



Captovis Advanced Industries, Inc. Ticket



78021

Contact Information

Bob Smith
demo@captovis.com
123 Test Street
Boca Raton FL, 33431

Phone Numbers

Ticket Information

Ticket ID 78021
Status Closed - Resolved
Created 7/18/2007 12:17:05 PM
Start By 12/7/2008
End By 12/9/2008

Reference Numbers

Reference Number	Authorization #	SO Number	Something
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Scheduling

Appt. Start 8/14/2007 12:00:00 AM Appt. End 8/15/2007 12:00:00 AM Ticket Completed 8/15/2007 12:00:00 AM

Service Information

Service Type	PC Break/Fix	Service	Motherboard Replacement	Service Started	8/14/2007 12:00:00 AM	Service Ended	8/14/2007 12:00:00 AM
Manufacturer	Captovis	Model	Generic PC	Serial Number			
Purchase Date		Warranty Term	None	Warranty Start		Warranty End	

Instructions

1. Properly ground yourself
2. Follow manufacturers instruction on disassembling PC.
3. Remove Motherboard
4. Replace Motherboard
5. Call 1-800-543-6485 to close call.

Description of Work

Replace Motherboard

Notes

Components/Parts

Code/SKU	Component Name	Serial Number	Notes	Delivered	Consumable	Shipping Labels
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Captovis Advanced Industries, Inc. Work Order



Mileage Start 125144
Mileage End 125198
Travel Time 15 minutes
Date/Time Arrived Onsite 08-14-2007 15:00
Date/Time Left Site 08-14-2007 17:00
Tech Support Agent N/A
Time On Hold 0
Survey Email _____
Survey Authorized?(Yes/No) NO

Resolution Notes

Performed work As Per SOW

End User Signature