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# Roberto Guerra

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Preferred Language: English

Currently Looking for a Job: Yes



Degree & Major: A.A. Computer Science

School: California State University, Fullerton

Expected Graduation: 12 2022

Career Choices: Cloud Computing

101 | Cybersecurity Specialist | Cloud

Support Engineer | Cloud Literacy

(Inventor) | Web Development

Engineer | Cloud Support Associate | IoT

Badge

Willing to Relocate: No

A Few Words: Looking for a career change

and pursue passion for technology.

Foundational knowledge of OOP, HTML,

CSS, and SQL. Working knowledge of

Windows and Linux OS, GIT, and SQL

## summary

Though I am currently focused on finishing my degree @CSUF, I am ambitious and do not give up easily when learning a new tool. I have spent much time in classrooms studying different computer science concepts. Overall I enjoy learning something new and even more so, I enjoy helping others learn as I learn. With me you will get a Computer Science major that will bring eagerness, collaboration, and a hard-working individual. computer: Python, C++, HTML/CSS, Windows, Linux, VMware, VirtualBox, bash, Nmap, Burp Suite, Crackmapexec, Ffuf, John, Hydra. Interests: Family, learning, career development, collaborating, running, HackTheBox, TryHackMe

## experience

### Inside Sales Agent

March 2006 to December 2020

Nationwide

Management of 30+ sales/renewal business calls daily Researched billing and product issues to customer satisfaction Collaboration with pilot programs before deployment into production

Link to website or URL:

### Project Coordinator Group Accounts

December 2020 to Present

Nationwide

Supporting business development executives Onboarding of new group accounts using Salesforce CRM Assigning account owners based on territory Identifying brokers and applying appropriate commissions

Link to website or URL:

## coursework & projects

### credentials

#### digital credentials



Cloud  
Computing  
101



Cybersecurity  
Specialist



#### degrees & certifications