



Zack **Superbacker**

about 13 hours ago

Count me in for the \$20 towards legal action.

I'm very disappointed in Kickstarter for their policies that allow these kinds of scams to happen.



Will Lenzen Jr

4 days ago

This is the second 3D printer Kickstarter I've backed where they just disappeared.

If there's solid legal ground to stand on, and plausible action to be taken, I'd like to be included. What do I need to do?



Marina

10 days ago

Zoommaker: Please provide an update. Communication is so important and would do much to improve your credibility.



Beverley Hollis

12 days ago

A question For other pissed off backers. I've contacted Kickstarter, stating my concerns, and asked for the true contact details of the creator and gave them a specific timeline to reply by.. Kickstarter refused to supply them, they just brushed me off. Any idea what I can do now?



Roberto Paolucci

16 days ago

I was due to receive my printer by November and, having not received it, I wrote to the creator on November 9, that he didn't even bother to answer me. Now Christmas is over and I doubt I'll ever get a reply, printer or refund. It is very sad to see how a very useful platform for men of good will can be muddled by people of few scruples. Kickstarter.com should create development stages for projects and submit these to backers in order to avoid scams.



shreyas
26 days ago

We got scammed as there are no updates for weeks together



Mohamed Gomaa Superbacker
about 1 month ago

Kickstarter doesn't care they have been paid before the creator 🤔🤔🤔



shreyas
about 1 month ago

Yes this seems to be an old image and how are they going to fulfill for 500+ backersthis is really bad just an image and apology is kind of useless at this point



LaVonne Ellenbecker
about 1 month ago

Very disappointing that Kickstarter is not investigating or taking measures to stop scams. No product, no update, no response from creator. Obviously we've all been scammed.



www.kickstarter.com/projects/862930372/zoommaker-fhd-affordable-fhd-sla-3d-high-performing-printer/comments

The is my last investment with them if this fails and no action is taken. They should hold them liable for not being honest and just out to rip people off. Facebook here love this type of service and scams. PEOPLE RELEASE THE HOUNDS.

KICKSTARTER is starting to get the same aura of a scammers paradise. MMmmm very poor on both Creator and KICKSTARTER.

Thousands of dollars wasted in lost investments of nothing to show. I hope my next one turns up or goodbye KICKSTARTER for good.



Pedro Pereira
about 2 months ago

And this was my last KS...If this is acceptable and do not violate rules ill not play under these rules anymore.



Pedro Pereira
about 2 months ago

Hi there,

Thank you for bringing this project to our attention:

Project: ZoomMaker: Affordable 2K SLA 3D High-Performing Printer

Report date: November 13, 2020, 3:40 PM EST

www.kickstarter.com/projects/862930372/zoommaker-fhd-affordable-fhd-sla-3d-high-performing-printer/comments

!1

ZoomMaker: Affordable 2K SLA 3D High-Performing Printer by zoommaker — Kickstarter

Report content:

Please check timeline. There is no response whatsoever from creator. He immediately shut down project right after collecting the money. You KS and The creator are both responsible for this. You both g...

We've investigated and determined that it doesn't violate our rules or community guidelines. If you believe there is an issue that's not covered by our rules or guidelines, please contact us with more details.

If you haven't already, you can also communicate directly with the project creator.

While we won't be taking action on this project at this time, we value your input. We rely on reports like yours to ensure the safety and integrity of Kickstarter for everyone.

Thanks again for looking out for the Kickstarter community.

Best,

Kickstarter Trust & Safety



Markus Persson
about 2 months ago

This is the second time that I get scammed on a SLA at Kickstarter, the first time was ONO/UNO printer and now this one, wtf... Last time I ever back something at Kickstarter!



Jorge Oyarzo
about 2 months ago

This guy Yixin CHEN logged in today, I dont understand... if this is just a scam why does he keeps logging in?... he doesnt respond to inbox messages either. I really dont know what to do... wait a little longer to see if this guy updates the project or see if i can get my money back with my bank... anyway, first and las project I'll back in kickstarter, they give no solutions whatsoever, I believe they are enabler of this kinf of scams, given the responses they give to the support tickets.... well, I appreciate any feedback



Carrie Harlan
about 2 months ago

From what I read, we all have been scammed. How disappointing. I haven't backed much on kickstarter, but this is definitely the first time I've been scammed. I'm beyond frustrated.



