

Robin Mokaya

Nairobi, Kenya

Mobile: +254 727 272 928

Email: mokayarobin5@gmail.com

Professional Summary

Results-driven and proactive software engineering student with hands-on experience in IT support, networking, and web development. Proven ability to manage daily operations, troubleshoot technical issues, and deliver exceptional results under tight deadlines. Skilled in collaborating with teams and leveraging technical expertise to exceed organizational goals. Passionate about continuous learning, currently exploring Big Data Analytics and advanced networking.

Education

Zetech University

Diploma in Software Engineering (2022 - 2024)

Nyamagwa Boys High School

Kenya Certificate of Secondary Education (KCSE) (2018 - 2022)

Naivasha Highway Primary School

Kenya Certificate of Primary Education (KCPE) (2016 - 2017)

Calvary Academy

Nursery and Lower Primary Education (2009 - 2016)

Technical Skills

- **Web Development:** Proficient in front-end and back-end development
 - **Networking:** Expertise in IT support, switching, and routing
 - **Cybersecurity:** Knowledge of cybersecurity essentials (Cisco-certified)
 - **Software Tools:** Skilled in Microsoft Office Suite
 - **Communication:** Strong written and verbal communication skills
-

Certifications

- **Cybersecurity Essentials** - Cisco Networking Academy
- **Switching and Routing** - Cisco Networking Academy
- **Basic Networking** - Cisco Networking Academy
- **Big Data Analytics** (In Progress)

Professional Experience

ICT Intern, KMTC Headquarters (3-Month Attachment)

- Strengthened hands-on skills in networking, IT support, and software development.
- Assisted in configuring and troubleshooting network systems to optimize performance.
- Provided technical support to end-users, resolving issues efficiently.

Projects

- Designed and developed responsive websites with a focus on user experience.
- Implemented small-scale network setups to improve connectivity for academic projects.

Languages

- English (Fluent)
- Kiswahili (Fluent)

References

Perpetual Mwaningo

ICT Officer, KMTC Headquarters

Mobile: +254 724 909 851

Kennedy Githaiga

Lecturer and Supervisor, Zetech University

Mobile: +254 720 521 395