

VXL Fusion UEM - Alpha Feedback (v5.4.863)

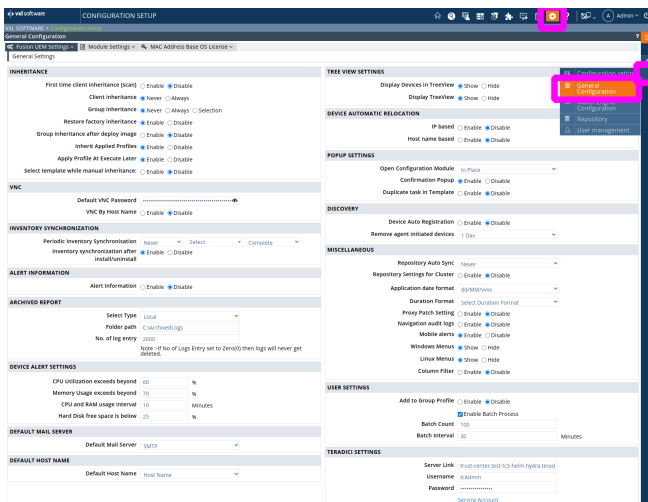
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Install Process

1. A couple of modifications had to be made to the provided install process to successfully configure Fusion UEM:
 - a. Under **Step 3.1** of the pre-requisite installation instructions, we had to enable all listener protocols under "Protocols for <SQL instance name>" in addition to under Native Client Configuration
 - i. Enabled both "Named Pipes" and "TCP/IP" listeners
 - ii. Under TCP/IP listeners, set the port to 1443 for the listeners on `:::1` and `127.0.0.1` and set Enabled to `yes` for both entries
 - b. Under **Step 9** of the installation instructions, "Instance type" had to be changed from "Default" to "Named Instance" (and the corresponding name of the local SQL server instance provided) in order to connect to the local SQL server
2. Installation of .NET 4.8 failed towards the end but the rest of the installation process was successful. Per internet research, this might be because the Windows Server 2016 instance we used already had the corresponding .NET version installed by default.
3. It looks like the installation instructions we were sent have not been updated in some time, as the options we were presented at some steps were different and available versions of some components were different, e.g.:
 - a. We could only install a newer ASP.NET 4.6, not 4.5
 - b. In the SQL server configuration manager the SQL native client is version 11.0, newer than 10.0

Configuration

1. The "Teradici Settings" block under **Configuration Setup** in the web UI does not appear to be described in the built-in documentation yet - unclear what format is expected for the Server Link field (or how to use the Service Account menu)



- click on the top gear "Configuration Setup"
 - mouse over "Configuration Settings" (looks like a person in front of a screen)
 - General configuration
 - Teradici Settings appears in the bottom right
2. No devices appear after setting the "Teradici Settings" block under **Configuration Setup** to point to a valid Trust Center with attached devices (verified via Postman).