identify_the_sentiments

March 6, 2021

0.1 Problem Statement

Sentiment analysis remains one of the key problems that has seen extensive application of natural language processing. This time around, given the tweets from customers about various tech firms who manufacture and sell mobiles, computers, laptops, etc, the task is to identify if the tweets have a negative sentiment towards such companies or products.

```
[1]: #Loading Packages
     import pandas as pd
     import numpy as np
     import matplotlib.pyplot as plt
     %matplotlib inline
     import seaborn as sns
     import warnings
     warnings.filterwarnings('ignore')
     import re
     import nltk
[2]: #Reading Data
     train = pd.read_csv(r'C:\Users\Ranjeet_
      →shrivastav\Videos\ML_algorithms\Identify_the_Sentiments\train.csv')
     test = pd.read_csv(r'C:\Users\Ranjeet_
      →shrivastav\Videos\ML_algorithms\Identify_the_Sentiments\test.csv')
[3]: train.shape, test.shape
[3]: ((7920, 3), (1953, 2))
    train.head()
[4]:
        id
            label
                                                                tweet
                0 #fingerprint #Pregnancy Test https://goo.gl/h1...
     0
         1
         2
                O Finally a transparant silicon case ^^ Thanks t...
     1
                0 We love this! Would you go? #talk #makememorie...
     2
         3
     3
                O I'm wired I know I'm George I was made that wa...
         4
                   What amazing service! Apple won't even talk to...
[5]: pd.set_option('display.max_colwidth',200)
```

```
[6]: train.head()
[6]:
            label
        id
     0
         1
                0
     1
         2
                0
     2
         3
                0
     3
         4
                0
     4
         5
                1
                                                       tweet
           #fingerprint #Pregnancy Test https://goo.gl/h1MfQV #android #apps
     #beautiful #cute #health #igers #iphoneonly #iphonesia #iphone
     1 Finally a transparant silicon case ^^ Thanks to my uncle :) #yay #Sony
     #Xperia #S #sonyexperias... http://instagram.com/p/YGEt5JC6JM/
                We love this! Would you go? #talk #makememories #unplug #relax
     #iphone #smartphone #wifi #connect... http://fb.me/6N3LsUpCu
                           I'm wired I know I'm George I was made that way ;) #iphone
     #cute #daventry #home http://instagr.am/p/Li_5_ujS4k/
               What amazing service! Apple won't even talk to me about a question I
    have unless I pay them $19.95 for their stupid support!
    test.head()
[7]:
[7]:
          id
             \
      7921
     1 7922
     2 7923
     3 7924
     4 7925
                                                     tweet
                                                             I hate the new #iphone
     upgrade. Won't let me download apps. #ugh #apple sucks
                      currently shitting my fucking pants. #apple #iMac #cashmoney
     #raddest #swagswagswag http://instagr.am/p/UUISObIBZo/
                                I'd like to puts some CD-ROMS on my iPad, is that
     possible?' - Yes, but wouldn't that block the screen?\n
     3 My ipod is officially dead. I lost all my pictures and videos from the 1D and
     5sos concert, and from Vet Camp #hatinglife #sobbing
                                                                    Been fighting
     iTunes all night! I only want the music I $&@*# paid for
```

Text is a highly unstructured form of data, various types of noise are present in it and the data is not readily analyzable without any pre-processing. The entire process of cleaning and standardization of text, making it noise-free and ready for analysis is known as text preprocessing. We will divide it into 2 parts:

