

User Access User Manual

Fit Academy

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Revision History

Date	Version	Author	Details
June 26, 2024	1.0	Chelsea Lopez	Initial Version



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Introduction

System Overview

MeRX is a Comprehensive Hospital Information System including clinical applications represented in stand-alone modules and grouped accordingly.

Exist - Merx[™] lowers the investment risks for hospitals to transition to a next-generation hospital information system by:

- providing a solid, cloud-tested, healthcare IT system foundation with flexibility and extensibility technically designed into its architecture
- enable and support the expanding needs of care providers for more evidence-based medicine
- help meet dynamic compliance requirements in the healthcare industry.

Scope of the Document

This document contains the user manual for the Medcurial MeRX product. The features included in this document are as follows:

- Instructions specific for each enabled user access, and how to enable user access (under Admin Module)
- Instructions on setting user roles and departments

System Requirements

The MeRX HIS requires the following system specification:

SOFTWARE	DESCRIPTION
Operating System	Windows 7 or higher Ubuntu Mac OS x
Web Browser	Google Chrome 38.0 and newer



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Create User

Click on on the **left side bar** to create a new user. This will direct you to the **User Maintenance page**.

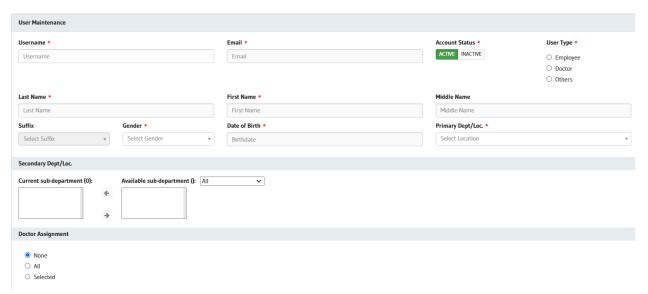


Figure 1. User Maintenance

Fill up the User Maintenance page with the appropriate information. Fields with an asterisk (*) are mandatory for the creation of an account. The following fields are required:

- Username *
- E-mail *
- Account Status *
 - o Active
 - o Deactivated
- User Type select from employee, doctor, or others; if
- Last Name *
- First Name *
- Middle Name *
- Primary Department / Location * select from the dropdown list of existing departments/locations
- Gender *
- Date of Birth *
- User Type
 - o Employee will auto-fill with selected employee information once toggled



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o Doctor - will auto-fill with selected doctor information once toggled o Others

- Secondary Department/Location Select from the filtered available sub-departments by clicking the arrow that points towards the box for the Current sub-department. The sub-department assignment can be cancelled by clicking on the arrow pointing to the box leading to the Available sub-department
- Roles Roles per user can be assigned by clicking on the arrow that points towards the box for Current Roles. The selected role can be returned by clicking on the opposite arrow direction.
- Permissions select appropriate permissions and modules for the created user, some permissions are automatically set by assigning certain roles, but added permissions can be manually selected or deselected. Ticking a certain module will automatically select all the related permissions, but permissions to create, view, update, cancel etc. within a module can be individually toggled

Once all fields have been filled appropriately, the user can be created by clicking on

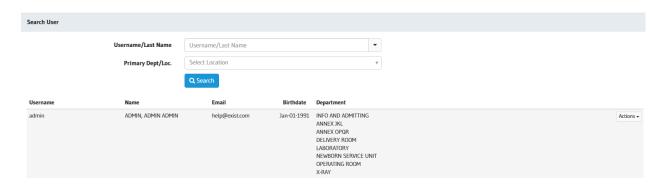
. To cancel the application for new user, the clicked.

Search User

To search for a user, click on search User search User found on the left side bar. The Username/Last Name can be manually encoded to filter across the existing users.

Pressing on the found at the right corner of the Username/Last Name bar allows one to view other filters that could be manually encoded including First Name and Middle Name. The Primary Dept/Loc can be filtered through a dropdown list. To

proceed with the filtered search, click on Q Search.





