**MODERATED USABILITY TEST - REPORT**

**User profiles**

<write down the names of the users tested here, and what their affinity with the topic and the tested device is (computer savvy people tend to deliver different results than non-techies)>

All the users are testing the desktop client of our app. The test users are technical people with experience in developing and designing applications. They don’t have any affinity with the application and the topic.

Alex Debeerst

Miguel Leuridon

Daan Vander Haegen

**Tested scenarios**

<provide the scenarios here, according to the given template. Copy the template below for each tested scenario

Try **not** to be too descriptive with the task. Try to recreate a realistic scenario as much as possible.

Bad example: go to the homepage, look for shoes, click on the filter for green shoes, click the add to cart button, go to the cart and add the discount code, …

Good example: You want to buy some size 8 shoes, but only if they come in green. Make sure you apply the discount code I>3MARS before completing your purchase

Use the user paths to take notes on which actions the users took and perhaps where they missed stuff. **Only assist** when absolutely necessary

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Scenario 1:

You have the amazing idea to send your friend ‘Runing Fang’ a message and ask him if he’d be willing to go swimming together. If he wants to go then you also want to add the event as an appointment in your calendar.

Scenario 2:

You think you’ve lost some weight recently, that is why you are looking for your most recently measured weight.

Scenario 3:

You feel like Chandler Bing is not doing great this past week. You feel like his mental health score has declined a bit, but how is his mental health score looking right now?

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| Research question: | Can users add a new event in their appointments list? |
| Scenario: | You have the amazing idea to send your friend ‘Runing Fang’ a message and ask him if he’d be willing to go swimming together. If he wants to go then you also want to add the event as an appointment in your calendar. |
| Inputs/data: | Message: Do you want to go swimming? |
| **User paths** | |
| User #1 (Debeerst Alex) | 1. Messaging a friend is straight forward through the Messages menu, though it would also make sense to be able to message someone by clicking on them in your friends' tab  2. Adding an appointment for said swimming session is not straight forward. Logical approaches would either be through Home > Appointments > Show More which opens a menu where you can perform CRUD-operations on appointments, or to change the "+" icon in the Messages tab to a calendar icon to show the user they can create an appointment with the selected friend there. A plus sign can mean many other things such as "Add someone to this chat", "Add attachments" "Show more options". A more specific icon can be associated with specific functionality faster. |
| User #2 (Leuridon Miguel) | 1. Maybe add a calendar tab so that you can see your agenda with all the appointments?  2. The 'plus button' looks like it adds people to the chat, maybe change the icon to a calendar icon or something similar. |
| User #3 (Vander Haegen Daan) | 1. "Plus button" should be more clear of what it does, does it add people to the chat or does it add an appointment to the calendar? Maybe change the icon to a calendar icon or something similar.  2. You should add a cancel button to the appointment creation screen, so that the user can cancel the appointment creation if they don't want to create an appointment. |
| **General conclusions after testing:** | |
| Keep it, this works! | Modifications |
| Keep the straight forwardness of the messages tab so that it can be easily found. | * Change ‘plus’ icon to something else that shows it is used to add appointments. * Add a cancel button to the appointment form so that you can cancel it. |

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| Research question: | Can users find their physical statistics? |
| Scenario: | You think you’ve lost some weight recently, that is why you are looking for your most recently measured weight. |
| Inputs/data: |  |
| **User paths** | |
| User #1 (Debeerst Alex) | 1. I have not found a single diagram that shows weight gain/loss. The only statistic related to weight is a static weight value that probably simulates the user filling in their current weight at the time of registering for your product. There are no statistics that currently display the user has been gaining or losing weight since registration. Either add a diagram that shows weight evolution or work out a reason as to why you won't be adding that (such as ethics; you don't want a user to feel bad about them selves if they gain too much weight)  2. Unrelated but on your Physical Statistics tab you added an incorrect period tracker, women are fertile ~a week after they had their period, not after one day.  3. Also unrelated but your calendar says MDMDFSS instead of MTWTFSS, is that part of the Mars-theme or typos? |
| User #2 (Leuridon Miguel) | Everything looks fine and everything is where it should be. |
| User #3 (Vander Haegen Daan) | Everything looks fine. |
| **General conclusions after testing:** | |
| Keep it, this works! | Modifications |
| Keep the simpleness and the obviousness of the menus. | Work out why weight is a static value. Can we add a graph for it? Can we do something else with this value? |

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| Research question: | Can users check in on their friends? |
| Scenario: | You feel like Chandler Bing is not doing great this past week. You feel like his mental health score has declined a bit, but how is his mental health score looking right now? |
| Inputs/data: |  |
| **User paths** | |
| User #1 (Debeerst Alex) | Can easily be found on the friends tab, no remarks. |
| User #2 (Leuridon Miguel) | 1. Good that physical and mental statistics are separated.  2. Maybe when you click on a 'friend in need' you can go to the specific friend page and see the statistics of that friend. |
| User #3 (Vander Haegen Daan) | 1. Not clear what the score means, is it the latest score? Is it the average score? Is it the highest score? Is it the lowest score? Maybe add a label to the score to make it more clear what the score means.  2. Make sure the graph is working, so that it shows far away you are from your goal, according to the data.  3. Maybe change the skillbar to a number? It's not clear what the skillbar means. (Daily Scores on statistics page) |
| **General conclusions after testing:** | |
| Keep it, this works! | Modifications |
| Keep the separation between the mental and the physical statistics. | * Make sure the latest score is visible and easily recognized. |