

Robert Pop



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<https://github.com/Roberterpi>

Experience



Junior Front End Developer

Weboratory LTD

Dec 2020 - Present (3 months +)

- Worked alongside another software engineer to develop the website.
- Used technology: HTML, CSS, JavaScript, React JS.



Translator | Writer | Editor | Transcreator - English | Romanian

Language Recruitment Services Limited - LRSUK.com

Jun 2018 - May 2020 (2 years)

- Wrote, edited, trans-created and translated web articles, marketing material, product specification for global brands.
- Proofreading product descriptions for grammar, punctuation and spelling errors.
- Performed other language-related tasks such as terminology research, glossary and maintenance.
- British cultural awareness and knowledge of translation practices.
- Ability to multi-task, as well as excellent time management and organisational skills.
- Ability to conform to glossaries and style guides and to make good use of tools.



Research Analyst - English | Romanian

Mavens of London

Jun 2018 - Apr 2020 (1 year 11 months)

- On-line monitoring, desk research in a B2B environment to establish consumer behaviour trends.
- Project base Google Analytics keyword research for relevant keywords and extract volumes.
- Translated keywords from English to Romanian and vice versa.
- Transcribed data from PPT into Excel from a variety of different formats.



Account & Google Ads Manager YouTube

Paranoia13 Record Label

Jul 2014 - May 2018 (3 years 11 months)

- Content creation - Created various micro-content for Youtube videos.
- Created and managed paid advert using Facebook Ads and Google Adwords.
- Created Youtube Annotations, End-Screen, and Cards to promote the channel videos content.
- Hashtag implementation on Youtube videos.
- Monitored social engagement metrics using Google Analytics.
- Provided excellent customer service support.



Field Market Research Interviewer

Ipsos MORI

Mar 2017 - Apr 2017 (2 months)

- Conducted interviews on behalf of different clients including government bodies, the media, national companies and charities on a broad range of topics.
- Interviewed a variety of people in their homes about their interests, opinions and concerns.



IT Support Technician

IT Solutions LTD

Nov 2012 - Feb 2017 (4 years 4 months)

- Improved IT infrastructure security through setup and ongoing maintenance of antivirus, anti-malware and firewall software.
- Installed, configured and updated all versions of Windows and Mac OS.
- Provided endpoint user security and back-up of Windows/Mac OS and all critical resources.
- Procured IT hardware, software and peripherals products.
- Communicated technical information to non-technical customers.
- Remotely supported customers' PC/Laptop using Teamviewer.
- Excellent customer service support both on the phone and on e-mail.
- Exposure to Active Directory, TCP/IP, and network infrastructure.



E-commerce Entrepreneur | Founder UKBestDeals | Online Business Amazon | eBay

UKBestDeals

Sep 2010 - Jun 2014 (3 years 10 months)

- Responsible for market research, advertising, photography, content writing, pricing, sales, packing, shipping, customer service.
- Achieved and maintained 100% feedback score.
- Managed customer queries, feedback, complaints and returns professionally.
- Made improvements to existing listings by reviewing slow sellers, making title changes, price changes and general improvements.
- Monitored when items come into stock and whether they are listed.
- Added new products to Amazon/eBay ensuring accuracy within the product description.
- Successfully kept up to date with ever-changing User Agreement Policies..

Education



Harvard Frontend Masters

Web Development

2020 - 2020



Kingston University

Master of Computing Science - MSc, Networking & Data Communications

2011 - 2013



'Spiru Haret" University, Bucharest, Romania

B.S. Sociology, Sociology and Social Care

2007 - 2010



"Andrei Saguna" University, Constanta, Romania

Certificate Higher Education in Psychology, Psychology

2002 - 2006

Licenses & Certifications



Certified Translator (Socio-Political) - Ministry of Culture and National Identity,
Bucharest, Romania

Skills

HTML5 • Cascading Style Sheets (CSS) • JavaScript • Google Analytics • Google Ads • Technical Support • Problem Solving • Planning • Time Management • Teamwork