



Singtel Mobile

06/03/17

\$42.28

Agreement For Change of Plan/Value Added Services

Customer Information
Name LIM YANGZHENG
Customer ID G31049887
Auth. Person/Sponsor Name
Mobile Phone No. (Existing) 96575361

Date 01-Mar-2017 8:34 PM
Auth. Person/Sponsor ID
SIM Card No

Service Information
Promotion Package
2964

Price Plan	Promo Period	Bill Frequency	Price at Promo(\$ w/o GST)	Price after Promo(\$ w/o GST)	Service Subn/ Add-on Regn (\$)
Combo 2 Plan (with 2GB Local Data)	NA	Monthly		32.07	

VASes	Promo Period	Bill Frequency	Price at Promo(\$ w/o GST)	Price after Promo(\$ w/o GST)	Service Subn/ Add-on Regn (\$)
Provide VAS					
Excess Local Data - \$10/GB and capped at \$175.70/mth	NA		0.0	-	
Store and Share - Free 2GB	NA		0.0	-	
Singtel WIFI	NA		0.0	-	

Cease VAS	Penalty Fee(\$)
Excess Local Data - \$10/GB and capped at \$175.70/mth	-(System Waived)
Singtel WIFI	-(System Waived)
Store & Share (2GB)	-(System Waived)

Total Penalty Details
Total Penalty Amount \$ 20.00
Total Waivable Amount \$ 0.00
Total Payable Amount \$ 20.00

Add-on Services will be provisioned within 3 working days upon signing of this Agreement unless otherwise stated/advised.

Overseas Roaming Service

All Mobile Plans will be automatically provisioned with a free Pay-As-You-Roam Add-on unless Customer opts out or they have subscribed to an AutoRoam Add-on. A surcharge will apply to Pay-As-You-Roam subscribers for overseas usage of calls, SMS and data services. Please refer to <http://www.singtel.com/roaming-services> for prevailing surcharge information, including roaming rates and Singtel DataRoam Saver plans.

For any changes to roaming add-on, please use the following modes:

- (1) Access My Singtel app > My Add-ons
- (2) Dial *1688 > reply 4
- (3) Login to <http://www.singtel.com/myaccount>

Individual Customers will be provisioned with a DataRoam Limit of \$500 and will be notified via SMS if usage hit \$50, \$250, \$400 and \$500. Data access will be suspended at \$500. To continue using data, Customers can change their DataRoam Limit via the following modes:

- (1) Access My Singtel app > Roaming > Alert Settings & History > click on Alerts for Pay-Per-Use DataRoam
- (2) Dial *7626 > select option 7 > select option 2 before you travel
- (3) Dial *1008 while overseas (Free of charge)

Please note that roaming data or roaming SMS charge applies when activated overseas.

For more information on roaming including DataRoam Saver plans and useful tips, please visit <http://www.singtel.com/dataroam>.

For detailed roaming rates applicable for each country, please visit http://www.singtel.com/roaming_rates.

For DataRoam Saver plans' Fair Usage Policy, please visit singtel.com/roamingrates.

All above prices are exclusive of prevailing GST.

For Official Use Only:			
Vendor/Dealer/SubDealer	T0001/D2531	Salesman Code	8550

Summary of Key Terms & Conditions

Mobile Plan

The minimum subscription period for SIM Only Mobile Plan is one (1) month or twelve (12) months if specified above. The minimum subscription period for all other plans is three (3) months ("Minimum Subscription Period").

If a Customer terminates a Mobile Plan before expiry of the Minimum Subscription Period, the Customer is liable to pay early termination charges ("ETC"). The ETC shall be the monthly subscription charges (or pro-rated charges, where applicable) for the remainder of the unfulfilled Minimum Subscription Period.

Upon expiry of the Minimum Subscription Period and if Customer is not serving a Device Agreement, Customer agrees that the Mobile Plan will automatically extend on a month-to-month basis until the Customer or Singtel Mobile terminates the Mobile Plan.

An administrative charge of \$10.70 (including GST) is chargeable when the line is reconnected.

Add-on Service

A contract term varying from 1 month to 24 months ("Contract Term") applies to Add-on Services offered to Customers based on prevailing promotional terms and conditions. In the absence of prevailing promotional terms and conditions, Add-on Services will not be subjected to a Contract Term and will be offered to Customers on a month-to-month basis until the Customer or Singtel Mobile terminates the Add-on Service. If a Customer terminates an Add-on Service before the expiry of the Contract Term, the Customer is liable to pay ETC. The ETC shall be the prevailing price of the Add-on Service (or pro-rated charges, where applicable) for the remainder of the unfulfilled Contract Term. Where the prevailing price of the Add-on Service is \$0 or waived, no ETC shall apply. All Add-on Services that are offered to Customers on promotional terms (free, reduced charges or combination of both) shall revert to full charges at prevailing rates upon expiry of the Contract Term.

