

Sumit Kumar Maurya

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Shanti Nagar, Narol Court, Ahmedabad, Gujarat-382405.

Summary

Dedicated Customer Service Representative dedicated to providing quality care for ultimate customer satisfaction. Proven ability to establish and maintain excellent communication and relationships with clients.

Experience

Skyward Infotech | Ahmedabad, Gujarat
Sales and Customer Executive | 05/2019 - 12/2021

- Established sales goals by forecasting annual sales quotas and projecting expected sales volume.
- Identified and maximized sales opportunities, and increased customer retention rates

Hiramanek English Medium School | Ahmedabad, Gujarat
Teacher | 07/2018 - 04/2019

- Worked one-on-one with students to address their specific needs.
- Created and implemented lesson plans based on child-led interests and curiosities.
- Encouraged students to engage in the world around them by introducing them to interesting and provoking subjects and ideas.

Skills

- Communication skills
- Computer skills
- Microsoft excel
- Ability to Work in a Team

Education

Indira Gandhi National Open University | Ahmedabad, Gujarat
Masters in Computer Application | 06/2022

- Currently completing courses in computer science

K K Shah Jarodwala Maninagar Science College | Ahmedabad, Gujarat
B.Sc. (Physics) | 06/2016

- Graduated with First Class : 62.81%

Certificates

- CCC from CDAC
- Web Design from CDAC

Personal Profile

- Gender : Male
- D.O.B. : 06 September, 1995
- Languages : Hindi, English, Gujarati

Declaration

I hereby declare that all the above information is true to the best of my Knowledge and belief.

Sumit Kumar Maurya