• Data Inspection

• Data Cleaning

Data Inspection

Let's check out a few positive tweets.

```
[8]: train[train['label']==0].head()
[8]:
        id
            label
         1
                0
         2
                0
     1
     2
         3
                0
     3
         4
                0
     6
         7
                0
                                                       tweet
           #fingerprint #Pregnancy Test https://goo.gl/h1MfQV #android #apps
     #beautiful #cute #health #igers #iphoneonly #iphonesia #iphone
     1 Finally a transparant silicon case ^^ Thanks to my uncle :) #yay #Sony
     #Xperia #S #sonyexperias... http://instagram.com/p/YGEt5JC6JM/
                We love this! Would you go? #talk #makememories #unplug #relax
     #iphone #smartphone #wifi #connect... http://fb.me/6N3LsUpCu
                           I'm wired I know I'm George I was made that way ;) #iphone
     #cute #daventry #home http://instagr.am/p/Li_5_ujS4k/
                                        Happy for us .. #instapic #instadaily #us
     #sony #xperia #xperiaZ https://instagram.com/p/z9qGfWlvj7/
    Let's check out a few negative tweets.
[9]: train[train['label']==1].head()
[9]:
            label
         id
                   \
          5
     4
                 1
     5
          6
                 1
     10
        11
     11
         12
     12
        13
                                                 tweet
         What amazing service! Apple won't even talk to me about a question I have
     unless I pay them $19.95 for their stupid support!
                                                                      iPhone software
     update fucked up my phone big time Stupid iPhones
     10 hey #apple when you make a new ipod dont make it a new color or .2inches
     thinner make it not crash every five fuckin minite.
```

Ha! Not heavy machinery but it does what I need it to. @Apple really

Contemplating giving in to the iPhone bandwagon simply because

dropped the ball with that design. #drinkyourhaterade

#Cellcom has no new Androids #depressing #IDontWantTo

There are quite a many words and characters which are not really required. So, we will try to keep only those words which are important and add value.

Let's have a glimpse at label-distribution in the train dataset.

```
[10]: train['label'].value_counts()
```

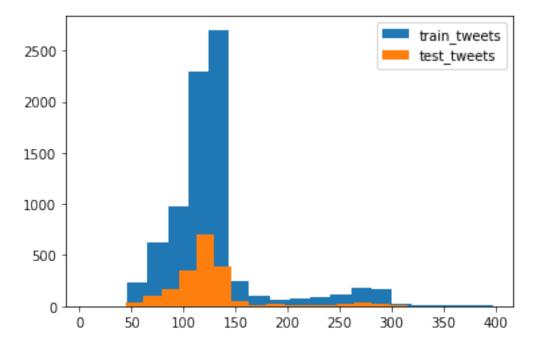
[10]: 0 5894 1 2026

Name: label, dtype: int64

In the train dataset, we have 2,026 (26%) tweets labeled as negative, and 5,894 (74%) tweets labeled as positive. So, it is an imbalanced classification challenge.

Now we will check the distribution of length of the tweets, in terms of words, in both train and test data.

```
[11]: length_train = train['tweet'].str.len()
    length_test = test['tweet'].str.len()
    plt.hist(length_train, bins=20,label='train_tweets')
    plt.hist(length_test,bins=20,label='test_tweets')
    plt.legend()
    plt.show()
```



Data Cleaning

In any natural language processing task, cleaning raw text data is an important step. It helps in getting rid of the unwanted words and characters which helps in obtaining better features. If we skip this step then there is a higher chance that you are working with noisy and inconsistent data.

The objective of this step is to clean noise those are less relevant to find the sentiment of tweets such as punctuation, special characters, numbers, and terms which don't carry much weightage in context to the text. Before we begin cleaning, let's first combine train and test datasets. Combining the datasets will make it convenient for us to preprocess the data. Later we will split it back into train and test data.

