



Robel Kidane

Date of birth: 12/07/1997 | **Nationality:** Ethiopian | **Gender:** Male | **Phone number:** (+251) 978119827 (Mobile) | **Email address:** robelict94@gmail.com | **LinkedIn:** <https://www.linkedin.com/in/robel-kidane/> |
Address: Addis Ababa, Cameron Street, 1000, Addis Ababa, Ethiopia (Home)

ABOUT ME

As a seasoned software developer, I possess a unique blend of technical expertise, creativity, and a passion for problem-solving. My strength lies in my ability to design and implement robust and scalable software solutions that meet the dynamic needs of modern businesses. With a keen eye for detail, I excel in writing clean, maintainable code and am adept at leveraging cutting-edge technologies to enhance the functionality and user experience of applications. Characterized by a strong analytical mindset and a commitment to continuous learning, I thrive in fast-paced, collaborative environments. My effective communication skills enable me to translate complex technical concepts into accessible terms for both technical and non-technical stakeholders. As a self-taught developer, I take pride in my proactive approach to learning and staying abreast of the latest industry trends. This self-motivated pursuit of knowledge has not only broadened my skill set but has also instilled in me a resilient and adaptable mindset, enabling me to tackle new challenges with confidence and creativity.

WORK EXPERIENCE

BGI ETHIOPIA – ADDIS ABABA, ETHIOPIA

APPLICATION DEVELOPER | CRM SPECIALIST | DATA ANALYST – 01/02/2023 – CURRENT

Transport Request Management System: The System is designed to manage the company corporate and site transport requested both airplane and car. each employee make a request and system have approval stages from line manager up to directors and CEO. the system push email notification's for each personnel. The transport admin have access to create and manager trips, the system attach and push email for travelers trip detail for example Plane ticket, Hotel accommodation and other trip related documents for travelers

Vehicle Maintenance Tracker: This project is developed to address the maintenance follow up gap at the company, the system track each vehicle maintenance status at which garage its located and record each partners vehicle rental companies, garages, mechanics detail. and also manage the vehicle request process by employees, track which vehicle is belong to which employee and status of the vehicle.

Non Conformance Tracker: This system is designed to track parameter that fall under upper and lower limit from the desired target value place during the beer making process, the system trig and send email for production managers, and the next phase continue until the final approval is made by the CEO.

Pickup Delivery: This application is developer to track material transportation from site to site, to confirm the arrival of commodities and raw materials. The system integrate end to end approval from departure site to the destination site, it will push email for site managers and store managers on the safe arrival confirmation.

KPI Dashboard: This project is designed to measure daily performance of each site in different department, the system define parameters and there calculation if they do have , based on there section it will assign the parameters to be encoded daily for each personals, they system will handle the calculation for parameters that have a formula. then it will generate a report and calculate the month to date and year to date value of each parameters..

Manage Sales System (eLeader)

I am currently working as a Sales System Administrator for eLeader, a mobile field force automation platform used by our sales team to manage daily operations. In this role, I oversee the administration, configuration, and troubleshooting of the eLeader system, ensuring seamless execution of tasks such as outlet visits, order taking, GPS verification, and user support. I also provide training to new users, monitor system performance, generate analytical reports, and collaborate with the IT and sales departments to align system functionality with business objectives.

- Administer both the eLeader back office and web application, ensuring system availability and functionality for field sales operations.
- Design and deploy new surveys tailored for the field sales team to capture market and customer insights.
- Coordinate with the eLeader technical team to request and implement feature upgrades and system improvements.
- Manage projects related to system enhancements and feature updates in collaboration with the Castel Connect team.
- Provide user support and training for field agents and sales managers to optimize system usage and data accuracy.

Data Analytics eLeader.

As part of my role with the eLeader sales system, I actively support data analytics initiatives by extracting, cleaning, and analyzing field sales data using Python and Excel to monitor performance trends, outlet coverage, and task execution. I develop automated reports and dashboards in Power BI to visualize KPIs such as daily visit completion, GPS verification, and route effectiveness. My insights have supported sales leadership in data-driven decision-making, improving field efficiency and enabling more strategic territory planning.

