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Summary

Experienced Information Technology Executive with a demonstrated history of working in the pharmaceuticals industry, engineering industry and service base industry. Skilled in ERP Implementations, Networking, Leadership, Hardware, and Business Process Improvement. Strong information technology professional with a Master of Computer Applications (M.C.A.) focused in Computer and Information Sciences and Support Services from Shri Brahmanand Institute Of Management and Computer Science.

Experience



IT Manager

Sainest Tubes Pvt. Ltd.

Nov 2020 - Present (7 months +)

- Server administration, IT Security / Firewall /ERP.
- Maintain IT infrastructure (Software/Hardware/Network) smoothly and without any interruption.
- Update existing system and make it more flexible.
- Providing Guidance & support to staff for ERP.
- Implementation of security policy and measurement.
- Performing technical analysis & get ERP customized accordingly.
- Manage overall IT operations & provide solution.
- Design Develop Application as per requirement & support.



ERP Implementation Consultant

SourcePro Infotech Pvt. Ltd.

Aug 2019 - Jun 2020 (11 months)

- Interact with the technical project team members responsible for developing reports, interfaces,
- Manage multiple clients and issues.
- Define testing scenarios and develop test scripts.
- Develop end-user documentation and training materials.
- Work with client online support to research and resolve application issues.
- Support clients with the execution of test scripts.
- Analyzed client-reported Financials, Supply Chain, Manufacturing, Sales or Projects issues, and resolve them in a timely and professional manner.
- Deliver end-user ERP training in technical and functional.
- Manage G-suite domain and company website.
- Windows troubleshooting, Upgrades and Patch management.
- Hardware & Networking and Software installation.
- User roles and permission, Active directory.
- Manage IT asset and CCTV.
- Manage windows server and User backup.



ERP & IT Executive

Akhandjyot Group

Dec 2018 - Jul 2019 (8 months)

- Manage ERP system like Microsoft dynamics AX-2012 and HRMS Payroll System
- Provide end user ERP training as a technical & functional.
- Windows troubleshooting, Upgrades and Patch management.
- Hardware & Networking and Software installation.
- User roles and permission, Active directory.

 azafran

IT & ERP Executive

Azafran Innovacion Ltd, India

Jun 2015 - Dec 2018 (3 years 7 months)

- System admin, Hardware & Networking and Software installation.
- Provide end user IT support for iMac, Windows 10/7, office365/Office 2016/2013.
- Manage IT-Inventory,
- ERP support technical as well functional.
- User Right Management viz. User roles and permission, Active directory.
- Maintaining In-house applications like ERP, Payroll and CRM. Windows troubleshooting, Upgrades and Patch management.



Software Support Engineer

Soham ERP Solution Pvt Ltd.

Jan 2015 - Jul 2015 (7 months)

- Solve customer technical & functional ERP issue over the call and remote control.
- ERP Supporting as functional and technical Issue.
- ERP implementation on client module wise.
- Provide ERP training like Sales, purchase, finance, production, planning, stores & inventory and quality.

Education



Shri Brahmanand Institute Of Management and Computer Science

Master of Computer Applications (M.C.A.), Computer and Information Sciences and Support Services

2011 - 2014



Shashtri Swami Shri Dharmjivandasji Institute Of Science & Computer College

Bachelor's Degree, Computer and Information Sciences, General

2008 - 2011

Bsc-IT

Skills

ERP Implementations • System Administration • Technical Support • Process Improvement • Troubleshooting • Computer Hardware Troubleshooting • Software Installation • Customer Relationship Management (CRM) • Microsoft Office • Active Directory