[12]: train['source'] = 'train'

```
test['source'] = 'test'
      data = pd.concat([train,test],ignore_index=True)
[13]: data.shape
[13]: (9873, 4)
[14]: def clean_tweet(text):
          # lower-case all characters
          text=text.lower()
          # remove twitter handles
          text= re.sub(r'@\S+', '', text)
          # remove urls
          text= re.sub(r'http\S+', '',text)
          text= re.sub(r'pic.\S+', '',text)
          # regex only keeps characters
          text= re.sub(r"[^a-zA-Z+']", ' ',text)
          # regex removes repeated spaces, strip removes leading and trailing spaces
          text= re.sub("\s[\s]+", " ",text).strip()
          return text
[15]: data['tidy_tweet'] =data['tweet'].apply(lambda x: clean_tweet(x))
      data.head()
[15]:
         id label source \
      0
               0.0 train
         2
      1
               0.0 train
      2
              0.0 train
         3
      3
              0.0 train
         4
          5
               1.0 train
                                                       tweet \
```

```
#fingerprint #Pregnancy Test https://goo.gl/h1MfQV #android #apps
      #beautiful #cute #health #igers #iphoneonly #iphonesia #iphone
      1 Finally a transparant silicon case ^^ Thanks to my uncle :) #yay #Sony
      #Xperia #S #sonyexperias... http://instagram.com/p/YGEt5JC6JM/
                We love this! Would you go? #talk #makememories #unplug #relax
      #iphone #smartphone #wifi #connect... http://fb.me/6N3LsUpCu
                           I'm wired I know I'm George I was made that way ;) #iphone
      #cute #daventry #home http://instagr.am/p/Li_5_ujS4k/
                What amazing service! Apple won't even talk to me about a question I
     have unless I pay them $19.95 for their stupid support!
                                  tidy_tweet
                             fingerprint pregnancy test android apps beautiful cute
     health igers iphoneonly iphonesia iphone
                                       finally a transparant silicon case thanks to
     my uncle yay sony xperia s sonyexperias
                                     we love this would you go talk makememories
      unplug relax iphone smartphone wifi connect
                                                  i'm wired i know i'm george i was
      made that way iphone cute daventry home
      4 what amazing service apple won't even talk to me about a question i have
      unless i pay them for their stupid support
[16]: # removing short words
      data['tidy_tweet'] = data['tidy_tweet'].apply(lambda x: ' '.join([w for w in x.
      →split()
                                                  if len(w)>31)
      data.head()
[16]:
         id label source \
         1
              0.0 train
      1
         2
              0.0 train
            0.0 train
      2
        3
      3
              0.0 train
              1.0 train
            #fingerprint #Pregnancy Test https://goo.gl/h1MfQV #android #apps
      #beautiful #cute #health #igers #iphoneonly #iphonesia #iphone
      1 Finally a transparant silicon case ^^ Thanks to my uncle :) #yay #Sony
      #Xperia #S #sonyexperias... http://instagram.com/p/YGEt5JC6JM/
                We love this! Would you go? #talk #makememories #unplug #relax
      #iphone #smartphone #wifi #connect... http://fb.me/6N3LsUpCu
                            I'm wired I know I'm George I was made that way ;) #iphone
      #cute #daventry #home http://instagr.am/p/Li_5_ujS4k/
               What amazing service! Apple won't even talk to me about a question I
     have unless I pay them $19.95 for their stupid support!
```

```
tidy_tweet
      O fingerprint pregnancy test android apps beautiful cute health igers
      iphoneonly iphonesia iphone
                                 finally transparant silicon case thanks uncle sony
      xperia sonyexperias
                          love this would talk makememories unplug relax iphone
      smartphone wifi connect
                                                  wired know george made that iphone
      cute daventry home
      4 what amazing service apple won't even talk about question have unless them
      their stupid support
[17]: #text normalization
      tokenized_tweet = data['tidy_tweet'].apply(lambda x: x.split())
      tokenized tweet.head()
[17]: 0
              [fingerprint, pregnancy, test, android, apps, beautiful, cute, health,
      igers, iphoneonly, iphonesia, iphone]
                                          [finally, transparant, silicon, case,
      thanks, uncle, sony, xperia, sonyexperias]
                                 [love, this, would, talk, makememories, unplug,
      relax, iphone, smartphone, wifi, connect]
                                                           [wired, know, george, made,
      that, iphone, cute, daventry, home]
           [what, amazing, service, apple, won't, even, talk, about, question, have,
      unless, them, their, stupid, support]
      Name: tidy_tweet, dtype: object
[18]: from nltk.stem.porter import *
      stemmer = PorterStemmer()
      #stemming
      tokenized_tweet = tokenized_tweet.apply(lambda x: [stemmer.stem(i)for i in x])
[19]: for i in range (len(tokenized tweet)):
         tokenized_tweet[i] = ' '.join(tokenized_tweet[i])
      data['tidy_tweet'] = tokenized_tweet
      data.head()
[19]:
        id label source \
              0.0 train
        2 0.0 train
      1
      2
        3
            0.0 train
             0.0 train
      3
              1.0 train
        5
```

