

ROBERT RUIZ

Results oriented, dependable junior backend developer with a high level of interpersonal skills and the ability to thrive in a team oriented, professional environment. Extensive management experience with emphasis on training, monitoring and directing workflow, planning, design, and implementation. Strong work ethic combined with a commitment to excellence in all projects undertaken.



(813) 516-8543



Rob@RobRuiz.me



RobRuiz.me

SKILLS

Backend Development (Ruby on Rails, PostgreSQL, Sinatra)
Basic Frontend (Bootstrap, CSS 3, HTML 5)
Team tools (Slack, Trello, Git)

AWARDS

January 1991
Phi Theta Kappa
International Honor Society
March 2006
Top of the Class
Xactimate Train the Trainer

LANGUAGES

English
Spanish

HOBBIES

Volunteering
Racketball
Ping Pong



WORK EXPERIENCE

- 2014 - 2016 **CEO/Co-Founder
Group Responders**
Multi-platform property adjusting firm. Providing field and desk adjusters to major carriers throughout the South East.
- 2014 **Claims Manager
NCA Group**
Instrumental on setting-up the Liberty Mutual account Xactimate tokened reports including F9 note templates, partial and full denial letters as well as activity reports.
Effectively condensed 126 pages of carrier guidelines into a 7 page reference guide for examiners, team leads and field adjusters.
- 2008 - 2014 **Southeast Regional Manager
Team One Claims**
Recruiting, supervisions & staff development of file examiners, field team leads, and individual contributors.
Effectively condensed 126 pages of carrier guidelines into a 7 page reference guide for examiners, team leads and field adjusters.
Strategic planning, scorecard implementation and key measurement development.
Regular communication with all major clients, Nationwide, Liberty Mutual, Citizens of Florida, etc.

EDUCATION

- 2016 **The Iron Yard
Backend Engineering
Intensive 12 Week Bootcamp**
- 1995 **University of South Florida
Accounting Major**
- 1991 **Hillsborough Community College
AA in Computer Science**

