

Team Winterfell

Name: **Kim Mackie Chapman**

DOB: 26/12/1990

Age: 28

Location: Sydney (originally from Melbourne)

Height: 177cm (5'8)

Hobbies and interests: Learning Japanese and Spanish, amateur astronomy, history, reading, gym and technology.

Favourite TV series: Star Trek.

Favourite film genre: Historical Drama and Sci Fi.

Favourite book series: Lord of the Rings.

Interesting fact about myself: I did a year of high school exchange in the city of Nagoya, Japan. The friends I made from my exchange are still close friends today

Genevieve Dwyer

Student number: s3807717

S3807717@student.rmit.edu.au

Australian

Education

- Bachelor of Information Technology (currently studying)
 - Certificate IV in Training and Assessment – 2007
 - Bachelor of Taxation 1997 (incomplete)
 - Certificate in Small Business Enterprise - 1996

Interesting fact/hobby

I did a tour of the Sydney Harbour Tunnel when it was being built in 1991 (yes, I'm that old).

Tim Rennick s3806967

tim.poddie@gmail.com

My name is Tim Rennick, I was born and raised in Victoria. My parents are both Australian; however my grandparents were Czech refugees, who fled to Australia after world war two. I am agnostic, but was educated at a private catholic school in Melbourne, before briefly attending Deakin University. After deferring at the end of the second semester, I opted to work fulltime instead. I started working in

Superannuation in late 2017, and have been there since. In May of 2019 I decided to advance my education by studying a Bachelor of Business online with RMIT, while still working. I enjoy reading, playing games on computers and playing tennis. While growing up, I had a pet Miniature pig that lived in the house with us. His name was Christopher.

Sebastian Tipping: s3752148
s3752148@student.rmit.edu.au

I was born in Melbourne and have lived here all my life but have travelled around.
I am European descent and only speak English.

I am working on finishing high school through Home Schooling by doing MathsTrack through Adelaide University: <https://www.adelaide.edu.au/mathlearning/bridging/>

I have also done 2 previous University courses which have been General Physics through Murdoch University and then Introduction to Programming through RMIT.

I have my own custom pc rig that I built a little over 2 years ago and love to play a variety of games.

I also have started playing dungeons and dragons lately and have really started to like it

Team profile:

Kim:

Here are three tests which I took.

16 Personalities.com Personality Test

Here we can see that my personality outcome is the 'Advocate' or INFJ-T. What this means is that I am mostly introverted and direct most of my mental energy towards my intuitive understanding of a situation or problem more so than observing.

In addition to being less assertive in my interactions with other people. What this means for my behaviour when working in my team for the assignment is that I will most likely be the 'bond' of the group.

Political Compass Test

As we can see from my results, I fit into the 'left/libertarian' section of the political compass. I think that what this means for my interaction with my group, is again myself acting as the common bond or the 'diplomat' As my personal and political views are overall accepting of others and I believe this is what will enable me to both co-ordinate work tasks with my team members and mediate as well.

Game of Thrones House Quiz

This one was just for a bit of fun, however it is still relevant to my profile

As we can see from the result, I was placed in House Stark. I feel that this is apt as my parents are both from the UK, from Northern England and Scotland to be exact.

I've always felt close to my northern English/Scottish heritage. The culture and history of the Stark's and the North in Games of Thrones was largely based on the northern parts of the UK in real life. How this relates to my co-operation with my group is that I do often times use a lot of parlance and colloquialisms from the region in my speech, I need to be wary that these aren't widely understood and should stick to a more 'standardised English' when communicating with members of my group and when creating input and text for the assignments.

Genevieve

Jung and Myers Human metrics Typology Test

<http://www.humanmetrics.com/cgi-win/jtypes2.asp>

ENFJ

Extraverted iNtuitive Feeling Judging

ENFJs are the benevolent 'pedagogues' of humanity. They have tremendous charisma by which many are drawn into their nurturant tutelage and/or grand schemes. Many

ENFJs have tremendous power to manipulate others with their phenomenal interpersonal skills and unique salesmanship. But it's usually not meant as manipulation -- ENFJs generally believe in their dreams, and see themselves as helpers and enablers, which they usually are.

