

Robert Ferrer

I'm brazilian, have always worked with customer service, with over 20 years of experience. I am an observer, analyst and have an entrepreneurial vision, I have the ability to work as a team, as a collaborator I always try to be active in projects to achieve the desired success, seeking to leverage merchandising, up selling and customer service.

Experience

2013-08- Business and Services Manager

2022-01 Bank Santander, Jaú, SP Brazil

Functions performed were customer service, opening accounts, sale of financial services, insurance, telephone and visits, perform the cashier function too one of those responsible for treasury and ATMs.

2003-10- Salesman

2011-09 Magazine Luiza, Jaú, SP Brazil

Worked 5 years as a salesperson in all sectors and position the cashier for 3 years.

Functions and sectors worked were cashier, treasury assistant, furniture, appliances, toys, technology and cell phones

Education

2021-07- Systems Developer

2022-12 ETEC - Etec Joaquim Ferreira do Amaral

2014-06- **MBA** in Administration and Finance

2015-12 UNINTER International University Center

2013-02- **Specialization** in Production Engineering

2014-06 UNINTER International University Center

2007-02- **Bachelor** in Administration

2010-12 Integrated Colleges of Jaú

Certification and Licenses

2021-05- Verified International Academic Qualifications

Not expire WES Word Education Services

2019-02- Elderly Caregiver

Not expire UNIMED National Confederation of Medical Cooperatives

2014-01- CPA-10

2023-12 ANBIMA Brazilian Association of Financial and Capital Markets

Volunteer work

2015-10- Volunteer - Community Alliance of Mercy

2018-12 October 2015 - December 2018

We collect food and distribute it to homeless people once a

Personal info

Number Phone and Skype

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E-mail:

ferrerrobert@outlook.com

Linkedin

<https://www.linkedin.com/in/RobertFerrer7>

GitHub

<https://github.com/RobertFerrer7>

Nationality

Brazilian

Skills

Administration
Sales Management
Customer Service
Interpersonal Communication
Cash handling & POS
Time Management
Finances

Hobby

Writer, I am the author of the book:
"Do not be bad".

Martial arts