

# Robert Bloxham

Tulsa, OK | 2095960021 | robert@robertbloxham.com | Portfolio | LinkedIn | GitHub

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## SUMMARY

Front-end web developer with a keen interest in creating intuitive and engaging user interfaces. Passionate about technology and creative outlets with a strong foundation in HTML, CSS, JavaScript, and modern frameworks.

## Technical Proficiencies

Languages: HTML, CSS, JavaScript, TypeScript

Frameworks/Libraries: React.js, Next.js, Bootstrap, Materialize, Semantic UI, Tailwind CSS

Databases: SQL, PostgreSQL, MongoDB, Sanity

Tools: Git/GitHub,

Others: Responsive Web Design, API Integration, UI/UX Design

## Career Experience

### Freelance Web Developer

Jan '24 - Present

918 Dev

Remote

- Designed & built company websites utilizing **HTML, CSS, React, JavaScript, TypeScript, & Next.js** to drive increased user engagement & enhance brand visibility.
- Worked closely with clients to ensure websites aligned with their requirements & **exceeded user experience expectations**, as evidenced by client feedback praising the ease of navigation.
- Enhanced customer experience by integrating a CMS enabling **seamless content updates for site owners**; integrated mobile-responsive design for improved user accessibility

### PS Technical Specialist (Support Engineer)

Jun '21 - Jan '24

HireVue Inc.

Remote

- Executed detailed test cases to **surpass customer requirements**, resulting in a more than 20% increase in efficiency.
- Converted business requirements into technical specifications & configurations, resulting in **up to 50% reduction in implementation timelines**.
- Documented workflow steps & troubleshooting guides to streamline technical support processes, leading to **up to 30% reduction in resolution time**, enhanced workflow efficiency, & decreased troubleshooting duration.
- Implemented detailed products, showcasing **troubleshooting and solution-seeking skills**..

### Engineering Fellow

Jul '20 - Jan '21

General Assembly

Remote

- Led the development of projects, including a single-player version of Battleship & full-stack collaborative initiatives, achieving successful deployment of new features with technologies such as **Python, JavaScript, HTML, CSS, React, Django, various databases, API integrations, & Node.js**.
- Earned a hackathon award for demonstrating **exceptional engineering capabilities**, showcasing coding prowess, innovative problem-solving, & proficiency in team collaboration, fostering skill validation, motivation for growth, & networking opportunities for professional development.

## UX UI Research Lab Coordinator

Jan '19 - Jul '20

*Intuit*

Mountain View, CA

- Oversaw the management of scheduling & operations for research labs, ensuring alignment with **quality standards** & utilizing calendar & task organizers.
- Revamped research lab processes to **boost efficiency by 25%** & meticulously documented operational workflows & procedural efficiency measures.

## Genius, Business Expert, Mac+ Tier 2, Mentor

Apr '14 - Dec '19

*Apple Inc.*

Mountain View, CA

- Resolved hardware, software, & operating system issues to achieve optimal functionality, resulting in a **90%+ NPS score** utilizing various tech tools & software programs.
- Quickly identified hardware issues & carried out prompt repairs or replacements using **Diagnosis Software & Hardware Toolkits**, resulting in decreased downtime for customers.
- Empowered new team members through regular feedback sessions, interactive training, & role modeling, resulting in a **20% enhancement in mentee performance metrics**.
- Facilitated training sessions to troubleshoot recurring issues, leading to a significant boost in **user satisfaction to over 90%**.

## Sample Projects (also viewable on my portfolio website)

### 918 Dev Landing Page

*918dev.com*

*Home page for my freelance web development business. Built with React, styled with TailwindCSS, within the Next.js framework*

### Footerz

*<https://footerz.herokuapp.com/>*

*A sneaker collection web app built with Python and Django. Currently rebuilding this project with a modern react framework and using newly learned technologies such as Clerk for authorization and user management. Because this project is deployed on Heroku it may take a few moments to spin up.*

### Battleship Destruction

*<https://calm-taffy-20e1b1.netlify.app/>*

Created in html css and vanilla javascript, this project is a single player Battleship type game. See if you can find the hidden dad joke button! This is a non responsive website as it was my first project built, I plan on refactoring this project in the future.

## Education & Credentials

- Software Engineering Immersive, General Assembly (2020)
- Apple Certified Mac Technician, Apple Inc. (2018)
- Apple Certified iOS Technician, Apple Inc. (2018)
- Apple Service Fundamentals, Apple Inc. (2018)