**Robert Reedy**

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**Qualifications summary:**

* AS degree in computer science
* Skilled with Java, C# and currently learning SQL
* Proficient with MS Office and G-Suite
* Team player with demonstrated ability to learn and follow-through on assignments
* Strong customer service skills
* Analytical mindset and solid attention to detail

**Education**

Associate of Computer Science, John Tyler Community College, August 2018

* John Tyler Community College 2017-2018
* James Madison University 2015-2017
* Coursework included: Java Advanced Programming, Software Engineering, Calculus, Discrete Structures, C#, general coursework in Communications, Science, English, and Government

**Work Experience**

Michael’s, Midlothian, VA, October 2018 – Present

* Provided excellent service to customers and regularly met rewards quotas
* Ranked among the best performers in rewards conversion at a rate of 18%, exceeding the company average of 11%
* Assisted with managing store inventory levels
* Went beyond expectations by dedicating time off-the-clock to learn the store layout
* Led onboarding and role-specific training for multiple new hires in the past eight months

Hardee’s, Midlothian, VA, June 2016 – August 2016

* Provided outstanding service to customers, going beyond the scope of the job by establishing relationships with regular customers
* Managed multiple tasks in a fast-paced environment
* Took initiative to maintain inventory and cleanliness during off-peak times

Volunteer, Central Virginia Food Bank, Richmond, VA, June 2015 – August 2015

* Managed inventory to target levels
* Engaged customers to make them feel welcome and served their needs