

# ROB SWENY

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**Location:** Dublin, Ireland

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**GitHub:** <https://github.com/RobSweny>

Detail-oriented IT professional with experience in Software Support/Development. I have strong technical skills as well as excellent interpersonal skills. I have an eagerness to grow, improve my skills and a passion for solving problems.

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## SKILLS

**PROGRAMMING:** Java, Python, Bash **BASICS:** C#, VB **DATA:** SQL, JSON, Firebase (GSON)

**KEY SKILLS:** GIT, API's (JSON Requests and Parsing), Material Design, UI & UX

**PROGRAMS:** PyCharm, Visual Studio,

**DESIGN PROGRAMS:** Photoshop 5+ years, ArtPro.  
Android Studio (3 years), Eclipse,

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## EMPLOYMENT

### SUSQUEHANNA INTERNATIONAL GROUP APPLICATION SUPPORT ENGINEER

**LOCATION:** INTERNATIONAL CENTRE,  
DUBLIN

**DATE:** 21 OCT 2019 - PRESENT

- Systems and Application Support - Working closely with software development teams and trading desks, provided primary support for trading.
- Systems and Application Maintenance - Managing the deployment process to ensure successful deployment of new systems / software required during core trading hours and out of hours.
- System Monitoring - Real-time monitoring and configuring of monitoring systems and trading systems to perform specific checks and report alerts (Splunk, Check\_MK, Nagstamon).
- Batch environment - Maintenance and scripting of pre-existing and new scripts to ensure successful completion of batch jobs required for trading, including jobs that run during core trading hours.
- Interaction with various internal IT support functions to troubleshoot and resolve complex issues/problems as they happen.
- Project Work:
  - Design and implementation of Automating daily tasks via scripting (Python, PowerShell Batch Scripting, SQL) to automatically populate our worksheet / email team regarding errors found from results of jobs run overnight / before open.
  - Working with transition of deployment process from manual to automated Octopus Deployment

### VERSION 1

#### MANAGED SERVICE CONSULTANT

**LOCATION:** MILLENNIUM HOUSE, DUBLIN

**DATE:** 05 SEPT 2016 – 18 OCT 2019

- Initial investigations, managing and analyzing of Incidents / Problems through their life cycle, including root cause of critical and major incidents.
- Patching internal / customer systems and managing of Backups.
- Supporting production, DR, backup, test systems for enterprise, government and semi-state customers across a wide variety of technologies including IIS, Windows Server, Data Protector, Oracle database, MS SQL, MySQL, AWS, Azure, Office365, SSRS, Linux and LANDesk (Ivanti).
- Proactively and reactively monitoring infrastructure, applications, AWS, Azure, Oracle, and SQL Server through our in-house monitoring system.

- Escalating and coordinating responses to urgent or critical incidents.
- User administration (Passwords, Access right - (Active directory, launch boxes, Linux, Windows)).

## **LABEL TECH**

### **GRAPHIC DESIGNER**

**LOCATION:** WHITEHALL, DUBLIN

**DATE:** 20 APR 2011 – 02 SEPT 2016

- Meeting client's expectations in quality, while handling high value product ranges for clients.
  - Working under a tight scheduled daily to meet deadlines.
  - Working with strict customer specifications and requirements, including working closely with the quality assurance manager and in-house proof-reader to ensure customer quality is upheld.
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## **EDUCATION**

### **NATIONAL COLLEGE OF IRELAND - HIGHER DEPLOMA IN SCIENCE IN COMPUTING - SOFTWARE DEVELOPMENT**

**2020-2022**

I will be attending college part-time two days a week as a part of the Springboard scheme.

### **TECHNICAL UNIVERSITY OF DUBLIN – COMPUTING**

**2014-2018**

Bachelors (ord) with a 2:1 upper from Technical University of Dublin in Computing.

### **UDACITY- ANDROID BASICS NANODEGREE**

6 Successful Android projects from basic to advanced concepts