**Papu Singh Deo**

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[8](https://www.linkedin.com/in/papu-singh-deo-7201a4178)

www.linkedin.com/in/papu-singh-deo-7201a417

**Profile**

Motivated

teamwork

oriented

and

responsible

data

analyst

with

significant

experience

in

many

projects

increasing

comprehension

of

reports

and

presentations

by

the

average

professional.

Highly

educated

possessing

a

bachelor's

degree

B.tech)

(

and

professional

certification

in

Data

Analytics

from

CoachX.live

.Bilingual in English and Hindi

**Professional Experience**

12

/2018 – present

AHMEDABAD,GUJARAT,

India

**Fraud**

**Prevention**

**Representative**

*TTEC*

*INDIA*

*CUSTOMER*

*SOLUTIONS*

*PRIVATE*

*LIMITED*

Fraud detection and reduce chargebacks.

•

Maintain high levels of confidentiality while performing investigations.

•

Investigate complex situations and potential fraud.

•

Demonstrate great judgement and be open to sharing what we know with others.

•

Working with operational lead to support cross-functional groups to develop and

enhance internal policies and tools such as increasing automation, updating

policies, and fixing product loopholes, etc.

•

To understand and investigate risk patterns

11

/2014 –

02/2017

Paradeep,ODISHA,

India

**Graduate**

**engineer**

**trainee**

*THYSSENKRUPP*

•

Design,develop and test mechanical equipment and tools ,ensuring the

company's high quality standards are met.

•

Collect machine performance data and demonstrate preventive maintenance in

action for critical parts.

**Education**

Dhenkanal,

India

**B.tech**

**(**

**Mechanical**

**engineering)**

*Synergy*

*Institute*

*of*

*Engineering*

*and*

*Technology*

**Skills**

**MS OFFICE**

MS EXCEL,MX WORD , MX POWER POINT

**PowerBI**

KPI Scorecard,DAX function,ETL

frameworks,Visual Reports

**TABLEAU**

**MS SQL,MY SQL**

SSMS,ADS,SSIS,Stored Procedure

**PYTHON**

Numpy,Matplotlab

**SOFT SKILLS**

Communication,Problem solving,Analytical

skills,Critical

Thinking,Curiosity,Flexiblity,Persuasion

from COACHX

**Projects**

# NETFLIX VISUALIZATION

**Description**: Cleaned & processed the data of IMDB consisting of different datasets to get Netflix Visualization & Exploratory Data Analysis. Analyzed the data to identify trends and patterns.

Created various visualizations using POWER BI•

Plotted graphs & charts to show popularity of certain TV shows or movies. Instantiated usage of streaming• platform around the world by users and different genres with ratings by help of tables.

# AIRLINE PASSENGER SATISFACTION ANALYSIS

**Description**::Cleaned and processed the data of AIR LINE PASSENGER'S REVIEW on various services provided by the AIRLINES .

**Languages**

ENGLISH

HINDI

ODIA

**Certificates**

DATA ANALYST certification

Analyze the data based on passenger's review on various and DAX function to get some new insights.•

Plotted graphs & charts to show the satisfied passengers using AIRLINES .•

**Awards**

# MONTHLY PERFORMER AWARD

*TTEC INDIA CUSTOMER SOLUTIONS PRIVATE LIMITED*

Received 3 TOP PERFORMER AWARD•

Recieved 5 BEST PERFORMER AWARD•

**Declaration**

I hereby declare that the information provided by me is correct ,true and valid.