Alexander Maloney

(610) 533-4832   maloney.a12@gmail.com

Experience

INTERN, WHITE HOUSE INFORMATION TECHNOLOGY, EXECUTIVE OFFICE OF THE PRESIDENT ; WASHINGTON, DC –

SEPTEMBER 2015 - FEBRUARY 2016

- Developed a PowerShell script and assisted with integrated it with Microsoft Service Center Operations Manager to add additional monitoring capabilities for a major application used by White House staff.

- Attended sprint planning and design meetings.

- Researched and proposed improvements, in the form of custom plugins, to the internal ticketing system used by White House Information Technology.

SOFTWARE DEVELOPER, OFFICE OF TECHNOLOGY SERVICES AT GWU; WASHINGTON, DC – MAY 2015 - PRESENT

Led software development, responsible for a variety of projects such as:

- Developing a Loan request system integrated with the ServiceNow database that allows members of the Columbian College (At GWU) to view and request assets available for Loan.

- Developed a Web based appointment scheduler for faculty members to reserver an available time slot to upgrade their work station.

- Developed a VPN manager in Swift for OS X that allows users to connect to VPN and mount their research drives with just one click.

- Built the framework of a Self Service portal that allows users log into and manage their departments created incidents and hardware assets, stored within the underlying ServiceNow database.

TECHNOLOGY SPECIALIST, OFFICE OF TECHNOLOGY SERVICES AT GWU; WASHINGTON, DC – SEPTEMBER 2014 - MAY 2015

Interfaced with Faculty and students, both in person and on the phone, to diagnose and solve technical issues related to Mac, Windows and Linux systems.

INTERN, CHARTBEAT; NEW YORK, NEW YORK – JUNE 2014

Attended low level strategy meetings and basic SalesForce development.

Education

The George Washington University, Washington, DC - BS Computer Science, Minor Business Administration, 2018 - GPA 3.55 (Cumulative through 12/9/2015)

Moravian Academy, Bethlehem, Pennsylvania - 2014

Skills

Proficent in: Java, C, javascript, HTML, Git, Unix, ServiceNow

Familiar with: Swift, Python, Powershell, SalesForce

References

Austin Lin, Associate Director for Technology, White House Information Technology, Austin_Y_Lin@who.eop.gov

Tony Haile, CEO Chartbeat Inc., New York, New York, (917) 238-6656, tony@chartbeat.com

Randall Shore, Director of The Office of Technology Services at GWU, (202) 436-1506, randy_s@email.gwu.edu