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ZoomMaker: Affordable 2K SLA 3D High-Performing Printer



High printing speed, high resolution, high performance | The outstanding 2K SLA 3D Printer anyone can own and use



Created by

[zoommaker](#)

554 backers pledged HK\$ 747,323 to help bring this project to life.

📅 Last updated [November 30, 2020](#)

⚙️ You're a backer

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Robo Durden Superbacker

3 minutes ago

Backing legal actions against Zoommaker or if necessary Kickstarter:

Robo \$50 + Beverley \$20 + Shreyas \$20 + Kevin \$20 + Steven \$20 (+ Will \$20 ?) + Zande \$20 + Thomas \$20 + Zack \$20 + Carrie \$20

read my comments below for more info !!!

As we are close to the 1+10 backers that i think necessary to get started:

1. The quality of our campaign depends on the hours YOU are adding to my work hours.
2. i can start a Github project on my RoboDurden account to organize everything open source.
3. i may do some motivational podcasts on my Youtube channel first.

4. please can someone update the fraud list of my old 'backers revenge' draft by searching [www.kickstarter.com/discover/advanced?
category_id=16&sort=most_backed&seed=2684078&page=1](http://www.kickstarter.com/discover/advanced?category_id=16&sort=most_backed&seed=2684078&page=1)

5. i want all 10+ backers to become 'collaborators' of our campaign so that indeed the backer community is fighting for justice.

6. Some of these 10 backers HAVE TO file a criminal complaint at their local police office. Without an official request Kickstarter is not obliged to come out with Zoommakers contact details !!

Strategy will be that when we finally enter court, we have already won because Kickstarter by then has fully proven their ignorant behavior that is fostering fraud.

So there could be even a point 8. to the stragy below:

8. File a \$30 million civil action against Kickstarter because their system is rigged to allow fraudulent campaigns get away so Kickstarter can keep their commission without damaging their reputation.

Every failing campaign sooner or later gets into the 'scam zone' where they no longer follow the rule of transparency and deceive their backers with fraudulent updates.

When every backer of a failed tech campaign would only donate \$1, we could raise a few hundred thousand US dollars !

So our basic strategy is to grow bigger and bigger.

Not to kill Kickstarter but to make it a better place !

Se here another proposal for Kickstarter: When 10+ backers have commented in the last 7 days and 50% of them give a 'thumbs up' to a post, then Kickstarter will send an update/newsletter to all backers with a copy of these comments.

This will foster an active backer opposition and no longer let only the creator mislead his inexperienced backers.

If we indeed will have to drag Kickstarter to court then they will have to explain why they have rejected all the obviously good proposals of their own community !

↗ Reply



Carrie Harlan

about 13 hours ago

I can do \$20 towards legal action. This is incredibly frustrating.

↗ Reply



Zack Superbacker

about 13 hours ago

Count me in for the \$20 towards legal action.

I'm very disappointed in Kickstarter for their policies that allow these kinds of scams to happen.

↗ Reply



akitsugu murauchi

1 day ago

I am one of the people who supported this project.

Is this project a scam?

How can I help you?

Reply



Thomas Vanderbilt

2 days ago

You can count me in for \$20 towards legal action.

Reply



Robo Durden Superbacker

3 days ago

Backing legal actions against Zoommaker or if necessary Kickstarter:

Robo \$50 + Beverley \$20 + Shreyas \$20 + Kevin \$20 + Steven \$20 (+ Will \$20 ?) + Zande \$20

read my comments below for more Info !!!

(as i may be excluded from this comment section, it is easy to google me.)

Thank you James Schayes and Jim Sims for contacting Kickster and having set them a deadline to provide you with the creators contact details. Your comments here are legally usable testimony if we indeed have to go against Kickstarther themselves.

There is a likewise step we should take now to later prove that Kickstarter has been a partner in crime. Those of you who agree to the following should again report this campaign to Kickstarer and copy the following or likewise text into your message:

After growing backer opposition this plain obvious fraud issued an update on 2020/11/30 stating that they had been busy assembling printers, the first 50 printers are almost done and will be shipped soon. But as proof they posted a photo from before the campaigns end that they had already posted on their Facebook page on 2020/10/12 !

In case they delete their old Facebook post, the following backer comments serve as witness accounts = legally usable testimony:

Jeremy Krepelka Superbacker: "This is the same picture from your Facebook page from months ago"

Victor Adrian M. Gonzales: "They posted an update but the pic uploaded is the same pic uploaded in their FB page last Oct 22...zzzz"

Dominique: "That picture is from your Facebook, from more than a month ago, Stop with your lies, we already know you are a scam"

Ryan Whitfield: "These are just some steel covers. If you have finished machines for packing, why wouldn't you photograph them???"

You Kickstarter allowed a fraudulent creator to continue their deception by sending a fraudulent update to us backers.

We prompt you to

1. inform all 554 backers of the above testimonies
2. stop being a partner in crime
3. publish the contact details of zoommaker so we can take legal actions against him

As we may need to file a class action against you Kickstarter, we legally have to set you a deadline of 7 days to support us - and no longer the fraud.

We sincerely hope that you rethink your ignorant attitude to your community and help make Kickstarter a better crowdfunding platform :-)

► Reply



Zander Shaggy Verhoeven

3 days ago

If there's a legal action suit being filed I'll jump in on it too

► Reply



Will Lenzen Jr

4 days ago

This is the second 3D printer Kickstarter I've backed where they just disappeared.

If there's solid legal ground to stand on, and plausible action to be taken, I'd like to be included.
What do I need to do?

► Reply



Steven Godwin

5 days ago

I think Robo has the right idea this is crazy. So call Zoommakers are screwing us all over. Taken the

money and run. My entire group has boycotted. KICKSTARTER and Zoommaker it's getting as bad as the IVI 3d printer manufacturer. Take your money and no communications and no products.

Trust me I'm spreading the love on our social media. KICKSTARTER should is just as much to blame for these scams as they manufacturer.

Send me details I'll happily join the cause. Sick of being ripped off.

▶ Reply



Kevin Eales

6 days ago

Sounds good, please notify when it launches

▶ Reply



Kevin Eales

6 days ago

I'll chip in, where do I go?

▶ Reply



Robo Durden Superbacker

6 days ago

Thanks Kevin. If you ask where to send your \$20 share for legal action, that should be in the first 24 hours of that \$2500 campain - if at least 7 more Zoommaker backers join.

Reply to Kevin Eales



shreyas

6 days ago

Hey Robo,

I can spend upto 50\$ for the legal action

Anyways I have applied for credit card fraud and expecting it to come.

I don't think we should wait for the others to start legal action as the other backers might not join us, please set a hard deadline and let's go forward with the legal action

We can start a campaign for the same as well

It's great that you have taken the initiative to do this

I don't know how I could edit the comment...I am trying to find out how it happened

Thanks

Reply



Robo Durden Superbacker

6 days ago

"Alone.. you always lose!" (Robo Durden)

Unless you want to become a partner in that upcoming campaign, you do not need to add more than \$20.

I am neither your savior nor a leader. And we can only win (at court) if at least a dozen Zoomaker backers join the cause and a few hundred backers from other Kickstarter frauds tell their stories.

I can not file a criminal complaint at my local police station because i (of course) had reduced my pledge to \$1, so i have not suffered a loss.

But you can print:

1. your pledge,
2. a copy of the Kickstarter rules (highlight the rule for transparency)
3. this comment section and highlight every comment "no response"
4. and the comments telling that last update was a deception because the photo was months old.
5. my dispute with Kickstarter and that Zoomaker declined to tell his identity.

Then go to your local police and file a criminal complaint

urging the police to clam Zommakers address from Kickstarter.

Everyone who suffered a \$99+ loss can/should do this.

I am not your savior. Over the last years i have been enganged in many frauds to build an opposition and it has always failed BECAUSE 99% of all backers are "brain degenerated consumers" who don't care for their money anyway.

I am still here because i think crowdfunding to be an essential part of the evolving "information society". So i still dream that someday some people too will want to take action not because of their loss but for a better Kickstarter.

With your \$50 maybe we are already two.

before hitting the "Post Comment" button: oh, something new on Kickstarter: "Would you like to anonymously request a new update?"

angry backers can make a difference !

Reply to shreyas



Robo Durden Superbacker

9 days ago

backing legal actions against Zoommaker or if necessary Kickstarter:

Robo \$50 + Beverley \$20 + Shreyas \$20

strategy:

1. \$250 funding from 11 backers.
2. \$2.500 campaign here and on a competing crowdfunding platform
3. ask 4 successful (2+ campaigns) and trusted Chinese creators to ask their 12.322 backers for support.
4. file criminal complaints to make a prosecutor claim Zoomakers contact details from Kickstarter.
5. Verify these contact details in Hongkong to file a criminal complaint there. (only from now on at least several \$100 are needed)
6. if contact details are invalid, file a civil action against Kickstarter: compensation for damages / loss suffered.
7. If Kickstarter denies, file a criminal complaint against Kickstarter for partner in crime.

We do not fight Kickstarter, we fight for a better Kickstarter!

We all want crazy campaigns and Kickstarter wants to be "The Wild West Of Crowdfunding" to foster creativity.

But fostering fraud is in itself fraud.

@Kickstarter: all 200+% over-funded campaigns should only receive their 100% funding goal and the rest when the first batch has been delivered.

Then with this 747% campaign you would have been able to issue a 86% refund and 100% backers would only have suffered a 14% loss = totally acceptable.

Robo Durden, Germany, physicist.

also read this old draft of mine: <https://www.kickstarter.com/projects/687112352/1535198180?token=5cce78cc>

And do read my comments below to understand why this fraud is special.

↗ Reply



shreyas

10 days ago

Hey Robo ,

I am ready to chip in 20\$ for sure

↗ Reply



Robo Durden Superbacker

9 days ago

Thank you Shreyas. How were you able to edit/delete your initial comment:

Hey Robo,

Did you get a lawyer to look into the matter and where is the class suit to be filed ?

Reply to shreyas



Marina

10 days ago

Zoomaker: Please provide an update. Communication is so important and would do much to improve your credibility.

↗ Reply



Robo Durden Superbacker

12 days ago

@Beverley, when 10 backers will add USD \$20+ for a class action against Kickstarter, I will start a

campaign for even more funding here or on some competing crowdfunding platform.

Read my comments below: Kickstarter intentionally allowed the creator to stay anonymous and now shield him from legal consequences when the creators fraud has become plain obvious !

And of course go to your local police office and file a criminal complaint so that an official prosecutor can claim the contact details from Kickstarter. I am confident that Kickstarter will reveal the personal data of the creator to the police.

When it then turns out that these contact details are invalid and Kickstarter has been deceived themselves, we can still sue Kickstarter because they allowed him to stay anonymous so we could not verify his identity while there was still time to back out.

By allowing him to stay anonymous, they have taken the responsibility that the internal contact data is valid!

This campaign is special in the way that Kickstarter intentionally allowed the creator to hide his identity because Kickstarter claimed to have already verified it.

It might be worth the fight to finally file a class action against Kickstarter themselves.

Worth, for a better crowdfunding.

@Kickstarter, this comment section is the only allowed communication channel for us backers. We only pledged on the basis that we can communicate here. If you delete this comment you are acting against our rights..

➔ Reply



Beverley Hollis

11 days ago

Hi Robo, I'd be really happy to chip in on a class action suit but I live in New Zealand, would that make a difference? Unfortunately this is the second time I've been ripped off on KS over a 3D printer, every other project I've backed has been brilliant. I was a backer for the BuildOne project three years ago, the creator won't admit the project is at an end and keeps popping up every so often saying he is still trying. Claims the money is still in the bank but because he won't declare it dead the Kickstarter rules re refunds can't be applied. Same old sad story as I'm sure you've heard before. I love Kickstarter, BUT, there's no way enough protections for us, the backers.



Beverley Hollis

11 days ago

BTW, I'm genuine in saying I'll chip in if I can from New Zealand. I'm sick of online Companies

hiding from accountability, and claiming they are not responsible for how others use their platforms.

