

Robert Mbogni

PERSONAL DETAILS

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<i>Country</i>	Cameroon
<i>Driving license</i>	no
<i>Nationality</i>	Cameroonian

ACADEMIC QUALIFICATIONS

2016-actuel	Wyższa szkoła Bankowa we Wrocławiu(Software tester for mobile application and servers.)
2009-2014	AGH University of Science and Technology Faculty WEAiIB (former WEAiIE) study profile: Electrotechnics specialization: Electronic power and electronic drives
2008-2009	Politechnika Krakowska intensive course of Polish language. 2008-2009
2005-2008	University of Yaounde I, Faculty of Science (Mathematics)

WORK EXPERIENCE

12/2016- actuel IT Analyst at HCL Poland -Krakow

Trouble shooting for network connection, Microsoft office, SAP reset password,
Used tools Skype for business, Webex, SIAM, Active directory, SAP,phone.

06/2016-08/2016 Senior software Engineer at Mphasis wyde

Providing installation for new version using Control-M, doing task as import and export dumps, static test of applications, database updates, JIRA ticket management, setting and visualisation of script, generating and building new packages on Jenkins

Used tools: SQL developer, JIRA, Control-M, Jenkins, Excel, Unix, Putty

10/2015-05/2016 IT specialist at IBM

Monitoring Windows and Linux servers by Console-Tivoli. Restarting services, and applications such as printers. Taking care of incidents by phone and e-mail. Controlling logs.

Used tools: Unix & SQL server, Putty, IBM Tivoli

07/2014-09/2015 Senior process executive at Infosys BPO Poland, Łódź

Taking care of customer refund, decision maker providing payment on client, asking remittance advice by phone and e-mail. Making some extraction from SAP to Excel for data analysis purposes.

Used tools: SAP, Excel, OEMS

08-2013 Internship.at THESSLA.s.c, Kraków

Projecting the system of motor control.

09/2012-10/2012 Internship (web) at Mobile-tech s.c, Kraków

Web development related tasks, linking Web pages, moderating directory, updating existing Web pages, writing text, processing images.

07-2012 Internship (power technology) at Elektrociepłownia, Kraków

Getting acquainted with power production technology. Using PLC to control transformator and motors.

2010/2011 Physical work at fish processing plants, Alaska USA.

Cleaner and quality control

2009/2010 Printhouse TOMMARG Kraków

Physical work, book ordering

LANGUAGES

French, mother tongue	C2
Polish	C1
English	B1

PERSONAL SKILLS

Cloud computing

Assertive, Listening ,Confident ,Creative, Self starter, Customer Service, knowledge of internet technologies, Query resolution, Handling complaints, Office administration, Usage of electrical devices and network

AREAS OF EXPERTISE

Programing in C/C++ and Java, PLC,Matlab, Control-M, R-programming, PHP

HOBBIES:

Lecture, Travel, Music.

Wyrażam zgodę na przetwarzanie moich danych osobowych zawartych w przesłanym CV dla potrzeb niezbędnych w procesie rekrutacji, zgodnie z ustawą z dnia 29.08.1997 roku o Ochronie danych Osobowych (Dz.U.Nr. 133 poz.883)