Date of Birth :-** 6th October 1997
- **Language :** Gujarati,English,Hindi.

- **Address :** C/4/26 indrajit bag society, near Sardar Mall, Nikol, Ahmedabad (382350)

REFERANCE

- **Mehul Parmar**
  (owner) Sahjanand infotech
  (+91 9033263940).
- **Hardik Desai**
  (Technical) TCS
  (+91 9714734535)