Reply to Robo Durden



Beverley Hollis

12 days ago

A question For other pissed off backers. I've contacted Kickstarter, stating my concerns, and asked for the true contact details of the creator and gave them a specific timeline to reply by.. Kickstarter refused to supply them, they just brushed me off. Any idea what I can do now?

➔ Reply



Roberto Paolucci

16 days ago

I was due to receive my printer by November and, having not received it, I wrote to the creator on November 9, that he didn't even bother to answer me. Now Christmas is over and I doubt I'll ever get a reply, printer or refund. It is very sad to see how a very useful platform for men of good will can be muddied by people of few scruples. Kickstarter.com should create development stages for projects and submit these to backers in order to avoid scams.

➔ Reply



Mt.miso Superbacker

22 days ago

When comes next apologize?

➔ Reply



shreyas

26 days ago

We got scammed as there are no updates for weeks together

➔ Reply



Guy Glazer

27 days ago

Hey there, is there any update on the 3D printer?

Reply



Abdullah Omar Bubshait

27 days ago

Hello,

We can I expect the delivery of the item.

Thank you

Reply



Jodie Ingrey

about 1 month ago

From Hong Kong or elsewhere?

Reply



Victor Adrian M. Gonzales

about 1 month ago

Got a tracking number from HK a few mins ago...i hope its them

Reply



Gabriel Lambert

about 1 month ago

do you have weight info?

4.5kg or more it might be this



Victor Adrian M. Gonzales

about 1 month ago

Order Created only so far...no info yet on weight hopefully by next week it will get populated



Victor Adrian M. Gonzales

22 days ago

Got a package from hongkong but it wasn't them...surprisingly its my Amazon US order...weird that it originated in Hong Kong

Reply to Victor Adrian M. Gonzales



Mohamed Gomaa Superbacker

about 1 month ago

Kickstarter doesn't care they have been paid before the creator 🤦‍♂️🤦‍♂️🤦‍♂️

👉 Reply



Robo Durden Superbacker

about 1 month ago

I rather think that this fraudulent update is a result of the cc refunds and our talk for legal actions here..

My only hope for a success was an ignorant creator who had stopped to care for the negativity here and would start to deliver without any notice. But why would such a person post a months old photo to prove his extensive work of the last month ?

I guess that the entire hardware is the leftover of some old production attempt that failed. Then the scammer got hold of these remnants and invented a ridiculous cheap price to stage his fraud.

If someone would find some traces of this supposed original company, this would quickly proof the fraud.

👉 Reply



Joe Reese

about 1 month ago

I don't think these guys scammed us, they might have bitten off more than they can chew and are scrambling to get things completed.. I'm looking forward to receiving my printer..

👉 Reply



shreyas

about 1 month ago

Yes this seems to be an old image and how are they going to fullfill for 500+ backersthis is realy bad just an image and apology is kind of useless at this point

 Reply

Pedro Pereira
about 1 month ago

The trust is gone im afraid. How are you shipping soon? What about the monochrome! Any progress? How to add it? If im not mistaken this picture was the same shared before. Unless theres clear evidence this project is moving forward you wont be seeing and extra cent from my side...

 Reply

Mt.miso Superbacker
about 1 month ago

I can't complete sending survey. Fix it's confirmation form page.

 Reply

Yumia Yua Superbacker
about 1 month ago

Thank you for the update.

I want you to reassure us by posting a word in the comments even once a week.

I think it's difficult to assemble the product, but do your best!

 Reply

LaVonne Ellenbecker
about 1 month ago

Very disappointing that Kickstarter is not investigating or taking measures to stop scams. No product, no update, no response from creator. Obviously we've all been scammed.

 Reply

Steven Godwin
about 1 month ago

I don't think anyone is going to see anything at all. KICKSTARTER really needs to tighten up the rules and start working out how to recover people investments in the projects that they are promoting. This type of service will just destroy REAL future opportunities for the future.

The is my last investment with them if this fails and no action is taken. They should hold them liable for not being honest and just out to rip people off. Facebook here love this type of service and scams. PEOPLE RELEASE THE HOUNDS.

On all rip-offs.

KICKSTARTER is starting to get the same aura of a scammers paradise. MMmmm very poor on both Creator and KICKSTARTER.

I will be advertising this post as well and all documentation received on every social media I have. First time with IVII printer over 12 months and there all over the shop and still nothing and it wasn't the last. So enjoy the publicity.

Thanks again for no support.

Thousands of dollars wasted in lost investments of nothing to show. I hope my next one turns up or goodbye KICKSTARTER for good.

↗ Reply



Adrian Naranjo

about 1 month ago

Still haven't gotten mine and it was said to arrive early November -_-

↗ Reply



Pedro Pereira

about 2 months ago

And this was my last KS...If this is acceptable and do not violate rules ill not play under these rules anymore.

↗ Reply



Pedro Pereira

about 2 months ago

Hi there,

Thank you for bringing this project to our attention:

Project: ZoomMaker: Affordable 2K SLA 3D High-Performing Printer

Report date: November 13, 2020, 3:40 PM EST

Report content:

Please check timeline. There is no response whatsoever from creator. He immediately shut down project right after collecting the money. You KS and The creator are both responsible for this. You both g...

We've investigated and determined that it doesn't violate our rules or community guidelines. If you believe there is an issue that's not covered by our rules or guidelines, please contact us with more details.

If you haven't already, you can also communicate directly with the project creator.

While we won't be taking action on this project at this time, we value your input. We rely on reports like yours to ensure the safety and integrity of Kickstarter for everyone.

Thanks again for looking out for the Kickstarter community.

Best,

Kickstarter Trust & Safety

▶ Reply



Psychokiller1888
about 2 months ago

It had all the red flags... I just kept 1 dollar to be able to access here and eat popcorns

▶ Reply



Robo Durden Superbacker
about 2 months ago

'Last login' gets updated with every visit somewhere on Kickstarter. Creator might already prepare his next scam, ha ha.

Markus, I even had caught the 2=1 easter egg in the first seconds of the Ono but dropped out because of too many red flags. Don't blame Kickstarter when you don't care for your money.

I personally have some respect for the fraudulent creator here. It still takes a lot of work to stage such a scam. And when so many people don't care for their money and live in a world ruled by advertising, they somehow deserve to be ripped off.

The tragedy is that fraudulent Kickstarter ruins the great concept of crowdfunding.

That is not this creators fault!

It is the fault of Kickstarter

and of careless people who don't really know what to do with their easy earned money.

↗ Reply



Markus Persson

about 1 month ago

I don't know about you Robo Durden and I really do not care but I work hard for my money. If you have respect for this criminal and believe that people deserves to be scammed that's up to you, personally I do not have any respect for this scammer. I do hope that you get scammed someday and loose some or a lot of your easy earned money,

Reply to Robo Durden



Markus Persson

about 2 months ago

This is the second time that I get scammed on a SLA at Kickstarter, the first time was ONO/UNO printer and now this one, wtf... Last time I ever back something at Kickstarter!

↗ Reply



Mt.miso **Superbacker**

about 2 months ago

He might made mistake to log in another account. I don't know what for.

↗ Reply



Jorge Oyarzo

about 2 months ago

This guy Yixin CHEN logged in today, I dont understand... if this is just a scam why does he keeps logging in?... he doesn't respond to inbox messages either. I really don't know what to do... wait a little longer to see if this guy updates the project or see if i can get my money back with my bank... anyway, first and last project I'll back in kickstarter, they give no solutions whatsoever, I believe they are enablers of this kind of scams, given the responses they give to the support tickets.... well, I appreciate any feedback

↗ Reply



Robo Durden Superbacker

about 2 months ago

James, please post the complete response of Kickstarter here.

Them saying that we should have researched the creator before pledging is legally important.

Because that is exactly what we tried to do but creator didn't want to share his identity saying that Kickstarter had already verified him.

Then I asked Kickstarter to suspend this creator but they confirmed his standpoint.

So how can we research the identity of a creator when Kickstarter allows him to hide his identity ???

In Europe, every online seller has to publish his contact details. As Kickstarter is available to European backers I am pretty sure that allowing creators to stay anonymous is illegal and we Germans could take legal actions against Kickstarter too.

↗ Reply



Dherian

about 2 months ago

Das ist 100% korrekt, durch die Impressums und Klarnamenpflicht ist Kickstarter verpflichtet die Identität seiner Anbieter zu prüfen und für strafrechtliche Ermittlungen zur Verfügung zu stellen.



Robo Durden Superbacker

about 2 months ago

According to §5 TMG_germany, of course Kickster themselves must have an imprint. It is not 100% clear that a user (creator) must also publish his identity.

In the first years of Ebay, seller were not allowed to publish their contact details to prevent outside deals! But for some years now, sellers must publish their contact details so i am pretty sure this applies to Kickstarter as well.

Kickstarter will argue that a creator is not a seller/shop.

If it would be a financial investment, then i am pretty sure that US investment regulations do not allow an anonymous offer.

Yet there is this ongoing dispute about the ICOs because they bypass the strict regulations of raising capital..

With this campaign here however the seller/creator offered a product with a very short delivery! So it is quite clear that backers did not invest in some future uncertainties nor wanted to play lottery.

I am not sure that there is a law that commits Kickstarter to validate the creators identity. In this case here however they themselves have agreed to the creators explanation that he can stay anonymous because Kickstarter have validated him !!

And yes Kickstarter would have to cooperate with criminal investigations.

But for this there first must be these official investigations.

We backers asking for contact details only serves as a deadline to give Kickstarter the opportunity to no longer supporting the fraud !!

Because if we had his contact details we could start investigations ourselves which might lead to official investigations and maybe a retrieval of the stolen money.

Next step would be to find a lawyer to claim contact details from Kickstarter so he can file a criminal complaint in Hong Kong.

But I think that only a prosecutor can force Kickstarter to reveal their data.

And maybe it has to be a US prosecutor. Who might only act if he receives a claim from a Hong Kong prosecutor..

And all the trouble probably would not get your money back.

That is why I think we should go for Kickstarter and not for the creator.

Kickstarter should never have the creator allowed to make the finish line !!!

Reply to Robo Durden



James Schayes
about 2 months ago

I told Kickstarter I wanted the contact info for the creator within 7 days and asked if they have yet reached out to the creator and they sent me a basic cookie cutter response saying I need to research the creator before pledging any money and that they don't offer refunds. They ignored my request for contact info for the creator and did not answer if they have reached out to the creator. My bank reversed the charges so Kickstarter will lose my money. As a small business owner of a pizza place I know when someone disputes a charge it comes right from my account not a cc fund. So Kickstarter will feel a 100k loss

Reply



Jim Sims

about 2 months ago

I have disputed my credit card charge. I have clicked on "Report this project to Kickstarter" and filled out the report and demanded contact information from kickstarter within 7 days. I will likely get my money back from credit card I hope you all do too.

↗ Reply



Mt.miso Superbacker

about 2 months ago

This Chinese may not be responsible for keeping his promise. It's embarrassing.

↗ Reply



Robo Durden Superbacker

about 2 months ago

Kevin, sueing the creator probably will not work anyway because if he is a fraud he will have deceived Kickstarter with a false identity..

And I doubt that this group of backers here will have the courage to file a class action against Kickstarter because Kickstarter intentionally(!) let this creator stay anonymous.

Read my comments below..

I had reduced my pledge to \$1 before the end but I would be willing to support such a US class action with \$50.

But those of you who have been scammed obviously are new to Kickstarter, will take the lost money as a 'lesson learned' (2000 years of Christianity..), and will not give a single \$1 to fight for better crowdfunding :-(

The money you all may get back from your credit card companies will neither be from the creators \$100k nor from Kickstarters \$xxM but from the cc companies risk assets.

So letting the cc companies pay for your folly will in fact support further fraud here on Kickstarter.

But as I said, you will not stay here anywhere.

Again 500+ deceived backers leaving Kickstarter .. to be replaced by 1000 new backers .. ready for the next fraud - welcome to Kickstarter !

↗ Reply



Kevin Eales

about 2 months ago

@RoboDurden if this is going to end up with legal action will it be individually, or a collective action?

↗ Reply



Joe Reese

about 2 months ago

Has the creator not responded to anyone? I see they logged in yesterday.. I don't care if it's late, but I'd like to get what I paid for..

