

C4686: Account Lockout due to Multiple Failed Attempts

Type	Priority	Estimate	References
Functional	Medium	2 minutes	TR-42
Automation Type			
None			

Preconditions

User should receive an error message stating that their account has been locked due to too many failed login attempts and should be prompted to reset their password or contact customer support for assistance.

Steps

- 1

Navigate to the login page.
- 2

Enter invalid login credentials multiple times (e.g., 5 times).
- 3

Attempt to login again.