**Shariq Saifi**

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**Experience:**

**HireTalent Executive Search, Temporary Staffing, Recruiting & SOW FEB 2020 - Present**

**Recruiter**

Hire talent, a Creative Solutions Services company, is an MBE certified workforce management company providing best-fit talent on-demand via MSP, SOW and internally run programs nationwide. Our innovative recruiter compensation model has consistently exceeded industry standards. The result:

• 2X faster submission time

• 140% higher interview rate

• 45% better fill-rate

• 52% lower bill-rate

• 2X lower attrition rate

Hire Talent was ranked as one of the top Diversity Staffing Firms by Staffing Industry Analysts!

Hire Talent has been selected by the prestigious INC. 500/5000 list as one of the fastest-growing companies in the United States.

Hire Talent has been selected as one of the top Diversity business by https://www.linkedin.com/redir/general-malware-page?url=DiversityBusiness%2ecom

Hire Talent is a NMDSC certified MBE and Certified USPAACC business.

Follow us on linkedin

http://www.linkedin.com/companies/hire talent

For more information and/or to submit your resume to recruiter@css-llc.net, connect with us on linked in for updates on openings or reach out to us regarding your executive search needs by emailing or connecting to info@hiretalent.com and please visit - http://www.hiretalent.com

Specialties

Executive Search, Recruiting, Staffing, vendor management, temp agency, technology staffing, startup recruiting, technology recruiting, workforce compliance, staff augmentation, contingency staffing, MSP, VMS Staffing, temp staffing, Diversity Recruiting, Payrolling solutions.

**IMS People SEP 2019 – FEB 2020**

**Recruiter**

* Conducting interviews and filtering candidates for open positions.
* Screening resumes.
* Performing in-person and phone interviews with candidates
* CV Formatting
* Familiar with Job boards (career builder, recruitx, monster, dice JOBDIVA)
* Worked such as client Nelson staffing, Hiretalent, Kellyservices, Brooksource.

**Tech Mahindra Aug 2016 – Aug 2018**

**Customer Service Representative**

* Handled customer interactions
* Ensures that all the request, queries and complaint of customer are responded in a timely and professional manner.
* Responsible for handling and solving customer support issues via calls and mails.

**Aegis Limited (Essar Group) Jan 2015 – Aug 2016**

**Inbound Customer Service Representative**

* Answer inbound calls from customers, assist them with their inquiries or recommend them the services of other experts.
* Responded to 100-150 inbound calls per day in high call volume environment.
* Handled customer complaints and inquiries in a timely manner.

**Education**

**Maharaja Agarsen public school**

**High school**