### Rajendra Ramdhar Yadav

11 / 69, Shanker Nagar Soc.,

Opp. Rabari Colony, Amraiwadi, Ahmedabad.

**Mobile:** +919726450697.

**E-Mail:** yrajendra1979@gmail.com

**CAREER PROFILE**

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| **A Dexterous and Versatile Hardware cum ATM Engineer, capable of handling all types of ATM machine and Systems related issues and those related to almost all types of Computer Peripheral Devices and troubleshooting Network Problems.** | | | | | |
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| **KEY SKILLS** | | | | | |
| Currently working with AGS transact ltd. from last 2 years as sr.customer support engineer in Ahmedabad location and handled Wincor ATM , CD machine .  1 years working with NCR corporation as Sr,Customer support eng, at Ghandhinager where maintain NCR ATM,CD and BNA machine. | | | | | |
| * **4 years working with Prizm payments services .Pvt. Ltd as sr. customer support engineer. Where I am maintain WINCOR NIXDORF,NCR and DIEBOLD ATM machine and support 24\*7 in Ahmedabad gujarat ,INDIA.** * Provided Technical support on WINCOR NIXDORF ATM related issues of our ALL Gujarat team. * In CMS ltd. Working 4 years as customer support engineer maintain and repair wincor Nixdorf ATM,CD machine like 1500xe and 2100 xe. * Acquired Specialization Training for **Chip level** repairing of following:  **1. LG Notebooks form LG COMPUTERS, Bangalore. 2. Samsung Notebooks from SAMSUNG INDIA LIMITED.**  (Training was acquired by me on behalf of my organization) * Repairing of all types of Printers Viz., Dot Matrix, Inkjet, LaserJet (Both Monochrome and Color), Passbook Printers – of all brands – **HP**, **EPSON**, **TVSE**, etc., * Acquired Specialization Training for **mechanical** as well as **Chip level** repairing of various **Credit Card Scratch Machines and Pertocard Scratch Machines** and carried out all the in-house repairs. (Training was acquired by me on behalf of my organization) * **Designing & Site Commissioning for AT&T Structured Cabling.** * Guiding Trainee Engineers in the organization in assembling and installing computer systems and carrying out repairing of Printers, Scanners, and Notebooks etc. * Assembled computer systems and configured Local Area Networks with multiple Domains. | | | | | |
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| **CAREER SUMMARY** | | | | | |
| **Technical Engineer** | | | Advance Infotech Services, Ahmedabad | | Oct. 2001 – Jan. 2003 |
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| **Customer Support Eng.** | | | Advance Infotech Services, Ahmedabad | | Apr. 2003 – Jan 2006 |
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| **Customer Support Eng**  **.**  **Sr.Customer Support Eng.** | | | CMS Computer Ltd, Ahmedabad  Prizm payments services.Pvt.Ltd. | | Sept.2006 – sept.2010  Nov.2010 - march2015 |
| **Sr.Customer support Eng. NCR corporation PVT.ltd. April 2015- April2016** | | | | | |
| **PROJECTS HANDLED** | | | | | |
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| * I have performed structured cabling in Some Corporate Industries like **IOC**, **State Bank Of India**, **Central Bank Of India**, **UCO Bank** in Gujarat. * Handled various Desktop related problems and operating system related issues in 20 various branches of **UCO BANK, Ahmedabad**. Resolving issues related to Windows XP, Windows 2000 Professional and Windows 98 and Microsoft Outlook Express, Lotus Client Side troubleshooting. * Always accepted the challenges of numerous problems relating to systems and networks, provided prompt solutions to end users, thereby gained confidence, reliability and patronage of the end users to the organization. I was rewarded an immediate complementary increment in salary in January 2003. | | | | | |
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| **ENVIRONMENT** | | | | | |
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| **OPERATING SYSTEM ENVIRONMENT:**   * Windows Server 2003, Windows Server 2000, Windows NT 4.0, Windows XP, Windows 98 SE. * **Win-7** | | | | | |
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| **EDUCATION** | | | | | |
| FYBA running for Baba Ambedkar Open university June2014 | | | | | |
| **Certificate Course Personal Computer Maintenance and Repairing from ITI, Ahmedabad** | | | | July 2001 | |
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| **Passed (COPA) Computer operator cum Programming Assistant from ITI,kalol** | | | | July 2000 | |
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| **H.S.C.**  **S.S.C.** | | | | March 1998.  March 1996. | |
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| **INTERESTS** | | | | | |
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| Net Surfing, Solving and Hardware and Software Challenging Problems in Computers, Music, reading books on self-improvement. | | | | | |
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| **ADDITIONAL INFORMATION** | | | | | |
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| Date of Birth | : | 17th MAY, 1979 | | | |
| **Marital Status** | : | Married | | | |
| **Language Proficiency** | : | Gujarati, Hindi, English | | | |
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| **YADAV RAJENDRABABU RAMDHAR** | | | | | |