Ankit Patel

Umiyanagar -2 , To - Delwad , Ta - Mansa , Dist -Gandhinagar , 382421

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Objective

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

Experience

Busy Bees logistics solutions PVT LTD

02 - 2019 - 04 - 2023

Branch Executive

- -B2B cargo & B2C Operations activity
- -COD Handeling , customer escalation
- -First mile pickup
- -Fresh B2B cargo pickup
- -Team Handeling and coordination with team.
- -Mail communication

• **Delhivery PVT LTD** 2-2018 - 2 - 2019

Branch incharge LM Operations

Cargo pickup and delivery

RVP pickup

FM pickup

E-Mail communication and EOD report to reporting managers

Escalation clear and client communication

Team management and everyone staff motivation

Education

• Kadi university 2011

BACHELOR OF COMPUTER APPLICATIONS 2nd

Skills

• Team building, Staff problems solutions and communication, EOD report to managers, Escalation mail communication, Customer support,

Personal Details

Date of Birth : 16/12/1989
Marital Status : Married
Nationality : Indian
Religion : Gujarat
Gender : Male

Place : Gandhinagar