CONTOSO ELECTRONICS WARRANTY CLAIM FORM

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| 1. CLAIMANT INFORMATION | |
| Full Name | John Doe |
| Phone Number | (100) 200-3000 |
| Email Adress | john.doe@contoso.com |
| Mailing Address | 123 Main St, Houston, TX 77002 |

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| 2. PRODUCT INFORMATION | | | | | |
| Product Type | Laptop | | | | |
| Brand | Contoso Electronics | | | | |
| Model Number | CE-12345A | Serial Number | 12345ABCDE | | |
| Date of Purchase | 1/1/2025 | Place of Purchase | Contoso.com online store | Invoice Number | 10000 |

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| 3. ISSUE DESCRIPTION | | | |
| Detailed Issue Description | About two days ago, my laptop (CE-12345A) suddenly stopped charging. I tried using a different power adapter, but it still wouldn't charge or turn on. The charging LED doesn’t light up anymore, and the battery appears to be completely dead. I haven't dropped or spilled anything on the device. It was working fine before. | | |
| Issue Start Date | 5/1/2025 | Was Device Dropped Or Damaged? | No |
| Additional Comments | I rely on this for work and need it repaired or replaced as soon as possible. I’ve backed up all important data, so feel free to reset the device if needed. | | |

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| 4. SUPPORTING DOCUMENTS |
| * Photos of damage |

I authorize to perform repairs:

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