ETHIOPIAN COMMODITY EXCHANGE – ADDIS ABABA, ETHIOPIA

IT ASSOCIATE – 01/08/2021 – 02/2023

- Virtualized or graphically visualized system operations to identify areas for improvement
- Established and maintained robust links between systems.
- Identified current inefficiencies and recommended changing functionality or behaviors to eliminate concerns.
- Developed and implemented system testing plans in support of deployments.
- Performed security testing using results to identify and fix vulnerable areas.
- Monitored system performance using recognized and agreed criteria.
- Personal Project design Help Desk Application that handle the technical support request from each departments, the system have a scheduler that check and distribute pending tasks for each and also send email for IT Manager and requester on completion of each jobs if there is any pending task to be closed by the technician, have a report and audit module.
- Assessed processes, procedures and work practices for strengths and weaknesses.

PRECISION CLINICAL LABORATORY – ADDIS ABABA, ETHIOPIA

IT PERSONNEL – 01/06/2021 – CURRENT

- Manage the Laboratory LIMS
- Manage the Laboratory IT Infrastructure.
- Design the Laboratory Official Website.
- Design and deploy QR Code based Attendance Management System.
- Design and deploy medical insurance card tracker.
- Design and deploy Repeat customer profile tracker.

SAPPHIRE ADDIS HOTEL – ADDIS ABABA, ETHIOPIA

IT OFFICE AND DBA – 01/01/2019 – 31/07/2021

- Manage the Hotel ERP system.
- Manage the Hotel HRMS system
- Give Support for employees on the ERP and HRMS system.
- Manage the HRMS Database.
- Give support on the hotel Network infrastructure including installation of new stations.
- Give Support on PBX and Alcatel ip phone.
- Design Self Check-in portal for Guests.
- Design Wi-fi voucher management system.

