Robert Brooks

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Junior Full Stack Developer Profile

Tech-savvy and performance driven professional with strong foundation in building responsive web applications, integrating APIs, and working with databases. Adept at troubleshooting, debugging, and writing clean, maintainable code. Adept at providing IT support and creating meaningful, user-centered software solutions. Experienced in developing full-stack web applications using modern technologies such as JavaScript, React, Node.js, and SQL. Recognized for troubleshooting complex technical issues, streamlining device management processes, and preventing recurring system failures. Passionate about delivering high-quality user experiences in fast-paced development environments. Proven ability to contribute effectively in agile teams and solve complex technical problems.

Areas of Expertise

Full-Stack Web Development | IT Support & Troubleshooting | Front-End Development | Back-End Development | Root Cause Analysis | Modern Web Technologies (e.g., HTML, CSS, JS, frameworks) | Software Debugging & Issue Resolution | Cross-functional Collaboration | Continuous Learning & Technical Growth

Technical Proficiencies

Languages:	JavaScript, Python, Go, HTML, CSS, TypeScript
Databases:	MySQL, SQLite, PostgreSQL, and FireBase
Other:	Linux CLI, Visual Studio Code, GitHub, CI/CD fundamentals, NeoVim(Current IDE)

Career Experience

McCoy Group, IN | (Remote)   2018 – Present
Desktop/Networking Support Specialist

Ensure seamless user experiences across dealership networks by supporting Windows and macOS environments as well as providing Tier 1 and Tier 2 technical assistance in high-volume settings. Improve security posture and system reliability by administering Active Directory, Microsoft Exchange, and endpoint protection tools across enterprise infrastructure. Reduce system downtime and avoid repeated device re-imaging by identifying root causes of recurring technical issues through comprehensive diagnostics.

- Maintained enterprise software integrity and operational continuity by managing remote access tools, coordinating vendor licensing, and troubleshooting cross-platform issues.
- Strengthened backend and QA-readiness capabilities by developing foundational expertise in technical problem-solving across diverse systems and environments.
- Saved company millions by identifying and documenting root causes of recurring software failures as well as serving as go-to resource for troubleshooting and providing fixes and workarounds.

Education & Credentials

World Class IT Program - IT
MyComputerCareer.edu, Indianapolis, USA, 2018 | Graduated with Honors (4.0 GPA)

Certifications: CompTIA A+, Network+, Server+ | MTA Server & Security Fundamentals | Linux Essentials
Certificate of Completion - Full Stack JavaScript, The Odin Project | 2024 – Present
- Covered modern JavaScript, Node.js, React, REST APIs, and full-stack project workflows. Built and deployed full web applications from scratch.

100 Days of Code - Python
Udemy, United States | 2024 – Present
- Hands-on coding in Python covering APIs, OOP, Flask apps, automation, and web scraping

Certificate of Completion - Backend Development Track
Boot.dev | 2024 – Present
- Focused on backend engineering using Go, Python, and JavaScript. Learned data structures, algorithms, RESTful APIs, and secure development practices