

Work Experience

Process lead at Capgemini Technology Services India Ltd., Chennai (Aug'20-)

- **Professional recognition:** Awarded the 'rising star award' for outstanding performance in 2 quarters of 2021.

Supply chain analyst

- Conceptualized and coordinated the design, build and test cycle of 'supply chain control tower' dashboard enabling supply chain performance monitoring of multiple countries
- Measured and monitored supply chain KPIs like forecast accuracy and bias trends, excess and minimum stock levels, master data hygiene scores, dispatch rate, inventory, and output reliability of production plants
- Reduced dispatch losses by 2-5% through pareto and root cause analysis
- Collaborated with planners and handled customer communication across continent and act as a single point of contact for issue resolution

Demand planning

- Performed demand and supply re-conciliation of daily stocks to ensure pipeline and on time delivery
- Created and maintained master data hierarchy for various level of product hierarchy
- Designed and developed demand planning dashboard to monitor related KPIs

Material Requirement Planning (MRP)

- Supervised and performed the PR to PO conversions in coordination with client
- Improved touchless planning process by identifying parameters through root cause analysis
- Performed the long-term forecast analysis of raw and packaging materials
- Analyzed and evaluated supplier performance through monitoring OTIF and touchless planning

Internship

ServiceMaster Clean India Ltd., Ahmedabad (April'19-May'19)

- Conducted process mapping to develop standard operating procedures for raising a new unit
- Developed operations-oriented management control systems for managing facilities

Education

YEAR	CLASS/PROGRAM	INSTITUTE	SCORE
2018-2020	MBA - OPERATIONS MANAGEMENT	SYMBIOSIS INSTITUTE OF BUSINESS MANAGEMENT, BENGALURU	69.8
2013-2017	B. TECH (ELECTRICAL AND ELECTRONICS)	INDUS INSTITUTE OF TECHNOLOGY AND ENGINEERING, AHMEDABAD	82.50

- **Academic achievement:** Research findings on 'package free retail' accepted for oral presentation in the 52nd annual conference of ORSI at IIM-A

Certifications and tools

- SAP APO and ECC
- Python (Numpy, PANDAS, Linear programming, functions, A/B testing) | Datacamp & Udemy
- Product management (Fundamentals, Design thinking, Agile, Hypothesis testing) | Coursera
- Microsoft power BI desktop for business intelligence | Udemy
- Digital Transformation (Cloud, IoT, Additive manufacturing, blockchain introduction and implementation) | Coursera