EDUCATION AND TRAINING

01/01/2015 – 31/07/2018 Addis Ababa, Ethiopia

BSC COMPUTER SCIENCE St Mary University

01/01/2020 – 04/2020 United States

CCNA Cisco Network Academy

Website netacad.com

01/01/2021 – 02/2021 United States

PROJECT MANAGEMENT Google

Website learndigital.withgoogle.com

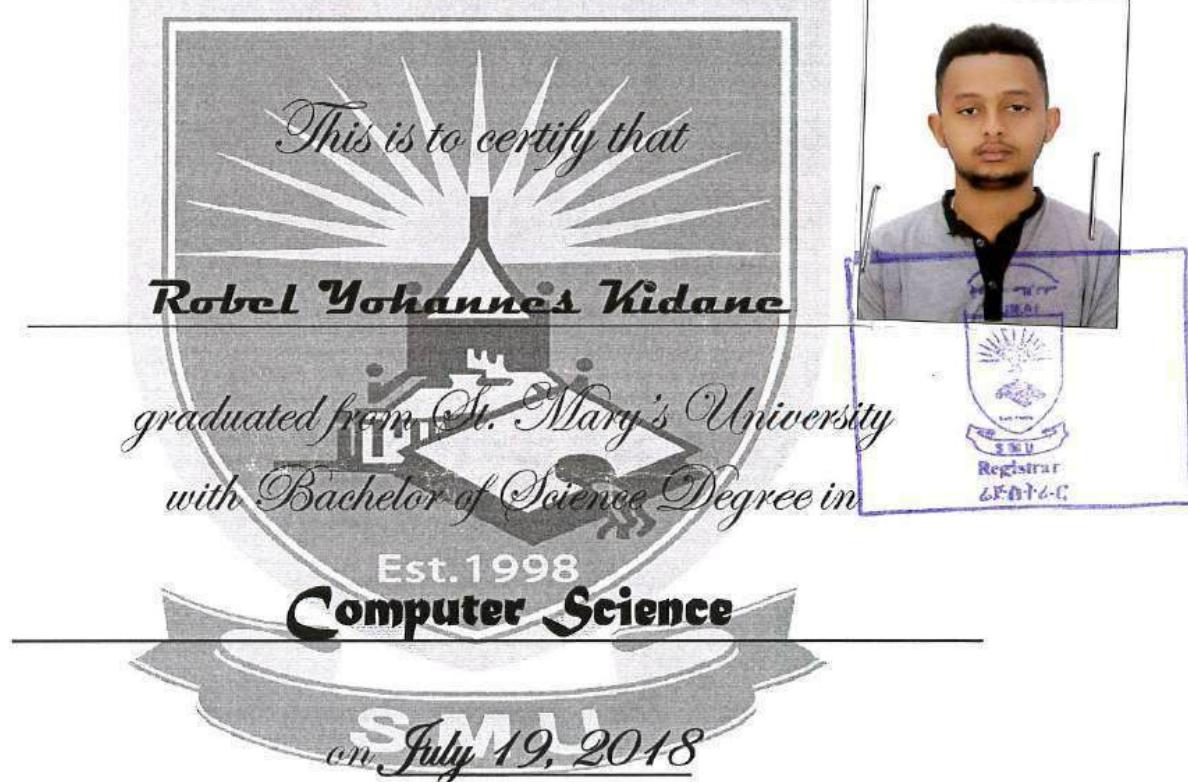
SKILLS

Coding | CSS | HTML | Github | Database Design | Bootstrap | Web Design and Web applications | JSON | Object-Oriented Programming | SQL | Web Development | MySQL | AJAX | PHP | Javascript | Linux | Python | ORM | Laravel | Node Js | React-JS

ST. MARY'S UNIVERSITY

OFFICE OF THE REGISTRAR

*Temporary Certificate of Graduation
S.M.U.C.T.E.*



and is thus entitled to all the rights and privileges thereof.

This temporary diploma has been given pending the printing and issuance
of the actual diploma.

01 AUG 2018

Date



T. M. Mulugeta
Registrar

Training Level: Degree
 Faculty: Informatics
 Department: Computer Science

ST. MARY'S UNIVERSITY
 OFFICE OF THE REGISTRAR
 P.O.BOX 1211. ADDIS ABABA, ETHIOPIA
 STUDENT'S TRANSCRIPT

Admission Classification: Regular
 Status: Graduate
 Diploma Awarded Date: July 19, 2018
 Medium of Instruction: English

Student Name: ROBEL YOHANNES KIDANE

ID.No. RCD/1777/2007

Date of Birth: 5/11/1989 E.C

Academic Year 2009 (2016-2017) Semester I						Academic Year 2009 (2017) Semester II						
Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Cr.Hrs	Grade	G.Pts.
CoSc - 451	Operating Systems Principles and Design	4	A-	14.68	CoSc - 412	Introduction to Artificial Intelligence	4	A+	16			
CoSc - 461	Advanced Object-Oriented Programming	4	A	16	CoSc - 452	Formal Language Theory	3	B	9			
CoSc 481	Network and System Administration	3	A-	11.01	INSY 332	Internet Programming I	3	B	9			
CoSc-401	Software Project Management	3	B-	8.01	INTE 451	Advanced Database Systems	4	B	12			
INTE 577	GIS and Remote Sensing	3	B-	8.01	INTE 454	Introduction to Multimedia Systems	3	B-	8.01			
		17	57.71							17	54.01	
											Semester GPA	3.18
											Cumulative GPA	3.06
Academic Year 2009 (2017) Semester III						Academic Year 2010 (2017-2018) Semester I						
Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Cr.Hrs	Grade	G.Pts.
CoSc 564	Internship	3	B+	9.99	CoSc 555	Compiler Design	5	B+	16.65			
		3		9.99	CoSc 571	Rapid Application Development	4	C+	9.32			
					CoSc-561	Computer Graphics	4	B	12			
					CoSc-591	Senior Project I	2	A	8			
					INSY 431	Internet Programming II	3	A	12			
							18			18	57.97	
											Semester GPA	3.22
											Cumulative GPA	3.09
Academic Year 2010 (2018) Semester II						Academic Year 2010 (2017-2018) Semester II						
Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Cr.Hrs	Grade	G.Pts.
CoSc 502	Comprehensive Degree Exit Exam	3	P							5		
CoSc-562	Programming Workshop	3	A-	11.01						4	C+	9.32
CoSc-592	Senior Project II	3	A	12						4	B	12
		6		23.01						2	A	8
										3	A	12
											18	57.97
											Semester GPA	3.22
											Cumulative GPA	3.09
											Major GPA	3.19

Grading System: A+, A= Excellent, A-, B+=Very Good, B, B-=Good, C+, C=Fair, C-, C-=Unsatisfactory, D-, F=Fail, P=Pass, WF=Withdraw, E=Earling, I=Incomplete, NG=No Grade,
 +Course Repeated as in +C, +D...