Add-on Services offered as a free trial to Customers shall cease upon expiry of the free trial period unless the Customer expressly consents to renew the Add-on Service.

Upon expiry of the Contract Term, Customer agrees that the Add-on Service will automatically extend on a month-to-month basis until the Customer or Singtel Mobile terminates the Add-on Service.

Device Agreement (2 Years)

If Customer purchases a device ("Device") together with this Agreement, the Customer shall concurrently execute a Device Agreement to retain the Mobile Plan for 2 years. ETC shall apply for termination or downgrade of Mobile Plan during the concurrent Device Agreement. Customers who terminate a Mobile Plan, while serving a Device Agreement, before expiry of the Minimum Subscription Period are liable to ETC for the Mobile Plan as well as the Device.

Customer can upgrade the Device after completing at least the first six (6) months of the Device Agreement. The upgrade fee is \$500 for Customer who has completed between 6-11 months of the Device Agreement, \$350 for Customer who has completed between 12-17 months of the Device Agreement and \$200 for Customer who has completed between 18-20 months of the Device Agreement. Customer shall be required to enter into a new two (2) years Device Agreement upon upgrade of Device. Visit <http://www.singtel.com> for more details.

Singtel Installment Payment Plan terms and conditions:

If Customer purchases a Device together with this Agreement, the Customer may choose to pay for the Device via the Singtel Installment Payment Plan. Singtel reserves the right to determine a customer's eligibility to take up the Singtel Installment Payment Plan. If eligible, the Customer must pay the price of the Device in 24 equal monthly instalments, through their monthly Singtel bill. Each Customer may only have one instalment payment plan at any time. This Singtel Installment Payment Plan through monthly repayment via Singtel bill is applicable to Singaporeans or Permanent Residents. In the event that this Agreement is terminated or suspended before the Device is fully paid, the remaining unpaid instalments will immediately become payable.

Unlimited Free Local Calls and Local SMS/MMS

Free Local Calls are to any local number (fixed or mobile) and local SMS/MMS are to any local mobile number. Customers are to use this service for personal and non-commercial purpose only. To ensure that the activities of some users do not impair the ability of our Customers to have access to reliable services, Singtel Mobile reserves the right, without notice or limitation, to levy prevailing charges on usage in excess of the cap, or to deny, terminate, modify, disconnect or suspend services if an individual engages in unfair usage or if Singtel Mobile, at its sole discretion, determines that action is necessary to protect the network from harm or degradation. Customers with unlimited free local calls are not eligible to subscribe for the Free *019 Add-on Service. [For further details, please see www.singtel.com/mobileterms]

Singtel Mobile Youth Plan Free Unlimited SMS/MMS benefit

FREE: Unlimited Local SMS/MMS will automatically expire 24 months from the date of the Youth Plan unless Customers re-contract for a Youth Plan. Customers are to use all unlimited benefits strictly for personal and non-commercial purposes only. This service is conditional on fair usage by Customers; Singtel Mobile shall have the sole discretion to assess whether a Customer's usage is excessive or abusive in which event Singtel Mobile reserves the right to levy the prevailing charges or revoke the Unlimited benefits.

Singtel Mobile Youth Plan Free Campus/Camp calls

Free Campus/Camp calls are capped at \$30/month at Campus/Camp zones.



Singtel Mobile

Singtel Mobile Singapore Pte. Ltd
Company Registration No:
201012456C
31 Exeter Road
Singapore 239732
Call 1688 for all service enquiries

Undertaking Form for Corporate Individual Scheme ("CIS")

As a special promotion extended to you as a staff member of the participating company ("Company"), Singtel Mobile Pte Ltd ("Singtel Mobile") is pleased to offer you the terms of the Corporate Individual Scheme ("CIS") for every GSM mobile telephone line which you subscribe during this promotion period, on and subject to the terms and conditions set out below.