How to study – Learning style-assessment

<https://www.how-to-study.com/learning-style-assessment/>

According to this test I am a visual learner and learn best when information is presented in a written language format or in another visual format such as pictures or diagrams.

Margerison-McCann Team Management - Team Role test

<https://www.123test.com/team-roles-test/>

I actually did this assessment at work which identifies my major and related role preferences on the Margerison-McCann Team Management Wheel. It had some interesting insights and it was also interesting to look at where other team members were situated on the wheel.

Tim

What do the results of the test mean to you?

While some of these test results are surprising, for the most part they mainly reinforce what I already knew about myself. I have always been more of an introvert, and in most large social situations have sought to isolate myself.

The Myer-Briggs test I felt was particularly accurate in that it defined many of my personality traits and creative style. In This test I was ranked as an INFJ -T. The test's explanation of me as an advocate and Diplomat also helped me understand more about myself and some of the things I have thought but struggled to word in the past. Particularly, in that while I try my best to help others, I can also be sensitive to others criticisms and thought, and too idealistic. The Myer-Briggs test also classified me as easy to burn out, and always looking for a cause. These weaknesses identified by the test resonated with me. In the past I have often avoided or put off routine duties to focus fully on what I consider are concrete steps towards my goal. This has led me on multiple occasions to burn out and give up on something I had been trying to perfect.

The online learning test was the biggest surprise for me. I have never considered my preferred style of learning, but before taking this test I would have guessed auditory. I often enjoy listening to books and podcasts, rather than reading or watching lectures. However the test classed me quite strongly as visual. I am not sure if I fully agree with this assessment but will seek to identify my best learning strategies in the future with experience.

The creativity test showed the most expected results, ranking me above average in creativity. I have often been told growing up that I was quite creative, and this test confirmed those comments. However, it was interesting to explore the sub categories of creativity and where most people and myself ranked.

Sebastian

Myers-Briggs test

Personality: Architect
INTJ-T

When I have an idea I can just keep working on it and will likely achieve my goal. I should try to find a team which is motivated and passionate about the work or goal that we are trying to achieve.

Learning style test

Scores:

Auditory: 60%

Visual: 20%

Tactile: 20%

I should find at least one person who can work out by seeing or doing what needs doing then explain that to me in words or the other way around if we are going to get verbally told what needs doing I can then explain to other people visually.

Big Five

Openness 73%

Conscientiousness 60%

Extraversion 29%

Agreeableness 71%

Neuroticism 67%

I am quite open and inquisitive and can think outside the box.

I can be quite agreeable and put other people ahead of myself and can help and co-operate

I can look for team members that might struggle with something and help them to learn through a smaller team would be good because then it will be quieter and I will be more comfortable.

Ideal Jobs

Kim

My ideal job in IT would be working within the field in the space industry, for Space Ex, the job for my ideal position is as a senior software engineer for SpaceX, developing the software for their launch systems.

Genevieve

Information Policy Lead

In this role they are looking for an experienced policy development professional with information and data management knowledge or experience to be part of a small team.

Tim

Complaints Manager

This position involves handling a large number of complaints that have been escalated beyond the contact centres in which they started. The successful applicant would need to investigate complex cases within a large organisation, often spanning across multiple divisions or departments. They would also have to correspond with the complainants to reach a positive resolution, while also working to adhere to financial and business rules and regulations. Additionally, they would affect long term change by identifying and seeking to change business practises to reduce dissatisfaction in the future.

Sebastian

My ideal job is CyberSecurity

This position includes leading a small team, planning and executing attacks attempting to breach the system.

There is not a lot in common between these jobs.

