

DINESH PATEL

E-202, Pride Icon, Near Science City Circle, Bhadaj, Ahmedabad-380060, India

Cell Phone No: 99781 02369

dineshpatelrph@gmail.com

PROFESSIONAL OBJECTIVE:

Using extensive skills, experience, innovative approach and education, provide dynamic solutions to problems in Pharmaceutical production, Retail Pharmacy and health care management, documentation related to cGMP, Quality & Manufacturing support. I take high pride in contributing to maximize and positively impact success rate of organization. I like to work in dynamic environment. I am a strong believer of continuous learning.

SKILLS:

Dynamic personality, highly motivated and intuitive, effective at human relations and customer relations management.

EDUCATION:

1997 - 2000 Degree-Bachelor of Pharmacy, Maharastra College Of Pharmacy, India,
Related courses- Fundamentals of computer science, Calculus, integral mathematics
1995- 1997 Diploma in Pharmacy –L.M.College of pharmacy, Ahmedabad.

WORK EXPERIENCE:

December2017-Current: Production Manager

Working as a Manager at **Meril Endo Surgery Pvt Ltd. Vapi, India.**

Job Responsibility:

- Oversee the Swaging as well as winding Supervisors.
- Shop floor production planning and inventory management
- SAP Trainings to all other employees.
- Vendor development and Management.
- Monitor the material availability for the batch manufacturing.
- Distribute the work as per the batch plan.
- Approve the Document as per process requirements.
- Approve the swaging die inventory.
- Prepare the shift schedule for the swaging & winding Supervisors.
- Co-ordinate with IPQA and QC.
- Sign on the Supervisor training form.
- Check Sterilizer run sheet and Approve.
- Check Artwork design and approve.

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- Develop Artwork for new development.
 - Co-ordinate suppliers and purchase for AW order.
 - Supervise Artwork team and Sterilizer officers.

June 2014-September 2017: Director of Pharmacy services

Working as a Director at **Parwick Pharmacy in Taylor, Michigan, USA.**

Responsibilities:

Pharmacy Management: Experience in different types of unit dose packaging, Compounding medicines to suit individual patient needs, data management, procedure establishments, operations management of pharmacy, inventory management and control, time and overtime management and control, financial control, review of pharmacy, financial book management and review, and financial goal settings. Studying local demography and goal settings for new ways to improve pharmacy with respect to profits and service expectations. Supervise Billing of medicine and Durable Medical Equipment using ICD-9 codes and NDC number.

Patient Management: Patient counselling and follow up management, medication charts and patient specific data management, training to family members/individuals to provide patient specific information and care management. Follow-up on medication plans and medication controls, titration of dose for individual patients in consultation with clinicians.

Distribution and Inventory Management: Supply and sourcing management for various medications for pharmacy and controlled distribution within pharmacy network and loyal patient population, hospitals and clinics in the network. Establishing strong network for distribution and control of inventory within network to minimize inventory and maximize profits. Efficiency improvement and optimization of distribution frequency with network. Managing and helping within network clinics to manage the onsite inventory of emergency medications and supplies needed for specific emergencies.

Training and development: Training and development of pharmacy technicians within pharmacy and pharmacies in network. Training to Pharmacists about operations and pharmacy management and communication practices within and out of network pharmacies. Training on therapy Management, DEA documentation, and patient counselling need for each category of patient population.

September 2012-June 2014: Pharmacy Manager

Worked as a Pharmacist at **Goddard Discount Pharmacy In Taylor, Michigan, USA.**

Responsibilities: Manage ancillary staff in fulfilling more than 1,500 prescriptions weekly. Consult with physicians and patients with regard to medication dosage, drug interactions, medical equipment, disease management and potential side effects of prescription and OTC medications. Dispense and compound prescriptions, and maintain accurate patient records, dosing information and directions for use. Keep abreast of

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new developments within the pharmaceutical industry. Built solid customer relationship and delivered exceptional service, Cross-promoted similar products to maximize add-on sales, Cultivated a network of physicians that referred and average of 75 new patients weekly, started a vaccine program that expanded patient base, redesigned workflow, revamped displays and cut costs, improved drug-inventory management system to reduce waste and eliminate backorders, refreshed displays monthly and optimized point-of-sale item based on season, Improved labeling technique on shelves to establish customer flow.

February 2012-September 2012: Pharmacist, Pharmacy Consulting.

Working as a Floater Pharmacist and consulted Various Pharmacies in Detroit, Saginaw and Flint area USA.

Responsibilities: Time management for various pharmacists and taking lead of pharmacy as a floater pharmacist. Managing routines of pharmacy including patient counseling, order filing, filling the prescriptions, Checking DUR, Medication, Therapy Management, DEA documentation, Managing Technician times in Pharmacy activities. Long-term care documentation as per norms of pharmacy, consulting pharmacy for DME registration application, Handle third party audit and appeal process, Training staff for FWA, Billing Medicare part B, New pharmacy opening consultation starting from wholesale, board registration, buying group participation, third party application, reconciliation process, Handling insurance audit and appeal, Market research for new business, consulting physicians for pharmacy services, Meet DON for nursing home services, Hospice service consulting for terminally ill patients.

October 2011-February 2012: Pharmacy Manager

Worked as a Curwood Pharmacy, 1492 N M-52, Owosso, MI-48867 USA.

