

Mrs. Bijan Jain 1/5170 1/5170, balbir Nagar Shahdara Balbir Ngr Gali No 8 Arwachin School Delhi East North East Delhi India 110032 Jio Number 1179665014 800164167497 Account Number

299953298389 Jio Fibre ID

Statement Date 02-Jan-2022 Statement Time 08:39:20

Security Deposit : ₹ 1500.00

Registered Mobile: +918929533098 | Aadhaar Number: XXXX XXXX 6787 | E-mail: rishabhjain02000@gmail.com

### Account Usage and Recharge Statement from 27-Dec-2021 to 02-Jan-2022

Refer following pages for details of charges

		<u> </u>		
				Amount (₹)
1 F	Plan Recharges			0.00
2 l	Jsage Charges			
		Volume / Duration	Amount(₹)	
	Premium / ISD Calling	00:00:00	0.00	
	Data	0.000 GB	0.00	
	VAS	0	0.00	0.00
0.4	ald On Danks			0.00
3 A	dd On Packs			·-ı
	Total Usage Summary			
	 	Used	Charged Amount (₹)	
	Voice Local	00:00:00	0.00	
	Voice STD	00:00:00	0.00	
	Premium / ISD Calling	00:00:00	0.00	
	Data	42.011 GB	0.00	
	VAS	0	0.00	
	L			ا
4 (	Other Purchases			0.00
5 (	Credit & Adjustments			0.00

### **Recharge Option**

## Jio Self Care



# My Jio & Jio.com

Recharge using credit / debit card or net banking on My Jio App or visit www. Jio.com and click on Quick recharge. Download the app from Play Store or App Store

### Jio Store



# Cash / Credit / Debit Card

Walk into a Jio Store and recharge by cash, Credit card or debit card.

### Reach Us

Call 198 / 199 (from JioFiber Voice Number) or from 1800-896-9999 (from other networks) | Write to JioFiberCare@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Registered Office: Reliance Jio Infocomm Limited Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta, Ambawadi, Ahmedabad-380006, Gujarat, India CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited, Fortune 2000 Bldg. 3rd floor, Bharat Nagar, Bandra Kurla Complex, Bandra (East), Mumbai 400051, India

PAN: AABCI6363G



Mrs. Bijan Jain Account Number: 800164167497 Statement Date: 02-Jan-2022

Your Jio Plan Details

As On Date: 02-Jan-2022

#### **Current Plan**

JioFiber\_1M\_399 - Benefits
1. Unlimited Data @ 30 Mbps
2. Unlimited Voice
validity - 30 Days

#### Valid Till 04-JAN-22

# Important Information

## Tariff & Plans FTTH

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & condition applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take
  recourse to any other action available and considered appropriate, subject to
  Telecom Regulatory Authority of India (TRAI) regulations.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- 4. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
- 5. No migration fee is chargeable for changing tariff plan.
- 6. No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

## DND (Do Not Disturb) Service

You can opt for DND if you do not wish to receive any promotional calls.

To activate Full DND call 1909 (from your Jio Fixed line number) or 1800 896 9999 (from other networks), also you can activate DND through MyJio app or www.jio.com.

## Charges

- Any disagreement on charges levied should be informed within 60 Days failing which all charges will be considered valid.
- Itemized statement will be charged ₹50 per printed copy (Itemized statement contain the details of all voice calls, VAS charges, data charges, premium rate services and roaming charges).

### Complaints & Services Request

Visit www.jio.com, login with your Jio ID and password; click on 'Service Request' option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.

You can also call 198 (toll-free) from your Jio number or 1800 896 9999 from other networks to register your service request / complaint.

You can also do a self-correction by visiting www.jio.com or through the MyJio app.

#### Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.del@jio.com, Telephone number: 18008893999

Fax: 18008891211, Address: Reliance Jio Infocomm Ltd. RK Four Square, Building Number - 4. DLF Cyber City, Phase - 2 Gurgaon - 122002 Haryana

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)



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# **Charges**

# **Usage Charges**

1 Data		Count	Billed Usage	Free Usage	Chargeable Usage	Amount(₹)
			(GB)	(GB)	(GB)	
1.1	Data	36	42.011	42.011	0.000	0.00
	Subtotal	36	42.011	42.011	0.000	0.00
	Total	36	42.011	42.011	0.000	0.00