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Figure 2. Search User

A table is included to display the filtered user accounts. Included in the table are the following information:

- Username
- Name
- Email
- Birthdate
- Department

Depending on the user access, an action button can be found on the right hand side of each user entry. The following actions can be performed:

- Edit edits user information
- Disable disables the user (user will not be allowed to access or perform any actions through their account)
- Reset Password resets the password for the user

The above mentioned actions are discussed in more depth in the succeeding sections.

Edit User

The Edit User action will allow the user to return to the **User Maintenance** page. This allows the user to modify and save user settings earlier discussed in the **Create User** section.

Disable/Enable User

Clicking on tags the user as DEACTIVATED. A **deactivated** user cannot log in or perform any function in the HIS. To reactivate a deactivated user, the action button can be pressed again and the disable button will be replaced with

◆ Enable . Click on Enable to re-activate the user account.

Reset Password

When Reset Password is clicked on the action tab, the password for the selected user will be reset and the user will be able to input a new user password upon repeat login. The previous password cannot be used as the new user password.



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Roles and Permissions

The Administrator can access the application's features and functions through controlled pre-configured user permissions. These roles and permissions are configurable based on changes in hierarchies and user designations. The following are the target users of this manual and their default roles and permissions:

Users	Permissions
Administrator	✓ Create and maintain user information, roles, and permissions ✓ Create and maintain user roles and permissions ✓ View message logs and message details ✓ View, resend, or discard failed messages ✓ View audit logs and details ✓ Search and create dictionary concepts ✓ Add and edit inventory

Permissions Descriptions

The following modules and permissions are included:

Modules	Permissions	
Adjustment	Create	User will be allowed to create an adjustment
	Process	User will be allowed to process an adjustment.
	Cancel	User will be allowed to cancel the adjustment.
	Late Adjustment	User will be allowed to perform late adjustments.
Admission	Create	User will be allowed to perform admissions.



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View	User will be allowed to view admissions and admission information.
Update	User will be allowed to update admission information.
Discharge	User will be allowed to discharge admissions.
Cancel	User will be allowed to cancel admissions.
Turn In Request	User will be allowed to submit turn in requests.
Turn In	User will be allowed to approve and process turn ins.
Discharge Cancel	User will be allowed to cancel discharge.
Account Update	User will be allowed to perform account updates.
ВСР	User will be allowed to perform business continuity plans and backdate/adjust date of admission procedures.
Blacklist Approve	User will be allowed to approve blacklist requests or blacklist patients.
Face Sheet	User will be allowed to print face sheet.
Room Charge Service Override	User will be allowed to override the existing room charges.
Update Doctor	User will be allowed to update doctor assignments for admitted patient.



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	Update Room Bed	User will be allowed to update room bed location for admitted patient.
Allergy File Maintenance	View	User will be allowed to view patient allergy file.
	Update	User will be allowed to update patient allergies.
	Create	User will be allowed to create a patient allergy entry.
Audit Log	View	User will be able to view audit log.
	Clinical Access	A pop-up message for confidentiality will appear for the user once the clinical module is accessed and the user will not be able to automatically view the clinical module without accepting the terms of use.
Bill	View	User will be able to view entries under the billing module.
	Create	User will be able to create billing transactions.
	Update	User will be able to update existing billing transactions of unclosed visits.
	Override	User will be able to override fees in a billing transaction.
	ВСР	User will be able to backdate billing transactions.
	Encode PF	User will be able to



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		include PF in the billing transaction.
	Room Adjustment	User will be able to adjust room fees in the billing module.
	Doctor Encode PF	User will allow doctor to encode their own PF.
	Encode PF Override	User will be allowed to override declared PF by doctor.
	Closed Override	User will be able to override closure of billing transactions.
Billing Cashier Shift Report	View	User will be allowed to view billing/cashier shift reports.
	All	User will have all the permissions relating to the billing cashier shift report feature.
Clinical	Doctor	User will be allowed to edit/view the forms assigned under doctor roles in the clinical module.
	Receptionist	User will be allowed to edit/view the forms assigned under receptionist roles in the clinical module.
	Ancillary	User will be allowed to edit/view the forms assigned under ancillary roles in the clinical module.
	Nurse	User will be allowed to edit/view the forms assigned under nurse roles in the clinical



