

WHERE WE ARE + WHERE WE WANT TO BE



Proposed ideas appropriate to the problem
Understands the users and their unmet needs
More clearly label the how might we statement. Dominant and
on own slide
Break up slides with a lot of information like the insights slides
into multiple slides

One per point that we're trying to make

More digestible to user if you talk it through in chunks
Info might come in steps as they are talked through
Persona slides for presentation can be slimmed down a bit.
Quote dominant for the persona
Journey map
Simplify for the presentation so it's quicker to read

Make it more visual
Highlight or color code the stressful areas that
we identified for intervention
Privacy concerns
Concerned about optical sensors and facial
recognition
"Data can be used against people."
Doesn't understand the technology that we're
using.



"Something interesting with the feelings and heat data."
She doesn't understand it so she wants to talk more about it
Pushback about cost.
Who's the stakeholder? Who is going to pay for this?
She like that we're exploring new technologies