Terms and Conditions

- 1 Each Singtel Mobile customer is only entitled to subscribe up to three (3) new mobile telephone lines under the CIS ("New Line(s)"), OR subscribe for two (2) New Lines and convert one (1) existing Singtel Mobile telephone line to be governed by the terms of the CIS ("Conversion Line").
- 2 If you choose to convert your existing Singtel Mobile telephone line, you will be treated as a brand new customer of Singtel Mobile and any loyalty benefits which you have accrued under any program shall be forfeited.
- 3 You will enjoy the discounted rates under the CIS for a period of 24 months from the date of Singtel Mobile's acceptance of your application under the CIS (the "Plan Period") as long as you remain as a staff of the Company during the Plan Period. Any other terms and conditions in relation to the specific subscription price plan(s) which you have selected to be on for the New Line(s) and/or Conversion Line shall apply insofar as they are not in contradiction with the terms and conditions of the CIS.
- 4 The minimum contractual period is Three (3) months. In the event that you transfer, terminate or suspend the subscription under the CIS prior to the expiry of the minimum contractual period, Singtel Mobile may, without prejudice to any other terms and conditions stated herein, impose liquidated damages for your breach of contract based on the following:
Number of calendar days remaining of CIS Plan minimum contractual period x List Price of CIS Plan subscribed / 30
- 5 A conversion fee applies for existing Singtel Mobile telephone lines under an equipment undertaking agreement term that is converted to CIS.
- 6 If you terminate the subscription during the Plan Period, the terms of any equipment undertaking which you may have signed upon your purchase of mobile telecommunication equipment on a subsidy from Singtel Mobile shall continue to apply in addition to these Terms and Conditions.
- 7 Within the Plan Period, you are allowed to upgrade your subscription plan(s) for your New Line(s) and/or Conversion Line without incurring any administration charges. However, should you downgrade your subscription plan during the Plan Period, an administrative charge of \$21.40 will be imposed in addition to any liquidated damages provided under any equipment undertaking which you may have signed.
- 8 These Terms and Conditions are in addition to the Terms and Conditions on Application/Reconnection of Mobile Phone Services OR Singtel Mobile Sales & Service Agreement set out on the reverse of the application form for the provision of mobile phone services to be completed and accepted by you. Singtel Mobile reserves the right to amend these Terms and Conditions without prior notice to you. Notwithstanding your acceptance of this Offer, Singtel Mobile retains the absolute discretion as to whether or not to accept your application for the provision of mobile phone services made pursuant to the submission of the said application form. In the event of a rejection by Singtel Mobile of your said application, this agreement shall be deemed null and void.

Mobile Number: 96575361

Application Date: 01-Mar-2017 8:34 PM

I, LIM YANGZHENG, NRIC No: G3104988T

Address:

understand fully and agree to accept the above terms & conditions in addition to the Terms and Condition on the Application/Reconnection of Mobile Phone Services OR Singtel Mobile Sales & Service Agreement. In the event that I breach the above undertaking for whatever reason, I agree and accept that immediately from the date of breach, I shall be bound to pay all amounts due and payable, computed in accordance with clause 4 above on the basis of the undertaking given by me herein. This amount will be billed to me accordingly by Singapore Telecom Mobile Pte Ltd.

Customer's Signature / Date Person

Witnessed By (Signature/Full Name)
HELLO! @AMK HUB
D253HELLO! @AMK HUB

Local Data Charges

Access local data usage beyond the local data bundle will be charged at the rate of \$10.00/GB (excl. GST) and subject to a cap of \$175.70 (excl. GST) per monthly bill cycle for all Mobile Plans or Mobile Broadband Plans. The cap will apply to local data usage charges only. Waiver of data while using AMF'd 2.0 is applicable for local usage only. If roaming overseas, prevailing data roaming charges apply.

4G Network

4G Add-on Service will be provisioned, free of charge, for Customers who sign-up a new Mobile Plan or re-contract an existing Mobile Plan for Combo, Easy Mobile and SIM Only Starter Pack Plan. For other Mobile Plans and Mobile Broadband 150 Plan, this promotion will be offered for a limited period only. Singtel Mobile reserves the right to levy charges or amend the charges any time by prior notice to Customers in accordance with Singtel's General Terms & Conditions of Service.

