**Vinukonda Priyanka - Sr.AR Caller @ Q-Way Technologies - Chennai 🖀+91 9392767003 @ vinukonda**[**priyanka69@gmail.com**](mailto:priyanka69@gmail.com) **🏠 No.317,Thoderu,Podalakure, Nellore -45**

**Tools and Applications used:**

* Athena-software
* Linux
* Zirmed –clearing House
* Navinet –Zoll software
* MS office

A qualified B.Tech in Electronics & Communication Engineering with 5+ Years of experience in Medical Billing (Physician Billing) in Health-Care Domain worked as Senior AR Caller.

**Work Experience: Q -Way Technologies (Aug 2017- Till Date) 5.5years**

**Medical Billing- US Based ABW Medical Company**

**Role: Sr.AR Caller**

**Responsibilities:**

* Reviewing the claims that have not been paid by the insurance companies using Athena Software.
* Training the new/existing team members and assisting them on project activities as Subject Matter Expert.
* Handling a team of 14 members as an SME.
* Follow up with insurance companies to understand the status of the claims via software, website and outbound calls.
* Prepare weekly, monthly Governance reports and dashboards such as Payments Over Dues, Adjustments, Inflows, Client Assistance Report.
* Dealing with returned funds, deductions and payment discrepancies using Software and Outbound calls.
* Follow-up with provider on outstanding claims via email, fax, incoming and outbound calls.
* Generate timely billing of claims as per the defined time frame set by the insurance companies.
* Working in highly volatile environment and work with ever changing priorities.
* Coordinating with teams such as Customer Support, Charge Entry Team, Coding, Credentialing, Zero Pay.,. etc.

**Strengths:**

Hardworking, Proactive, Good Team Player, Good mentor to the new joiners, Excellent Inter-Personal and Leadership skills

**Educational**

**Qualifications:**

B.Tech in E.C.E

V.S. University, Nellore

🗒2011-2015

Rathnagiri (Village); Thoderu (P.O); Podulakur (Mandal);

S.P.SR. Nellore (Dist); Andhra Pradesh; PIN- 524345

**Personal Information:**

* Name : Vinukonda Priyanka
* Languages Known : English, Telugu, Tamil and Hindi.
* Date of Birth : 20th May 1994
* Permanent Address :

**Declaration:**

I hereby declare that the mentioned above information is true and best known of my knowledge.

**Signature:**

**Date :**

**Place :**

**Work Experience: Elicho Health Care Services (June 2016-June 2017) 1 year**

**Medical Billing- US Based Medical Company**

**Role: A.R. Caller**

**Responsibilities:**

* Review the claims that have not been paid by the insurance companies using Navinet Zoll Software.
* Follow up with insurance companies to understand the status of the claims via software, website and outbound calls.
* Prepare weekly, monthly Governance reports and dashboards such as Payments Over Dues, Adjustments, Inflows, Client Assistance Report.
* Dealing with returned funds, deductions and payment discrepancies using Software and Outbound calls.
* Follow-up with provider on outstanding claims via email, fax, incoming and outbound calls.
* Generate timely billing of claims as per the defined time frame set by the insurance companies.