↗ Reply



Carrie Harlan

about 2 months ago

From what I read, we all have been scammed. How disappointing. I haven't backed much on kickstarter, but this is definitely the first time I've been scammed. I'm beyond frustrated.

Are there any next steps we can/should take? I'm going to dispute the purchase with my credit card company, but that's all I know to do at this moment.

↗ Reply



Marie H.

about 2 months ago

I opened up a case with my bank. Let's hope I can get my money back. This is very disappointing.

↗ Reply



Gregory Collier Superbacker

about 2 months ago

How much longer until I get my pledge?

↗ Reply



Benjamin Margera Sylvander

about 2 months ago

they have scammed us all

Reply to Gregory Collier



Mohamed Gomaa Superbacker

about 2 months ago

Thank god I backed out At the end Changed my pledge to \$1. It seemed fishy and reminded me of other Kickstarter scams like Solidmaker etc

↗ Reply



James Schayes

about 2 months ago

@RoboDurden I did request the contact info from kickstarter so i could follow legal channels i said i needed the information within a week and they did not respond back yet. Still have 3 days before the week. I have also started fraud process with my bank and they put the money back into my acct this morning when i started it last week. Everyone needs to follow Robo Durden advise and request contact info for creater with a reasonable deadline 5-7 days. Then file a fraud claim with your bank because if you dont get the creators contact info its fraud on kickstarter amd you get your money back. If they give you the contact info, its fraud and you get your money back. Fot those talking about a class action lawsuit it would cost more than you would get back. What needs to happen is kickstarter needs to file legal action in hong kong as im sure stealing \$100,000 is a crime there.

↗ Reply



Pap Róbert

about 2 months ago

zoomaker last login Nov 17... and no updates...

↗ Reply



Phillip Oberlercher

about 2 months ago

Hello, I was reading all the comments. So what can I do im from Austria someone else here. I think a class suit is a good idea.

↗ Reply



Victor Adrian M. Gonzales
about 2 months ago

already started the process of refund with my bank...such a shame. I was hoping to get my 1st 3d printer with this campaign

↗ Reply



Derek Robson Superbacker
about 2 months ago

As someone who has been scammed before on kickstarter I can say this looks like a scam.

For those who have not gone down this path before...

its over, your money is gone.

kickstarter will never give you your money back or take any notice of the term and conditions.

Your best chance of getting your money back is a Credit Card dispute with your bank.

↗ Reply



Jeremy Krepelka Superbacker
about 2 months ago

I have started the process to dispute these charges

↗ Reply



Christian Padilla
about 2 months ago

@Robo Durden What're the steps I need to be taking?

↗ Reply



Robo Durden Superbacker
about 2 months ago

If i need to repeat myself again and agian while nobody at least takes upon himself to read the older comments, then nothing can be done anyway :-(

This campaign is in that way unique that Kickstarter themselves could be made responsible for all your loss of nearly \$100k.

And first step would be to set Kickstarter a deadline to provide us with their contact details of the creator, so we can take legal actions against the creator. It then might very well turn out that Kickstarter themselves have been deceived with a false identity for which they could be held responsible..

but read more below..

Also nice to understand is that Kickstarter "promote" these campaigns with the comment sections, where backers learn from other backers, and at the same time do not allow external links so we can discuss somewhere else.

So if Kickstarter now would remove this section or just block me, then they would activly prevent the backer community from filing a class action - against themselves.

The trick is that they "promoted" this campaign with such an open communication channel. So if they afterwards remove it, that in itself would already be fraud - because we invested on the basis that there is this (neccessary) communication channel !

Reply to Christian Padilla



Robo Durden Superbacker

about 2 months ago

@James, you should read below and take my quotes to send Kickstarter a deadline of 5 days to provide you with all necessary true contact details of the creator so you can contact him and pursue legal actions against the creator - or against Kickstarter if they do not comply.

If this here is a fraud and backers decide(!!) to take action, then every single day that Kickstarter is withholding the creators identity is making them partners in that crime !

I only see one problem. And me having seen campaigns like this here so many times I can assure you all, this is the biggest problem: you will simply not do it :-(

So for all backers who want to stay in wonderland: if creator is not a fraud he simply may have decided to completely ignore all the negativity here as he no longer needs to make the finish line.

↗ Reply



Fernando Guevara

about 2 months ago

It's seems like they have become the proud son of their families

↗ Reply



Felix
about 2 months ago

This is my first 3d printer and I have seen you need some extra things. Any recommendations on what I would need for my first print?

↗ Reply



James Schayes
about 2 months ago

I requested a refund from kickstarter and I told them he is not responding to multiple messages i sent and other backers. Kickstarter's response was the refund has to come from the creater. So you will need to reach out the the creater.

That's nice since he is not responding to anyone

↗ Reply



Thomas Vanderbilt
about 2 months ago

Refund my money please. This is a complete scam.

↗ Reply



Pedro Pereira
2 months ago

This is unbelievable....If this is possible on KS and KS doesn't take action i question the legality of this platform and consider taking action not against the creator but against KS who most likely did get paid for....supporting a clear crime and a group of criminals. It cannot be this easy to cheat on KS. If it is...well it must be shut down...

↗ Reply



Robo Durden Superbacker
2 months ago

@kagesama, nice to have a Chinese backer here !

As i said many times, this here might be a rare case where sueing Kickstarter could succeed.

creator wrote: 'We have submitted our company information to Kickstarter by the requirements of the platform. We do not want to publish our company information to avoid malicious targeting by our competitors.'

Then i reported this campaign with "Take a look at the comment section where we honest backers try to prevent fellow backer from losing..."

and Kickstarter responded with

"We've investigated and determined that it doesn't violate our rules or community guidelines. ..."

I will not be surprised when the person Yixin CHEN (that Kickstarter had the responsibility to verify) does not exist.

Then Kickstarter would have been cheated BUT have taken the responsibility to provide us with the cheaters name..

So some Chinese backers might be helpful to verify the creators address when Kickstarter is forced to reveal the creators "verified" identity so some backers can take legal actions against the creator.

@all Chinese backers, stay active in the comment section !

► Reply



Mt.miso Superbacker

2 months ago

Knock Knock.

► Reply



kagesama

2 months ago

你最好別是騙子，否則我會祝你們全家螺旋升天。

► Reply



糸川勝巳

2 months ago

1ヶ月以上アップデートされていない！

もしかして騙された？

品物がないのなら返金をお願いします。

Reply



Keiichi Shioya
about 2 months ago

糸川様

始めまして。

2020年10月4日にプレッジしたものです。

2020年11月に発送とのことでしたが、何も連絡ありません。

結局はお察しの通り、だまされたのでしょうか？



糸川勝巳
about 2 months ago

はじめまして Shioya様

クリエイターに2度ほど問い合わせましたが、返事がありません。

クレジットカード会社に詐欺の申し立てをするか、思案中です。

クリエイターを信じ、11月中は待ってみるつもりではおります。



Keiichi Shioya
about 2 months ago

糸川様

返答ありがとうございます。

キックスターターは2度目です。

前のプロジェクトは、問題なくリワードされました。

ので、今回のプロジェクトも信頼しておりましたが、クラウドファンディングは成功率が40%前後らしいので結構リスクを感じ得ません。

このまま少しの時間連絡を待ってみます。

何か新しい情報があれば教えてください。

宜しくお願ひ致します。

Reply to 糸川勝巳



Robert Tharp Superbacker

2 months ago

It is a sad day that we now have to watch for scammers on Kick Starter - i have backed a ton of kick starters because i feel that this is an awesome place for people with the drive and smarts to create something, but just needs some help with funds. I really really really hate scammers.

↗ Reply



Robo Durden Superbacker

2 months ago

After being absent here for about a week, the creator logged in yesterday but did not feel the need to post anything.

Could be a good sign: a thief would say something to make sure Kickstarter will issue the funds.

It is not uncommon that a creator goes silent after a campaign end because he is busy preparing mass production and has to wait for the money to arrive.

So at best he simply is ignorant.

This could be a good case to sue Kickstarter themselves..

So when you ask Kickstarter for help make sure to add the line that they HAVE to keep your money because creator is not following the rules of transparency.

And make a screenshot of your message to Kickstarter !

↗ Reply



evan

2 months ago

I hate to sound rude but with the complete lack of communication or updates, I will be forced to contact my credit card and report these as fraudulent charges. I really hope we can get an update, of any kind, this weekend. If we can get a meaningful update, I am certain that most backers will be happy to wait a little extra time for a monochrome screen. If you cannot provide an update then I and many others will be forced to pursue action.

↗ Reply



Thomas Vanderbilt

2 months ago

I have also reported this to Kickstarter and would do the same since there has been no communication from the creator at all.

➔ Reply



Thomas Vanderbilt

2 months ago

Just got in touch with my financial institution and disputing charges.

➔ Reply



Jodie Ingrey

2 months ago

I just reported this, wish I knew how to get a refund. This was for my bday.

➔ Reply



David Laws

2 months ago

Contact your bank or credit card company.

Reply to Jodie Ingrey



David Laws

2 months ago

Contacted my bank for fraud investigation. Contacted Kickstarter for same.

➔ Reply



Robo Durden Superbacker

2 months ago

Luis, that depends on the generosity of your credit card company. Some companies still accept a Kickstarter investment as fraud.

➔ Reply



Ash Greenway

2 months ago

Figured I'd throw in a comment too. Any indication of a shipping date? Meant to be this month that it's dispatched right? Please give us whatever information you have...

↗ Reply



Ash Greenway

2 months ago

I've found an alternative printer that I'm ready to order if this doesn't come through. Just a confirmation message would be great....

Reply to Ash Greenway



Victor Adrian M. Gonzales

2 months ago

If no updates by last week of Nov. Will cancel my payment

↗ Reply



evan

2 months ago

We have gone quite a while without communication and there are a lot of questions. It is now November, when the printers are meant to ship. and we don't know if this is even real yet. Could you provide us with some kind of information or update? I already ordered an Anycubic wash and cure machine expecting this to arrive, if I don't have an answer soon, I will be forced cancel payment and back a more reputable project or just order from Anycubic. Could you please assure us that this will arrive on time, or when it will arrive if we choose the monochrome LCD?

Certainly you can have some information available now, there are no holidays until next year begins and it has been weeks since the last holiday.

↗ Reply



Cameron Siller Superbacker

2 months ago

Canceling my payment, today, since I have received no communications.

 Reply

Luis Alejandro Murillo

2 months ago

How can i do that man... i am pissed off too

Reply to Cameron Siller



Robo Durden Superbacker

2 months ago

@Pedro, at least now you should read the old comments.

I guess that creator has not yet received the funds. If already now some backers would cancel their credit card payments then maybe Kickstarter will finally acknowledge that this campaign should have been suspended and will not send your money to the creator.

Indiegogo has started to only release 20% of the funds and only release the rest when the creator has shipped to the first 20% backers.

Kickstarter should do the same, at least for campaigns 500% over funded.

But hey we all know what Kickstarter will do: delete this comment :-(

 Reply

Patrick

2 months ago

It's a pity that he doesn't have any more communications... we, on our side, will communicate ... to discourage all future buyers !

 Reply

Pedro Pereira

2 months ago

Hello? If this is how creator is planning to manage communication next Monday im cancelling my credit card....

 Reply



evan
2 months ago

Could we get an update on the way the screen options will be handled. November is days away and it would be good to know how this will all be handled and if we need to set any monies aside for the upgrade.

↗ Reply



Liam Howell
2 months ago

Please give us an update before I take legal action.

↗ Reply



Cameron Siller Superbacker
3 months ago

Is anyone getting any replies from them?

↗ Reply



Dominique
3 months ago

no nothing



Jarmo Annunen
3 months ago

Nope.

Reply to Cameron Siller



Joe Reese
3 months ago

It's too late to add the additional funds through my pledge, but I would still like the Monochrome screen, is there a way to add it now?

Thanks

 Reply

Danny Liwszyc

3 months ago

Can someone please explain to me what the monochrome screen is for. As I understand it, the printer has 2 screens as is: the colour LCD as a user interface on the front, and the SLA light screen for printing. What does the optional, additional monochrome screen actually do? What would I use it for? I've tried asking this question to the Zoommaker guys both through Kickstarter and the Facebook page, and have received no response at all. I'm starting to worry that this is some kind of scam.

