

Arzoo Shah

Banker

Contact

Address

404 Ship Avenue, New
Vadaj, Ahmedabad, India
380013

Phone

8320492336

E-mail

arzoos0626@gmail.com

Skills

Excellent Communication

Excellent

Teamwork and Collaboration

Excellent

Multitasking Abilities

Excellent

Positive Attitude Towards Customer

Excellent

Banking Industry Knowledge

Excellent

The Skill Of Working In Work pressure

Excellent

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

Work History

2019-12 - Current	Customer experience executive <i>HDFC bank Limited, Ahmedabad</i> To be the firstpoint contact with the customer in the branch. Provide customer service and product information. Obtain referrals from walk-in customers for current account and saving account and others. Cross sale of direct banking channels to walk-in customers to deepen relationships. Deliverables custodians.
2018-11 - 2019-11	Quality Checker <i>Laibhai Dalpatbhai Institute, Ahmedabad</i> Reviewing quality during cheking of old manuscripts. Checking of page layout, font, cover design and Etc.

Education

2012-04 - 2013-03	SSC <i>Vijaynagar Secondary School - Ahmedabad</i>
2014-04 - 2015-03	HSC <i>Vijaynagar Higher Secondary School - Ahmedabad</i>
2015-06 - 2018-03	Bachelor of Commerce: Accounting <i>JG College of Commerce - Ahmedabad</i>
2018-06 - 2020-12	Post Graduation: Diploma in Banking & Insurance Management <i>BK School of Management - Ahmedabad</i>