JAY
MALI

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OBJECTIVE

Looking for a position as in SAP MM Consultant to contribute my skills and knowledge to the growth of the organization

EXPERIENCE

ERP Implementation Executive – SAP ERP |
VasyERP Solutions Pvt Ltd, Ahmedabad, India
SEPT' 22 – PRESENT

➡ Worked as a Consultant role with ERP implementation, business process analysis, customization, integration, change management, and client relationship management.
➡ Pre-planned training execution to clients and their employees on the ERP system during the Implementation phase.
➡ Applications knowledge in the ERP space consisting of Finance, Sourcing and Procurement, Sales, Manufacturing, Service, Enterprise Asset Management.
➡ Liaising with clients and making recommendations for process improvement such as Researching, Gathering requirements, and Implementing ERP systems for Retail, Service Sector and in Manufacturing industries across India.
➡ Provide status and issue reports to the concern teams on a regular interval. Provides special reports and analyses to support the business as necessary.
➡ Take ownership of the most complex Lync issues and work to resolution and root cause identification.
➡ Manage multiple clients and issues accordingly.
➡ Provides user feedback to management to influence future systems enhancements.
➡ For work management, I relied upon TRELLO and JIRA tools.

Expeditor – SCM |
Group Bayport, Gandhinagar, India
SEPT' 21 – SEPT' 22

➡ Processing and analyzing the data received from Logistic Carriers and mapping with our system
➡ Prioritizing the shipments depending on Customer requirement
➡ Measures entry performance for freight customer orders, shipment status, and non-operational freight data to ensure service expectations and costs are maintained.
➡ Dispatches information to service providers to schedule freight movement
➡ Tracked all shipments to ensure proper customs clearance and on-time delivery to notify the customers.
➡ Maintains yard accuracy and assists with the timely processing of receiving the paperwork.

- ➡ Coordinates incoming orders from production to ensure a smooth flow of traffic at the loading dock
- ➡ Weekly meeting on Refund, Reship, and Store Credits
- ➡ Worked with a team SAP MM/SCM implementation in our organization

Production Supervisor (Aerospace Defense and Energy Division) |
Jasubhai Engineering Pvt Ltd, Ahmedabad, India (Contract)
FEB' 21 – MAY'21
- ➡ Planning Daily/Weekly/Monthly Objectives distributing to colleagues
- ➡ Aerospace standard and Oracle system implementation in our Manufacturing Department
- ➡ Hands-on experience on Production Planning Module in Oracle.
- ➡ Analyzed, Validated, and Calibrated the Quality Standards for the team
- ➡ Apply latest production tools and best Manufacturing practices (5'S', Lean Manufacturing and FOD)
- ➡ Organize workflow by assigning responsibilities and preparing schedules
- ➡ Overview and train the supporting staff
- ➡ Ensure the safe utilization of equipment and plan schedule for maintenance
- ➡ Check production output according to specification
- ➡ Submit reports on performance and progress
- ➡ Identify issues in efficiency and suggest improvements
- ➡ Train new employees on how to safely use machinery and follow the procedures
- ➡ Enforce strict safety guidelines and company standards
- ➡ Deciding and taking action plans for the betterment of the process and organization
- ➡ Documentation, Reports, and Audit related activities as per AS9100 Rev:D & ISO 9001:2015
- ➡ Reduce defects, and process variance and thereby try to achieve zero-defect production
- ➡ Additionally, handling Maintenance Department reports such as Preventive Maintenance, Breakdown Maintenance
- ➡ Coordination with different internal departments (Purchase, Quality, Design, Stores, HR, and Sales & Marketing)
- ➡ Hands-on experience with SAP PP Module.

Associate - Customer Support - Operations |
Tech Mahindra, Gandhinagar, India
AUG' 19 – JUL'20
- ➡ Empathize the customer with patience and take responsibility
- ➡ Provided general customer service, handled customer objections and upselling
- ➡ Prioritizing and managing the work amongst team members
- ➡ Managing performance records of every individual
- ➡ Coordinating Product Training for new team members to ensure that all problems are effectively handled
- ➡ Provided support to the Senior Team Leader in training new waves
- ➡ Analyzed, Validated and Calibrated the Quality Standards for the team

CARRIER OUTLOOK
- ➡ Communication Skills
- ➡ Critical Thinking Skills
- ➡ Leadership Skills
- ➡ Social Media Skills
- ➡ Project Management Skills

TECHNICAL SKILLS

➡ Data Migration and Conversion
➡ System Configuration and Customization
➡ Troubleshooting and Support

CERTIFICATION

➡ SAP MM (Materials Management)
➡ SAP ERP (Enterprise resource planning)
➡ Supply Chain and Operations
➡ Project Management Foundations

INTERSHIPS

Shayasta Automotive Rapid Gear   March 2018

➡ Vocational Trainee for 15 Days.
➡ Capable of show-quality of cleanliness.
➡ Learned up how to deal with the customers and their satisfaction.

INDUSTRIAL VISITS

➡ Indo German Tool Room at Vatva, Ahmedabad.
➡ Mehtix Engineering at Naroda GIDC, Ahmedabad.
➡ Bosch Rexroth at Sanand, Ahmedabad.
➡ Synnova Gears & Transmission Pvt. Ltd, Rajkot.

PROJECTS

➡ Worked on Portable Spot-Welding Machine.
➡ Objective: To be Convenient and work at different angles.
➡ Overview: The designed Spot-welding machine is lighter in weight with the same strength as the regular spot-welding machine with more degree of freedom to work with.

AREA OF INTEREST

➡ SAP SCM
➡ SAP MM
➡ SAP ERP

EDUCATION

Bachelor's in Mechanical Engineering | Gandhinagar Institute of Technology
MARCH 2020
7.45 CGPA

HSC | The H B Kapadia New High School
MARCH 2015
53 %

SSC | Don Bosco English School
MARCH 2013
65%

HOBBIES

➡ Cricket, Quiz, Badminton, Ludo, Chess, Kite Flying, and Travelling.

ACHIEVEMENTS/RECOGNITIONS

<u>Academic Credentials</u>

➡ <u>Student Ambassador</u> of EDU2020 (2015 - 2019).
➡ Participated in various Technical Event organized by different Colleges such as NIRMA University, LD College of Engineering, and many more.
➡ Secured 3rd Rank in School at SOF – 16th National Science Olympiad in 2013.
➡ Won 1st price in Hindi Riddle organized by Gujarat Vidyapeeth, Ahmedabad in 2011.
➡ Won 1st Prize in Gandhi-Vichar organized by Gujarat Vidyapeeth, Ahmedabad in 2011.
➡ Won 1st Prize in Sanskrit Language 1 (Madhyama) organized by Gujarat Vidyapeeth, Ahmedabad in 2011.
➡ Won 1st Prize in Sanskrit Language 2 (Bhushanam) organized by Gujarat Vidyapeeth, Ahmedabad in 2011.
➡ Participated in the Student Talent Search Test organized by GSHEB in Feb 2011.
➡ Participated in Aviva Young Scholar Nat Geo Junior Hunt (Quest for the Best) organized by National Geographic Channel in Feb 2009.
➡ Won 1st Prize in Chef of The School organized by PARLE MONACO TOPPINGS in 2007.

LINGUISTIC SKILLS

➡ English, Hindi, Gujarati & Marathi

I hereby submit my resume, accepting all the above details to be true. I promise to carry out the responsibilities given to me with diligence and professionalism keeping both, the company's interest, and my personal growth in mind.

Jay Shrikrishna Mali