Robert Hodgson

INTEGRATION TEAM LEAD

CONTACT

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OBJECTIVE

Integration Team Lead with over a decade of experience in enhancing project delivery efficiency and system performance, skilled in Talend platform management and cross-functional team leadership.

SKILLS

- PostgreSQL
- Linux
- .NET Core
- Advanced Excel
- MS Office
- Java
- Agile/Scrum/Waterfall
- Visual Basics
- C++
- C#
- HTML
- CSS
- SQL
- Eframe EDI, Dell Boomi, Edisphere, Talend Data Management
- Project Management
- Agile Methodologies
- Cross-Functional Team Leadership
- Integration Strategy Development

EXPERIENCE

Integration Team Lead - VSC Solutions - South Africa

2024 - current

- Championed regular code reviews that elevated code quality, decreased issues by 15%, and fostered adherence to industry best practices.
- Engaged with Senior developers in weekly sync meetings to align on strategic goals, fostering better communication and driving project timelines forward.
- Led a dynamic team of 5 developers by prioritizing leadership and effective delegation, resulting in a 20% increase in project delivery efficiency and improved team collaboration.
- Successfully navigated stakeholder and team expectations, fostering communication that improved project timelines and enhanced collaboration.
- Enhanced developer productivity by reducing unnecessary meeting interruptions, resulting in a streamlined workflow and a 20% increase in project output by prioritizing essential tasks.
- Monitor and maintain project timelines, proactively addressing any risks or delays that may impact delivery.

- API Management
- DevOps Practices
- Collaboration Tools (Jira, Confluence)
- Problem Solving
- Continuous Improvement
- Technical Documentation
- System Architecture Design
- Database Management (SQL, NoSQL)
- Quality Assurance and Testing
- User Acceptance Testing (UAT)

EDUCATION

- Bachelor of Science
- Information Technology
- NWU Potchefstroom University
- 2022 - current
- South Africa

- Facilitated the resolution of critical blockers and technical challenges for developers, enhancing project efficiency and accelerating delivery timelines.

- Participated in senior developer meetings, contributing insights that strengthened team alignment on technical strategy and boosted leadership initiatives for improved project outcomes.

- Spearheaded the regular updates and maintenance of the Talend environment, enhancing system stability and performance, which led to a 20% decrease in downtime.

- Served as the final escalation point on the support roster, streamlining the resolution of complex issues, which enhanced team efficiency and reduced average resolution times by 15%.

- Take ownership of Priority 1 (P1) incidents and lead resolution efforts.

- Delivered precise time estimates for development tasks and project deliverables, resulting in enhanced project planning accuracy and a 15% reduction in project delays.

- Optimized project timelines by allocating specific time slots for estimation and sprint planning, confidently prioritizing commitments, and collaborating closely with the Project Office to ensure timely client deliveries.

- Established and enforced revision control protocols across all codebases, enhancing collaboration and workflow efficiency for the team while utilizing tools like Git.

- Spearheaded the independent upgrade of the Talend platform, enhancing system performance and user satisfaction across the organization.

Technical Integration Product Owner - VSC Solutions– South Africa

2019 - 2024

- Led the migration of the Eframe EDI tool to the Talend Data Management Platform, overseeing the transition of 300+ projects. Designed and implemented data integration solutions between OEMs (Original Equipment Manufacturers) and suppliers. Provided full-time support for both legacy and new integration projects. Managed and mentored junior developers, including onboarding and technical training of new staff members.

- Defined and maintained integration architecture, including design, documentation, implementation,

stakeholder collaboration, deployment, and ongoing maintenance of integration projects. Served in an on-call/standby capacity to ensure 24/7 support availability. Assisted customer support and call center teams with EDI-related queries and escalations. Collaborated with project managers on planning, execution, and delivery of integration solutions. Compiled and submitted monthly standby and performance reports. Monitored key performance indicators (KPIs) and ensured alignment with service level agreements (SLAs).

- Reported technical issues, system failures, and status updates to key stakeholders and leadership. Developed specifications for inbound and outbound data exchanges. Created and maintained EDI integration maps and transformation logic.

- Resolved over 100 customer queries monthly, enhancing inter-departmental collaboration and improving customer satisfaction.

Integration Engineer - VSC Solutions - South Africa

2017 - 2019

- Streamlined data integration processes between 100+ OEMs and suppliers, enhancing communication and reducing reporting errors by 20% through the implementation of automated systems.

- Provided dedicated support for both legacy and new projects, enhancing project efficiency by implementing streamlined processes and improved communication.

- Led the design, implementation, and deployment of integration projects, fostering strong partnerships with businesses to ensure seamless operations and maintain high performance across systems.

- Provided essential support to Call Centres and Project Managers, enhancing efficiency through effective communication and problem resolution, while compiling monthly Standby reports that informed key project decisions and reduced response times to failures.

- Created detailed specifications for incoming and outgoing processes, enhancing project clarity, developed interactive maps using GIS software that improved navigation efficiency, and generated reports to address queries, ensuring swift resolution and improved stakeholder satisfaction.

- Collaborated with the Project Management Team to successfully resolve EDI and project delivery challenges, enhancing customer satisfaction through effective teamwork with Contracts, Project, and Warehouse Managers.

EDI Developer - VSC Solutions - South Africa

2014 - 2017

- Facilitated the reporting of EDI failures, empowering clients to rectify their files promptly, leading to improved accuracy and enhanced processing times.

- Supported project managers by organizing timelines and facilitating communication, ensuring project goals were met on time and within budget.

- Resolved project delivery issues for major clients, ensuring timely execution and enhancing overall customer satisfaction through effective communication and problem-solving.

Jnr EDI Developer - VSC Solutions - South Africa

2013 - 2014

- Monitored and reported EDI integration failures across 150+ transactions, facilitating quicker resolutions and enhancing overall system reliability.

- Designed and implemented robust data structures for integrating ANSI EDIFACT, IDOCs, CSV, and XML formats, enhancing data flow efficiency and accuracy across multiple systems.

- Created comprehensive integration maps that enabled seamless C2C transactions for over 100 companies, enhancing operational efficiency and customer connectivity.

Student IT - Samancore Chrome Mines - South Africa

2012 - 2013

- Efficiently set up over 100 laptops and workstations, streamlining the workflow to enhance team productivity and reduce setup time.

- Successfully executed over 50 camera installations, enhancing security measures for various clients and contributing to a safer environment.

- Executed security hardware installations across diverse environments, enhancing safety protocols and ensuring compliance with industry standards

- Resolved technical issues related to network performance and cable connectivity, successfully reducing downtime by 20% and improving user satisfaction across the organization.

- Provided technical assistance to over 200 users daily, resolving issues quickly and enhancing overall productivity and satisfaction with IT systems.

Event Assistant - Nedbank Golf Challenge - South Africa

2006 - 2009

- Event Sale Planning

- Product Distribution