 Reply

Hartmut Geissbauer

3 months ago

Scroll down aprox. 3 browser pages to comments from Roger Rigby and Joseph Bell.

Reply to Danny Liwszyc



Huib Geervliet Superbacker

3 months ago

Respons to survey succeeded by using Safari instead of Kickstarter app

 Reply

Huib Geervliet Superbacker

3 months ago

I can not submit the first page of the sent survey using an iPhone to respond.....

 Reply

Cameron Siller Superbacker

3 months ago

@Creators I am trying to reach out to you guys, please see your messages, thank you.

 Reply



PJ Buza
3 months ago

When can we expect a link for the monochrome screen upgrade?

► Reply



evan
3 months ago

I just finished the survey for shipping and I too want to remind you to link us with the monochrome LCD as soon as the shopify is available.

One other issue, will the new screen and hardware be installed and we receive the larger color screen for bigger/slower prints (that we would have to install ourselves) or will there be some other arrangement?

I would not mind if there was a way to do this swap quickly so that the printer could be as versatile as possible.

► Reply



Pedro Pereira
3 months ago

@creator Just answered the survey and there is no option to add monochrome? Can tou please check whats wrong?

► Reply



Ryan Whitfield
3 months ago

All quiet on the ZoomMaker. The lack of attention to private and public posts pretty much call this "company" out as scammers.

► Reply



Victor Adrian M. Gonzales
3 months ago

New survey sent out just a few mins ago...finally some progress

► Reply

 Reply

Benjamin Oh
3 months ago

Hi, any new updates yet?

 Reply

Dina Barron Superbacker
3 months ago

Hi,

I don't mean to bring this up here, but I have sent two private messages concerning my pledge to the creators with no response. Please, would they respond to me via one of those private messages? Thank you.

Sincerely,

Dina

 Reply

Tony Barnes
3 months ago

Is there a timeline for shipments?

 Reply

Roger Rigby Superbacker
3 months ago

Could you please explain the benefit to the monochrome screen?

 Reply

Joseph Bell Superbacker
3 months ago

Short answer is same as Anycubics new mono prionters...

The Mono LCDs emit approx 5x the uv light (less filtering) so cure time of each layer is less - more like 2 seconds vs 6-8 seconds...

this means faster print time - Anycubic shows 3x speed increase!

Reply to Roger Rigby



Gabriel Lambert

3 months ago

What's the status of the first batch? can you give us an update on the timeline?

► Reply



Pedro Pereira

3 months ago

Hi there. Can you please allow backers to add monochrome when survey is sent? I missed that update.

► Reply



Tony Barnes

3 months ago

I'd like to know this as well



zoommaker Creator

3 months ago

Hi backers

We'll be running on shopify soon. If you'd like to add the monochrome screen, you could make the payment directly on our shopify platform later.

Best regards

ZoomMaker Team

Reply to Pedro Pereira



evan



3 months ago

I left my money in the campaign because this seems like it can be done and you did answer my questions.

If you can deliver as you promise, then we will all be happy.

I am suspicious as some others but I will give you guys the benefit of the doubt for now and wish you good luck.

I hope to be posting a happy review of my printer in the near future,

↗ Reply



Dherian

3 months ago

I got a personal promise, and I will hold them to it, if it works out. If not, I have not lost a lot.

Reply to evan



Gabriel Lambert

3 months ago

there was suppose to be two reviews, all we got was a promotional video.

for that im out!

↗ Reply



Dherian

3 months ago

I have pulled back the big pledge, but ZoomMaker took the time to contact me personally, which I can respect, so I backed, but on the support level to see how it plays out.

↗ Reply



Jon Andrews

3 months ago

Umm what is special about this ? I see extremely poorly designed head block with washers to hold it in place.

Nothing revolutionary that requires funding

The new photons work identical and are already available and unless speed is a big deal a monochrome screen in this size format is kind off useless.

What exactly are we funding here that is so amazing ?

► Reply



Franqieboy Superbacker

3 months ago

I'm generally tired of all backers that shouts on upstarters like if they are buying a full product, claiming to have rights like if you buy a marketed product in a store.

But this campaign has a lot to improve, the same questions have been raised all the time, with quite bad replies. None of the questions is gathered in the FAQ. A review(s) was promised, instead we got a preview/demo, that was'nt even highlighted until people asked angry questions about it. More money is asked for upgrades but its quite unclear how it will work.

I'm the first to congratulate a startup for a sucessful campaign and If it had been a dealbreaker if I helped or not, I would probably stayed as a backer. But this does not feel genuine. After tax and customs to EU my earlybird doesnt feel like a good deal anymore, not at the risk this bad communication gives the picture of. Thanks for the ride, but Im jumping the wagon here. Good luck all!

► Reply



Matthias Nowak

3 months ago

Just in time to jump out. Still gonna check it out later on to see how it ends :)

► Reply



DreadPirateRbrts Superbacker

3 months ago

I'm out, good luck everyone!

► Reply



evan

3 months ago

So, will the monochrome version be 8.9 inches or will it be 6 inches?

Or will there be a monochrome LCD that we plug in that uses a different tray and plate?

Also, that video only shows a prototype and offers no information.

Do these prints need to be cured in UV light?

Should I order the Anycubic curing machine since it is on sale?

Without more or better answers I feel like this might not be a good investment.

It is no good to answer these questions after the campaign has ended, we need to know before then.

👉 Reply



zoommaker Creator

3 months ago

Hi Evan

Thank you for reaching out.

The current monochrome version would be 6 inches. The tray and plate will be made according to the size of the monochrome screen. If you'd like to replace the screen, you need to use the same size.

For curing the prints, you can either place them directly under the sun or use a curing machine. The curing effect of the curing machine would be better and requires less time.

Finally, you will fall in love with ZoomMaker for its functionality, aesthetic value, quality and affordability.

For more information, please feel free to ask us. We would be more than happy to answer your question.

Best regards

ZoomMaker team

Reply to evan



Simon Matter

3 months ago

With 41 hours left it's time to

CANCEL YOUR PLEDGE

and buy a SLA printer from a trusted store.

We don't even know who this company is, they're hiding so that when they've got the money from Kickstarter you have no chance of even knowing who scammed you.

► Reply



Mohamed Gomaa **Superbacker**

3 months ago

I've changed my pledge to the \$1 just to watch how this is gonna end up.

► Reply



zoommaker **Creator**

3 months ago

Still thank you Mate!

Reply to Mohamed Gomaa



evan

3 months ago

Hey, I'm thinking of cancelling my pledge unless you can provide an update.

You said it would be in the hands of reviewers 3 days ago, and you mentioned a mono LCD but have provided no further information.

If you cannot provide an update with everything in the next 12 hours, I will order an Anycubic because they are on sale for less than this printer.

I would like to back your campaign but without an update and some kind of warranty on the final product, I would be a fool to do so.

► Reply



zoommaker **Creator**

3 months ago

Hi Evan

Thanks for your supporting. the review video is already on Youtube for 7 days, you can see it at <https://www.youtube.com/watch?v=0bib5CbXpEM>

As our vendor only has 6-inch monochrome screens and the upcoming version is 8.9 inch, so we have to spend more time on modifying the monochrome version to adjust the Metal parts, we will update more info at the first time when the factory back from national holiday on 9th.

Thank you so much!

Reply to evan



Hartmut Geissbauer

3 months ago

I took a look at the prices for some of the electronic components on aliexpress that this printer probably contains. Touch screen, LCD, motherboard, Also as a kit. All the mechanics, the case and the manufacturing costs have to be added. The team also has to be financed.

I'm not quite sure how you can build an SLA printer at a profit for the advertised price? Even without the Kickstarter bonus.

I already know that wholesale prices for the components are lower if the quantity is sufficient.

Nevertheless my question: Is it worth it?

Reply



zoommaker Creator

3 months ago

Hi Hartmut

Thanks for your really good question! It's worth it, not because of the slight profit we can earn from the campaign, it's because of the first step when we try to build a new brand. we planed to attending some exhibitions but all of them cancelled due to the explosion of coronavirus, so we spare some of the budgets here and take Kickstarter crowdfunding like an online exhibition to share our ideas.



Simon Matter

3 months ago

If you want to establish a new "brand" what about telling us, your investors, your company's name?



Brian Kilo
3 months ago

If you look on Amazon you can already see printers like this ready to ship free for approximately \$10 more. If you buy the parts in bulk and you negotiate the prices in advance you can make a profit easily. I've been to Shenzhen China and prices there are lower than Aliexpress. I wanted to pick up some high-end soldering equipment, a computer-controlled microscope, and components. I ended up getting everything for less than the price of the microscope.

Reply to Hartmut Geissbauer



Brian Kilo
3 months ago

After making a pledge I notice on Amazon there are many near this printer in price and some with larger printing base. They have the same resolution, same form factor, and same features. I can also have it in two days with free returns.

Reply

Showing 3 of 4 replies

Load previous replies



zoommaker Creator
3 months ago

Hi Brian

Thanks for your supporting. It is very cost-effective to buy earlier, and the current price is slightly lower than the market price, so there are still some benefits. as the profit of our products is not high, and the cost of the product is actually quite transparent, to make sure we still have little profit, so even in crowdfunding platform we can not sell them with big discount.



Simon Matter
3 months ago

Brian, here are the reasons why they want you to buy via Kickstarter:

- no liability; they may or may not send you something
- no warranty; if your device fails or is delivered dead on arrival - bad luck for you
- you have to pay all fees: VAT, recycling, import, etc. They depend on your country but it's all on you

If you add up all these fees and risks you are taking you're better off buying at Amazon or any other local shop.



Brian Kilo

3 months ago

Yeah my comment was rhetorical. The response I was given didn't make sense. If this printer was \$79 that would be worth an investment but investing in a printer that is \$10 less than Amazon where I get free 2-day shipping and free returns.

Simon, I'm happy I'm not the only one who understood that backing this item isn't really worth it.

Reply to Brian Kilo



Mark Gwynne

3 months ago

Well, contacted the project creator and got no response, expressed concerns to Kickstarter and got no response, seen nothing here from the project creator, other than a few bland comments on the colour, but nothing substantial to reassure me or many others, so time to dump this and save my money rather than burn my fingers supporting someone that cannot even be bothered to reply....

Good luck to those of you that don't drop out as well over the next couple of days before it is too late!

Reply



zoommaker Creator

3 months ago

Hi Mark

We are currently on holiday. We apologize for late response. We've replied to your message. Thank you again for your support.

Best regards

ZoomMaker Team

Reply to Mark Gwynne



Gabriel Lambert

3 months ago

can you deliver on your promise, so far we have not gotten any production update.

Reply



zoommaker Creator

3 months ago

Hi Gabriel

Thank you for reaching out. We've started our production and the first batch will be shipped to the earliest backers. Thank you again for your support.

Best regards

ZoomMaker Team



Simon Matter

3 months ago

Pictures?

Name of your company?

Reply to Gabriel Lambert



Mohamed Gomaa Superbacker

3 months ago

Well guys I've decided I'm backing out of the project I've had my fingers Burt a few times with Kickstarter once was a 3D printer I wish you all the best of luck and really hope this printer actually shows up at your door step in one piece and is not a piece of crap and that your actually able to get decent prints out of it.

Reply



zoommaker Creator
3 months ago

Hi Mohamed

We'll use the specific package to ensure that the 3D printer is not damaged during the shipment. Also, we'll collaborate with the best logistics company to make sure every backer get the ZoomMaker in perfect condition. We also provide after-sales service after the campaign ends. Thank you again for your support.

Best regards

ZoomMaker Team

Reply to Mohamed Gomaa



Ben Holman Superbacker
3 months ago

My confidence is in the positive for this project, but barely. They've done a few things that the other 3d printer project I backed this year didn't. Example would be actually showing pictures of parts of the printer and having someone do a video even though I'm not sure it wasn't just a marketing video that they sent the youtuber to post.

↗ Reply



zoommaker Creator
3 months ago

Hi Ben

Thank you for your support. We'll not let you down. We'll keep updating our progress.

