**NAME: GOURAV SAHU**

**Mobile:**+91-7064004928

**Email:** [talkwithgaurav.sahu@gmail.com](mailto:talkwithgaurav.sahu@gmail.com)

**PERSONAL ATTRIBUTES**:

* Optimistic
* Adaptable
* Pro-active

**AREA OF INTEREST**

Client Relations, Catering Sales, Learning and Development, etc.

**ACADEMICS**

**Bachelors in Hotel & Tourism Management** from RJ School of Management Studies, **FM University(2010-11).**

**EXPERIENCE:**

* Currently working for **MEDUSIND GLOBAL SOLUTIONS**, Ahmedabad as Client Services Executive- VOICE since November 2016.
* Worked for **Hotel Novotel by ACCOR Group of Hotels and Resorts**, Ahmedabad as Team Leader- Guest Relations since 01st August 2013 till 05th November 2016.
* Worked for **Court yard by Marriott,** Ahmedabad as an AYS Agent[Telex Client Services] in Front Office Department from 04th June 2012 till 20th July 2013.
* Worked for **Fortune Hotels by ITC Welcomgroup** as a Senior GSA in Front Office Department from 06th Nov 2010 till 20th May 2012.

**ACHIEVEMENTS**:

* Was awarded “Bright Spark Award” for my performance during my stint at **MEDUSIND GLOBAL SOLUTIONS, Ahmedabad**.
* Was awarded “Certificate of Appreciation” multiple times for my recognitions by domestic as well as international clientele for Guest Satisfaction during my stint at **Novotel Ahmedabad**.
* Was awarded “Certificate of Appreciation” for three consecutive months during my stint at **Fortune Inn Haveli by ITC Welcomgroup, Gandhinagar**.
* Was nominated again for “Associate of the Year” in March 2011 at **Fortune Inn Haveli by ITC Welcomgroup, Gandhinagar**.

**PERSONAL DOSSIER**

**Date of Birth :** 13th July 1987

**Address :** Cornish Road,

Besides Sports Hostel,

Niliabag,

Balasore- 765 001,

ODISHA, INDIA

**Passport No :** K7858468

**Linguistic Abilities**

|  |  |  |  |
| --- | --- | --- | --- |
| **LANGUAGE** | **SPEAK** | **READ** | **WRITE** |
| **ENGLISH** |  |  |  |
| **HINDI** |  |  |  |
| **JAPANESE** | **Fluent** |  |  |
| **ITALIAN** | **Elementary** |  |  |
| **BULGARIAN** | **Elementary** |  |  |
|  |  |  |  |

**Hobbies :** Swimming,

Travelling,

Interacting with people.

**REFERENCES**

1. Mr. Priyaranjan Choubisa

I. T. Manager

Novotel Ahmedabad

91 823 800 08 55

2. Mr. Govind Singh Negi

Sales Manager- Rooms Division

Novotel Ahmedabad

1. 823 800 08 09

3. Mr. Priyam Srivastav

Asst. Manager- F&B

Crown Plaza Greater Noda

91 756 702 53 30

Date-

Place-

Gourav Manohar Sahu