

Robel Araia

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Work

Firebrand Training

Software Engineer | May 2023 - Aug 2023

- Attained comprehensive training in Microsoft Azure, including cloud concepts, Azure architecture, services, and management.
- Developed solutions using Azure functions and blob storage.
- Gained expertise in user authentication, authorization, and secure cloud solutions.
- Acquired proficiency in implementing API management and Azure Cosmos DB Strengthened Python programming skills, mastering fundamentals and problem-solving.
- Demonstrated competence in operations using data types, flow control, input/output operations, and more.
- Microsoft Certifications Azure Fundamentals AZ-900

GoForma | Accounting & Virtual Office

Business Automation Engineer | February 2022 - December 2022

- Designed and built many optimised operations and automations
- Created automations using Integromat web API endpoints to collect and analyse client data
- Solved problems effectively by gathering insight from team members, ensuring that they have all the information they need for accurate analysis and consideration
- Improved the team's enrichment methods for updating client data allowing them to focus on client company-relationship
- Regularly updated client data within the client database using scripts and automations
- Created and designed many tax calculators all with updated formulas to match the current tax year
- Transformed requirements into technical architecture
- Documented incidents and issues for communication and reference purposes
- Designed Emails using HTML and specialized software to send to regularly update clients
- Designed user guides for clients
- Analysed customer response rates to improve marketing strategies to increase customer sign-ups

Angel Islington, JD Sports

Sales assistant | July 2019 - September 2019

- Maintained high standards on the shop floor for all displays and merchandise
- Making sure customers receive the best possible level of customer service
- Tasked with dealing with customers' online orders and kiosk orders
- Ensured that targets were met and sales opportunities are made

Education

Coventry University BSc Psychology

(Bachelor of Science with Honors Lower Second Class in Psychology with coursework in research intercultural scheme) | September 2018 - September 2021

Tech City Academy (Incorporating Stem Sixth Form)

(BTEC IT with A level Economics) | September 2014 - June 2016

St Aloysius College, London

(9 GCSE Grades A-C) | September 2008 - June 2013

Core skills and Interests

Cloud Services: Microsoft Azure, Azure Cosmos DB, Azure SQL, Azure Functions, PowerShell, Bash

Programming: Python, Virtual Studio Code

Business Process Automation: Integromat, Zapier

Project Management: ClickUp, Agile Methodologies

Web Development: HTML, Webflow

Data Analysis: SPSS, Statistical Analysis

CRM and Marketing Tools: Airtable, Mailchimp, Sendinblue, Canva

Interests: Music, Football, Basketball, Gaming/Esports, Gym, Muay Thai