**Imran Khan**

C-39 Maruti Industrial Estate Near SBI Bank

Ahmedabad

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■ Career Profile

* COMPUTER OPERATOR professional offering extensive experience and thorough knowledge of different operating systems, hardware, desktop peripherals, IT network systems and firewalls.
* Over 4years experience as a desktop support engineer for two organizations.

■ Objective – Serve as first-level contact for general desktop related issues and as the higher level for other IT network problems.

Experience

**Aaalski Designer Studio**

*Main Technical Support Functions:*

* Provided technical support, including identifying problem incidents with their subsequent resolutions.
* Assisted company personnel with desktop operation, including both hardware and software – Provided employee training and instructions (through presentations) regarding basic operation of software and hardware, technical support and quality standards.
* Administered creation of IT accounts and computer systems and offered support.

*Maintenance & Testing Activities:*

* Maintained company peripheral network devices regularly, including printers and scanners.
* Tested the IT networking systems, monitored the performance of network servers and maintained firm’s computer systems.
* Ensured functionality of desktop systems throughout departments through frequent evaluations and routine maintenance.

■ Education & Qualifications

K.P.B. Hinduja College of Commerce

* Bachelor’s degree in Computer Science or Computer Applications
* Diploma in IT or Computer Science