

# Homework

Course: English

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## 0.1 Task A

Dear Customer Support,

I **am writing** to **complain** about a tablet I purchased from your site two weeks ago. The description said it's durable and has a long lifespan, but it stopped charging after just five days. I **inspected** it carefully and couldn't understand what is wrong.

Since it's faulty and still under **its warranty**, I would like a **replacement** or another solution ASAP. If you send me a **replacement**, make sure it's inspected before you send it so it doesn't break again. Can you tell me **how long it takes** to process this? This issue has caused considerable inconvenience, so I'd really appreciate a quick decision **regarding this problem**.

Thanks a lot for your help.

Cheers, Jane Doe