Best regards

ZoomMaker Team

Reply to Ben Holman



DreadPirateRbrts Superbacker
3 months ago

My confidence isn't great... Unless something drastic happens I'm dropping out

↗ Reply



Mohamed Gomaa Superbacker

3 months ago

Where everyone's confidence level at this stage in the project ?

↗ Reply



Boris Karlof

4 months ago

JG MAKER ARTIST-G DUAL EXTRUDER PRINTER on kickstarter just now has a far superior product a bit dearer but it is 100 percent legit ive jumped ship maybe think about doing the same you have been warned, and an aside to the creator try listening to your buyers and treating them with respect it really makes a difference

↗ Reply



Robo Durden Superbacker

4 months ago

First rule: you always speak yes.

Simon, now you are the coward. You boast to be 100% sure this is a fraud. And still you want to get more money than me if you are right :-(

1:3 is a fraud chance of 75%

I would except 1:2 which would signal a 67% fraud risk to inexperienced backers.

That is the idea behind this. If I had to give you 30 and you only 10 this would signal that you yourself believe in only a 25% fraud chance.

Then shut up and stop your damage :-)

A respected YouTube reviewer is the perfect middle man because he might ignite that little Kickstarter revolution.

Second rule: you ALWAYS SPEAK YES

↗ Reply





Simon Matter
4 months ago

My only goal is to warn people of a company which is trying to fraud them via Kickstarter.

If only one newbie saved 200 bucks by cancelling his pledge and instead buying a printer from a local store I already succeeded and I don't have to bet with a person I don't know.

Reply to Robo Durden



Robo Durden Superbacker
4 months ago

@zoommaker, that is no review video but rather a marketing video. You could have made it yourself and paid that youuber to publish it. If you have years of experience with 3d printers, you should know what a tech review is :-(

@opposition, I have a great idea how to make Kickstarter a better place:

I am willing to bid \$10 at the ratio 1:3 that zoommaker is NOT a fraud.

So come on Simon, you boast to be so confident that they are a fraud and your posts have caused the creator a loss of a few thousand bucks. If you are really here to help others, then your \$30 against my \$10.

We could send the money to a popular YouTube reviewer like Angus - Maker's Muse and he might have fun to promote this little Kickstarter revolution.

You see, most backers new to Kickstarter only see how much money others have invested here and not knowing how risky Kickstarter is take our opposition as the usual haters.

But if they would see that we are betting 3:1 that this campaign is a fraud - with real money - they would immediately understand the risk to back such an anonymous creator.

It really would be a fun way to make newcomers understand the risk !

I am aware that I may lose my \$10 but I have invested already so much time on this campaign that I think I have to back my standpoint with something real. And so should do all those that do damage to this campaign. Might it be for good or bad, damage it is.

And when creator sees that the bid quote is indeed 1:3 or even worse, he might rethink his policy to stay anonymous.

Reply





Simon Matter

4 months ago

hmm....it would be the other way around: If Zoommaker is fraud, you'd have to pay 30 bucks whereas if it isn't fraud you'd get 10\$ (because it's you who launches the bet ;))

However we'd need a third party to supervise the outcome of this project, we'd have to set guidelines (i.e. definition of fraud/not fraud) etc. etc.

If we were living in the same city we could meet in a pub and do a gentlemen bet but I guess we're too far away to do that (+travelling is difficult these days :()

Reply to Robo Durden



Simon Matter

4 months ago

I think this "review" says it all about what to expect: <https://www.youtube.com/watch?v=0bib5CbXpEM>

👉 Reply



Eric Duncan

4 months ago

Yeah, saw that.

Anyone else notice the case is Orange, instead of Blue? (we called out that it should be Orange early on day 1 of this campaign) And yet, silence as they have made that change or not.



zoommaker Creator

4 months ago

Hi Eric

We've already mentioned on our update that we offer two colors (Blue and orange) for backers to choose on the survey.

Best regards

ZoomMaker Team

Reply to Simon Matter



Eric Duncan

4 months ago

Wow, my comment was removed by KickStarter!!!

> Eric Duncan

> 8 days ago

> This comment has been removed by Kickstarter. Learn more about comment guidelines.

It was a post echo'ing most sentiment here and Simon's.

And I linked to two other SLA campaigns on a competing platform to possibly invest into. And it was removed!

The link goes here: <https://www.kickstarter.com/help/community>

The only thing remotely questionable would be:

> promoting a project where it shouldn't be promoted

I am still not clear what "violation" I had. But apparently, the author's of this campaign reported it - and it got removed (and not this project?!?!). We all know what side KickStarter is on.

There's also this tid bit:

> The comment and messaging systems on Kickstarter are here so people can communicate, ask questions, and cheer one another along

Anyone else here cheering one another along?

👉 Reply



Simon Matter

4 months ago

well....Kickstarter is quite picky when it comes to external links.

I was once banned for a week because I posted a link to a LinkedIn Profile of the project creator (because of doxxing).



Eric Duncan

4 months ago

Yikes, there's such a thing as banning from a crowd-funding platform?

Thank you, will take note about external links.

That raises the question though: did you find out who the creator(s) are?

A yes or not will suffice. Don't need another banning of Simon, with less than a week to go!



Simon Matter

4 months ago

no luck finding out who they are.

Reply to Eric Duncan



Mohamed Gomaa Superbacker

4 months ago

The was not too long ago an SLA printer here on Kickstarter called Solidmaker after extensive delays they sent out a machine finally to most of the backers which was a piece of crap which doesn't print anything decent. I got screwed over along with several other backers who are screwed over and using the printer as a paper weight. My feeling is this will end up the same if it ever ships. I'm backing this campaign until the last day then pulling out just enjoying the comments here

↗ Reply



Psychokiller1888

4 months ago

I took a 1\$ popcorn seat here :) This campaign totally looks like a scam, totally worse my dollar investement for reading and reacting to comments once it's over :)

↗ Reply



Psychokiller1888

4 months ago

worth sry

Reply to Psychokiller1888



Robo Durden Superbacker

4 months ago

Errata: I am NOT 100% sure that this campaign is a fraud !

↗ Reply



Robo Durden Superbacker

4 months ago

Simon, I am still 100% sure that this is a fraud. As I wrote below, it is the typical Chinese creator to simply not care for others want. And they know they don't have to care.

And yes I reported this campaign already, see their response below. Now the real fraud of course is Kickstarter themselves. And the response proves that they intentionally let this creator stay anonymous to their 'investors'. I am pretty sure that this violates a lot of US consumer and investors regulations.

So if this campaign indeed turns out to be a fraud, the following Kickstarter response might be a basis for a class action against Kickstarter.

Therefore I ask all to report this campaign as well.

Am Mo., Sept. 21, 2020 at 23:47 Kickstarter wrote:

Hi there,

Thank you for bringing this project to our attention:

Project: ZoomMaker: Affordable 2K SLA 3D High-Performing Printer

Report date: September 18, 2020, 10:16 AM CEST

Report content:

Shame on you Kickstarter if you do not cancel such dishonest and therefore fraudulent campaigns :-(Take a look at the comment section where we honest backers try to prevent fellow backers from losing...

We've investigated and determined that it doesn't violate our rules or community guidelines. If you believe there is an issue that's not covered by our rules or guidelines, please contact us with more details.

If you haven't already, you can also communicate directly with the project creator.

While we won't be taking action on this project at this time, we value your input. We rely on reports like yours to ensure the safety and integrity of Kickstarter for everyone.

Thanks again for looking out for the Kickstarter community.

Best,

Kickstarter Trust & Safety

▶ Reply



Simon Matter

4 months ago

Do not bother running a class action lawsuit against Kickstarter - if you are serious going after them report projects to the FTC: <https://www.ftccomplaintassistant.gov/>

Per their own rules available <https://www.kickstarter.com/rules> Kickstarter has to cancel this project immediately. Misleading imagery, Honest communication, etc.

Why this project is fraud?

- we have no clue who is running this project
- they change tech specs of their product while running the campaign but still pretend to be able to deliver on time
- they go radio-silent on all people who raise their voice to share concern



zoommaker Creator

4 months ago

Hi Robo

Your concern is reasonable. We understand your feeling. But we do care about our backers and aim to provide a new SLA 3D printer for the community. Our review video is published on our KS page, as we promised to our backers earlier. We would keep providing more information. Thank you again for your support.

Best regards

ZoomMaker Team



Simon Matter

4 months ago

If you care about backers, do tell us your company name so that we can verify your claims.

Reply to Robo Durden



Gabriel Lambert

4 months ago

3rd party review when and by who'

► Reply



zoommaker Creator

4 months ago

Hi Gabriel

Thank you for reaching out. We have already contacted Youtube reviewers KJDOT and HAPPYATOM. We will publish the video before 30th September. Thank you for your support.

Best regards

ZoomMaker Team

Reply to Gabriel Lambert



Ben Holman Superbacker

4 months ago

At least they're doing better than the 3dfort printer team. Last update at least showed parts of the printers instead of machinery supposedly owned by the team for making the parts.

► Reply



Simon Matter

4 months ago

Last update 15 days ago, creator just waiting for the next 13 days to go by so that they can cash-in and disappear.

Please join me in reporting this project to Kickstarter, this project is a joke.

► Reply



Eric Duncan

4 months ago

ⓘ This comment has been removed by Kickstarter. Learn more about [comment guidelines](#).



Viktor Tkachenko

4 months ago

How can I upgrade to monochrome screen?

▶ Reply



zoommaker Creator

4 months ago

Hi Viktor

Thank you for reaching out. We decided to open the monochrome screen option since we have reached 700% funded. We will announce it on our next update. Thank you for your support.

Best regards

Zoomaker Team

Reply to Viktor Tkachenko



Simon Matter

4 months ago

Creator going radio-silent and not replying to questions anymore - welcome to what will happen in 16 days once they've received money from Kickstarter.

▶ Reply



Mohamed Gomaa Superbacker

4 months ago

There was another 3D Resin printer which was a kickstarter was called solidmaker and the printer they ended up sending to the backers was a hunk of junk complete garbage I have one of them and

it's a joke this will be exactly the same kind of printer guaranteed. Imagine the level of post service support which will be provided if a printer actually shows up at the end 😂

↗ Reply



Eric Duncan

4 months ago

Support from a company that refuses to give their name out and remains anonymous.

Reply to Mohamed Gomaa



Julien Barbier

4 months ago

I'm bowing out after none of the questions and concerns being addressed, before I forget to cancel in time. It's been amusing to watch, but also frightening at the amount of money flowing into such a project.

↗ Reply



kim

4 months ago

Hi

Is it possible print with B9 resin?

Do you have casting resin for jewelery?

↗ Reply



zoommaker

Creator

4 months ago

Hi Kim

Zoomaker is not compatible with B9 resin, as some of the DLP special resin requires more power. Our 3D printer can only satisfy the entry-level printing needs. If you have this specific need, we recommend that you use other professional 3D printers. Thank you again for your support.

Best regards

Zoommaker Team

Reply to kim



Robo Durden Superbacker

4 months ago

creator wrote: 'We have submitted our company information to Kickstarter by the requirements of the platform. We do not want to publish our company information to avoid malicious targeting by our competitors.'

I have seen a few campaigns having used exactly this excuse to hide their identity to their backers. And i do not remember any of those shady campaigns deliver their product.

This campaign is either a fraud or their promotion skills are close to zero - which would contradict their statement: 'Zoommaker has been producing high-quality 3D printers for years and has strong R&D capabilities.' !

Anyone fully backing this campaign deserves to be ripped off, and on top damages the crowdfunding community which should oppose such fraudulent creators.

Kickstarter will not step in as they make a lot of commission on these shady campaigns :-(

Unfortunately, it is up to the backer community to oppose.

↗ Reply



Monsieur Serra Superbacker

4 months ago

With all that comments, i'm cancelling too my pledge.

Non official communication about weaknesses points, no updates to reassure backers.

I definitely prefer board games.

