



Robert (로버트) Kiza

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Professional Summary

A highly adaptable and passionate cybersecurity and IT professional with a diverse background in network administration, IT support, cloud and open-source intelligence (OSINT). A fast learner with proven experience in implementing network security measures, conducting security awareness training, and managing IT infrastructure. Possessing a strong foundation in a wide range of cybersecurity tools and frameworks, I am dedicated to safeguarding digital assets and contributing to a secure technological environment.

Skills

- **Cybersecurity & IT:** OSINT, SOC Analysis, IT Support, Network Security, Data Backup, CRM Implementation, Health System Management, Incident Response
- **Cloud & Data:** Google Cloud, AWS, Machine Learning, Artificial Intelligence, Data Analysis
- **Tools & Technologies:** Google Workspace, Maltego, Splunk, Microsoft Security Copilot, Cisco Networking, Firewalls, Antivirus Software, Web Development
- **Compliance & Frameworks:** Risk Management, Data Security & Privacy, SOAR, Security Policies, Threat Intelligence
- **Other Skills:** Information Gathering, Logistics, Web Administration, Training & Awareness, Humanitarian Efforts

Professional Experience

IT Administrator | ONG Amani Kwetu Fondation Mar 2024 – 2025, Goma

- Developed and maintained the organization's web presence and digital ecosystem.
- Managed web platforms and ensured the security and integrity of all digital assets.
- Implemented Google Workspace to streamline organizational operations and improve collaboration.
- Established and oversaw data backup procedures to safeguard critical information.

OSINT Investigator | Self-employed

Dec 2022 – Present, Online

- Conducted information gathering from public sources, including news, social media, and public databases.
- Utilized specialized tools such as web scrapers and social media monitoring software to automate data collection.
- Analyzed collected data to identify patterns, trends, and anomalies.
- Created data visualizations to effectively communicate findings.

IT Support Specialist | Medicure bukavu

Mar 2022 – Apr 2024, Bukavu, Democratic Republic of the Congo

- Implemented and maintained network security measures, including firewalls and antivirus software, to protect sensitive data.
- Developed and enforced IT security policies to ensure compliance with industry standards.
- Conducted security awareness training sessions for staff on best practices, such as phishing recognition.

Network Technician | ICT NET

Feb 2021 – Mar 2022, Bukavu, Democratic Republic of the Congo

Information Technology Intern | Bralima S.A

Jan 2020 – Mar 2020, Bukavu, Democratic Republic of the Congo

Education

ISBAT University

Bachelor of Science in Network and Cyber Security, Computer and Information Systems
Security/Information Assurance

2017 – 2020

Institut Nuru

Higher National Diploma in Biochemistry

2010 – 2016

Licenses & Certifications

- **Google Cloud Machine Learning & AI Specialization** (Google) - *Learning in Progress*
- Google Cloud Cybersecurity Certificate (Google) - Apr 2025
- SC-200: Mitigate threats using Microsoft Security Copilot (Microsoft) - Apr 2025
- AWS Cloud Practitioner Essentials (Amazon Web Services) - Mar 2025
- Microsoft IT Support Specialist Specialization (Microsoft) - Dec 2024
- Cybercrime Investigation (Maltego Technologies) - Oct 2024
- Open-source intelligence investigation (Basel Institute on Governance) - Oct 2024
- Dominant Risk Management Standards and Frameworks (Kennesaw State University) - Aug 2024
- Cybersecurity Job Simulation (Mastercard) - Jul 2024
- SOAR for Enterprise Security (Codio) - Mar 2024
- Security Awareness Training (ISC2) - Mar 2024

- Applied ChatGPT for Cybersecurity (Infosec) - Feb 2024
- Cybersecurity Operations Fundamentals Specialization (Cisco Networking Academy) - Feb 2024
- Healthcare Data Security, Privacy, and Compliance (The Johns Hopkins University) - Feb 2024
- Introduction to Back-End Development (Meta) - Feb 2024
- Sales and CRM Overview (Salesforce) - Feb 2024
- Cybersecurity Foundations for Risk Management (University System of Georgia) - Jan 2024
- Google Cybersecurity Certificate (Google) - Nov 2023
- Splunk Certifications SOC and cybersecurity defense (Splunk) - Nov 2023
- Associate of (ISC)² ((ISC)²) - Feb 2022

Languages

- **French:** Professional working proficiency
- **English:** Professional working proficiency
- **Swahili:** Native proficiency
- **Korean:** Level 1 proficiency

Volunteer Experience

Co-Founder | Cybersécurité Na Biso

2023 – Present, Science and Technology

IT Support Technician | Medicure

Feb 2022, Health

Cybersecurity Awareness Collaborator | Cyber Threat Intelligence Center (CTIC) LLC

Feb 2024