ROBERT BECKER

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Robert.R.Becker1@gmail.com

Network Consultant with 3+ years of diverse technical experience with a history of mastering new technologies quickly, solving logistical bottlenecks, managing client relations, and taking ownership of projects when appropriate.

EXPERIENCE

2019 – CURRENT
GRADUATE ASSISTANT – IT CONSULTANT, SUSTAINABLE MUNCIE

- Managed on-going technical concerns with current MSP.
- Prepared RFP documentation and vetted local MSPs.

2016 – 2017
TIER II TECHNICAL SUPPORT SPECIALIST, CLOUD5 COMMUNICATIONS

- Purchased RS232 repeater to resolve multi-year issue from faulty installation.
- Developed deep technical product knowledge resolving reoccurring issues using root cause analysis.
- Generated product sales by performing root cause analysis of faulty or outdated network designs to better meet clients needs and expectations.

2013 – 2015
NETWORK CONSULTANT I, HEWLETT-PACKARD

- Configured and deployed the HP Enterprise Services Global Firemon Infrastructure.
- Designed network changes and implemented configuration changes to Checkpoint and Cisco firewalls.
- Resolved numerous network and security configuration violations for financial client's dated network.
- Prepared professional responses to RFPs

ACTIVITIES

- National Cyber League, 2019
- HoozAround Campus Application, UX/UI Design Team, 2019
- 75th North American Network Operators Group San Francisco, 2019
- Google Cloud Summit Chicago - Attendee, 2018
- CCNAX 2.0 Training, 2015
- HP0-Y49 Applying HP FlexNetwork Fundamentals, Certified 2014
- ITIL Foundation Certificate in IT Service Management, Certified 2013
- CompTIA A+, Certified 2013

EDUCATION

2019 – 3.6 GPA
MS INFORMATION AND COMMUNICATION SCIENCES, BALL STATE UNIVERSITY
DATA SECURITY - AWS CLOUD – PALO ALTO FIREWALL – PYTHON – UX DESIGN – CCNA COURSES

2013 – 3.2 GPA
BS COMPUTER SCIENCE, DAVENPORT UNIVERSITY