



## Troubleshooting of networking failures

When connecting the product to a network, please keep the product as close to your phone as possible.

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At present, the product only supports 2.4 GHz band routers.

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Special characters, such as punctuation and space, are not recommended as a part of the WLAN name.

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The number of devices connecting to the same router should not exceed 10. Otherwise, the devices may be disconnected due to unstable signals.

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If the password of the router or WLAN is changed, clear all settings and reset the appliance.

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The contents of APP might change in version updates and actual operation shall prevail.

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### WIFI information

WIFI transmission frequency range: 2.400~2.4835 GHz

EIRP ≤ 20 dBm