

## LTM Agent Upgrade instructions

In case to upgrade the devices with Agent version 5.4.715 and 5.4.851 you need to create the below template and apply it on the devices.

Template for updating the devices with Agent Versions 5.4.715 and 5.4.851

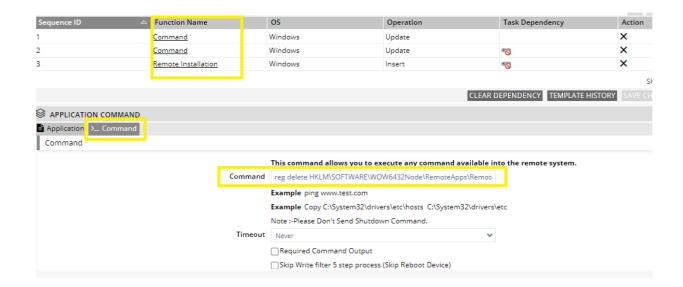
TASK1: Add the command task with below command.

reg delete HKLM\SOFTWARE\WOW6432Node\RemoteApps\RemoteSettings /v UpgMsi /f

TASK2: Add the command task with below command.

REG ADD HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\RemoteApps\RemoteSettings /v IsNewPoll /t REG\_DWORD /d 1 /f

TASK3: Add the remote installation task of the latest LTM Agent 5.5.111 with default parameter as /quiet



Important: In order to update any version of LTM Agent, Agent upgrade task should always be the separate task or separate template it should not be the part of any template