Singtel WiFi

Singtel WiFi will be provisioned, free of charge, for Customers who sign up for or re-contract to an eligible plan. Eligible plans are Combo 2 and above Mobile Plans, Combo Mobile Broadband 2 and above plans, Easy Mobile M and above plans and SIM Only Starter Pack. Singtel WiFi will also be available to the MobileShare Supplementary plans that are linked to the Combo 2 and above Mobile Plan, Combo Mobile Broadband 2 and above plan. Usage of data on Singtel WiFi is free of charge until 30 September 2017. From 1 October 2017, Customers on eligible plans will get a free 2GB Singtel WiFi bundled with their eligible plan. Your usage of and access to the Singtel WiFi service means that you agree to our sharing of your device data (MAC Address, location and duration where device access Singtel WiFi, data usage per session, IMEI, statistics on page views) with our business partners, in order for them to conduct consumer and market research and/or analysis. Should you disagree with the sharing of your device data, please do not connect to Singtel WiFi at all Singtel WiFi hotspots.

Samsung Concierge

Samsung Concierge is provided by Samsung Asia Pte Ltd ("Samsung") and applies only to selected eligible Samsung mobile devices. Samsung Concierge is subject to the terms and conditions set out in the Customer Agreement for Samsung Concierge Service. At www.samsung.com/samsungconcierge/singtel ("Samsung Concierge Agreement"). In order to subscribe to Samsung Concierge, you must agree to the Samsung Concierge Agreement.

Undertaking Agreement

1. I/We agree to subscribe for the above Services on the following terms and conditions, which terms and conditions shall apply on acceptance of this application by Singtel Mobile Singapore Pte Ltd ("Singtel Mobile"):
 - (a) Singtel's General Terms and Conditions of Service (<http://www.singtel.com/mobiletermsgeneral>); and
 - (b) Singtel's Billing Terms and Conditions (<http://www.singtel.com/mobilebiling>); and
 - (c) Specific Terms and Conditions of Singtel Mobile (<http://www.singtel.com/mobileterms>); and
 - (d) Specific Terms and Conditions of Singtel Mobile applicable for Add-on Service (<http://www.singtel.com/personal/iphone-plans/mobileshare/add-on.html>); and
 - (e) Specific Terms and Conditions of Singtel Mobile applicable for Cast App (<http://www.cast.sg/termsandconditions>); and
 - (f) Specific Terms and Conditions for NFC-SIM Cards (<http://www.singtel.com/NFC/terms>); and
 - (g) Singtel Mobile's Promotion Terms and Conditions as at the date of this Agreement; and
 - (h) The General Information printed on the back of this application, including any amendments that may be made to these terms from time to time.
2. I/We acknowledge that I/We have seen, read and understood and do hereby accept the above terms and conditions. The above terms and conditions are also available at <http://www.singtel.com>, <http://www.singtel.com/terms/singtelmobile>, <http://www.singtel.com/mobilebroadband> or from Singtel Mobile on written request.
3. I/We understand that I/We have to inform Singtel Mobile if I/We decide to opt out of any promotional Add-on Services when they expire.
4. I/We are aware that acceptance of BlackBerry's End User Agreement is a pre-condition for activation of any BlackBerry services.
 - *I/We agree to log on to <http://en.blackberry.com/legal> and accept the BlackBerry End User Agreement.
5. I/We acknowledge that Singtel Mobile (GSTN: MR-8500432-2) has assigned to Singtel its right to bill and collect from Me/Us the Fees and Charges under this Customer Agreement and I/We shall pay all such Fees and Charges to Singtel. All stated services are charged on a monthly basis, unless stated otherwise.
6. Unless otherwise stated, paper bill statements will be sent on a monthly basis to the registered address. To convert to electronic billing for all accounts under the same NRIC, please sign up at www.singtel.com/mybill. I/We accept that Singtel will cease to issue notices with paper bill statements upon the successful registration for electronic billing.
7. I/We acknowledge and agree that should I/we request for a paper bill statement in addition to the electronic bill statement, I/we will be charged the sum of SGD0.54 (inclusive of GST) per bill.
8. I/We acknowledge that use of the iPhone constitutes acceptance of the iPhone terms and conditions and other third party terms and conditions found in the iPhone packaging, or accessible online at <http://www.apple.com/legal/warranty/products/ios-warranty-rest-of-apac-english.html>. You can contact Apple for support and service on iPhone warranty.
9. I/We agree that Singtel Mobile shall be entitled to use or disclose any information or data disclosed by Me/Us in accordance with Clause 15 of the General Terms, and understand I/We may withdraw such consent in the procedure as prescribed by Singtel Mobile from time to time.
10. I/We confirm that all information given by Me/Us in connection with this application is true and correct.

Singtel refers to Singapore Telecommunications Limited. For the avoidance of doubt, Singtel is not a party to this Customer Agreement.



