**ABHISEK MAJHI  
Contact: 09104370929, 08895961521**

**Mail Id: Abhisekmajhi92@gmail.com**

**OBJECTIVE:**

**To obtain a position in a synergic team where I can deliver quality services to the best of my ability as a developer and can channel my intelligence and knowledge to be the reason of success of the organization.**

**Work experience :**

***1.Name of the Company Shoppers Stop ltd.(Retail Company)***

***Designation Fashion Asst. & CCA***

***Duration from may 2015 to Till Date may 2016***

***Roles & Responsibilities:***

* Manage daily activities of customer portals and specific protocols and maintain efficient customer care services.
* Evaluate all orders and monitor all specific conditions in same.
* Analyze processes, inform supervisor on issues that aggravate customer complaint and recommend resolution.
* Manage customer requirement through various compliance manuals and portal updates and present it to supervisor.

**EDUCATIONAL BACKGROUND:**

* MBA in marketing from Centurion University of Technology And Management. CGPA 7.76 %. 2015 april.
* BA graduate from Sri Krushna Chandra Gajapati( SKCG) Autonomous College,Paralakhemundi, Gajapati District, Odisha in the year 2013 with 62.00%.
* Council of Higher Secondary Education passed fromsri ram college ,kasinagarOdisha in the year 2010 with 58.00%.
* Higher Secondary Education passed frommahendragiri municipal high schoolParalakhemundi, Odisha in year 2007 with 40.00%.

**INTERNSHIP:**

Two months project on “Banking Correspondent” at Gram Tarang Private Limited,Odisha.

**PROJECTS / FIELD TRAINING**

* **Brief Research in Market Research Management**

A problem on Infrastructure at Centurion University of Technology and Management, Paralakhemundi, Gajapati District, Odisha

* **"Human Resource Management ‘**
* **“Product operation Management”**

Project on “Plan Layout of the Centurion University of Technology and Management” ,Parlakhemundi, Gajapati District Odisha

* **Service Marketing and Customer Relation Management**

A report on the “Customer satisfaction on the public transportation at the Paralakhemundi, Odisha

**EXTRACURRICULAR ACTIVITIES:**

* **BLOOD DONATION AT CUTM CAMPUS, 2013, PARALAKHEMUNDI**
* **BLOOD DONATION AT ACHRAYA NAGARGUNA UNIVERSITY, 2012, GUNTUR**

**INTERPERSONAL SKILLS:**

* learning
* Motivation
* Self Confidence
* Hard Working

**ACADEMIC AND OTHER ACHIEVEMENTS/AWARDS**

Secured N.C.C “B and C” certificate

**HOBBIES:**

* Playing Cricket
* Social Networking

**PERSONAL DETAILS:**

* Father’s Name- Mr. SudamMajhi
* Father’s Occupation- Entrepreneur
* Mother’s Name- Mrs. Anjali Majhi
* Mother’s Occupation- Housemaker
* Mother tounge- Odiya
* Nationality- Indian
* Gender- Male
* Date of birth: 01-07-1992
* Languages known: English, Hindi and Odiya
* Address: Tandiguda, Parimala Post, R.Udayagiri, Pin-761016, Gajapati District,Odisha

DATE :- SIGNATURE

Reference

Kishore Chtte (color Plus)