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# **Itemized Usage**

No.	Start Date & Time	End Date & Time	Destination	Total Usage	Billed Usage	Free Usage	Chargeable Usage	Amount
				(MB)	(MB) (A)	(MB) (B)	(MB) (C = A-B)	(₹)
1.0	Data				(^)	(13)	(O = A-D)	
1	02-JAN-22 01:37:31	02-JAN-22 07:07:31	JIONET	47.881	47.881	47.881	0.000	0.00
2	01-JAN-22 19:37:32	02-JAN-22 01:37:31	JIONET	3513.321	3513.321	3513.321	0.000	0.00
3	01-JAN-22 14:07:32	01-JAN-22 19:37:32	JIONET	3531.270	3531.270	3531.270	0.000	0.00
4	01-JAN-22 08:37:32	01-JAN-22 14:07:32	JIONET	1898.311	1898.311	1898.311	0.000	0.00
5	01-JAN-22 03:07:31	01-JAN-22 08:37:32	JIONET	191.368	191.368	191.368	0.000	0.00
6	31-DEC-21 21:37:31	01-JAN-22 03:07:31	JIONET	2601.465	2601.465	2601.465	0.000	0.00
7	31-DEC-21 16:07:31	31-DEC-21 21:37:31	JIONET	1980.489	1980.489	1980.489	0.000	0.00
8	31-DEC-21 10:07:32	31-DEC-21 16:07:31	JIONET	2333.897	2333.897	2333.897	0.000	0.00
9	31-DEC-21 04:37:32	31-DEC-21 10:07:32	JIONET	44.502	44.502	44.502	0.000	0.00
10	30-DEC-21 23:07:32	31-DEC-21 04:37:32	JIONET	1853.448	1853.448	1853.448	0.000	0.00
11	30-DEC-21 17:37:30	30-DEC-21 23:07:32	JIONET	2235.157	2235.157	2235.157	0.000	0.00
12	30-DEC-21 16:10:40	30-DEC-21 17:37:30	JIONET	24.375	24.375	24.375	0.000	0.00
13	30-DEC-21 15:34:39	30-DEC-21 16:04:39	JIONET	0.059	0.059	0.059	0.000	0.00
14	30-DEC-21 15:06:38	30-DEC-21 15:34:39	JIONET	7.295	7.295	7.295	0.000	0.00
15	30-DEC-21 10:09:42	30-DEC-21 15:06:38	JIONET	758.799	758.799	758.799	0.000	0.00
16	30-DEC-21 04:39:42	30-DEC-21 10:09:42	JIONET	109.141	109.141	109.141	0.000	0.00
17	29-DEC-21 23:09:43	30-DEC-21 04:39:42	JIONET	3613.399	3613.399	3613.399	0.000	0.00
18	29-DEC-21 17:39:43	29-DEC-21 23:09:43	JIONET	4801.143	4801.143	4801.143	0.000	0.00
19	29-DEC-21 12:09:42	29-DEC-21 17:39:43	JIONET	953.125	953.125	953.125	0.000	0.00
20	29-DEC-21 10:19:53	29-DEC-21 12:09:42	JIONET	379.493	379.493	379.493	0.000	0.00
21	29-DEC-21 10:05:59	29-DEC-21 10:19:53	JIONET	8.223	8.223	8.223	0.000	0.00
22	29-DEC-21 09:53:56	29-DEC-21 10:05:59	JIONET	0.684	0.684	0.684	0.000	0.00
23	29-DEC-21 05:43:38	29-DEC-21 09:53:56	JIONET	201.778	201.778	201.778	0.000	0.00
24	29-DEC-21 00:13:38	29-DEC-21 05:43:38	JIONET	395.967	395.967	395.967	0.000	0.00
25	28-DEC-21 18:43:38	29-DEC-21 00:13:38	JIONET	3896.416	3896.416	3896.416	0.000	0.00
26	28-DEC-21 12:43:39	28-DEC-21 18:43:38	JIONET	2294.678	2294.678	2294.678	0.000	0.00
27	28-DEC-21 07:13:39	28-DEC-21 12:43:39	JIONET	106.553	106.553	106.553	0.000	0.00
28	28-DEC-21 01:43:39	28-DEC-21 07:13:39	JIONET	141.338	141.338	141.338	0.000	0.00
29	27-DEC-21 20:13:39	28-DEC-21 01:43:39	JIONET	4512.686	4512.686	4512.686	0.000	0.00
30	27-DEC-21 14:43:37	27-DEC-21 20:13:39	JIONET	3.584	3.584	3.584	0.000	0.00
31	27-DEC-21 14:31:34	27-DEC-21 14:43:38	JIONET	0.030	0.030	0.030	0.000	0.00
32	27-DEC-21 14:22:07	27-DEC-21 14:31:34	JIONET	0.020	0.020	0.020	0.000	0.00
33	27-DEC-21 14:10:03	27-DEC-21 14:22:08	JIONET	0.030	0.030	0.030	0.000	0.00
34	27-DEC-21 11:23:53	27-DEC-21 14:10:04	JIONET	37.442	37.442	37.442	0.000	0.00
35	27-DEC-21 05:53:54	27-DEC-21 11:23:53	JIONET	321.446	321.446	321.446	0.000	0.00
36	27-DEC-21 00:23:54	27-DEC-21 05:53:54	JIONET	219.502	219.502	219.502	0.000	0.00
	Subtotal		36	43018.315	43018.315	43018.315	0.000	0.00
	Data Total		36	43018.315	43018.315	43018.315	0.000	0.00