

Robert Ferrer

I'm Brazilian, have always worked with customer service, with over 20 years of experience. I am an observer, analyst and have an entrepreneurial vision, I have the ability to work as a team, as a collaborator I always try to be active in projects to achieve the desired success, seeking to leverage merchandising, up selling and customer service.

Experience

2013-08- **Business and Services Manager**

2022-04 Santander Bank, Jaú, SP Brazil

Customer service, opening accounts, sale of financial services, insurance, telephone and visits, perform the cashier function.

2003-10- **Salesman**

2011-09 Magazine Luiza, Jaú, SP Brazil

Worked 5 years as a salesperson in all sectors and position the cashier for 3 years.

Functions and sectors worked were cashier, treasury assistant, furniture, appliances, toys, technology and cell phones

Education

2021-07- **Systems Developer**

2022-12 ETEC - Etec Joaquim Ferreira do Amaral

2014-06- **MBA** in Administration and Finance

2015-12 UNINTER International University Center

2013-02- **Specialization** in Production Engineering

2014-06 UNINTER International University Center

2007-02- **Bachelor** Business Administration

2010-12 Integrated Colleges of Jaú

Certification and Licenses

2021-05- **Verified International Academic Qualifications**

Not expire WES Word Education Services

2019-02- **Elderly Caregiver**

Not expire UNIMED National Confederation of Medical Cooperatives

2014-01- **CPA-10**

2023-12 ANBIMA Brazilian Association of Financial and Capital Markets

Volunteer work

2015-10- **Volunteer** - Community Alliance of Mercy

2018-12 October 2015 - December 2018

We collect food and distribute it to homeless people once a week

Personal info

Number Phone and Skype

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E-mail:

ferrerrobert@outlook.com

Linkedin

<https://www.linkedin.com/in/robertferrer7/>

GitHub

<https://github.com/RobertFerrer7>

Nationality

Brazilian

Skills

Administration

Sales Management

Customer Service

Interpersonal Communication

Cash handling & POS

Time Management

Finances

Hobby

Writer, I am the author of the book:

"Do not be bad".

Martial arts