Grade Points: A=4, A-=3.67, B+=3.33, B=3, B-=2.67, C+=2.33, C=2, C-=1.67, D+=1.33, D=1, D-=0.67, F=0, WF=0 ('+' and '-' are given value as of 2000 E.C. Sem. I and 2001 E.C. Kiremt respectively).

THE TRANSCRIPT IS OFFICIAL WHEN SIGNED AND SEALED BY THE REGISTRAR

Date of Issue: 01 AUG 2016

Registrar: _____

Training Level: Degree
Faculty: Informatics
Department: Computer Science

**ST. MARY'S UNIVERSITY
OFFICE OF THE REGISTRAR
P.O.BOX 1211. ADDIS ABABA, ETHIOPIA
STUDENTS TRANSCRIPT**

Admission Classification: Regular
Status: Graduate
Diploma Awarded Date: July 19, 2011
Medium of Instruction: English

Student Name: ROBEL YOHANNES KIDANE

Academic Year 2007 (2014-2015) Semester I											
Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title
Civl 101	Civic and Ethical Education	3	A	12	CoSc-212	Programming Fundamentals I	3	B	12	Cr.Hrs	Grade Gr.Pts.
CoSc -201	Introduction to Computing Science	4	A	16	CoSc-242	Fundamentals of Electricity and Electronics	3	C+	6.99		
EnLa-201	Communicative English Skills	3	B	9	EnLa-202	Basic Writing Skills	3	B-	8.01		
Logi 101	Introduction to Logic	3	B	9	Math 232	Applied Mathematics II	4	C+	9.32		
Math 231	Applied Mathematics I	4	B	12	Math 393	Discrete Mathematics and Combinatorics	3	B-	8.01		
		17	58				17	44.33			
	Semester GPA	3.41				Semester GPA	2.61				
	Cumulative GPA	3.41				Cumulative GPA	3.01				
Academic Year 2007 (2015) Semester II											
Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title
CoSc 243	Digital Logic and Computer Architecture	3	C+	6.99	CoSc - 371	Fundamentals of Software Engineering	3	B	9	Cr.Hrs	Grade Gr.Pts.
CoSc 283	Data Communication and Computer Networks	3	B	9	CoSc-311	Programming Fundamentals II	3	B+	9.99		
Math-330	Numerical Analysis	3	C+	6.99	CoSc-341	Computer Organization and Assembly Language Programming	4	A	16		
		9	22.98		EnLa-301	Advanced Technical Writing	3	A-	11.01		
					INTE 351	Fundamentals of Database Systems	4	B+	13.32		
	Semester GPA	2.55					17	59.32			
	Cumulative GPA	2.91				Semester GPA	3.49				
						Cumulative GPA	3.08				
Academic Year 2008 (2015-2016) Semester I											
Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title
CoSc 243	Digital Logic and Computer Architecture	3	C+	6.99	CoSc - 371	Fundamentals of Software Engineering	3	B	9	Cr.Hrs	Grade Gr.Pts.
CoSc 283	Data Communication and Computer Networks	3	B	9	CoSc-311	Programming Fundamentals II	3	B+	9.99		
Math-330	Numerical Analysis	3	C+	6.99	CoSc-341	Computer Organization and Assembly Language Programming	4	A	16		
		9	22.98		EnLa-301	Advanced Technical Writing	3	A-	11.01		
					INTE 351	Fundamentals of Database Systems	4	B+	13.32		
	Semester GPA	2.55					17	59.32			
	Cumulative GPA	2.91				Semester GPA	3.49				
						Cumulative GPA	3.08				
Academic Year 2008 (2016) Semester II											
Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title	Cr.Hrs	Grade	G.Pts.	Course No.	Course Title
CoSc 324	Data Structure and Algorithm Analysis	4	C+	9.32	CoSc 303	Theory of Algorithm	3	C+	6.99		
CoSc 373	Object Oriented Software Engineering	3	C+	6.99	Math-275	Introduction to Statistics and Probability Theory	3	C+	6.99		
CoSc-362	Object-Oriented Programming	4	B+	13.32							
Math 351	Optimization Theory I	3	B-	8.01							
Mgmt 421	Entrepreneurship and Small Business Management	3	B+	9.99							
		17	47.63								
	Semester GPA	2.80				Semester GPA	2.33				
	Cumulative GPA	3.02				Cumulative GPA	2.97				



Cisco Certifications

Robel Kidane

has successfully completed the Cisco certification exam requirements and is recognized as a

Cisco Certified Network Associate



Date Certified October 1, 2021
Valid Through October 1, 2024
Cisco ID No. CSC013994593

Chuck Robbins

Chuck Robbins
Chief Executive Officer
Cisco Systems, Inc.