↗ Reply



Simon Matter

4 months ago

Zoommaker pretends to have contacted a guy called Adam Hill (HAPPYATOM) - here's what this guy says about 3d printers:

<https://www.tiktok.com/@happyatom/video/6855369988136652038>

 Reply

F.A. Grafie

4 months ago

Hi Zoommaker, this is the first time I buy a 3D printer. I am a design student and want to know if SLA or FMD recommended for beginners? Is this printer suitable for me? Is it difficult to carry? Also, can you send me a specific video of operating this 3D printer? Would like to know how to cure the print and clean the tank after printing?

 Reply

zoommaker Creator

4 months ago

Hi F.A. Grafie

Thank you for reaching out. We are glad that you choose Zoommaker as your first 3D printer. You will fall in love with this 3D printer on its functionality, aesthetic value, superior quality, and affordability. For the first 3D printer, we would say FDM is more recommended, as its consumables are relatively cheaper and the machine is easy to clean. It can satisfy you on the basic modeling. However, if you are looking for a 3D printer with Higher accuracy. SLA would achieve much finer details and is more reliable to repeatedly achieve high-quality results. SLA 3D printing is known for its fine features, smooth surface finish, ultimate part precision, and accuracy. As a SLA 3D printer, ZoomMaker is portable and only weigh 4.5 kg. We will send you the video on how to operate it. Also, for the curing process, you can submerge the print in a clear container filled with water or place the container under direct sunlight. To clean the tank, you could remove the tank and pour out the resin. Thank you again for your support.

Best regards

Zoommaker Team



Simon Matter

4 months ago

Do not bother "buying" via Kickstarter, if this is your first printer, do go and buy one in a store where you get

- a) warranty
- b) you know the company's name you're buying from
- c) better software than a link from google docs
- d) you do not support shady people trying to lure money from naive customers



Tom Haukap
4 months ago

Hi F.A. Grafie,

as a first timer buyer you asked for a recommendation to buy a FMD or SLA printer. There is none, unless you provide the information what you're going to do with it. As I'm not a designer I don't know what they do and what they need.

What I know is that FDM printers are far more easier, or say secure, to use than SLA printers. You can't use SLA printers in your living room, you need protection while dealing with resin. A pretty nasty chemical fluid. You need a couple of supports like alcohol, gloves, containers to wash or to store the resin, uv light to finalise the print and so on. The results are great if the machine is good. Have in mind that you can't print anything which is larger than a couple of matchboxes on this particular machine.

Reply to F.A. Grafie



Maelstrom
4 months ago

Cancelling pledge. This community is too toxic.

↗ Reply



Eric Duncan
4 months ago

Today I learned about my new favorite sub-Reddit:

https://www.reddit.com/r/shittykickstarters/comments/ilgnqn/zoommaker_a_low_maintenance_sla_3d_printer_at_an/

↗ Reply





Gustavo Brehm
4 months ago

What makes your product better then the other small affordable sla printers on the market like the anycubic or the longer which are both priced about the same as yours, im just trying to decide what sla to buy and understand what makes yours better or if its the same as the ones I stated, thanks

► Reply



zoommaker Creator
4 months ago

Hi Gustavo

Thank you for reaching out. As an 2K SLA 3D printer, ZoomMaker not only has an affordable price, but also has strong competitiveness in quality, function, and design. Thank you again for your support.

Best regards

ZoomMaker Team

Reply to Gustavo Brehm



Tom
4 months ago

This product is for immediate availability so it seems. We have a month KS project ending in October with delivery November.

If this is the case Zoommaker are using Kickstarter as a storefront rather than a development funding program.

I don't have a problem with that but with bakers allegedly getting their stock so soon after project ends there must be significant inroads into development.

I want to believe in this project, and am happy to continue to back, but under the circumstances Zoommaker should post an update with a walk around their factory, we have still but let us see stock, let us see component construction and assembly. Give us the excuse to believe you are far enough down the road that a November 2020 delivery is a reasonable goal, even if that gets delayed a bit as often will.

I don't want to be forced to cancel my pledge, help me believe in Zoommaker.

► Reply



Tom

4 months ago

Well I wish you the best. I could have waited longer but Anycubic are having a five year anniversary sale today and an Anycubic Proton is cheaper than the Zoommaker \$169 with free delivery.

So I am going to buy. In fact I just have.

Still not sure if Zoommaker is real and I will not accuse this project of being a scam, but Anycubic is very real and the Proton has good reviews. It will do for me. Good luck but I now have to bail.

Bye.

Reply to Tom



Maelstrom

4 months ago

Simon Matter: SHUT THE HELL UP.

IF YOU'RE NOT FUCKING WITH WHAT THE CREATOR IS SAYING THEN DON'T BACK THE PROJECT. LET US WHO ARE INTERESTED IN THE PRODUCT REBOOT IT

▶ Reply



Simon Matter

4 months ago

Can you please explain what you mean by "rebooting the product"?

Reply to Maelstrom



Maelstrom

4 months ago

After being over 500% funded are there any plans stretch goals?

▶ Reply



zoommaker Creator

4 months ago

Hi Maelstrom

Thank you for reaching out. We currently do not have stretch goals for 500% funded. If we decide to add stretch goals in future, we will let you know. Thank you again for your support.

Best regards

ZoomMaker Team

Reply to Maelstrom



Simon Matter

4 months ago

Apple-Head maybe can answer the following questions:

Which company is running this campaign? Name, Location?

Who are those mysterious reviewers who will review the printer?

What are their other products, they pretend having sold to "government"?

Why did they take pictures from <https://www.customprototypes.ca/single-post/Expensive-vs-Cheap-3D-Printing-Why-the-Big-Difference> for their campaign page?

👉 Reply



zoommaker Creator

4 months ago

Hi Simon

We have submitted our company information to Kickstarter by the requirements of the platform. We do not want to publish our company information to avoid malicious targeting by our competitors.

We have already contacted Youtube reviewers KJDOT and HAPPYATOM.

We use the pictures just to explain the difference between the two types of printers.

Also, we'd appreciate it if you could stop deliberately slandering our project through malicious comments.

Thanks,

Zoommaker Team



Simon Matter

4 months ago

Creator refuses to tell us, the investors, their company name.

<https://www.youtube.com/c/HappyAtom/videos> - this "reviewer" hasn't been reviewing a product for 5 months. And he is not into 3d printing but CNC.

<https://www.youtube.com/c/KJDOT/videos> seems to be a general-DIY youtuber, I don't see any 3d printer reviews.

Creator acknowledges that they are stealing pictures from other websites, creator does not care about copyright.

Kickstarter should take immediate action and cancel this project.



Eric Duncan

4 months ago

What do these KickStarter campaigns have in common?

- Creality CR-6 SE
- Lotmaxx SC-10 Shark
- SunLu FilaDryer

And now this ZoomMaker SLA printer campaign? (Btw, these are only the ones I've backed, and largely cancelled once I "caught on". There are far more campaigns just like this.)

They all have a surprising many things in common actually:

- Chinese/HK based
- Refuses to "improve" their product based on feedback (because it is already set to go to market and retail, they just need money to fund the first mass orders for parts as the company doesn't want to risk investing in a failed product: so, do a KS and get the investment for the new product line. Win win for them, and if the retail product flops, oh well)
- Using the same professional actors on older KS campaigns (see RasPad and CubeSec actors repeated here. - who are these actors? I've been trying to track down their names.)

- Most of all, starting to sell Retail immediately after (or even before delivery like some!!), is in direct violation of KS terms as they had planned the retail channels well in advance.

Now, given Lotmaxx did pay 3DPrinterNerd for his QA consulting time to fix a number of issues. Their mismanagement of their campaign is why I cancelled mine there as there were far too many inconsistencies to their updates, statements, add-ons, etc. And, zero improvements during feedback...

I was hoping ZoomMaker was different. But sadly it's becoming par for the course these days from these overseas manufacturers. We all want great deals, discounts, etc. Some want the exclusivity that comes with some KS campaigns. But we also EXPECT companies to take feedback and improve upon a design DURING a campaign as it is being developed and open for suggestions, right? Right? Yeah so when the product is already ready for retail. None of this is happening with these campaigns, nor ZoomMaker. The CR-6 SE lies and shipments, and product issues with little resolves shows the best way these are handled so far (which was to ignore backers, and start selling retail even with flaws in the product).

I'll continue to back some of these KS campaigns as I've had a 1 out of 8 success rate. But once they show their true nature, like ZoomMaker just did in this reply above, it's time to bail.

Anycubic is a proven (inexpensive) SLA product, with no (massively expensive!) shipping fees.

I was holding out with the hope they would improve this campaign. But their latest comments that will not have any stretch goals, especially after we've found a number of flaws with this design (needs to be yellow case, not blue, monochrome display, and spare parts unknown, etc), and the reply here about being so secretive, are the final straws for me.

Thank you Simon for bringing up some additional good points, like ripping off images not even their own to show things like print quality (what the hell is up with that? Showing a picture of something you didn't even make with the actual product you are selling?). And getting confirmation of not revealing the company backing this product.

She is not bad mouthing. She's exposing your campaign with transparency. And the reaction to tell her to stop slandering just shows how much you don't know what Slander actually is. Slander is false statements: there's nothing false in what she has said on this thread at all. She originally asked questions, and then you said slandering, then she made statements based on your reply. That's not slandering.

This comment will remain until near the end, for others to see.

Reply to Simon Matter





Peter "Apple Head" Andersson Superbacker

4 months ago

@Simon Matter, I'm not sure what your agenda is. But you certainly spend a lot of time dominating the comments with negative posts.

Perhaps you should give it a rest for a while? Give them a little time to prove themselves in the updates. Your concerns are valid, but going on like a broken record doesn't help anyone.

↗ Reply



Robo Durden Superbacker

4 months ago

8 days ago, creator wrote: "Hi Robo. Thank you for your support. I totally understand your concern. We will keep providing more information to stay 100% transparent. Thank you again for your support."

The sad truth: backers have to oppose :'(

Reply to Peter "Apple Head" Andersson



Opus Superbacker

4 months ago

Warning. I have gotten scam by companies from Hong Kong the copy and pasted for there ads recently. Be warned.

↗ Reply



Mohamed Gomaa Superbacker

4 months ago

So what's the final verdict here ?

↗ Reply



zoommaker Creator

4 months ago

Hi Mohamed

First of all, thank you for your support. To seize the opportunity of market growth after the epidemic, we are in a hurry to launch the project, so we are not fully prepared. We would like to use this opportunity to prove the authenticity of our campaign. We will continue to update our project page with more information. Regarding the reviewers, we plan to publish it in the update once the reviewers complete the review video. Thank you again for your support.

Best regards

ZoomMaker Team



Ajay Deshpande

4 months ago

Hello ZoomMaker,

Appreciate the update...

Does that mean review is in process and reviewers already have machine to review?

May we know who is the reviewer?

Any estimated timeline to complete the review?

Too many questions, but thought will ask all in one post.

Thanks,

Ajay



Simon Matter

4 months ago

Creator is just babbling bullshit without citing any resources to prove their claim.

In fact, their market is DECLINING because of Covid-19:

<https://menafn.com/1100688361/Despite-Decline-Due-To-COVID-19-The-3D-Printer-Manufacturing-Market-Will-See-Growth-With-Increasing-Applications-In-The-Automotive-Industry>

Reply to Mohamed Gomaa



Robo Durden Superbacker

4 months ago

Thumbs up to Simon for devoting his time to stop such a fraud.

Sparkmaker had quality issues with their first sla printer, but now they are offering version 2, the Sparkmaker FHD for \$179 on their shop.

No one should take the risk with this campaign.

Yes, the Zoommaker comes with a neat touchscreen, but you should wear gloves and a display/touchscreen really is of no use with a sla printer.

The Sparkmaker with bluetooth has an Android app so you can have the printer in another room.

This campaign makes me angry. So only reason why this could not be a fraud is that it is from Hongkong - the only place in the world were a \$100 sla printer indeed could be made - so why try for a fraud ?

I also by now understand, that such Chinese startups think differently: So realy work 24/7 and not make any money at all, they are polite, but they do what they themselves think is best and not what here ask for.

Still they (mostly) work their ass off to deliver - and usually it is more safe to back a Hongkong/Shenzen campaign than any other.

But for years now i tell the Hongkonk/Shenzen creators my idea of a 'Shenzen Club' where allready successful creators test new products.