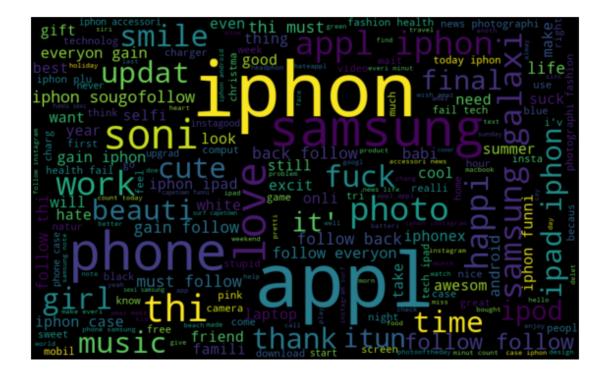
```
tweet \
      #fingerprint #Pregnancy Test https://goo.gl/h1MfQV #android #apps
#beautiful #cute #health #igers #iphoneonly #iphonesia #iphone
1 Finally a transparant silicon case ^^ Thanks to my uncle :) #yay #Sony
#Xperia #S #sonyexperias... http://instagram.com/p/YGEt5JC6JM/
           We love this! Would you go? #talk #makememories #unplug #relax
#iphone #smartphone #wifi #connect... http://fb.me/6N3LsUpCu
                      I'm wired I know I'm George I was made that way ;) #iphone
#cute #daventry #home http://instagr.am/p/Li_5_ujS4k/
          What amazing service! Apple won't even talk to me about a question I
have unless I pay them $19.95 for their stupid support!
   tidy_tweet
     fingerprint pregnanc test android app beauti cute health iger iphoneonli
iphonesia iphon
                               final transpar silicon case thank uncl soni
xperia sonyexperia
                     love thi would talk makememori unplug relax iphon smartphon
wifi connect
                                           wire know georg made that iphon cute
daventri home
4 what amaz servic appl won't even talk about question have unless them their
stupid support
```

1. Understanding the common words used in the tweets: WordCloud

Now I want to see how well the given sentiments are distributed across the train dataset. One way to accomplish this task is by understanding the common words by plotting wordclouds.

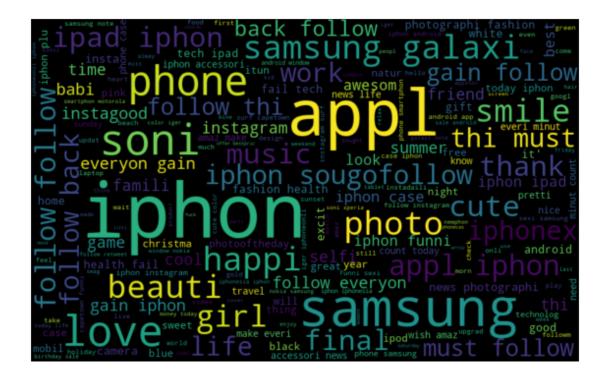
A wordcloud is a visualization where in the most frequent words appear in large size and the less frequent words appear in smaller sizes.

Let's visualize all the words our data using the wordcloud plot.



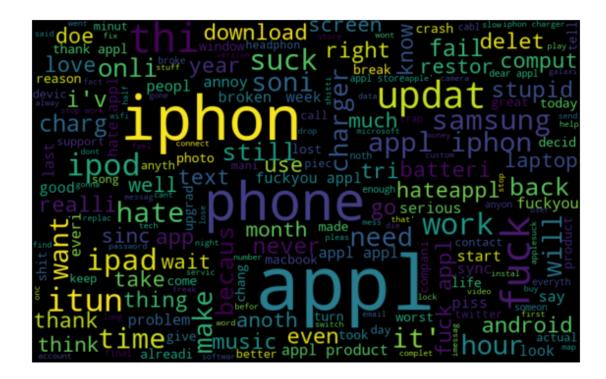
We can see most of the words are positive or neutral. Words like iphon, appl, phone are the most frequent ones. It doesn't give us any idea about the words associated with the negative tweets. Hence, we will plot separate wordclouds for both the classes (negative or not) in our train data.

non-negative tweets:



Most of the frequent words are compatible with the sentiment, i.e, positive tweets. Similarly, we will plot the word cloud for the other sentiment. Expect to see negative terms.

