**UMANGITA MISHRA**

*Address- DIVA(E)*

PERMANENT ADDRESS- *Above SBI Atm, beside Punjabi haweli, diversion road, circuit house satna (M.P)- 485001*

Contact Details-

* Mobile number- 8871916229
* Email ID- [mishraumangita@gmail.com](mailto:mishraumangita@gmail.com)

CAREER OBJECTIVE

* *To obtain a position that will enable me to use my strong organizational skills, award-winning educational background, and ability to work well with people*.
* *To converts my potential into performance with constant learning and up gradation of skills and knowledge.*

**EDUCATION**

* ***AWADESH PRATAP SINGH UNIVERSITY REWA***

*BCOM*

* ***St.MICHAEL’S SR.SEC SCHOOL, SATNA***

***12TH BOARD- CBSE BOARD***

***YEAR- 2012-13***

***1ST DIVISION***

* ***CHRISTUKULA MISSION HIGHER SECONDARY SCHOOL,SATNA***

*10TH BOARD- ICSE BOARD*

*YEAR- 2010-2011*

*B GRADE*

* ***ADDITIONAL PROFESSIONAL COURSE-***

*INSITITUTE OF CHARATERED ACCOUNTANT OF INDIA*

*CHARATERED ACCOUNTANT (CA)*

*INTERMEDIATE*

**EXPERIENCE**

1. *TelePerformance Indore*

*Customer Care Executive*

*Phonepe Inbound Voice Process*

1. *Hexaware BPS*

*Customer Care Executive*

*Phonepe Inbound Voice Process*

*PERSONAL STRENGTHS*

*1 - Quick Learner*

*2 - Adapt well to change*

*3 - Honest*

*4 - Positive Thinker*

*5 - I never give up*

*6 - Always ready for Challenges*

*Key Skills*

*Effective team work, Handling and Convincing person, and good in communication.*

*PERSONAL PROFILE*

* *DOB:* ***- 28-11.1996***
* ***Father’s name :- Mr. Vishnu Kant Mishra***
* ***Nationality: - Indian***
* ***Religion : - Hindu***
* ***Language Known : - English, Hindi***

*INTERESTS*

* *Travelling*
* *Music, dancing*
* *Eating*
* *Interacting with people*
* *Adventurous things*

*DECLARATION*

*I here by confirm that the above written Information given by me is true to the best of my knowldege and*

*believe. I will responsible for any discrepancy found in them.*

UMANGITA MISHRA