Tools

Websites:

Kim

<https://github.com/Sakuramachi/My-Programs/blob/master/Assessment%201%20-%20Kim%20Chapman>

Genevieve

<https://sway.office.com/95J6PEHbirhDgDnL?ref=Link&loc=play>

Tim

<https://poddie62.github.io/RMIT/>

Sebastian

<https://sebastian-tipping.github.io/cpt110-Assignment1/>

Group Repo

<https://github.com/RobZyg/Assignment-2>

IT Work

Interviewing: Technical Lead for large technology company focusing on creating online platforms for other companies.

Questions

1. Please tell us about your IT work. What exactly do you do?

The company I work for is the largest independently owned company in Australia for website and online development. We offer a range of services such as mobile apps, but our main focus is website design.

My official role is Technical Lead, this means that I direct and manage a small team of people who work to launch and manage websites for large companies. As lead I have to manage and direct my team in their coding, while also overseeing their job performance and generally acting as a manager.

Another large part of my job is working with other teams within the business such as design and development. Often my I have to use my experience in projects to make recommendations and decisions about what software to use. After choosing a strategy and software to run with, I have to develop a plan within our team about who will do what. After assigning work and delegating tasks, I oversee the development of the project within the team.

2. Please tell us about the industry you work in.

The IT industry is very large, and depending on what area youre looking at it can range from very small independent companies to multinational giants. My company employs around 100 people, and our main competitor is Deloitte. Deloitte is obviously a very large company that specialises in many IT areas, whereas we focus primarily on website design.

The industry overall is quite competitive as more and more companies seek to establish themselves online in different ways. Previously I have worked for a very small companies with around 10 -15 people in them, who essentially did the same job but for smaller projects. Because of the competitiveness though there is also a lot of opportunity to expand your skills and move into better roles.

3. What other kinds of work do you have to do?

Apart from the management of my team, I also help spend a lot of time coding myself. Out of a 5 days working week, around 3-4 of those days I would spend writing or adapting code.

I also deal directly with our design team and clients to help them formulate ideas around what is possible and what we can do for them. As I have experience within the industry, I can recommend certain ways to improve their plans or reach their goals in a realistic manner.

While my job is mainly back end, as lead I also play a role in sales and presentations to clients. I look at the initial plans that they bring us, conduct a quote on how much this would be likely to cost and then work to plan out how we can achieve what they want. I am also present in sales meetings and client presentations, where my job mainly involves explaining in a technical perspective what we will, or have been doing.

4. Who are all the different people you interact with in your work? Please tell us about them.

On a weekly basis I interact with a range of internal and external stakeholders. As we have to work to our client's specifications, very often we will be working onsite within their company for most of the week. So, often that means travelling to different locations to work all day in different environments. Even when on site, we have a daily online or physical meeting with all the leads and project coordinators each morning. In this we discuss any issues, progress reports and relevant updates on our projects.

Client meetings also occur quite often as we coordinate with them to explain our progress and address any concerns they might have. Past clients that I have worked for include, Toyota, Carlton Football club and click frenzy.

Internally I deal mainly with our design team and strategy and user experience team. My team works closely with them to make sure we are delivering on all of our goals in an effective way.

5. Please tell us about your interactions with other IT professionals?

Within my organisation the main IT professionals I deal with on a day to day basis are the team that I manage and my own direct manager who coordinates projects. Within my team i take on a leadership role that includes reviewing and editing code made by them, as well as strategizing with them to work past obstacles. We also have monthly development and coaching sessions, in which i sit down individually with each member of the team and discuss their overall aims within the business and how i can help realise them going forward. As previously mentioned i talk to my direct manager at least once a day each morning meeting. I also often coordinate with him by phone or email each day about the particulars of each project.

In a broader sense outside working hours, I normally interact with other IT workers at functions and events. It is quite common for a company to host an event with an open bar for people in certain IT fields. In this way, I often meet people in similar jobs to

my own at separate companies. It is an excellent chance to socialise with people with similar skills and network. Plus it is a great way of staying up to date with any big events or technologies that have just been introduced within our field of expertise.