I could ask the Creators of the Phonebook, 7bot, Sparkmaker, AntVr, etc. if they would welcome this creator and test his product.

But the truth is, i would feel ashamed to ask them for these 30 minutes of their time - because this creator here really is not really worth a minute.

So thanks again to Simon to help fellow backers not losing money.

Reply



Eric Duncan
4 months ago

*her time



Robo Durden Superbacker
4 months ago

Well, the aggressiveness of backer Simon (without an e) speaks of a high testosterone level ;-)

Reply to Robo Durden



Klaus Superbacker

4 months ago

@Arminas I would argue that it's derivative and that your "valuable art" is not what is on offer here. They likely won't include a copy of your .stl files with the 3D printer that's being advertised. I expect not to see you in the comments any more. Don't let the door hit you. 🤦‍♂️

↗ Reply



Julien Barbier

4 months ago

I really don't understand your stance on this. It's clearly a violation of Klaus' rights as an artist and I say this as someone who is not an artist or has never had to make a living as a creative. How is this derivative? They didn't change anything. Also the license clearly states "no derivatives".

It is an indication of the way the company does business, down to the fact that they are not responsive or transparent. They have yet to respond to plenty of important questions that they are avoiding and yet you defend them even though you have more to gain for holding the company accountable.



Julien Barbier

4 months ago

Also, as noted on Reddit, the example pictures of the Eiffel Tower to show off SLA? They didn't just rip off the models on that one, but copied the photos direct. To hide this fact, they adjusted the colours. Does that count as "derivative"?

Calm down and let others do the due diligence neither you nor Kickstarter are doing.

Reply to Klaus



Klaus Superbacker

4 months ago

@Arminas quit being a grabbler. Take a second to consider the kind of publicity you're creating for yourself. You could have asked politely to be credited for the tangible likeness of your intangible

design, but instead you're throwing a public tantrum. If I could report YOU I would.

↗ Reply



Arminas Didziokas

4 months ago

@Klaus , really?

1. I contacted them personally and got no response.
2. I don't know them, I don't know the company, I never saw or used their products and I don't want to be directly or indirectly promoting their commercial projects.
3. Don't talk to artists about "free exposure", that's old. They are using artists for their commercial gain. Commercial license for even a single photo can cost a lot.
4. Did you see any artists mentioned in their campaign? Any Credits?
5. This is exactly why artists are protected with intellectual property rights and copyright.

Exposure or not, the only right way to do something like this, is FIRST to ask author/artist if you can use their work in such and such project. If the answer is "no", go to other author/artist.

Reply to Klaus



Arminas Didziokas

4 months ago

Zoommaker, you are using some of my models in your campaign, which is illegal and infringes on my intellectual property rights. I can't contact you through your Facebook page, you are ignoring me, so I'll write it here.

I'm the original sculptor of these:

<https://www.myminifactory.com/object/3d-print-102539>

and buying them on MyMiniFactory (and that's the only place where I'm selling my digital models) only gives you license for personal use. Advertising your commercial projects is not personal use, so I'll ask you take down any pictures and video parts that includes my models or I will start reporting your campaign.

↗ Reply

Showing 3 of 7 replies

Load previous replies



Simon Matter
4 months ago

Where is this reference?



Arminas Didziokas
4 months ago

@SimonMatter

I'm sure adding a line of text mentioning designers who's models they're using somewhere on the page is a lot of work, Cut them some slack!

.....



Eric Duncan
4 months ago

As the license holder, most of the licenses has verbage about you withhold the right to revoke the license at any time, which means they must pull all of their marketing and videos.

Reply to Arminas Didziokas



Simon Matter
4 months ago

Let's recap what we know so far about creator:

1. They are not a company, there is no company called Zoommaker registered in Hong Kong. You can verify this yourself here: <https://www.icris.cr.gov.hk/csci/>
2. They pretend to have been doing business for years - "For years, we have been doing B2B business and have supplied 3D printers to educational and governmental institutions".
(<https://www.kickstarter.com/projects/862930372/zoommaker-fhd-affordable-fhd-sla-3d-high-performing-printer/comments?comment=Q29tbWVudC0yOTcyNjMONg%3D%3D&reply=Q29tbWVudC0yOTczMjMxNg%3D%3D>)
But there is no sign of their other products anywhere. Creator does not provide a link to their other products they allegedly have manufactured.

3. They do not answer question how they have been doing business without being a registered company.
4. zoommaker's account has been opened by a woman/man called Yixin Chen (name seems to be used by male & female). This name does not appear in the campaign page under "our team"
5. They say they have sent their product to 3rd party reviewers yet do not provide their names (<https://www.kickstarter.com/projects/862930372/zoommaker-fhd-affordable-fhd-sla-3d-high-performing-printer/comments?comment=Q29tbWVudC0yOTcxNzAwOA%3D%3D&reply=Q29tbWVudC0yOTcxNzY4Mw%3D%3D>)

➔ Reply



Simon Matter

4 months ago

The Software creator offers to download from a google docs link (??) is called ZYSlicer 1.1.0.

Per this

https://www.reddit.com/r/Kelant3dprinter/comments/bhjpty/kelant3dprinter_has_been_created/
thread the software is developed by a company called Kelant which sell these printers on
aliexpress: <https://kelant.aliexpress.com/store/4503053>

➔ Reply

Showing 3 of 4 replies

Load previous replies



Simon Matter

4 months ago

You offer software for download from a google docs link.

You pretend to have been in business for 3 years and don't even have your own website where you provide downloads for your printers.



zoommaker Creator

4 months ago

Hi Simon

For years, we have been doing B2B business and have supplied 3D printers to educational and governmental institutions. During Covid-19, we see an increasing need for 3D printers on

the global market. This is why we want to create a new 3D printer of our brand to meet the increasing demand. Therefore, we decided to expand our business and created ZoomMaker. Also, we would like to achieve mass production before winter sales, so we launch our campaign without full preparations. We will keep updating our page with more information. We chose Kickstarter as our first step to enter the global market because Kickstarter has gathered a solid amount of 3D printer experts. In this way, we can constantly communicate with backers and continue to improve our product and service. Besides, there will be distributors who can reach us on Kickstarter. This brings us more opportunities and scales up our business. Even though we received a few criticisms, many backers still support us, and that gives us a lot of confidence. Thank you again for your support.

Best regards

ZoomMaker Team



Simon Matter

4 months ago

How can you do business with government if there's no registered company?

Reply to Simon Matter



Viktor Tkachenko

4 months ago

Hi, want to make sure if you ship to St.Petersburg Russia?

Reply



zoommaker Creator

4 months ago

Hi Viktor

Thank you for reaching out. We do ship to St. Petersburg and it normally takes 15 days to arrive. Thank you again for your support.

Best regards

Zoommaker Team



Simon Matter



4 months ago

They will not deliver - read reviews here:

https://www.reddit.com/r/shittykickstarters/comments/ilgnqn/zoommaker_a_low_maintenance_sla_3d_printer_at_an/

Reply to Viktor Tkachenko



Simon Matter

4 months ago

ZoomMaker is not a registered company in Hong Kong - you can verify yourself:

<https://www.icris.cr.gov.hk/csci/>

Reply



zoommaker Creator

4 months ago

Hi Simon

Kickstarter has a strict auditing system to review all the info we filling in the backstage, and our credit card has been bonded with. backers can cancel orders at any time, as the campaign has a long time going, all the backers can choose to trust or distrust our campaign in future communication.



Simon Matter

4 months ago

From your campaign page: "Zoombie has been producing high-quality 3D printers for years and has strong R&D capabilities."

How can you produce 3D printers without being a registered company?

I did not talk about Kickstarter - because they don't care if you're scam or not as long as they get their 30% cut.

Reply to Simon Matter



Simon Matter

4 months ago

Guys, on the campaign page they claim working with a company called jellop to push their project.

"The first pro of working with Jellop is their low fee. They charge around 15% to 25% of the pledges that directly track back to their marketing efforts. You as a client also pay the ad spend. The ad spend usually comes out to be around 5% to 15% of the amount they raise."

(<https://www.funded.today/blog/jellop-kickstarter-review-should-you-hire-jellop>)

15% of the money they raise with this campaign go to jellop, another 30% to kickstarter.

Does anyone with a sane mind still think they will deliver a printer for 50% of what you pay?

Reply



zoommaker Creator
4 months ago

Hi Simon,

This time we chose to launch zoommaker to make LCD 3D printers. We want everyone to have a more cost-effective choice when getting started with 3D printers. As a crowdfunding platform, KS can gather everyone's strength and ideas together. We are here to hope that more people will know and like this machine in helping us reduce costs especially when mass production is to be made.

In terms of pricing, we also refer to the pricing strategies of many crowdfunding projects. For example, Creality, which has just ended, their lowest price is 269 US dollars. Everyone adopts a tiered pricing method and uses low prices to get the first attention and support. The backers of our project can enjoy the best discount to promote the momentum of sales growth. Even at the current price, there are still many backers who think our price is too high, so I believe your doubts will help us explain to all backers well.

We choose Jellop as our partner, since Jellop has a good reputation in marketing crowdfunding campaigns, and they also do well in ads promotion for Creality. However, you might have misunderstood their commission logic, since Jellop only charge commission from their sales, not including organic traffic. Therefore, we only need to pay about 1/3 of total sale. You can confirm such a policy with jellop directly.

Best regards

Zoommaker Team



Simon Matter
4 months ago

That's a joke - if you want everyone to have cost-effective choice you'd sell your stuff on aliexpress and promote your product there since they have lower fees than Kickstarter.

You seem to misunderstand Kickstarter: It's a platform where investors can invest in a creator's idea. You claim to have a product that is ready to ship - why would you go to Kickstarter to sell?

And do not compare your non-existent company with a trusted brand, that's ridiculous. Creality has been on the market for years, your company and product are just vaporware.



Sarguna Sanmargam

4 months ago

Thanks Simon for your comment. You saved me from being potentially scammed and maybe many others too

Reply to Simon Matter



Jonathan

4 months ago

Is the screen FHD or 2K? You seem to provide conflicting specs.

Reply



zoommaker Creator

4 months ago

Hi Jonathan,

We use SHARP LS055R1SX03, it's 5.5 inch 2K LCD (2560*1440), we'll correct the typos and will ask my colleague who in charge of copywriting double confirm others detailed descriptions with our technical man.

Many thanks for your reminder!!



Simon Matter

4 months ago

Sign that this campaign is never going to deliver: They don't even care about the tech specs they put into project description.

Reply to Jonathan



Simon Matter

4 months ago

Beware backers, cancel your pledge while you can:

https://www.reddit.com/r/shittykickstarters/comments/ilgnqn/zoommaker_a_low_maintenance_sla_3d_printer_at_an/

➔ Reply



Ian Edwards

4 months ago

I have said for about a year I was not going to back another KS campaign after the Kodama scam.
Please don't be another failed KS!!

➔ Reply



zoommaker Creator

4 months ago

Hi Edwards

Thanks for your supporting and trusting, we'll not let you down!



Simon Matter

4 months ago

Ian, this project will never deliver.

Cancel your pledge while you can.

They are even worse than Kodama.

Reply to Ian Edwards



viaud david

4 months ago

Hello. Is that possible to have more more of video, like a step to step from the file to the printing,

and a comparison between the print from an another resin printer and this one, to see the scale and the sharpness of details?

➔ Reply



zoommaker Creator
4 months ago

Hi David

Thank you for reaching out. We can do that for you. Once we finished, we will send you the video. Thank you again for your support.

Best regards

ZoomMaker Team

Reply to viaud david



Clifton Sammut
4 months ago

1. How much will the monochrome update be?

2. When are you planning to share with us 3rd Party Review of this printer?

➔ Reply



zoommaker Creator
4 months ago

Hi Clifton

Thank you for reaching out. The upgrade to monochrome screen would be \$50. We have sent the 3D printers to the 3rd party reviewers already. They are working on it right now. Thank you again for your support.

Best regards

ZoomMaker Team



Simon Matter
4 months ago

which 3rd party reviewers did you send the printers to?

Names please?

Reply to Clifton Sammut



Peter "Apple Head" Andersson Superbacker

4 months ago

Any chance of getting a tilting vat?