Pap Róbert
about 2 months ago

zoomaker last login Nov 17... and no updates...



James Schayes
about 2 months ago

I requested a refund from kickstarter and I told them he is not responding to multiple messages i sent and other backers. Kickstarter's response was the refund has to come from the creator. So you will need to reach out the the creator.

That's nice since he is not responding to anyone

➡ Reply



Thomas Vanderbilt
about 2 months ago

Refund my money please. This is a complete scam.



Pedro Pereira

2 months ago

This is unbelievable....If this is possible on KS and KS doesn't take action i question the legality of this platform and consider taking action not against the creator but against KS who most likely did get paid for....supporting a clear crime and a group of criminals. It cannot be this easy to cheat on KS. If it is...well it must be shut down...



Robert Tharp **Superbacker**

2 months ago

It is a sad day that we now have to watch for scammers on Kick Starter - i have backed a ton of kick starters because i feel that this is an awesome place for people with the drive and smarts to create something, but just needs some help with funds. I really really really hate scammers.



evan

2 months ago

I hate to sound rude but with the complete lack of communication or updates, I will be forced to contact my credit card and report these as fraudulent charges. I really hope we can get an update, of any kind, this weekend. If we can get a meaningful update, I am certain that most backers will be happy to wait a little extra time for a monochrome screen. If you cannot provide an update then I and many others will be forced to pursue action.



Thomas Vanderbilt

2 months ago

I have also reported this to Kickstarter and would do the same since there has been no communication from the creator at all.



Jodie Ingrey

2 months ago

I just reported this, wish I knew how to get a refund. This was for my bday.



David Laws

2 months ago

Contacted my bank for fraud investigation. Contacted Kickstarter for same.



Ash Greenway
2 months ago

Figured I'd throw in a comment too. Any indication of a shipping date? Meant to be this month that it's dispatched right? Please give us whatever information you have...



Victor Adrian M. Gonzales
2 months ago

If no updates by last week of Nov. Will cancel may payment



evan
2 months ago

We have gone quite a while without communication and there are a lot of questions. It is now November, when the printers are meant to ship. and we don't know if this is even real yet. Could you provide us with some kind of information or update? I already ordered an Anycubic wash and cure machine expecting this to arrive, if I don't have an answer soon, I will be forced cancel payment and back a more reputable project or just order from Anycubic. Could you please assure us that this will arrive on time, or when it will arrive if we choose the monochrome LCD?

Certainly you can have some information available now, there are no holidays until next year begins and it has been weeks since the last holiday.



Cameron Siller **Superbacker**
2 months ago

Canceling my payment, today, since I have received no communications.



Patrick
2 months ago

It's a pity that he doesn't have any more communications... we, on our side, will communicate ... to discourage all future buyers !

➡ Reply



Pedro Pereira
2 months ago

Hello? If this is how creator is planning to manage communication next Monday im cancelling my credit card....



evan

2 months ago

Could we get an update on the way the screen options will be handled. November is days away and it would be good to know how this will all be handled and if we need to set any monies aside for the upgrade.

➔ Reply



Liam Howell

2 months ago

Please give us an update before I take legal action.



Cameron Siller **Superbacker**

3 months ago

Is anyone getting any replies from them?

➔ Reply



Dominique

3 months ago

no nothing



Jarmo Annunen

3 months ago

Nope.



Danny Liwszyc

3 months ago

Can someone please explain to me what the monochrome screen is for. As I understand it, the printer has 2 screens as is: the colour LCD as a user interface on the front, and the SLA light screen for printing. What does the optional, additional monochrome screen actually do? What would I use it for? I've tried asking this question to the Zoommaker guys both through Kickstarter and the Facebook page, and have received no response at all. I'm starting to worry that this is some kind of scam.



Cameron Siller Superbacker

3 months ago

@Creators I am trying to reach out to you guys, please see your messages, thank you.



Ryan Whitfield

3 months ago

All quiet on the ZoomMaker. The lack of attention to private and public posts pretty much call this "company" out as scammers.



Dina Barron Superbacker

3 months ago

Hi,

I don't mean to bring this up here, but I have sent two private messages concerning my pledge to the creators with no response. Please, would they respond to me via one of those private messages? Thank you.

Sincerely,

Dina