

To whom it may concern,

I had the pleasure of working with Rob Wagner at Millennial Vision, Inc (MVi) from 2017 to 2024, and during that time, we collaborated on several projects. Rob's stellar customer service skills and genuine team-building abilities have consistently impressed me. His positive attitude and willingness to jump in and help the team succeed are truly exceptional. Based on this, and his extensive technical knowledge, I am thrilled to wholeheartedly recommend Rob for any of the following roles:

- Technical Writer
- Applications Support Engineer/SaaS Implementations
- Technical Account Manager

Throughout our time together, Rob consistently demonstrated exceptional interpersonal skills and problem-solving abilities. One notable example was when Rob had several complex server migrations of his own. At MVi, server migrations are large-scale projects with literally hundreds, sometimes thousands, of moving parts. Even experienced professionals can find such tasks daunting. During a particularly busy period, I was assigned my own server migration project, which was outside my usual responsibilities. Sensing that I was overwhelmed, Rob offered his assistance. His support and collaboration made a significant difference, ensuring the project's success during a critical time.

Rob is a true team player, always ready to support his colleagues and contribute to the team's success. He is undoubtedly going to be an asset to any team he joins, and for that reason, I wholeheartedly recommend him to any company that values dedication, collaboration, and technical expertise.

Sincerely,

Troy Cunningham

Software Implementations Project Manager
Millennial Vision, Inc