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		module.
Clinical Document	Reopen	User will be able to reopen closed or finalized clinical documents.
Credit Limit	View	User will be allowed to view credit limit per patient.
	Create	User will be able to encode a credit limit per patient.
	Update	User will be allowed to update the existing credit limit per patient.
	Discharge with Credit	User will be allowed to discharge patient with remaining credit.
Department File Maintenance	Create	User will be able to create department files.
	Update	User will be able to update department file.
	View	User will be able to view department files.
Diet	Create	User will be able to create new dietary order requests.
	View	User will be able to view existing dietary orders.
	Accept	User will be able to accept dietary order requests.
	Reject	User will be able to reject dietary orders.
Discount Management	View	User will be able to view discount types.
_	Update	User will be able to update existing discount types.



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	Create	User will be able to create new discount types.
Discounts	View	User will be able to view discounts.
	Create	User will be able to create discounts.
	Update	User will be able to update discount entries in open transactions.
	Additional	User will be able to add an additional discount in open transactions.
	Override	User will be able to override discounts in transactions.
Dispensing	Drug Process	User will be able to dispense drugs.
	Non Drug Process	User will be able to dispense non-drug items.
	Service Equipment Process	User will be able to dispense service equipment.
	Medical Gas Process	User will be able to dispense medical gas items.
	Miscellaneous Process	User will be able to dispense miscellaneous items.
	Medical Gas Discard Charges	User will be able to include charges for discarded medical gas.
	Equipment Discard Charges	User will be able to include charges for discarded equipment.
	Discontinue Medical Gas	User will be able to discontinue ordered



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		medical gas.
	Discontinue Equipment	User will be able to discontinue ordered equipment use.
Doctor File Maintenance	Create	User will be able to create a doctor's file.
	Update	User will be able to edit a created doctor's file.
	Delete	User will be able to delete a created doctor's file.
	View	User will be able to view a doctor's file.
Employee Management	View	User will be able to view a created employee's file.
	Create	User will be able to create an employee's file.
	Update	User will be able to update an existing employee's file.
Extraction	Run	User will be able to run extractions.
Extraction Schedule	Read	User will be able to read extraction files.
	Write	User will be able to set extraction schedules.
Guarantor File Maintenance	Create	User will be able to create a guarantor file.
	Update	User will be able to update existing guarantor entries.
	View	User will be able to view guarantor entries.
Guest Room	View	User will be able to view existing guest rooms.
	Create	User will be able to create



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		new guest room locations.
	Delete	User will be able to delete guest room locations.
НМО	Vlew	User will be able to view HMO entry details.
	Update	User will be able to encode new entries for the HMO or to correct erroneous entries in the HMO entry.
	Delete	User will be able to delete HMO entry.
	Create	User will be able to create new HMO entry.
	Override	User will be able to override HMO entry.
HMO Tracking Report	View	User will be able to view HMO tracking report.
ICD-10 Maintenance	View	User will be able to view ICD-10 maintenance.
	Create	User will be able to input new ICD-10 codes.
	Update	User will be able to update ICD-10 codes.
Indicator Management	Create	User will be able to create new indicator/s for patients.
	Update	User will be able to edit the existing details of a current indicator.
	View	User will be able to view indicator details.
Inventory	Unit View	User will be able to view the units of a particular item in the inventory.



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Unit Update	User will be able to update the amount of units of an item.
Item View	User will be able to view the item details.
Item Update	User will be able to update item details.
Price View	User will be able to view the price of items.
Price Update	User will be able to update the price of an item.
Pullout Override	User will be able to override pullout transfers.
Adjust Override	User will be able to override adjustments.
Approve Order	User will be able to approve order requests.
Cancel Order	User will be able to cancel orders.
Edit Order	User will be able to edit existing orders.
For Pickup	User will be able to set items as "for pickup".
Release Order	User will be allowed to release order.
Cancel Release	User will be allowed to cancel release of order.
Receive Order	User will be allowed to receive orders.
Orderlist View	User will be allowed to view the order list.
Worklist View	User will be allowed to view the inventory worklist.