It's supposed to help with prints sticking to the fep film.

I have no experience with a tilting vat, only with prints sticking to fep and that's not fun.

↗ Reply



zoommaker Creator

4 months ago

Hi Peter

That's a good idea that solves the sticking issue, I noticed that someone uploaded a testing video on Youtube and it seems works well. We'll consider it as an upgrade option in our next version.

Reply to Peter "Apple Head" Andersson



Eric Duncan

4 months ago

I have seen it mentioned that Chitubox will work this printer.

Does that mean we can use any slicer that supports SLA and produces the gcode?

I use PrusaSlicer. We can add custom printers, and it does support SLA printers.

I have never had an SLA printer before, nor have I used one. However, I am quite fond of PrusaSlicer for all of my printers. I would like to stick to the same eco system.

Hoping it will be as easy as plugging in a custom printer profile and go.

↗ Reply



Peter "Apple Head" Andersson **Superbacker**
4 months ago

The only printers that support gcode are SLS and laser SLA printers from what I have seen.
This printer will use an lcd display to cure the resin.

Chitubox produces a file containing an image for each layer and not travel instructions for the print head/laser.

In short, I highly doubt that you will be able to use PrusaSlicer with this printer.

Reply to Eric Duncan



Alexander M Haney
4 months ago

Hi ZoomMaker, i noticed that in another comment you said you have no EU Fulfilment centres, that could be a deal breaker for many, once you add custom tax you are much closer to some of the well established FHD printers, can you list what makes your printer unique over them.

↗ Reply



Robo Durden **Superbacker**
4 months ago

Lots of Chinese creators have promised EU-friendly shipping so we would not have additional 19% VAT and 20-30 Euro handling fees. But in the end they still shipped directly from China (because every tech campaign is at least 3 months late). So i by now have stopped believing in hub shipping when a Chinese creator tells so.

Anyone who wants to shop should have a look at AliExpress. You can get the Photon Zero within 3 days from an EU fulfilment centre with payment protection for less than you will end up here.

Yes the Zero only has a 480p lcd and not a 1080p lcd.

From my experience: When you spend money on Kickstarter because you want to save 50 bucks, you will over the years for sure lose 100 bucks !



zoommaker **Creator**
4 months ago

Hi Alexander

Thank you for reaching out. As an FHD SLA 3D printer, ZoomMaker not only has an affordable price, but also have strong competitiveness in quality, function, and design. We would appreciate it if you could share our campaign with your friends. Thank you again for your support.

Best regards

ZoomMaker Team

Reply to Alexander M Haney



Peter "Apple Head" Andersson Superbacker

4 months ago

Shouldn't the plastic cover be yellow to better block out the uv-rays?

(Anycubic made the same mistake on their first photon.)

▶ Reply

Showing 3 of 4 replies

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Eric Duncan

4 months ago

@Anderson I thought about this too.

However, Joel @ 3DPrintingNerd has often recorded SLA timelapse videos with no cover. So I've been scratching my head about that for a while now.

Then again. He does have a dedicated "resin room" he's mentioned in some videos.



Eric Duncan

4 months ago

To add to my last comment, those SLA videos he's started many times with him next to the printer and his editor behind the camera. Often times for 5-10 minutes into the SLA print with no cover.

Remember, his studio had high temperature lighting (6500k) for those videos - which have the most amount of UV available. And many of those lights (you can see them in his glasses

at times).

Finally, on a personal experience, UV damages bare shaved wood by turning it gray. I have built a few log homes and one style is not to stain it, and let the UV Ray's hardened the wood and make them gray. Then you stain to whatever color you want. Will last 200+ years like that. I mention this because I have a large pile of unfinished hardwood flooring sitting in a shade but very bright from windows for a out a year. There is no graying at all, which I am surprised at.

This means UV must come from direct sunlight exposure, not indirect lighting as I've seen this past year.

Could be wrong though?



Peter "Apple Head" Andersson Superbacker

4 months ago

My SLA printers haven't lasted long enough to give any conclusive answer. But the community seemed to be happy about the change. And why shouldn't they, it's an improvement to the printer. Having resin that starts to dry can't be good, specially since it is temperature sensitive and printing with cold/more viscous resin can be problematic.

Reply to Peter "Apple Head" Andersson



R.B.

4 months ago

Please correct me if my understanding is wrong. The maximum height that this printer produce is 12cm and the width and length is 6.8cm. Am I correct?

👉 Reply



zoommaker Creator

4 months ago

Hi R.B.

Thank you for reaching out. ZoomMaker has a uniform maximum build area of 12 x 6.8 cm and a build height of 14 cm. Thank you again for your support.

Best regards

ZoomMaker Team

Reply to R.B.



BrokenLegionOfGamers

4 months ago

Hi. I just have a couple questions myself. Is this printer going to have a monochrome screen? Will I be able to use Chitubox with it?

↗ Reply



zoommaker Creator

4 months ago

Hi BrokenLegionOfGamers

Thank you for reaching out. We are currently using Sharp color screen. But we will consider adding monochrome screen as add-on so that backers can upgrade to monochrome screen. You can use the Chitubox with it. Thank you again for your support.

Best Regards

ZoomMaker Team

Reply to BrokenLegionOfGamers



Benjamin Sonne

4 months ago

Hello

2 questions

Can you really deliver November 2020?

Will you have a fulfilment center inside of EU for costumers to avoid paying import when receiving items?

↗ Reply



zoommaker Creator

4 months ago

Hi Benjamin

Thank you for reaching out. The estimated shipment time is November but it might be affected by other factors. But we will do our best to ship the products at that time. We currently do not have a fulfillment center inside EU. Thank you for your support.

Best regards

ZoomMaker Team

Reply to Benjamin Sonne



Pedro Pereira

4 months ago

Just backed this project but need to know two things:

Software - is it proprietary? Or can we use any of the main stream slicers?

Resin - is it proprietary? Or any main stream will work?

Thanks in advance

Pedro

👉 Reply



zoommaker Creator

4 months ago

Hi Pedro

Thank you for reaching out. You can use any of the main stream slicers and all the resin are compatible with the 3D printer. Thank you for your support.

Best Regards

ZoomMaker Team

Reply to Pedro Pereira



Jessica Vaccarino

4 months ago

I would also love to do a review on this!

 Reply

Christopher Earl Superbacker

4 months ago

So my largest concern is replacement screens. Will you be selling replacements (perhaps even as add-ons to this campaign), or are you using generic part we will be able to source from 3rd parties?

 Reply

zoommaker Creator

4 months ago

Hi Christopher

Thank you for reaching out. As more backers are mentioning the replacement screen, our team will consider adding them as add-ons. We will get back to you soon in the update regarding the replacement screen. Please stay tuned. Thank you again for your support.

Best Regards

ZoomMaker Team

 Reply to Christopher Earl

Michael Hensen

4 months ago

is the LCD monochrome?

 Reply

zoommaker Creator

4 months ago

Hi Micheal

Thank you for reaching out. We are currently using Sharp color screen. But we will consider adding monochrome screen as add-on so that backers can upgrade to monochrome screen. Thank you again for your support.

Best regards

ZoomMaker Team

Reply to Michael Hensen



Russell Calbert Superbacker

4 months ago

I know the lcd is a consumable item. Do you have a replacement cost? Also the same for the tank and I assume the build plate ?

➔ Reply



zoommaker Creator

4 months ago

Hi Russell

Thank you for reaching out. We are currently using Sharp 5.5 inch 2K LCD, and the replacement cost is 20 USD. You don't normally need to change the tank. But if you want to change the FEP film, the average cost is 2.5 USD. If replaced with the tank, the cost will be 20 USD. Thank you again for your support.

Best regards

ZoomMaker Team

Reply to Russell Calbert



Ruben M

4 months ago

Well if you have been making 3d printers for years why you FB page is new, only 2 images..., in that page have to be main page of the company, to show us proves that is real and all other 3d printers you made,btw Instagram link doesn't work, but for what I saw this is a scam. I'm cancelling my pledge.

➔ Reply



Eric Duncan

4 months ago

Correction on my last comment... meant that it is most likely too late to send to reviewers,

considering custom times for shipping, and the turn around for those reviewers.

Reply



zoommaker Creator
4 months ago

Hi Eric

Thank you for your support. We have contacted reviewers and will ship the 3D printer to them in the fastest way. Hopefully we can get the review video soon and show our backers the functionalities of the product.

Best regards

ZoomMaker Team



Eric Duncan
4 months ago

You can send me one for review as I'll remain a backer as well. I have a few other reviewers I could pass around if it gets here in time.

<https://eduncan911.com>



Simon Matter
4 months ago

Which reviewers will review your printer?

Reply to Eric Duncan



Eric Duncan
4 months ago

I, like all others commenting, need proof before accepting the risk of your campaign:

* List at least 3 printers you have produced

* Or, send at least 5 of these to independent reviewers ASAP / post reviews by them.

* Fix shipping: I'm being charged \$45 to ship to US, for a \$99 printer.

It may be too late for the last one, considering there's only 34 days remaining in your campaign with customs and all.

Reply



zoommaker Creator
4 months ago

Hi Eric

Thank you for your support. The shipping cost of \$45 is not high considering the 3D printer is directly shipped from Hong Kong. The 3D printer is not too small or light, so the shipping cost is fairly reasonable. Also, we will keep updating our KS page with more information. Thank you again for your support.

Best regards

ZoomMaker Team



Andy T Superbacker
4 months ago

There is no customs for this that I know of for US inbound machines.

Reply to Eric Duncan



Julien Barbier
4 months ago

What are the high quality printers you have produced so far? I can't find any references or mention of Zoommaker. Also HKD 100.000 seems unrealistically low.

Please get these into the hands of independent reviewers as soon as possible so we can see the results.

Are you related to Kelant 3D printers, seeing as you use the same Slicer? Are other slicers also possible?

Good luck with the campaign

Reply



zoommaker Creator

 4 months ago

Hi Julien

Thank you for your support. We will arrange the shipment of the sample to reviewers. Please share our campaign on social media and stay tuned.

Best regards

ZoomMaker Team



Eric Duncan

4 months ago

I'll do a review asap!

Reply to Julien Barbier



Robo Durden Superbacker

4 months ago

Me too can not really believe the price tag. And as i still have not found the happiness to setup my Sparkmaker HD, i propably will cancel my plegde.

At least, creators are from Hong Kong = only place in the world where a \$99 sla printer could make sense.

sla printing can be tricky, so i feel it is not the best idea to look for the cheapest printer but better look for auto level, etc.

"Zoomaker has been producing high-quality 3D printers for years and has strong R&D capabilities." - please back this with lots of video footage !!!

With so many frauds we backers have to oppose - Still i wish this campaign to be true and succeed :-)

 Reply

Showing 3 of 5 replies

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zoommaker Creator

4 months ago

Hi Robo

Thank you for your support. I totally understand your concern. We will keep providing more information to stay 100% transparent. Thank you again for your support.

Best regards

ZoomMaker Team



Simon Matter

4 months ago

Creator never answered Robo's questions.

This project will never deliver.

Cancel your pledge while you can.



Robo Durden Superbacker

4 months ago

Yes i am pesimistic too. Creator had the chance to be open and he has chosen not to be.

SLA printers are so cheap on AliExpress, There very likely will be a 1080p = FHD printer below \$200 before this campaign devlievers - if it will deliver at all.

I by now have made my first prints with the Sparkmaker FHD and am very pleased. I can not recommend this creator here :('

Reply to Robo Durden



Boris Karlof

4 months ago

this seems remarkably cheap is there something im missing?

Reply



zoommaker Creator

4 months ago

Hi Boris

Thank you for your support. The price of \$99 is limited to 100 units without shipping fee. We want to offer big discount to the earliest backers in hope that they can help promoting our project on social media.

Best regards

ZoomMaker Team



Boris Karlof

4 months ago

thanks for prompt reply and i really hope this product gets funded good luck



Simon Matter

4 months ago

Boris, you're missing the point that they will never deliver.

They just take the money and vanish.

Kickstarter will get 30% of the pledged amount, Jellop another 15% and they can keep 55%.

Reply to Boris Karlof

Showing 186 of 186 comments

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