



## **RESUME**

NISHIDH MUKUNDBHAI GAJJAR

Email: [nishidh2181@gmail.com](mailto:nishidh2181@gmail.com)

Phone: +91-9879205280

### **OBJECTIVE**

To be associated with an esteemed organization, that provides me a challenging career and work for the development using state of the art of technologies and for my personal growth.

### **EDUCATIONAL PROFILE**

**Diploma (Electrical)** -T.E.B. - GANDHINAGAR with 73.82 % in 2002

**Industrial Training Institute-** ELECTRICIAN from Ahmedabad with 74.4 % in 1999

**Secondary School Certificate (SSC)** - From GSEB - Gandhinagar with 63.86 % in 1996

### **EXPERIENCE**

Working as a **Sales & Service** Manager in Private Battery Dealer ship at Ahmedabad from Nov-20 till now

Worked as a "**Regional Service Head** - Automotive "for **Ahmedabad Region**" in Exide Industries Ltd. which covers Gujarat & MP States from April-14 onwards to Oct-20.

Worked as Sr. Officer – Service in Exide & handled the Area of **Ahmedabad & Surat** branch during Oct'12 to Mar'14

Worked as Sr. Officer – **Sales & Service** in EXIDE for **Baroda** during 2010-12

Worked as Service Officer in EXIDE for **Ahmedabad** during 2007-10

Worked as Service Engineer in **M/s. AMCO BATTERIES LTD.- Ahmedabad** during 2006-07

Worked as a Service Engineer in **M/s. TUDOR INDIA LTD.- Ahmedabad** during 2002-05

Worked as a Trainee in Maintenance in **M/s. Ingersoll India Ltd. Ahmedabad** during 1999-2000

### **PERSONNEL SKILLS**

A Good Command on Typing, MS-Office, SAP, Auto & Electric fields, Managing dealers & customers

### **STRENGTHS**

Always trying to be innovative and active in any pursuit

Self-confident and self-motivated & thriving to learn and change the better

## PERSONAL ATTITUDE

Comprehensive problem-solving capability, making new friends,  
Willingness to learn, Team Leader, Good listening strategy with cool mentality with analytical skills

## JOB PROFILE with EXIDE

WAS Responsible for all Service Operation in 27 Areas in SLI, EV, INV, HUPs & Solar Segments Gujarat & MP State  
Monitoring the Area Wise Service Movement Daily Basis to Improve the efficiency including consumer complaints.  
Monitor the operation of ASP as well as the AMC operations with different customers for HUPs Segment.  
Maintain Quality of Testing Equipment & service process at dealer end.  
Provide regular feedback to factory R&D after Cut Open on failure mode to improve the Quality of Product.  
Auto Electrical study of Vehicles in different segments to analyze the failure mode.  
Handling operations of Bat-mobile & Hum-Safar service which is direct consumer service.  
Maintain the Cost Control of operations & TAT (Turn Around Times) with consumer & dealer.  
Managing the Service Stock level at each spoke to minimize the TAT.  
Handling the OEMs & Provide the Technical Training to Dealers & Customers  
Part of Li-ion Battery testing for Electrical Vehicle in 2 wheeler & 3 wheeler

## Other Experience with Previous organizations

- 
- Plant Electrical Maintenance in Ingersoll Rand
- Electrical Vehicle
- Battery Operated Traction Vehicles
- 

## PERSONAL PROFILE

**Name** : NISHIDH MUKUNDBHAI GAJJAR  
**DOB** : 2<sup>ND</sup> JANUARY-1981  
**Nationality** : INDIAN  
**Martial status** : MARRIED  
**Languages Known** : ENGLISH-HINDI-GUJARATI  
**Permanent Address** : 29 Shyam Villa , Opp. Mahakali Marble , GEB-Dabhan Road, Dabhan , Nadiad - 387320  
**Current CTC :- 10.20 Lac – Current Take Home : - 8.40 Lac + Incentive**  
**Expected CTC :- 30 % on current**  
**Notice Period – 1 Week**

I here by declared that the information furnished above is true to the best of my knowledge.

**NISHIDH GAJJAR**