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	Returns View	User will be allowed to view the list of items for return.
	Order Unit	User will be allowed to order units.
	Returns Update	User will be allowed to update returns.
	Pullout Transfer	User will be able to perform pullouts/transfers.
Manage Holiday	Create	User will be able to create a holiday file.
	Delete	User will be able to delete an existing holiday file.
	View	User will be able to view existing holiday/s.
	Update	User will be able to edit/update existing holiday file/s.
Medical Records	Unlock	User will be able to unlock locked medical records.
	Override ICD10 Diagnosis	User will be able to override ICD-10 Diagnosis entry.
	View ICD10 Diagnosis	User will be able to view ICD-10 Diagnosis entry.
	Create ICD10 Diagnosis	User will be able to create ICD-10 Diagnosis entries.
	View PHIC Diagnosis	User will be able to view PHIC Diagnosis.
	Create PHIC Diagnosis	User will be able to create a new PHIC Diagnosis entry.
	Override PHIC Diagnosis	User will be able to override PHIC Diagnosis entry.



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Message Management	View	User will be able to view message management.
	Resend	User will be able to resend messages.
	Discard	User will be able to discard messages.
Miscellaneous Payment	Misc	User will be able to process other payment types.
	View	User will be able to view miscellaneous payments.
	Cancel	User will be able to cancel miscellaneous payments.
	ВСР	User will be able to backdate miscellaneous payments.
	Cancel Override	User will be able to cancel override of misc payments.
Newborn Admission	View	User will be able to view the list of newborn admissions.
	Create	User will be able to admit a newborn.
	Update	User will be able to update newborn admission details.
Newborn Registration	View	User will be able to view list of newborns.
	Create	User will be able to register a newborn.
	Update	User will be able to update a newborn's patient profile.
On-call Schedule Rule	Create	User will be able to create



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		an on-call schedule rule.
	Delete	User will be allowed to delete an on-call schedule rule.
	View	User will be able to view an on-call schedule rule.
Ordering	Update	User will be able to update/edit an order.
	Create	User will be able to order items/procedures for the patient.
	View	User will be allowed to view the ordered items/procedures for the patient.
	Validate	User will be able to validate ordered items/procedures per patient.
	Delete	User will be allowed to delete orders.
	Discount	User will be allowed to perform discounts.
	ВСР	User will be able to backdate orders.
	Panel Create	User will be able to create a Panel for ER Ordering Module (under ER Order Maintenance).
	Panel Update	User will be able to update the panel.
	Late Order	User will be able to perform late orders.
	Room Class Override	User will be able to override room class.



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	Create Limit Override	User will be able to override created limits.
Outpatient Cashier	View	User will be allowed to view the outpatient cashier list.
	Create	User will be able to perform outpatient cashier transactions.
	Update	User will be able to update outpatient cashier transactions.
	ВСР	User will be able to backdate outpatient cashier transactions.
Outpatient Guarantor	Create	User will be able to register an outpatient guarantor file.
	View	User will be allowed to view outpatient guarantor file/s.
	Update	User will be allowed to update/edit outpatient guarantor file/s.
Outpatient Order	View	User will be able to view outpatient orders.
	Create	User will be able to create orders for outpatients.
	Update	User will be able to update order for outpatients.
	Delete	User will be able to delete existing orders for outpatients.
	ВСР	User will be able to backdate performance of order processes for outpatients.



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Outpatient Registration	Create	User will be able to register outpatients.
	ВСР	User will be able to backdate outpatient registry.
Patient List	Search All	User will be able to search across all the existing patients on the HIS.
Payment	View	User will be able to view payments.
	Create	User will be able to process payments.
	Cancel	User will be able to cancel processed payments.
	ВСР	User will be able to backdate process payments.
	Cancel Override	User will be able to override cancellation of processed payments.
Philhealth	View	User will be able to view Philhealth entries.
	Create	User will be able to create Philhealth entries.
	Update	User will be allowed to update Philhealth entries.
	Claims Payment	User will be able to perform claims payment.
	Override	User will be able to override claims payment.
	Void	User will be able to void claims payment.
Philhealth Case Rate Maintenance	View	User will be able to view existing Philhealth case rates.



