



University of Michigan School of Information

// April 2018 Ann Arbor, MI Master of Science in Information(MSI) **Human-Computer Interaction specialization**

University of Michigan College of Literature, Science, and the Arts

// April 2016 Ann Arbor, MI Bachelor of Arts in Psychology

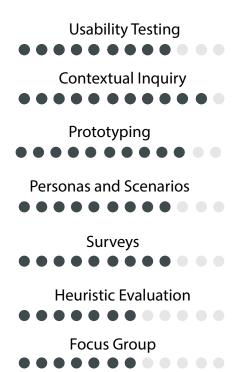


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PROJECTS & EXPERIENCE —

U-M Mcommunity // Jan 2017 - April 2017

User Researcher Ann Arbor, MI

- Building personas and scenarios for stakeholders and designers to understand user's needs.
- Conducting interviews, surveys, heuristic evaluation and usability tests; prioritizing key problems with Mcommunity website and making recommendations for future improvement.
- City of Ferndale Government // Jan 2017 April 2017

UX Designer Ann Arbor, MI

- Conducting contextual inquiry in Ferndale City Hall, Department of Public Work and Department of Recreation to gather background information about city communication channels.
- Conducting interviews and surveys to understand citizen's communication preference, motivations and goals.
- Prototyping an informational tool to balance needs and gathering user's feedback from usability tests and focus group.
- FunCooking for Google Glass // Sept 2016- Dec 2016

UX Designer Ann Arbor, MI

- Brainstormed and sketched for possible solutions that would increase students' access to authentic Chinese food.
- Conducted competitive analysis, user needs interviews and generated personas.
- Created both low-fi and high-fi prototype and constantly refined design according to user's feedback.
- **U-M International Program in Engineering**

// Sept 2016- Dec 2016 Consultant Ann Arbor, MI

- Conducted thorough background research and built affinity wall with over 300 items from contextual inquiry practice in IPE.
- Proposed plan for IPE to improve data management efficiency.
- China Youth Daily // May 2015 July 2015

HTML5 Web Design Intern Beijing, China

- · Wrote and edited online news and content for targeted audience (Chinese youth and educators).
- Cooperated with IT department to design web interactive features to improve overall reading experience.



LEADERSHIP -

Evangelical Homes // Sept 2015 - Dec 2015

Memory Support Services Group Leader

Developed rapport with more than 30 elderly residents during one-on-one memory care sessions and motivated them to participate in weekly social activities.



SOFTWARE	
PHOTOSHOP	JAVASCRIPT
ILLUSTRATOR	JAVA
SKETCH	PYTHON
INDESIGN	HTML&CSS