**Vishnu Goswami**

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A Retired Indian ArmySenior Non-Commission Officer, targeting strategic level assignments in **Operations & Maintenance (Highways)**

**PROFILE SUMMARY**

An established professional with **32 years of experience** in:

~Operations & Maintenance ~ Highway Infrastructure Management ~ General Administration

~ Transport Management ~ Toll Management ~ Public Relations

~Cross-Functional Coordination ~ Project Management ~ Team Management

~ Fire, Safety & Security Management

* Versatile, accomplished & goal-oriented professional with expertise in managing operations & maintenance of highways, toll roads/plaza, route security operations, safety management and so on
* Expertise in devising and implementing stringent security and safety measures for safety of high-value assets and information of the nation; excellent in resolving complex security & vigilance issues as well as providing expert advisory services in vitiated security environments
* Expertise in managing overall operations for executing highway maintenance projects within cost & time norms; participating in project review meetings for evaluating project progress
* Proven track record of initiating and administering relationship-building activities and liaising with government or semi government, police and emergency service authorities
* Consistency in delivering results in inputs on the preparation of operations budget and to ensure that all activities are performed at the cost defined in the annual budget; reviewed quarterly for corrective and preventive actions, if required
* An enterprising leader with skills in leading personnel towards accomplishment of common goals

**ORGANIZATIONAL EXPERIENCE**

**Since Dec’12 with Inckah Infrastructure Technology as General Manager - Operations & Management – South Zone**

**Oct’11 – Nov’12 with West Coast Pharmaceutical Work Ltd., as General Manager**

**Dec’08 – Sept’11 with Larsen & Toubro Ltd., as Manager – Operations**

**Deputations:**

May’11 – Sept’11 as Manager – Operations, Samkhaly-GandhaidhamToll Road Limited (NHAI) (L & T), Gujarat

Dec’08 – Apr’11 as Senior Route Officer, Krishnagiri-Thoppur, Toll Road Limited (NHAI) (L & T), Tamil Nadu

**Feb’07 – Nov’08 with Feedback Ventures Pvt. Ltd. as Manager – Incident (Ahmedabad-Vadodara Expressway (NHAI)**

**Jul’02 – Jan’07 with Ahmedabad-Mahesan Toll Management Co. Pvt. Ltd. as Manager - Route Operations and Relationships (State Highways)**

**Deputations:**

Apr’06 – Jan’07 at Ahmedabad-Mahesan Toll Road

Jul’02 – Mar’06 at Inter-Toll ICS India

**May’81 – Mar’99 with Indian Army (Military Services) as Senior Non-Commission Officer (Appointment Rank: Hawalder Major)**

**Key Results Area:**

* Undertaking overall responsibilities of project facility clearing, incident clearance & safety, Toll Plaza maintenance and highway infrastructure maintenance (like lighting, plantation and so on)
* Supervising the highway maintenance program including roadmaintenance and repairs
* Administering the route operations, security, emergency control and safety management on Ahmedabad-Mehsana four line highway; monitoring and supervising 100 employees of different departments
* Preparing daily reports and analyzing the same for corrective and preventive actions
* Planning counter action in the event of accident/theft/fire/riots/natural disaster and executingthe effective plan of solution for affected persons and also protectingToll employees and assets
* Monitoring the toll plaza's security contractor and ensuring their performance is as per the standard of the set procedure

**Highlights:**

* Weapons Instructor at The National Cadet Corps for two years (May’91-93) in Indian Army
* Monitored Route Patrol Operations & Security Management for Toll Plaza

**EXTRACURRICULAR ACTIVITIES**

* Worked as Driving & Maintenance Instructor in Army School for 3 years

**PROJECTS UNDERTAKEN**

* Working on following projects in **Inckah Infrastructure Technology, Ahmedabad:**
* Pune Sholapur Expressway (Tata)
* YadgiriGuta Tollway (Sadbhav Engineering)
* Hubli to Hvery NHAI Project
* Jadcherla Expressway (JEPL)
* BijapurHungan Tollway (Sadbhav Engineering)
* Ahmedabad-Baroda Expressway NE-1 (IRB)
* Ahmedabad-Baroda NH-8 (IRB)
* Bilwada–Rajsamand(Sadbhav Engineering)

**IT SKILLS**

* MS Office (Word, Excel, PowerPoint)
* Word Star
* Lotus
* Accounting Packages
* Internet Proficiency

**KNOWLEDGE PURVIEW**

* Possess knowledge and skills in following:
* Skills of investigating cases including interrogation of suspected personal on the highways with the assistance of police officers, recording & preserving statements and submitting report of accident and incident
* Familiar with functioning of arms &ammunitions and fire-fighting appliances

**ACADEMIC DETAILS**

**2008** MBA (Safety Management) from Indian School of Business Management, Bengaluru

**1999** Received Graduation Degree from Indian Army

**PERSONAL DETAILS**

**Date of Birth:** 4th July 1964

**Languages Known:** English, Hindi& Gujarati

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