

CURRICULUM VITAE

Ms.Jagriti A. rajput

B-35,Vrajbhumi tenament part-1

**opp. jethabhai vav, vatva road,
isanpur,Ahmedabad-382443**

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PERSONAL DETAILS:

Date of Birth : 14/08/1994

Marital Status :UnMarried

Mother Tongue : Hindi

Languages Known : English,Hindi And Gujrati

Religion : Hindu

Nationality : Indian

EDUCATIONAL QUALIFICATIONS:

- **S.S.C** completed in MAR-APR- 2011 with **50.00%marks.**
- **H.S.C (Comm. Stream)** completed in MARCH 2013 with **50.00%marks.**
- **Bachelor of (Guj. Uni.)** completed in MAR/APR 2016 from P.D.Pandya **55.00% marks.**
- **Master of (Guj. Uni.)** completed in MAR/APR 2018 from S.N.College **55.00% marks.**

WORK EXPERIENCE:

- **Currently working with INDUSIND BANK LTD as a Service Delivery Manager 14/05/2019 to Till Date)**

JOB PROFILE:-

Revenue Target, Casa Numbers And Front Desk Service Customer.

ACHIEVEMENTS:-

- 1.Succeeded in providing Customer Satisfaction.**
- 2.Gained recognition from the seniors.**

ROLES AND RESPONSIBILITIES:-

- **Meet customers on a basis for achieving standards.**
- **Looking after calls and arranging meetings.**
- **Solving queries of customers.**
- **Maintaining DSR.**
- **Maintaining personal relationship with customer**
- **Sales banking-dealt with different savings and current accounts like individuals, sole proprietorship, HUF, trust, partnership, NGOs, Corporate pay-roll salary/c, NRE a/c. Also, responsible for monthly value acquisition and relationship building with HNI Customers Branch banking-Responsible for collecting stringent KYC compliance from the customers and ensuring timely opening of accounts.**

WORK EXPERIENCE:-

I was Worked with KOTAK MAHINDRA BANK (credit card sales) for 1 year

Yours Faithfully, Jagriti rajput