SSENONO ROBERT COMPUTER SCIENTIST

- **** 0789359314
- Kampala
- ## March 14th, 2000
- Ugandan
- **o** single
- male
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PROFILE

A dynamic and detail-oriented computer scientist with expertise in software and network infrastructures. Committed to delivering efficient solutions and adept at collaborating in team environments. Passionate about staying current with emerging technologies.

PROFESSIONAL EXPERIENCE

kampala, Uganda Extreme Dimesions IT solutions, Freelancer

Installing and configuring hardware and software Troubleshooting and resolving technical issues

Maintaining and updating systems Managing user accounts and access Monitoring system performance Documenting technical procedures

kampala, Uganda KYAMBOGO UNIVERSITY, IT INTERN

Network deployment and configuration

System Administration and security management

Backup and Recovery services

Hardware and Software Management

User Support

Monitoring and Reporting

Collaboration and Communication

CCTV camera installation and configuration

kampala, Uganda INTELLECTITECH, IT INTERN

Assisting with hardware and software installation:

Help install new hardware and software

Configure devices



Integrate devices into existing IT infrastructure Providing user support Troubleshoot technical issues Resolve password resets Answer questions about software applications Conducting data entry and maintenance:

EDUCATION

August 2020 – present kampala, Uganda

February 2018 – St marks college Namagoma, Uganda Advanced Cerificate of Education December 2019 kampala, Uganda

February 2014 – Jinja College, Uganda Certificate of Education December 2017 jinja, uganda

Ntaala primary school, Primary Leaving Examination

SKILLS

Fibre Splicing • Web development • Mobile app development(flutter)

Network and system adminstration • IT support

Java, python,dart, kotlin, html,css,and c programming

AWARDS

Women In Fintech Hackathon, HIPIPO

Hipipo awarded me for my contribution and excellence towards the "women in fintech hackathon"

IEEE ethics competition Award, Institute of Electrical and Electrostatic Enginneers
IEEE awarded me for my contribution and participation in the "IEEE Region and students Ethics
Competition" at Kyambogo university

PROJECTS

Medimate, Led development of Medimate, an innovative AI health assistant, integrating OpenAI's ChatGPT and Sunbired API for multilingual health assistance. Enabled direct user-chat with healthcare professionals, prioritized mental health support, and addressed gender bias.

ChildSafe, Developed "Child Safe" app to empower abused children for secure and confidential reporting. Enhanced child protection by promoting awareness and timely intervention.

LANGUAGES

English

Luganda

Lusoga

Kiswahili