**JAICHAND GUPTA**

**(+91) 9082285107**

**guptajc786@gmail.com**

6+ Years experienced in LAN & WAN networking and in-depth Experience of effectively configuring, managing, and deploying and passion to learn & work on latest Technologies. Provide leadership, training, and feedback to ensure that teams perform to the best of their abilities & deliver consistently.

**Excellence in Analysis &Problem Solving**

**Effective Decision Making and Communication Skills**

**PROFESSIONAL SNAPSHOT**

* Currently working in **HAL OFFSHORE LTD**, as **Network Support Engineer**. From June 2018.
* Managing hub network.
* Troubleshooting hub network routing issue as well as IPVPN and cascaded customers routing issue.
* Got on-roll during pandemic as appreciation.
* Previous employer: **SAUD BAHWAN GROUP in Muscat (OMAN).** As **DESKTOP SUPPORT ENGINEER** from 1 July 2016 to may 2018.
* Monitoring omantel RF links.
* Managing/configuration RF devices.
* Former employer: **TATA MOTORS Ltd.** from 2 April 2015 to 30 MARCH TO 2016.
* Worked as Diploma Trainee Engineer.
* Centralized helpdesk and monitored.
* Lead coordinator and provide support to 7 coordinators on different location.
* Worked as NOC L1 Engineer for 2 months.
* Field Engineer planning on day-to-day calls.
* Pre-staging of routers and switches.

**CERTIFICATIONS**

* 45 Days Vocational Training from SOFTPRO INDIA PVT. LTD from 01/06/2013 - 15/07/2013.

**SKILLS**

* Monitoring tools: BMC remedy.
* Ticketing tools: BMC remedy, Oceane and ECRM.
* Other Tools: MS-Office.
* Protocols: TCP, UDP, IPv4 etc
* Operating Systems: Windows XP/2007/2010/2013

**AREA OF EXPERTISE AND KEY ACCOUNTABILITIES**

* Packet flow.
* Subnetting (Class A, B and C), CIDR value calculation, VLSM, Summarization, Troubleshooting of IP addressing
* DHCP work and DORA process, Configuration of DHCP on Cisco Router
* Static and Default Routing, Dynamic Routing (OSPF, EIGRP, BGP)
* Maintaining huge Data in a proper way.
* e.

**EDUCATIONAL QUALIFICATION**

* Diploma (2011-2014) – Government Polytechnic Lucknow, Lucknow with an aggregate of 70%.
* B. Sc. (2008-2011)-William Carey University Meghalaya with an aggregate of 65%.
* 12th (2006-2008) –VSJ Inter Collage, GORAKHPUR with an aggregate of 65%.
* 10th (2004-2006) – Dr B.R.A I COLLEGE, GORAKHPUR with an aggregate of 55.55%

**PERSONAL DETAILS**

* Father’s name - Radhey Shyam Gupta
* Mother’s name - Asha Devi
* Date of birth - 15 Jun 1991
* Home address - Raghunathpur (Thakurpur) Post -Tikariya Dist- Gorakhpur, UP.