

Robert Smith

1338 Meadow Run

Copley, Ohio 44321

☎ (513) 319 - 0393

✉ robert.w.smith08@gmail.com

Objective

Supply Chain Professional seeking to apply diverse knowledge and problem solving skills to a business process improvement and customer service position

Experience

- Dec. 2013–present **Supply Chain Analyst I**, THE GOODYEAR TIRE & RUBBER COMPANY, Akron, Ohio.
- ▶ Created and maintain ERP automation programs which helped significantly reduce the number work hours required to maintain Sales Documents
 - ▶ Authored and interpreted a survey for Human Resources and leadership which helped to identify over 1,700 work hours per week spent on reporting
 - ▶ Created ERP automation scripts which helped to reduce manual work by over 100 hours per week
 - ▶ Managed & maintained over 20 reports with regular distribution lists
 - ▶ Applied database knowledge to explore multi-billion record data warehouse for analysis needs
 - ▶ Identified issues with inventory reporting which helped increase accuracy by over 100,000 units
 - ▶ Participated in the creation, maintenance & analysis of the On Time Delivery customer service metric
 - ▶ Quantified the impact of proposed logic and business process changes to a number of business metrics
 - ▶ Designed Supply Chain leadership dashboards and configurable reports for general consumption
- Jan. 2013–Dec. 2013 **Business Intelligence Intern**, THE GOODYEAR TIRE & RUBBER COMPANY, Akron, Ohio.
- ▶ Authored a discrete event simulation to aide Global Supply Chain's Raw Material reorder optimization
 - ▶ Applied statistical knowledge to the design of surveys & interpretation of results
 - ▶ Summarized statistical concepts & results for leadership
 - ▶ Provided statistical consulting for colleagues studying non-linear business problems
 - ▶ Developed reporting in the Data Warehouse database and Business Intelligence systems

Education

- Dec. 2013 **Bachelor of Science**, THE UNIVERSITY OF AKRON, Akron, Ohio.
Major in Statistics, Concentration in Computer Science
- June 2008 **Bachelor of Arts**, OHIO UNIVERSITY, Athens, Ohio.
Major in Political Science, Concentration in Mandarin Chinese
- 2007 **Study Abroad**, HARBIN INSTITUTE OF TECHNOLOGY, Harbin, China.
Program selected for requirement to speak only Mandarin with classmates

Computing

- Languages SQL, Python, R, Minitab, SAS, SPSS
- Platforms Windows, Linux, Teradata, Cognos, SAP, Winshuttle Studio

Quantitative

- Statistics Time Series Analysis, Regression & ANOVA, Exploratory Data Analysis, Survey Design, Multivariate Analysis, Non-parametric Procedures, Survey Design, Experimental Design
- Mathematics Analytic Geometry / Calculus, Linear Algebra