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	Create	User will be able to create Philhealth case rate entries.
	Update	User will be able to update Philhealth case rates.
Printer Management	View	User will be able to view connected printers.
	Create	User will be able to connect new printers.
	Update	User will be able to update printer details.
	Delete	User will be able to remove connected printers.
Refund	OPD View	User will be able to view OPD refunds.
	OPD Create	User will be able to create OPD refund requests.
	OPD Update	User will be able to update OPD refund requests.
	OPD Delete	User will be able to delete OPD refund requests.
	OPD Validate	User will be able to validate OPD refund requests.
	OPD Release	User will be able to release OPD refunds.
	Acct View	User will be able to view Acct refunds.
	Acct Create	User will be able to create Acct refund requests.
	Acct Update	User will be able to update Acct refund requests.
	Acct Delete	User will be able to delete



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		Acct refund requests.
	Acct Validate	User will be able to validate Acct refund requests.
	Acct Release	User will be able to release Acct refund requests.
	Override	User will be able to override refund requests.
	ВСР	User will be able to backdate refund processes.
	Cancel	User will be able to cancel refunds.
Registration	Create	User will be able to register new patients.
	View	User will be able to view patient registration information.
	Update	User will be able to update patient registration information.
	PID Update	User will be able to update PID.
	Merge	User is allowed to merge separate patient registrations.
	Bulk Upload	User is allowed to upload registrations in bulk.
Reports Management	Create	User will be able to create report types.
	View	User will be able to view reports.
	Update	User will be able to update report types.



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Generate	User is allowed to generate the associated report/s for declared subsection/module.
Create	User will be able to create roles.
Update	User will be able to update roles.
View	User will be able to view roles.
Create	User will be able to create rooms.
View Room	User will be able to view created rooms.
Update	User will be able to update created rooms.
View Bed	User will be able to view created beds.
View Room Bed Status	User will be able to view room bed status.
View Room Type	User will be able to view room types.
Update Bed Status	User will be able to update bed status.
Create Room Price	User will be able to set a room price.
Update Room Price	User will be able to update previously set room price.
Room Post	User will be able to view room charges posted per patient.
Update Bed Status Override	User will be able to override bed status update.
	Create Update View Create View Room Update View Bed View Room Bed Status View Room Type Update Bed Status Create Room Price Update Room Price Room Post



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	View Room Class	User will be able to view room class.
	Bed Dashboard	User is allowed to view the bed dashboard.
Room Reservation	Create	User will be able to create a room reservation.
	Update	User will be able to update a room reservation request.
	Cancel	User will be able to cancel a room reservation.
	View	User will be able to view room reservations.
Room Transfer Management	Request	User will be able to perform a room transfer request.
	Update	User will be able to update room transfers.
	Cancel	User will be able to cancel room transfers.
	View	User will be able to view room transfers.
Scheduled Procedures	View	User will be able to view scheduled procedures.
	Update	User will be able to update scheduled procedures.
Slot Management	View	User will be able to view slot management.
	Update	User will be allowed to view slot details.
System Control	Billing Cashier	User will be given system control of the billing/cashier user/module.



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	Ordering	User will be given system control of the ordering module.
User	Update	User will be able to update other users' account details.
	Create	User will be allowed to create new user.
	View	User will be allowed to view other users' details, permissions, et cetera.
Working Diagnosis	View	User will be able to view the working diagnosis.
	Update	User will be able to update the working diagnosis.
Worklist	View	User will be allowed to view the worklist.
	Readers Fee	User will be able to encode the doctor assigned for the reader's fee.
	Finalize Readers Fee	User will be able to finalize the doctors saved for the readers fee.
	Override Readers Fee	User will be allowed to override the finalized reader's fee.

Maintain Roles

To view role, select from the Left Side Bar, and the Roles List will appear. The Name and Description of the roles are listed. A filter box is included and will allow the user to filter based on a manually encoded role or description. The button will provide the filtered table of roles.



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Search Role		
Role/Description	Role/Description Role/Description	
	Q Search • New Role	
Name	Description	
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Figure 3. Search Role

If the role is not available/existing, clicking on will create a new role. This will bring the user to the **Role Maintenance** page. The newly created role requires filling the Name and Description of the role. Permissions of the role can be set according to the module and specific permissions similar to the **Create User** feature. Once all fields have been filled appropriately, the role can be created by clicking on

. To cancel the application for new role the clicked.