Negative tweets



As we can clearly see, most of the words have negative connotations. So, it seems we have a pretty good text data to work on.

0.1.1 Word2vec embeddings

hs = 0,

seed = 34)

[23]: import smart_open

negative = 10, # for negative sampling

workers= 2, # no.of cores

```
epochs =20)
```

[25]: (1596475, 2084040)

Preparing Vectors for Tweets

Since our data contains tweets and not just words, we'll have to figure out a way to use the word vectors from word2vec model to create vector representation for an entire tweet. There is a simple solution to this problem, we can simply take mean of all the word vectors present in the tweet. The length of the resultant vector will be the same, i.e. 200. We will repeat the same process for all the tweets in our data and obtain their vectors. Now we have 200 word2vec features for our data.

We will use the below function to create a vector for each tweet by taking the average of the vectors of the words present in the tweet.

```
[26]: def word_vector(tokens,size):
    vec = np.zeros(size).reshape((1,size))
    count = 0
    for word in tokens:
        try:
            vec += model_w2v[word].reshape((1,size))
            count +=1
            except KeyError:
                 continue
    if count !=0:
        vec /= count
    return vec
```

```
[27]: wordvec_arrays = np.zeros((len(tokenized_tweet), 200))
for i in range(len(tokenized_tweet)):
    wordvec_arrays[i,:] = word_vector(tokenized_tweet[i],200)
    wordvec_df = pd.DataFrame(wordvec_arrays)
wordvec_df.shape
```

[27]: (9873, 200)

0.1.2 Modeling

```
[28]: train_w2v=wordvec_df.iloc[:7920,:]
test_w2v = wordvec_df.iloc[7920:,:]
```

```
[30]: from xgboost import XGBClassifier
xgb = XGBClassifier(max_depth = 6, n_estimators=1000)
xgb.fit(x_train_w2v,y_train)
pred = xgb.predict_proba(x_valid_w2v)
```

```
pred_int = pred[:,1]>=0.3
      pred_int = pred_int.astype(np.int)
[31]: from sklearn.metrics import f1_score
 []: f1_score = f1_score(y_valid,pred_int)
      f1 score
[32]: test_pred = xgb.predict_proba(test_w2v)
      test_pred_int = test_pred[:,1]>=0.3
      test_pred_int = test_pred_int.astype(np.int)
      test['label'] = test_pred_int
      submission =test[['id','label']]
      submission.to_csv('sub_xgb_w2v.csv',index=False)
     AV Public leaderboard score: 0.8831
[38]: from lightgbm import LGBMClassifier
      lgb = LGBMClassifier(objective='binary',
                            boosting='gbdt',
                            learning rate = 0.05,
                            max_depth = 8,
                            num leaves = 80,
                            n_{estimators} = 400,
                            bagging_fraction = 0.8,
                            feature_fraction = 0.9)
      lgb.fit(x_train_w2v,y_train)
      pred = lgb.predict_proba(x_valid_w2v)
      pred_int = pred[:,1]>=0.3
      pred_int = pred_int.astype(np.int)
[39]: test_pred = lgb.predict_proba(test_w2v)
      test_pred_int = test_pred[:,1]>=0.3
      test_pred_int = test_pred_int.astype(np.int)
      test['label'] = test_pred_int
      submission =test[['id','label']]
      submission.to_csv('sub_lgb_w2v.csv',index=False)
     AV Public leaderboard score:0.8832
[40]:
[42]:
[44]:
 []:
```