Signature of Applicant/Authorised Person

Date (dd/mm/yy)

*Firm/Company Stamp (if applicable)



Singtel

Mobile

Singapore Telecom Mobile Pte Ltd
Company Registration no: 199406031E
31 Exeter Road
Customer Services (Concentre)
Singapore 239733



26233676

Agreement For Transfer Of Mobile Line

Date: 01-Mar-2017 8:34 PM

Transferor Information

Name: CHEN YEXIN
Date of Birth: 25/01/1991

Customer ID: G1161355T

Transferee Information

Name: LIM YANGZHENHENG
Date of Birth: 04/10/1990
Auth Person Name: Singapore
NRIC/Office Address: 435 #04-1391 ANG MO KIO AVENUE 10 Singapore 560435
Billing Address:

Customer ID: G3104988T

Auth Person ID:

Original Documents Verified: Employment Pass

Service Information

Transfer of Ownership

Mobile No: 96575361
Effective Date: 01/03/2017
Transfer Fee: 20.00
Deposit Amount: \$ 0.00

Payment Section

Total Amount: 20.0
Total Waived Amount: 0.00
Total Payable Amount: 20.0


For Official Use Only:

Vendor/Dealer/Sub-Dealer: T0001/D2531
Purchase Date: 01/03/2017
Salesman Code: 8550

Undertaking by Transferee

- *I/We understand and accept that a transfer fee of \$20 per line will be levied for taking over the line/service(s) from previous registered customer (Transferor).
- *I/We understand and accept responsibility for all outstanding charges in respect of the Service incurred by the Transferor before the date of transfer.
- *I/We agree to a retrieval fee of \$30 per Sales Agreement.
- *I/We understand and agree that "my/our eligibility for Change of Instrument/Equipment is 1 year from the date of the Instrument/Equipment purchased.
- *I/We agree to a change plan fee and a downgrade plan fee as stipulated in www.singtel.com/mobile_price_plan/faq.
- *I/We will inform Singtel Mobile if "I/we decide to opt out of any promotional Value Added Service when it expires.
- *I/We agree to accept the transfer and use "my/our equipment on the terms and conditions of services set out herein after as attached and to pay all Fees & Charges from the effective transfer date. Any equipment tie-in period where applicable will commence from transfer effective date.
- *I/We agree that in effecting of this transfer, all current promotions and freebies will be void.
- *I/We agree to subscribe for Singtel Mobile's Service on the following terms and conditions, which terms and conditions shall apply on Singtel Mobile's acceptance of this application:
 - Singtel's General Terms and Conditions of Service; and
 - The Specific Terms and Conditions for Singtel Mobile; and
 - The General Information printed on the back of this application; and
 - Singtel's Billing Terms and Conditions; and
- including any amendments Singtel Mobile or Singtel (as applicable) may make from time to time to those terms and conditions.
- *I/We acknowledge that "I/we have read and understood the above terms and conditions, and that the terms and conditions may be viewed at <http://www.singtel.com>, <http://www.singtel.com/terms/singtelmobile> and are available from Singtel Mobile on written request.
- *I/We acknowledge that Singtel Mobile (GSTN: MR-8506432-2) has assigned to Singtel its right to bill and collect from "me/us the Fees and Charges under this Customer Agreement and "I/we shall pay all such Fees and Charges to Singtel.
- *I/We agree that Singtel Mobile shall be entitled to use or disclose any information or data disclosed by "me/us in accordance with Clause 15 of the General Terms, and understand "I/we may withdraw such consent in the procedure as prescribed by Singtel Mobile from time to time.
- *I/We confirm that all information given by "me/us in connection with this application is true and correct.


Signed for and on behalf of the "Applicant/Authorised Person:

Signature of "Applicant/ Person:  Date (dd/mm/yy): _____ "Firm/Company Stamp (if applicable): _____

Undertaking by Transferor

*I/We understand and accept that the transfer of the line/service(s) to the above-mentioned party.

Signed for and on behalf of the "Applicant/Authorised Person:

Signature of "Applicant/ Person:  Date (dd/mm/yy): _____ "Firm/Company Stamp (if applicable): _____

Note from the Personal Data Protection Committee (PDPC):

As you have taken over an existing Singapore telephone number, the previous subscriber's Do Not Call preferences in the Do Not Call Registry will continue to apply in respect of this Singapore telephone number. If you would like to review or change the existing preferences, you may do so online at www.dncregistry.gov.sg or by dialling 1800 248 0771. If your Singapore telephone number is a mobile number, you may also send an SMS with the message "DNC" to 78771 to register your Singapore telephone number with the Do Not Call Registry.