## MAYANK SHRIMAL

## B-401 suryodhyay app.

## Pavapuri circle ghatlodiya

## Ahmedabad 380061

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**Career Objective**

* I would like to be a part of an organization where I could use and enhance my knowledge and talent for the development of both the organization and myself.
* Seeking a management position with leadership responsibilities including problem solving, planning, organizing and managing the challenging activity of organization.

**.Educational Background**

School: - Class 10th G.S.E.B. in March 2004 with 51%.

School: - Class 12th M.P. Board in March 2006 with 60% with Science stream.

**Professional Qualification**

Post-Graduation**:-** Completed MBA from **Dr. C.V. Raman University**.

Graduation : - Completed B.C.A from **Dr. C.V. Raman University**.

### **Career Highlights**

**Fedora solutions**

**Dec- 2018 till present**

**As as A R executive**

* **Working on denial claims**
* **Calling insurance for resolution**
* **Daily reporting to manager.**

**MDIndia Healthcare NetworX Pvt Ltd Jan-2016 to Nov - 2018**

**As an Assistant Manager – Operations**

* Day to day operation of the project aspect
* Manage MIS Reports.
* Managing Claims & Pre-Authorization process.
* Planning for project Implementation & Development
* Monitoring & Evaluation of the project with healthy environment
* Hospitals Pre-Empanelment & Post -Empanelment Auditing
* Meeting & coordination with top level management & government officers for weekly updates & implementation of Project.

**MDIndia Healthcare NetworX Pvt Ltd Jan-2013 TO Dec-2015**

**Group Leader- Customer care**

* Handling team of Ten members
* Responsibility for delivery of the defined customer experience in every call.
* Providing Query resolution to team & Customers.
* Day to day updates to team.
* Daily reporting to seniors and Government officials.

**MDIndia Healthcare NetworX Pvt Ltd Aug-2012 to dec-2012**

**Executive- Customer care**

* Handling Inbound & outbound calling
* providing resolution to customer
* Compiling daily call reports & customer feedback to team leader.
* Worked with HR & Admin team.
* Also worked with empanelment team.

**Achievements**

I have joined MDIndia as a customer care executive but I got **promotion as Group leader** in only 5 months

Awarded with the best Individual performer certificate from government.

**Personal profile**

* Name : Mayank Shrimal
* Nationality : Indian.
* Date of Birth : 29th October, 1986.
* Gender : Male.
* Marital Status : Married
* Languages Known : Gujarati, Hindi and English.

**Date:**

**Place: Ahmedabad**

**Signature**

**(Mayank Shrimal)**