Validate this certificate's authenticity at
www.cisco.com/go/verifycertificate
Certificate Verification No. PY27EN6FFL1QQHSP

© 2021 Cisco and/or its affiliates



Certificate no: UC-25ff965c-4af0-45be-a2f9-d804e55b5d61
Certificate url: ude.my/UC-25ff965c-4af0-45be-a2f9-d804e55b5d61
Reference Number: 0004

CERTIFICATE OF COMPLETION

Leveeling up as node.js developer - Advanced nodejs

2024

Instructors Kal T

Robel Yohannes Kidane

Date Feb. 22, 2024
Length 9 total hours



COURSE CERTIFICATE

Aug 26, 2021

Robel Yohannes Kidane

has successfully completed

Foundations of Project Management

an online non-credit course authorized by Google and offered through Coursera



Verify at coursera.org/verify/Z58RXMKTA8W4
Coursera has confirmed the identity of this individual and their participation in the course.



COURSE CERTIFICATE

Jun 3, 2021

Robel Yohannes Kidane

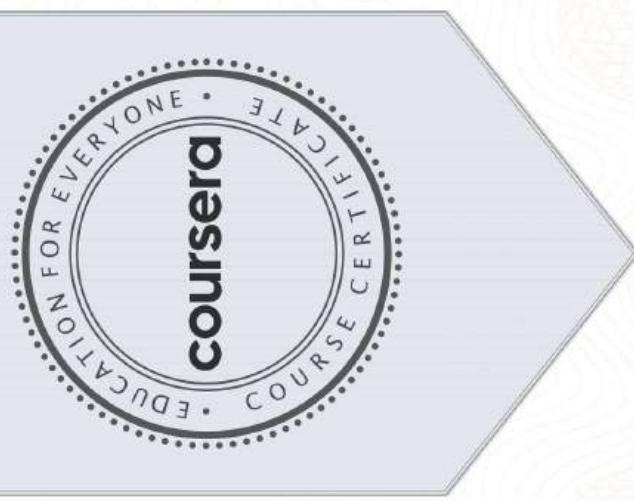
has successfully completed

**Information Systems Auditing, Controls and
Assurance**

an online non-credit course authorized by The Hong Kong University of Science and
Technology and offered through Coursera

A handwritten signature in black ink, appearing to read "Prof. Garvin Percy DIAS".

Prof. Garvin Percy DIAS
Associate Professor of Business Education
Information Systems, Business Statistics and
Operations Management Department



Verify at coursera.org/verify/3BZGET3C4T4

Coursera has confirmed the identity of this individual and their participation in the course.



COURSE
CERTIFICATE

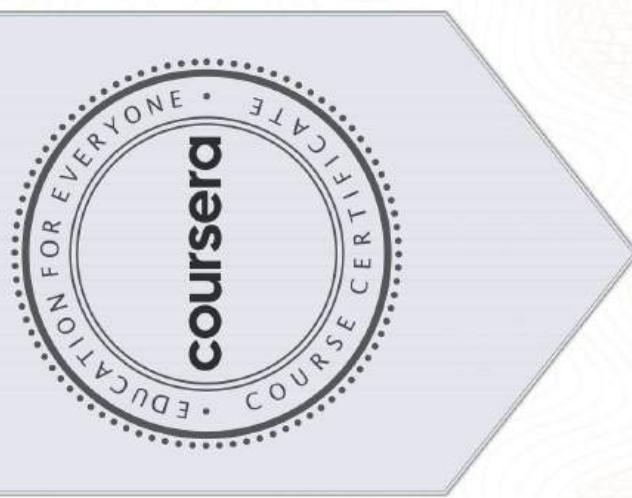
Jun 7, 2022

Robel Yohannes Kidane

has successfully completed

Database Design and Basic SQL in PostgreSQL

an online non-credit course authorized by University of Michigan and offered through
Coursera



A handwritten signature in black ink that appears to read 'Charles'.

Charles Severance
Clinical Professor, School of Information
University of Michigan

Verify at:
<https://coursera.org/verify/7M8L627MQ23R>
Coursera has confirmed the identity of this individual and their participation in the course.