

Achievements:

AMI SHIRISHBHAI CHANGELA

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Personal Details

- **Name:** Ami Shirishbhai Changela
- **D.O.B.:** 21st November, 1999
- **Languages Known:** Hindi, Gujarati, English
- **Hobbies:** Art and crafts, DIYs and other creative alternatives, traveling and exploring places.
- **Skills:** Competitive, having a positive attitude and good communication.

Education Qualification

- S.S.C. in the year from the School and H.S.C. in the year from the school.
- B.Com from College, Gujarat University in Month Year.
- M.Com (in process) from Gujarat University.

Work Experience

- Currently I am Working as Customer Service Officer in Utkarsh Small Finance Bank, Maninagar, Ahmedabad from Sept 2022.
- Before that I was in sales as SE from 22 March 2021 to Aug-2022 in Utkarsh small finance bank.

Work Profile:

- Acquisition of new customers for CASA accounts and other banking products from walk in and existing clients.
- Handling cash in the Bank.
- Providing service to walk in and existing customers.
- Provide Customer queries resolution

Achievements:

- Have received promotions twice in 2 years. In the year 2021, was promoted from Trainee Sale executive (TSE) to Sales Executive (SE). In August,2022 promoted to Customer Service officer (CSO).

Declaration: I hereby declare that the details provided here are correct and true as per my knowledge.