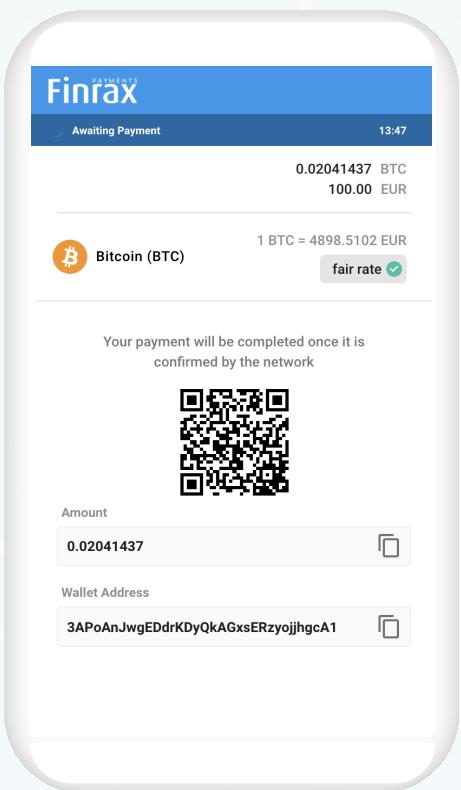


HOW CALLBACKS WORK TIMELINE

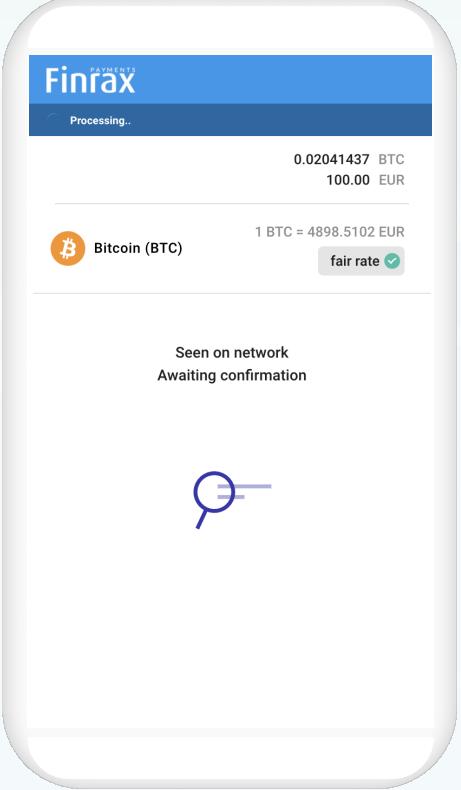
Request time



1

User has selected a cryptocurrency and amount in fiat he wants to receive. From that moment on, we start listening for blockchain events on the provided bitcoin address

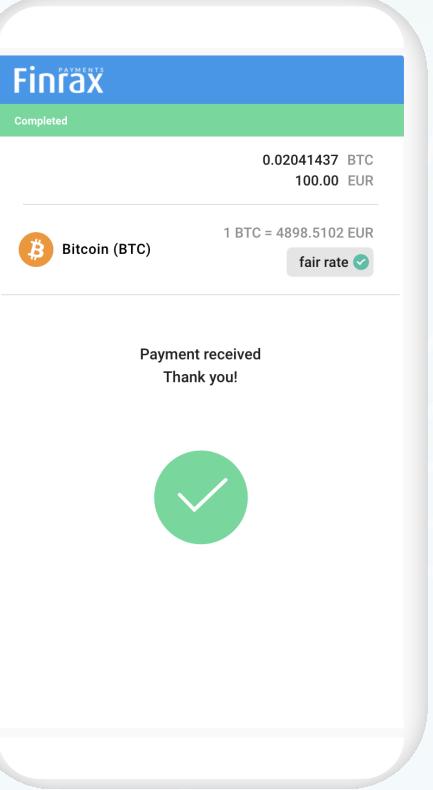
Broadcast time



2

Once we record a broadcast event on the network 1st callback request is sent with status "UNCONFIRMED". You have the option to update the balance of the customer or await the next callback at "Receive time" i.e. 1 blockchain confirmation.

Receive time



3

Transaction has been confirmed on the blockchain. 2nd callback request is sent with status "CONFIRMED". You should update the balance of the customer if not done already at previous callback.

Exchange time



**Business
balance update**

4

The crypto amount has been exchanged for your chosen settlement currency e.g. EUR. The balance of your business is updated accordingly. We send a 3rd callback, which you can use for reconciliation purposes. We don't advise to use this callback for updating customer's balance as it will delay the checkout journey.