

# LTM Agent Upgrade instructions

In case to upgrade the devices with Agent version 5.4.715 and 5.4.851 you need to create the below template and apply it on the devices.

## Template for updating the devices with Agent Versions 5.4.715 and 5.4.851

**TASK1:** Add the command task with below command.

```
reg delete HKLM\SOFTWARE\WOW6432Node\RemoteApps\RemoteSettings /v UpgMsi /f
```

**TASK2:** Add the command task with below command.

```
REG ADD HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\RemoteApps\RemoteSettings /v IsNewPoll /t REG_DWORD /d 1 /f
```

**TASK3:** Add the remote installation task of the latest **LTM Agent 5.5.111** with default parameter as **/quiet**

Sequence ID	Function Name	OS	Operation	Task Dependency	Action
1	Command	Windows	Update		✗
2	Command	Windows	Update		✗
3	Remote Installation	Windows	Insert		✗

CLEAR DEPENDENCY
TEMPLATE HISTORY
SAVE CH

APPLICATION COMMAND
Application
Command

This command allows you to execute any command available into the remote system.
Command reg delete HKLM\SOFTWARE\WOW6432Node\RemoteApps\Remot
Example ping www.test.com
Example Copy C:\System32\drivers\etc\hosts C:\System32\drivers\etc
Note :-Please Don't Send Shutdown Command.
Timeout Never
☐ Required Command Output
☐ Skip Write filter 5 step process (Skip Reboot Device)

**Important:** In order to update any version of LTM Agent, Agent upgrade task should always be the separate task or separate template it should not be the part of any template