Responsibilities: Communicated directly with doctors' offices via telephone, fax and email. Provided friendly customer service at prescription drop-off and pick-up counters. Efficiently answered multi-line phone and processed high volume of order requests from nurses, doctors and pharmacists. Accurately recorded compounded products and prepared appropriate labels. Maintained proper compliance logs, including for refrigerator temperatures and IV hood maintenance. Maintained drug inventory levels by ordering necessary medications and supplies and verifying deliveries against purchase orders. Verified patient data and billing information. Verified accuracy and completeness of information on prescription and refill requests. Maintained proper storage and security conditions for all drugs. Mixed various pharmaceutical preparations according to written prescriptions. Strictly maintained customer and patient confidentiality. Communicated with all customers and staff in a pleasant and professional manner. Precisely processed third party prescriptions and managed adjudication review. Advised customers on the selection of medication brands, medical equipment or healthcare supplies. Interpreted and evaluated the validity and safety of medication orders and prescriptions. Oversaw the pharmacy technicians' drug preparation and distribution activities to provide safe, efficient care for patients. Directed operations to increase efficiency and minimize patient wait times. Safely administered immunizations, travel medicine, medication therapy management and other specialty programs. Maintained proper pharmacy and general safety procedures and standards, including department cleanliness. Followed state and federal record keeping guidelines for legend drugs and controlled substances. Successfully assisted customers with medical issues and provided valuable healthcare counseling. Participated

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in the Patient Pharmacist Partnership program for disease state management.

May.2006-August 2011: Pharmacy Manager

Worked as a Pharmacy Manager at **Caring Pharmacy; 4000 W Davison, Detroit, Michigan-48238 USA.**

Responsibilities: Patient counseling as per CMS requirement, Assist geriatric patients in setting up their meds for monthly planner, Prepare DME order and documentation per disability act and CMS requirement, Assist geriatric patient in DME operation, Prescription order receiving, filling the prescriptions, Checking DUR, Medication, Train pharmacy technician, Take active part in providing continuous education to technician to fulfill their licensing requirement, MTM, Consult insurance company to better assist the patient community financially, Investigate any error in dispensing and follow up, Long term care counseling to psychiatric patients in Adult foster care and Skilled and non-skilled nursing homes,

April. 2004 - March. 2006: Intern Pharmacist

Worked as a Graduate Intern Pharmacist at **Levan Pharmacy, Highland Park, Michigan. USA**

Responsibilities: Providing support to Pharmacist in charge in patient counseling, order filing, filling the prescriptions, Checking DUR, Medications. Making sure inventory of medication is current and up to date. Working with various pharmacies to transfer and receive transferred prescriptions. Managing inventory of medication in robotic counters etc., Remove expired meds from shelf periodically per SOP, Assist pharmacist in compounding various medication, Keep storage log for medication with special storage conditions, Assist pharmacist in preparing DEA documentation for various order, train technician.

June 2003 – Dec 2003: Production Officer

Worked as Production Officer, at **Caraco Pharmaceutical Laboratories Ltd, Detroit, Michigan. USA**

Responsibilities: Product development: Oral Solids Eg: tablet and capsule, Quality control, USFDA documentation, Manage inventory, Took part actively in New product development, ANDA document preparation, Technology transfer, Train Granulation machine operators, Schedule operator and workers as per their skills and motivate them to improve the skill, Prepare new SOP and update existing as per USFDA requirement.

Mar 2001-June. 2003: Production Officer

Worked as Production Officer, **Sun Pharmaceutical Industries Ltd, Silvassa, Union territory, India**

Responsibilities: Supervisory Experience in Tablet and Capsule manufacturing departments. Prepare monthly report for Granulation Dept, Prepare schedule to improve efficiency, Train machine operator, Troubleshoot granulation equipments, Coordinate with QC and QA to improve quality, Work with upper management for Productivity improvement, Technology transfer work for different products, IQ/OQ preparation, Prepare new SOP and modify existing as per need and regulatory requirement.

Aug. 2000 – Mar. 2001: Production Executive

Worked as Production Executive at **Theodor Laboratories Private Ltd, Mehsana, Gujarat State, India**

Responsibilities: Supervisory Experience in Oral Liquid manufacturing departments including Packaging, Quality control and documentation as per cGMP guidelines. Prepare for FDA inspection, Inventory management,

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COMPUTER PROFICIENCY: Microsoft office, Worked with different software in pharmacy like Micro merchant, McKesson, SRS etc

SKILLS:

- Self-motivated, enthusiastic and positive attitude person
- Reliable, honest and hardworking
- Engaged, energetic, responsible and meticulous co-worker
- Experienced and confident with necessary leadership skills and qualities
- Willing contributor, solution seeker, willing to make difference with speed and accuracy
- Likes to tackled challenging situations and work through problems at hand
- Effective communicator and team builder, leader

ACHIEVEMENTS:

Certificate of merit for working as a pharmacist in a health campaign for the Upliftment of scheduled castes and minorities.

Member of American Pharmacist Association.

Immunization Certified.

LANGUAGES KNOWN: English, Hindi, and Gujarati

FIELDS OF INTEREST: Reading articles on technology and modern developments, traveling to new places

REFERENCES: Available upon request