6. What about your interactions with clients or investors?

My main interactions with clients can vary enormously depending on the need or desires of such client. My first interaction typically takes place via email or phone communication, in which i get a rough outline of what exactly a client is trying to achieve. After talking to other internal stakeholders about this, I work with the relevant other teams to estimate a quote for each client. If the client is interested further, they typically come in for a presentation on what exactly to expect while working with us.

If the presentation is successful and the client is willing to go forward, I would then be working to realise the clients needs and goals in more details. Depending on the client, this might be done through a dedicated liaison i sit down and meet with, or internally through a client manager in my own company. Depending on the set up of each project, i would then work closely with a plan developed by the client to set up their website.

7. What aspects of your work do you spend most time on? Please tell us about these.

As I mentioned earlier, most of my time is taken up by actual coding work. Depending on what was being developed, I would use a range of systems or tools, including Github to coordinate with members of my team in working on code. Aside from coding, the remainder of my time is split between managing my team's time and efforts as well as coordinating with our client to make sure we are on the right track.

8. Which aspects of your work do you find most challenging?

While coding is the most time consuming and arduous part of my job, the most difficult part would come down to communication. Often at the first stages of any project I will work with a designer or development professional whose job it is to explain how they want the website to look or function. As we will be the ones building the website, I have to push back and explain in a simple way why this is not always possible. Sometimes I would have to suggest other alternatives we could go with to achieve a similar result. While most clients wishes can usually be done, often seeing them built would result in a range of other problems to the website. Often we have to find a compromise on each plan before it is launched, and come up with a

roadmap of how to achieve it. It can be quite challenging trying to explain to a client with limited IT knowledge as to why we cannot actualise some of their plan.

9. Finally, can you share an example of the work you do that best captures the essence of the IT industry?

The best example I can think of at the moment is our work on the Beyond Blue Facebook chatbot that we recently created. It works in such a way that you a person can use it anytime and anywhere and be directed to the resources they need without a person being on the end answering their questions. It is programmed to recognise certain words and phrases and recommended them to certain helplines, websites or other areas depending on what they are looking for.

It was a very typical project that required us to work more closely than usual with the client involved. Due to the very serious nature of what topics we were dealing with and the expected user bases mindset we wanted to be sure the functionality of the chatbot was as close to perfect as we could make it. We also had to work within the existing Beyond Blue website that was currently operating, which meant coordinating with the existing company that hosted it. After a lot of edits and changes to the chatbot, we were finally able to complete it. It is now operating on the Beyond Blue facebook site.

GROUP REFLECTION:

What went well?

What could be improved?

At least one thing that was surprising?

At least one thing that you have learned about groups?

Remember to include in your section on Tools how well you think your Github log of activity reflects your group's work on this assignment

Overall, while the group did face some initial challenges in its organisation and coordination, I feel that we did work well together.

As in any group assignment, there were communication problems around allocating work and assigning responsibility. This was emphasised more due the the online nature of the course. Being unable to meet up in tutorials or at a physical location makes it harder for the group to properly communicate.

However, after a slightly slow start the group pulled together well, with everyone proactively pitching in what work they would be comfortable doing. A member of our group also suggested and set up a Discord server to use to communicate with others. This allowed us all to talk in real time about the project and any difficulties faced. For

instance when Tim asked the group about uploading files to Github, Sebastian was able to demonstrate with screenshots the correct method.

The most surprising thing we found was how almost every member of the team stepped up independently to contribute when needed. In past group projects it is quite common to see only a few individuals do the majority of the work, while the remainder of the team does very little. In this project though, after an initial suggestion of how work should be assigned, everyone volunteered to take parts on themselves.

After discussing it on Discord together, we have all come to learn quite a few new things about working as a group. For instance, in order for the group to function it is important to have a platform that everyone can engage in and share ideas. Members of the group also felt that while we did not have a clear group leader that stepped up to allocate and assign work, we were still able to function to complete the project. Quite a few of us thought this was surprising, as while individual autonomy works well in self projects, group projects usually require a clear leader who steps up to organise everyone. Since the project lacked such a leader and still was completed, we learned that as long as we were all committed to success, no single individual needs to bear the burden of the work or organisation.